

Regional Clipper BayPass Pilot Update -On August 8, the regional Clipper® BayPass pilot launched with significant media coverage, providing passes valid on bus, rail, and ferry services in the nine-county San Francisco Bay Area. This regionally developed pass pilot is available to certain students and residents at UC Berkeley, San Francisco State, Santa Rose Junior College, and MidPen Housing. The pilot was approved through the Metropolitan Transportation Commission (MTC) Fare Integration Task Force and is administered by MTC and BART in partnership with 24 Bay Area public transit agencies, including AC Transit.



Within the pilot's first six weeks, the pass has been used by than 5,000 participants, with the bulk of those from UC Berkeley, with nearly 25,000 boardings. MTC will use information collected during the pilot project to study how the Clipper BayPass affects public transit usage. This research will be based on data generated through Clipper and participant surveys. MTC will reimburse expenses incurred by participating transit agencies during the pilot program. The AC Transit Board of Directors approved AC Transit's participation in the pilot program on June 22, 2022.

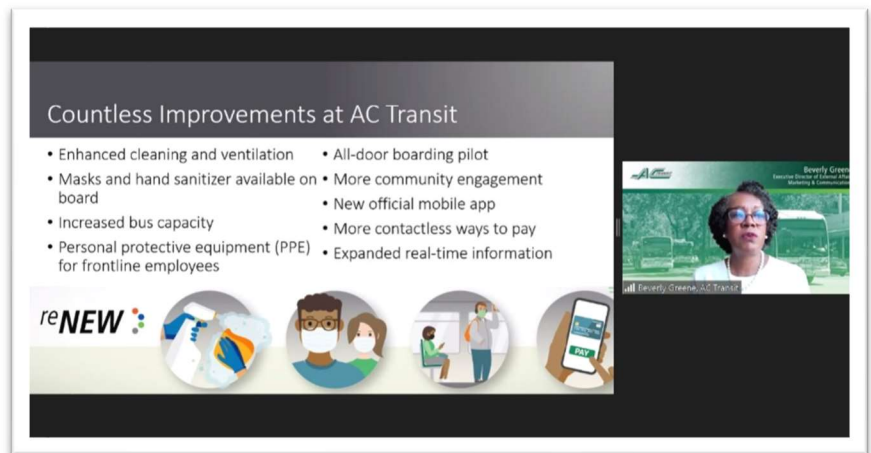
Transportation Secretary Pete Buttigieg Visits Oakland Congratulations to the many hands at AC Transit that worked together to welcome U.S. Secretary of Transportation Pete Buttigieg to Oakland! On Friday, September 9, the Secretary joined Vice President Young, GM Hursh, Congresswoman Barbara Lee, and Mayor Libby Schaaf to tour Oakland infrastructure aboard one of our hydrogen fuel cell buses. The tour included a stop on the 12th Street / Interstate 980 overpass, where Secretary Buttigieg learned how projects like this harmed and literally divided West Oakland from the city's economic core. The tour continued past Tempo's 14th Street Station to highlight how nearly \$88 million in federal funding helped deliver the East Bay's first-ever bus rapid transit project and concluded with a press event near the waterfront to highlight the \$14.5 million



Rebuilding American Infrastructure with Sustainability & Equity (RAISE) grant that will extend bus priority lanes on Broadway from Embarcadero to Grand Avenue. The Secretary's visit provided an important opportunity to remind key policymakers of AC Transit's vital role in the East Bay and the federal support we need to continue to serve our riders. Coordinating a successful tour with high-profile policymakers, one that showcases the District's investments while highlighting our ongoing needs, and with just 72 hours' notice, is no small task. Kudos to the staff from across the District who worked to make this event a success!

FTA- USDOT/Federal Transit Administration (FTA) has concurred on the ACT DBE goal of 2% through July 2025. Contracts and Compliance will continue to work closely with staff to identify any new federal funds received for a possible goal revision.

Bay Area Council Return to Transit Panel -The Bay Area Council, an organization that represents 330 major employers throughout the Bay Area, organized a panel for its Transportation Committee and invited six transit agencies to present to their members: BART, MUNI, Caltrain/Samtrans, Golden Gate Transit, San Francisco Bay Ferry (WETA), and AC Transit. Beverly Greene, the Executive Director of External Affairs, Marketing, and Communications, represented the District in providing an update, including an overview of the system and who we serve, the numerous improvements made to the system in response to the COVID-19 pandemic, and the looming financial challenges the District will be soon facing in the absence of additional relief funds. The business community seemed very interested in supporting transit's recovery efforts and offered several thoughts and suggestions they thought might be useful as transit agencies consider their plans for recovery.



Health And Wellness- To promote health and wellness for Transportation controllers and supervisors, the Transportation Department began weekly stretching exercises with the Wellness Coordinator (Sandra-Smith-McDonald). Sandra is now scheduled to visit the Operations Control Center every Friday. Controllers and supervisors perform breathing and stretching exercises for 15 minutes during this visit. Transportation has set up weekly visits to all the Divisions to get staff and operators involved in performing these wellness exercises.

AC Transit Goes Back-to-School -Throughout August and September, AC Transit staff representing Planning, Transportation, and Legislative Affairs & Community Relations arrived on middle and high school campuses throughout the District as part of the annual Back-to-school night. AC Transit shared information regarding the most recent service changes to local and supplementary service to schools. Staff answered questions regarding how to pay fares, the student transit pass program, and other related matters. Additionally, the Marketing & Communications team developed new "Rules of the Road" flyers for students new to riding AC Transit. Additionally, job recruitment information was shared with parents.



Hayward ILC Held a Hybrid meeting at Chabot College -AC Transit Board Directors Shaw, McCalley, and Peebles joined City of Hayward Councilmembers Francisco Zermeño and Sara Lamnin along with staff and Chabot College leadership and student representatives, and a representative of the Chabot-Las Positas Chancellor's office for the first hybrid meeting of the Hayward ILC. The meeting was held in person at Chabot College's Event center and via Zoom on September 16, while also showcasing a Zero emission bus. One of the topics included a fruitful discussion on the District's EasyPass program, led by the Marketing & Communications' EasyPass team.



50th Annual Castro Valley Festival -On Saturday, September 10th, AC Transit's Legislative Affairs and Community Relations, Contracts and Compliance, and Transportation staff members, along with Board member McCalley, participated in the 50th Annual Castro Valley Fall Festival. After two years, the festival sprung back with three music stages, a children's area, great exhibitors, arts and crafts, food vendors, and much more. Located at the sprawling Castro Valley Shopping Center, this was truly the ultimate family event. AC Transit's table was well visited. It is estimated that 60,000 people attended. The Castro Valley/Eden Area Chamber of Commerce hosted the event again this year, which didn't disappoint. Many families and festival goers stopped by to ask about service updates in Castro Valley, how to use and upload funds to clipper cards, some asked when we were bringing back FLEX service, and much more. This is always a fun event for eventgoers and AC Transit staff.



San Leandro Moon Festival -On Saturday, September 10, AC Transit participated in the San Leandro Moon Festival at the Downtown Library as a booth vendor for this free community event. Eastern Asian and Chinese cultural dancing and singing performances filled the day, along with a fashion show featuring Vietnamese models in traditional *Ao Dai* dress. The gathering was multicultural, and our table received many visitors asking questions about bus lines, Clipper card, options to pay fares, safety, and if certain lines will be returning.



Oakland Pridefest -On Sunday, September 11th, AC Transit's Legislative Affairs and Community Relations and Human Resources teamed up and participated in the Oakland Pridefest. Pridefest hosted three music stages, a children's area, great exhibitors, arts and crafts, food and information vendors, and much more. Vaccinations were offered to Pridefest attendees as well. Many attendees stopped to spin the wheel to receive AC Transit branded giveaways and speak with AC Transit staff. Many of those who visited our booth said they "loved AC Transit!" and praised the designs of many of our giveaways.



Solano Stroll -The Berkeley/Albany Solano Stroll was back in full force this year. The organizers decided to limit the parade portion of the event to hand-selected participants, which included AC Transit. Staff was joined onboard by Directors Beckles and Peebles, who greeted the crowd as the bus cruised down Solano Avenue. The Stroll itself approached the 100,000 participants it enjoyed pre-pandemic. Given the Stroll's enormous size, AC Transit had a sizable contingent with volunteers from nearly all parts of the organization. Staff represented AC Transit at the booth providing a wide variety of giveaways (largely produced by the Marketing Department) to entice event participants to receive more information about the AC Transit service, our zero-emission program, and the AC Transit app, but most importantly, encouraged those that stopped by the booth to reach out to their networks to recruit candidates for operator and mechanic positions with the agency. Additionally, the event's popularity provided a great opportunity to engage with elected and community stakeholders, including State Assemblymember Buffy Wicks.

Newark Days -AC Transit participated in Newark Days' parade and community fair, celebrating its 65th Birthday. The weather was beautiful during the parade, joined by Board Director Diane Shaw. A special thank you to Jaime Hernandez and the Maintenance team for getting ready and delivering the Mini-Fuel Cell Battery Electric bus. The Newark community affectionally named the bus "Baby" and was excited to learn about AC Transit's move towards 100% zero emissions. Board Director Shaw and two staff representing HR and Legislative Affairs & Community Relations weathered the rain and wind in the annual Community Fair.



San Leandro Multicultural Mixer -AC Transit joined the San Leandro Chamber, policymakers, and community in sharing information about the District, service, promoting job opportunities, and goodwill.



UC Berkeley Student Events -The AC Transit EasyPass team collaborated with UC Berkeley's Parking & Transportation Department to participate in both Caltopia, a major East Bay event with as many as 35,000 attendees, and the first outdoor Fall Forum, where students wrote personal messages to AC Transit completely covering a large vinyl banner. One student even wrote their resume on the banner, requesting a job! Students took turns taking photos with the mini-bus and sharing them with their friends on social platforms. Other EasyPass college outreach occurred at Mills College at Northeastern University on their Oakland campus.

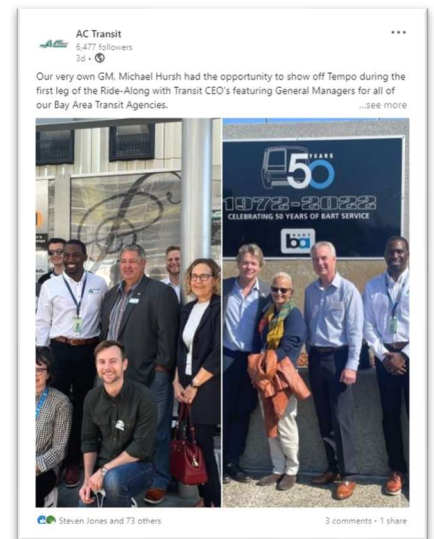


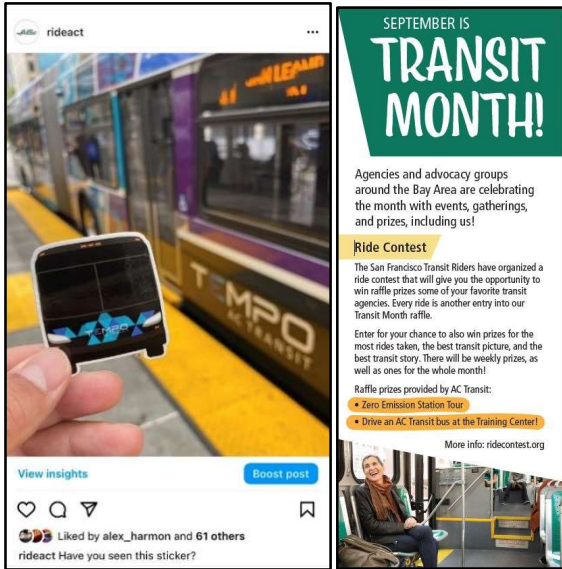
Transit Month - September is Transit Month, which is the annual celebration of transit riders and the agencies that move them. AC Transit and several other Bay Area transit agencies are participating in events and activities throughout the month. Many of the activities have been organized by the San Francisco Transit Riders.

SFTR has also organized a Ride Contest, where riders can win raffle prizes from their favorite transit agency. AC Transit has offered a D2 fuel cell station tour and the opportunity to drive one of our buses at the Training and Education Center.

We also are running a scavenger hunt in honor of Tempo's 2nd anniversary in August.

We promote various events and contests via our website, social media, ad cards, and take ones.

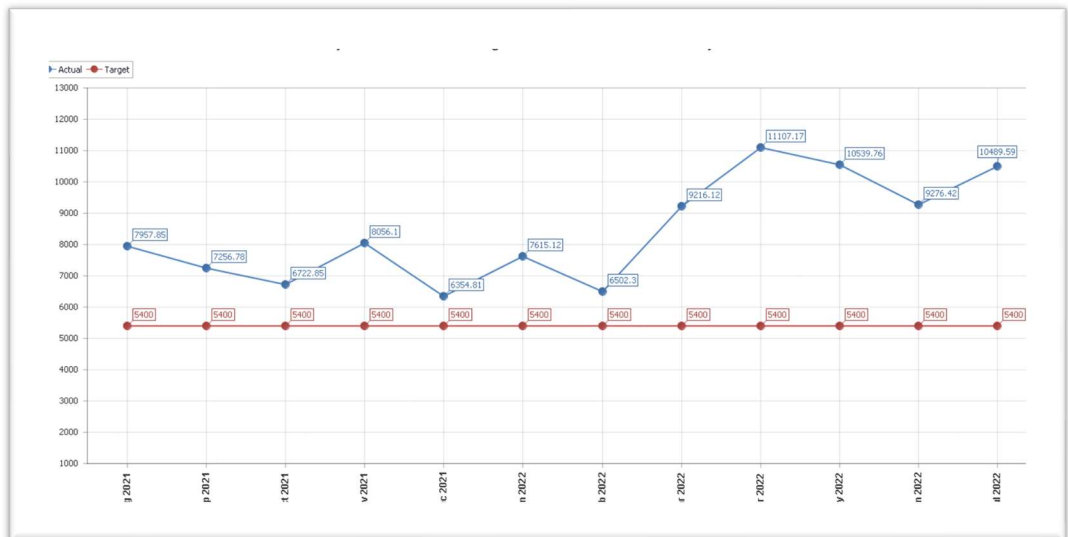




Leading The Nation On Zero Emission Bus Programs— On Friday, September 9th, staff hosted representatives from San Mateo County Transit District, also known as “SamTrans,” from San Mateo, California. The nine maintenance representatives were able to take advantage of this trip by visiting our D2 Emeryville Division and learning about the latest updates to our hydrogen infrastructure.

Staff provided a presentation on AC Transit’s Zero Emission Bus Programs and discussed deployment of battery-electric-buses, expansion of fuel cell-electric-buses, Zero Emission Bus University (ZEBU), AC Transit’s Clean Corridors Plan, Zero Emissions Transition Plan, and Zero Emission Transit Bus Technology Analysis (ZETBTA) Vol 3.

Bus Reliability — Miles Between Chargeable Road Calls (MBCRC) is one indicator of the health and reliability of the bus fleet. The District established a Key Performance Indicator (KPI) at 5,400 miles between chargeable road calls to track performance in this area. During the past year, miles between chargeable road calls were above the established goal 12-months with an average performance of 8,424 MBCRC for the 12-month period.



Operator Log-On Rate -On a 5-week average, the Operator Log-On Rate was at an average of 96.64%. The Operator Log-On Rate was above the district's goal of 95.00.

The District continues to review log-on rates daily to identify issues and mitigate them where possible. Operations staff work closely to identify system and equipment challenges impacting operators' log-on capability. Division staff also collaborate to monitor the time operators are leaving the building to help with reminders. In conjunction with Supervision, the Divisions track and watch log-on times and use various Clever Devices performance reports to coach and develop operators on logging in.

