

# ALAMEDA-CONTRA COSTA TRANSIT DISTRICT



## STAFF REPORT

---

**MEETING DATE:** 1/8/2025

**Staff Report No.** 25-001

---

**TO:** AC Transit Board of Directors  
**FROM:** Michael A. Hursh, General Manager/Chief Executive Officer  
**SUBJECT:** General Manager's Access Committee Minutes

### BRIEFING ITEM

**AGENDA PLANNING REQUEST:**

**RECOMMENDED ACTION(S):**

Consider receiving the General Manager's Access Committee minutes of November 12, 2024.

Staff Contact:  
Ramakrishna Pochiraju, Executive Director of Planning & Engineering

**STRATEGIC IMPORTANCE:**

Goal - Safe and Secure Operations  
Initiative - Service Quality

The General Manager's Access Committee (GMAC), provides feedback to the General Manager regarding the implementation of District planning, programs, and services for seniors and individuals with disabilities.

**BUDGETARY/FISCAL IMPACT:**

There is no budgetary or fiscal impact associated with this report.

**BACKGROUND/RATIONALE:**

The minutes for November 12, 2024, were approved by the General Manager's Access Committee on December 10, 2024. Major topics included:

- Operator Training Update
- AC Transit Website Accessibility Update
- Customer Service Quarterly Report

The General Manager's Access Committee was established by the General Manager in April of 2023 to review, comment, and advise the General Manager and District staff regarding the implementation of planning, programs, and services for seniors and people with disabilities. The committee consists of 14 members with all members being appointed by the General Manager. Committee members serve a two-year term.

**ADVANTAGES/DISADVANTAGES:**

This is an informational item only. There are no disadvantages to receiving this report.

**ALTERNATIVES ANALYSIS:**

This report does not recommend an action.

**PRIOR RELEVANT BOARD ACTION/POLICIES:**

None.

**ATTACHMENTS:**

1. GMAC Minutes for November 12, 2024

**Prepared by:**

Tammy Kylo, Administrative Coordinator

**Approved/Reviewed by:**

Ramakrishna Pochiraju, Executive Director of Planning & Engineering

Robert del Rosario, Director of Service Development and Planning