

AAC Minutes

December 10, 2019

**REGULAR MEETING OF THE AC TRANSIT  
ACCESSIBILITY ADVISORY COMMITTEE (AAC)  
DECEMBER 10, 2019**

The meeting was called to order at 1:05 p.m.

**1. Roll Call and Introduction of Members and Guests**

**AAC members present:**

Janet Abelson	Erika Bruhns
Mary Clutts	Pamela Fadem, Chair
Don Queen	James Robson
Tanya Washington (arrived at 1:44)	Barbara Williams, Vice Chair
Hale Zukas (arrived at 1:07)	

**AAC members absent:**

Chonita Chew (excused)	Jim Gonsalves (excused)
Sandra Johnson (excused)	Will Scott

**Staff:**

Mallory Nestor-Brush, Accessible Services Manager  
 Tammy Kylo, Administrative Coordinator  
 Kimberly Ridgeway, Accessible Services Specialist  
 Steven Jones, External Affairs Representative  
 Julia Kocs, Marketing/Communications Manager  
 Stephanie Rapp, Marketing/Communications  
 Claudia Burgos, Director of Legislative Affairs & Community Relations  
 Linda Nemeroff, District Secretary  
 Jelena Harada, Assistant District Secretary

**Guests:**

Diane Shaw, Board of Directors  
 H.E. Christian Peeples, Board of Directors  
 Shawn Fong, City of Fremont

**2. Order of Agenda**

The order of agenda was approved.

**3. Approval of Minutes**

MOTION: Queen/Robson approved the November 12, 2019 AAC meeting minutes. The motion carried by the following vote:

AYES – 6: Bruhns, Clutts, Fadem, Queen, Robson, Williams

ABSTENTIONS – 3: Abelson, Washington, Zukas

ABSENT – 4: Chew, Gonsalves, Johnson, Scott

**4. Review of Legistar Format for AAC Meetings**

Linda Nemeroff, District Secretary, reviewed the new Legistar format with the Committee. She reminded them that the new design will have 14-point font. Don Queen will review the link to and give feedback regarding accessibility for the blind.

Linda concluded by explaining that Tammy Kylo will continue to send the Agenda packet via email before each AAC meeting.

## **5. BRT Update**

Steven Jones, External Affairs Representative, and Manager of Public Outreach for BRT, gave an update of the 9.5 mile project, which will run from 20<sup>th</sup> and Broadway in Oakland to San Leandro BART station with 80% bus only lanes. Construction for the project is 88% complete and passenger service is expected to go into effect March 2020 with no fare payment for the first 90 days.

The BRT Outreach team has been busy getting information to the public, including rider education to help people navigate the system. The BRT Outreach team has attended 403 events, 132 in 2019 alone.

Chair Fadem stated that she'd like to get an update on specific accessibility concerns of the project including platforms, bus interior, and Ticket Vending Machines (TVMs). Also, if there are outreach flyers to deliver some to the Committee for distribution.

Mallory Nestor-Brush, Accessible Service Manager, suggested having a BRT bus, a TVM and involved staff at the February AAC meeting for a detailed briefing.

## **6. Review of Priority Seating Signage**

Stephanie Rapp, Marketing/Communications, reviewed the proposed Priority Seating Signage with the Committee. One will be a blue and white AD Card that states "PRIORITY SEATING AREA" with three pictograms representing an individual with a disability, a pregnant woman and an individual using a cane. The second will be a clear window decal with black lettering that reads "PLEASE MOVE IF ASKED".

The Committee had the following feedback:

- The pictogram representing an individual with a disability should be the Official International Sign of Accessibility.
- Future bus procurements should have specified coloring on the seats to indicate the priority seating area.
- Consider putting the signage directly on the upper back part of the seat, rather than the windows or AD Card spaces.
- The people in the pictograms looks too similar to one another.

Stephanie concluded that she will organize the comments and bring the revised decals to a future AAC Meeting.

## **7. Chair's Report**

None.

## **8. Board Liaison Report**

Diane Shaw, Board of Director gave a report on:

- The cost of Clipper vs. the cost of cash (provided by Sally Goodman).
- The 2020 Census.
- The 12/11/19 Board meeting, which will include an update on the Strategic Plan and a Draft of the Short-Range Transit Plan.

### **9. Review of Lift/Ramp Road Call Report**

The Committee reviewed the Road Call report for November 3 – November 30, 2019. There were a total of nine (9) road calls, seven (7) being chargeable.

### **10. Service Review Advisory Committee (SRAC) Report**

None.

### **11. Alameda County Transportation Commission (ACTC) PAPCO Report**

None.

### **12. Public Comments**

None.

### **13. Member/Staff Communications and Announcements**

Erika Bruhns reported there is a 5-week Disaster Preparedness for the Disability Community series. She will send the information to Tammy Kylo to forward to the Committee.

Mary Clutts voiced concern that the Transbay Adult Pass is \$200/month, which is very high. In 2011, it was \$130/month. She wants to know if this comparable to other agencies.

Tammy Kylo asked anyone who wanted to continue on as an AAC Member in 2020 to indicate their desire to continue serving. Tammy will provide the information to Linda Nemeroff, District Secretary.

Tammy Kylo stated that the Title VI information is due again, and she will send an email to all Committee members to fill out and return.

### **14. Future Agenda Items & Next Meeting Date**

The next AAC Meeting will be held Tuesday, January 14, 2019 at East Bay Paratransit, 1750 Broadway, Oakland, in the Community Room.

Future Agenda Items:

- BRT Update
- FASTER Bay Area
- Review of No Shows/Missed Trips
- AAC Programs/Projects to increase Senior Ridership

### **15. Adjournment**

The meeting adjourned at 2:27 p.m.