

## Data Governance/ Reporting

All metrics in this report are based on data extracted and verified as of July 18, 2025. They align with the strategic goals of providing convenient and reliable service, ensuring safe and secure operations, and maintaining a high-performing workforce. The reporting methodology adheres to the District's data governance standards, ensuring accuracy, consistency, and traceability from source systems to published reports. Current "live" KPI values may differ slightly from those presented here.

## Performance by Strategic Goal

### Goal: Convenient and Reliable Service

Figure 1: Service Operated

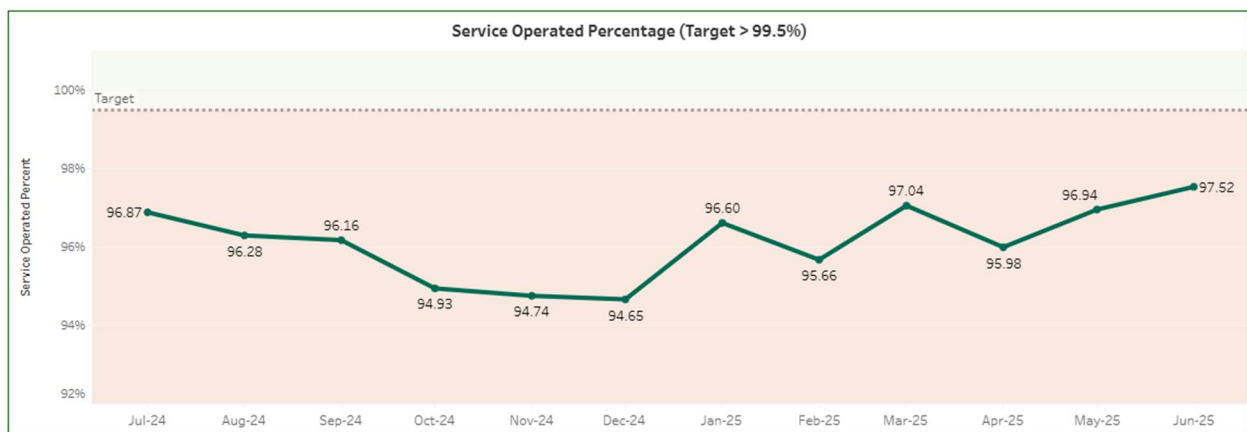


Figure 2: On-Time Performance

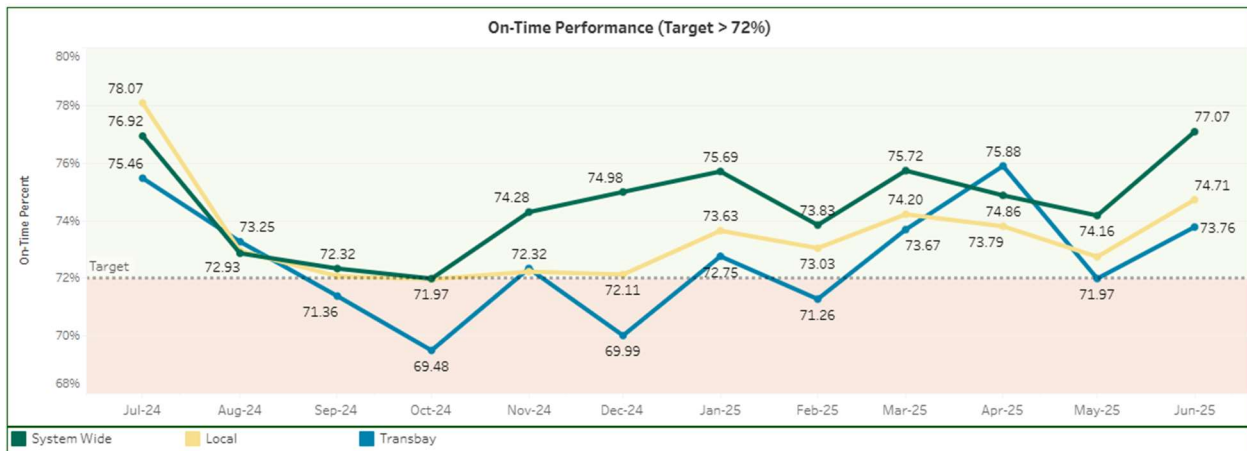


Figure 3: Ridership

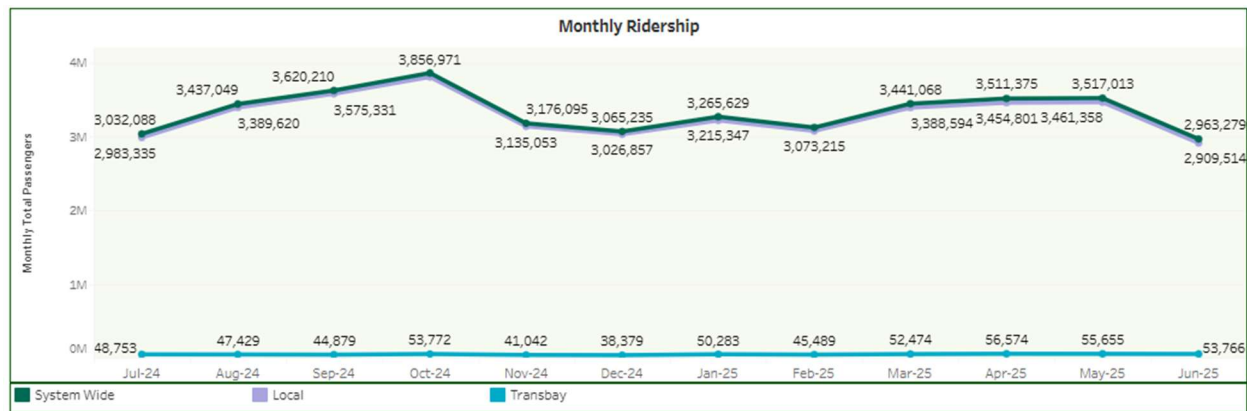


Figure 4: Miles Between Chargeable Road Calls

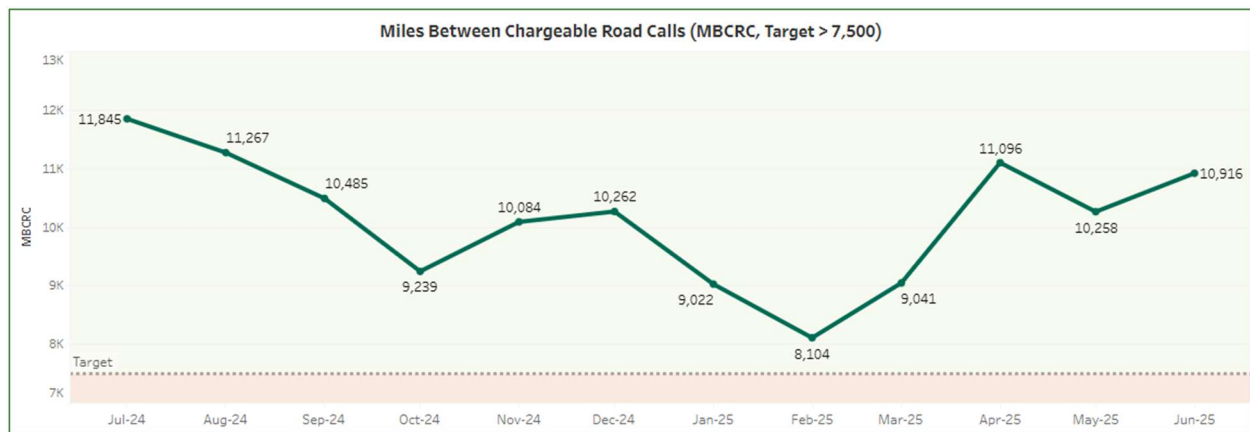
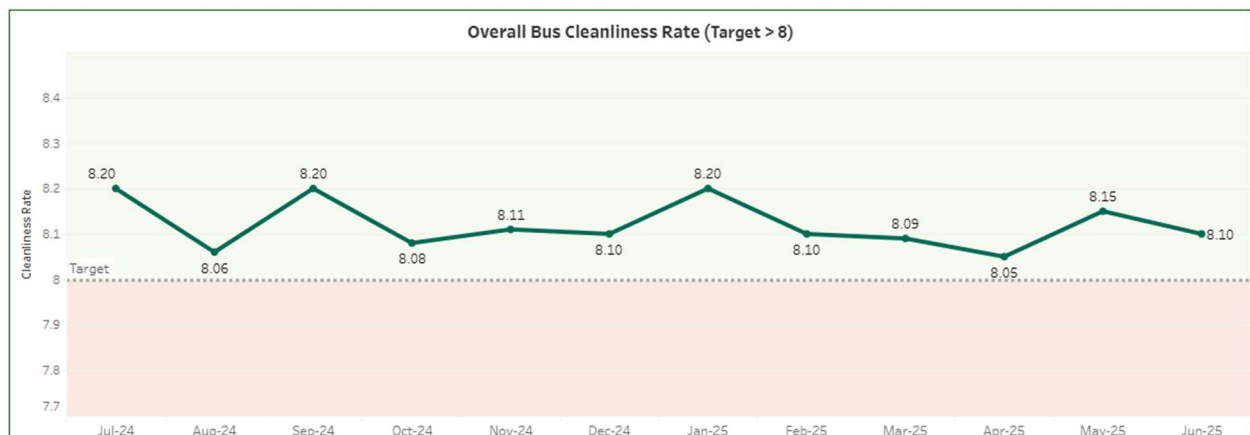


Figure 5: Bus Cleanliness Rating



## Goal: Safe and Secure Operations

Figure 6: Passenger Falls

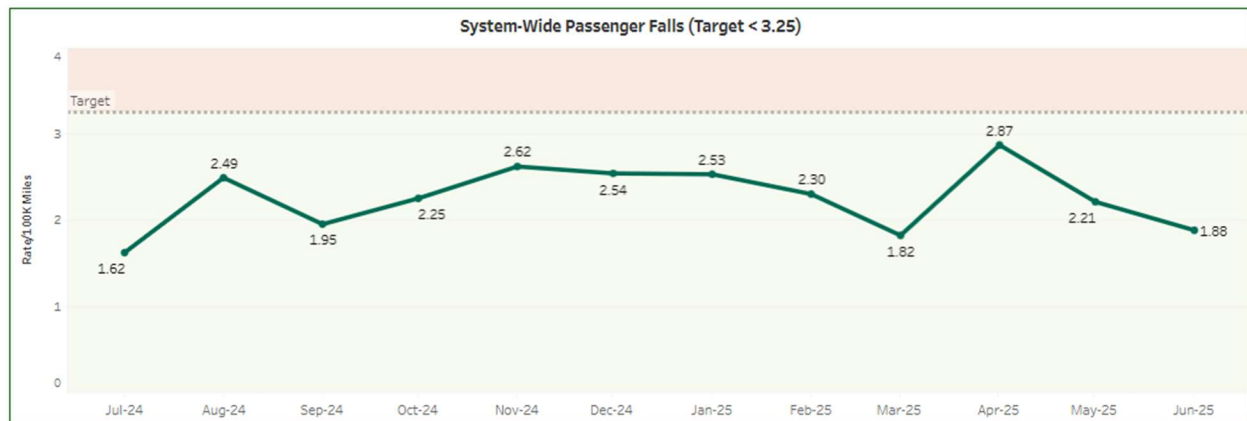
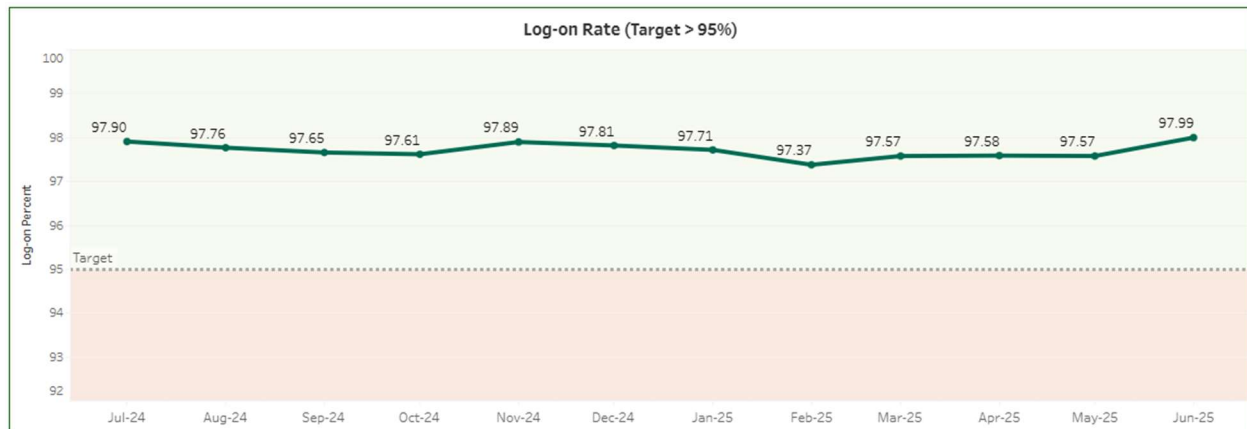


Figure 7: Operator Log-On Rate



## Goal: High-Performing Workforce

Table 1: Employees of the Month

Transportation	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Road Supervision/OCC	Nicole L.	Soloman F.	Brooklyn T.	Philip O.	Salendra P.	Devon A.
Division 2: Emeryville	Michael M.	Lakisha H.	Derrick P.	Daejon A.	Mikayla J.	Brandon S.
Division 3: Richmond	Jagdip J.	Keith T.	Tamiko W.	Avneet D.	Aireen F.	Tracy D.
Division 4: East Oakland	Jung P.	Willie R.	Torris R.	Ronnie B.	Jason W.	Rodena P.
Division 6: Hayward	William N.	Davinder B.	Abram A.	Eduardo O.	Kimberly S.	Sashi T.

Maintenance	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Central Maintenance	David J.	John S.	Edison G.	Paul W.	Steve B.	Alex G.
Division 2: Emeryville	Sixto R.	Jairo G.	Shad E.	Dass A.	Daniel M.	Lawrence N.
Division 3: Richmond	Stacey H.	Matthew W.	Victor C.	Jose V.	Jimmy C.	Jim L.
Division 4: East Oakland	Rick S.	Angela K.	Juan G.	Jonathan H.	Juan G.	Andres F.
Division 6: Hayward	Roger L.	Steven Q.	Don R.	Lai T.	Nhan N.	David W.

Figure 8: Operator Total Unavailability

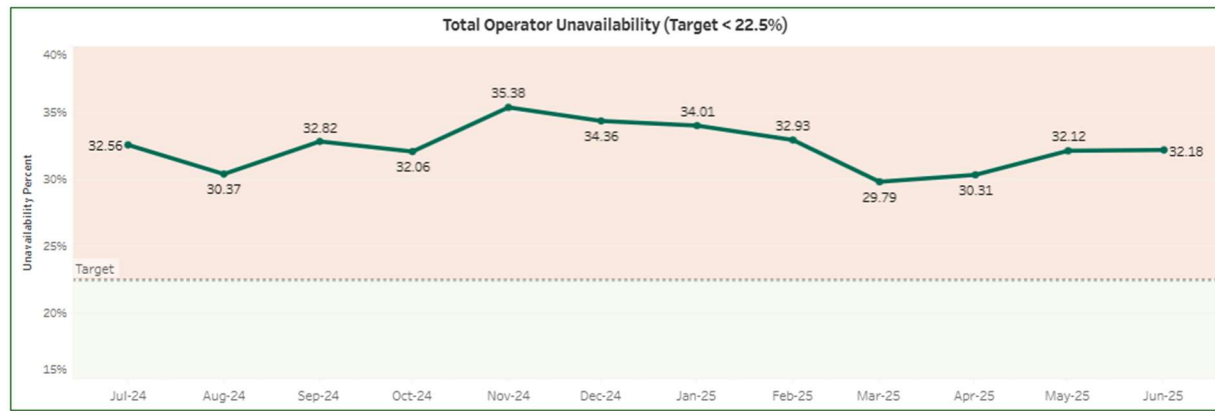


Figure 9: Operator Unscheduled Unavailability

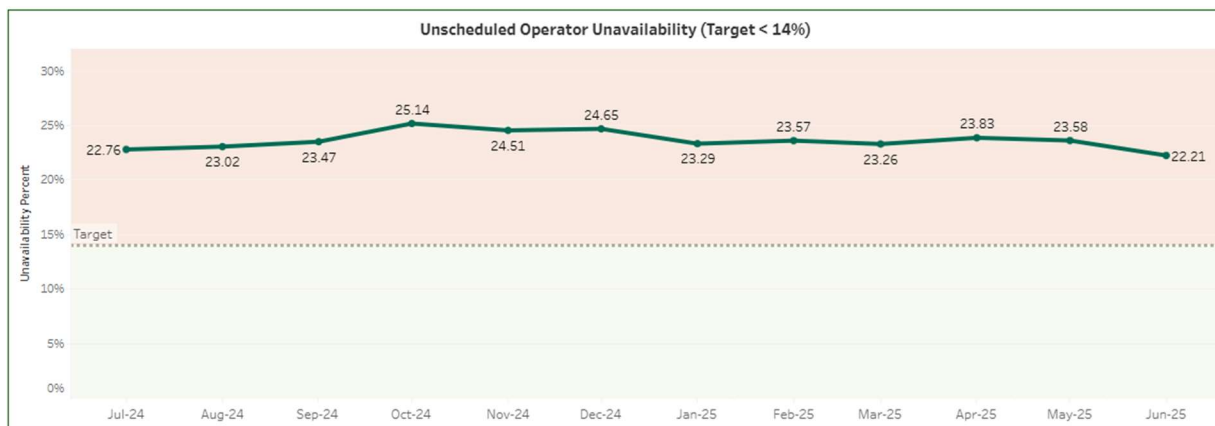


Figure 10: Operator Scheduled Unavailability

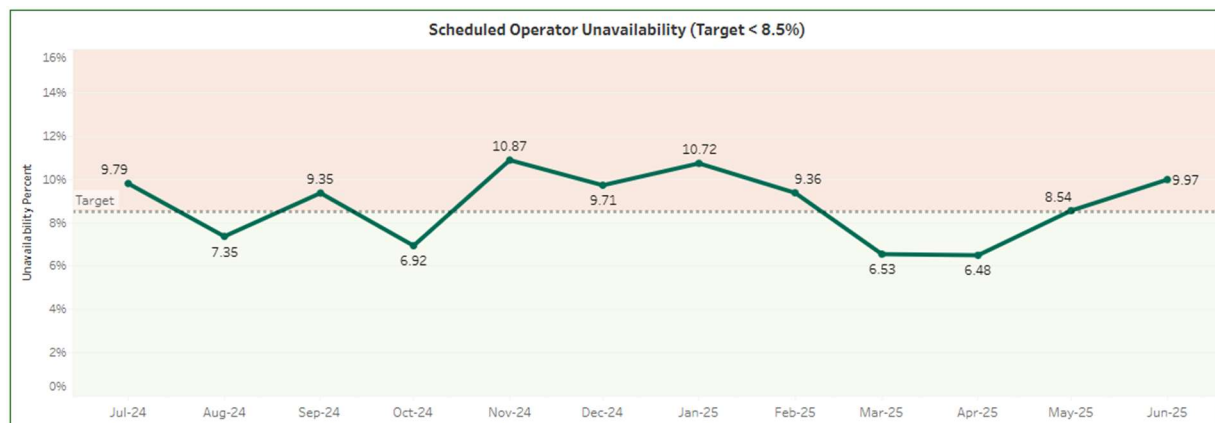


Figure 11: Meal/Rest Break

