



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID: 24-135 **Status:** Passed
Type: Regular - External Affairs
Meeting Body: Board of Directors - Regular Meeting 03/27/2024 **Final Action:** 03/27/2024

Sponsors:

Attachments: STAFF REPORT, Att.1. Customer Satisfaction Survey Presentation_3.8.24 final
Related Files:

Agenda Title:

Consider receiving a report of findings from AC Transit’s first customer satisfaction survey.

Staff Contact:

Beverly Greene, Executive Director of External Affairs, Marketing & Communications

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	03/27/2024	Received	Pass

Action Text:

MOTION: BECKLES/WALSH to receive the report of findings from AC Transit’s first customer satisfaction survey. The motion carried by the following vote:

Ayes: 7 President YOUNG, Vice President SHAW, Director BECKLES, Director WALSH, Director SYED, Director McCALLEY, Director PEEPLES

Notes:

Project Manager Michelle Schurig introduced Alysia Snell of Lake Research Partners, who presented the report. There were no public comments offered.