



# ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

## Master Minute Order

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<b>Report ID:</b>	25-190	<b>Status:</b>	Received
<b>Type:</b>	Regular - Operations		
<b>Meeting Body:</b>	Board of Directors - Regular Meeting 03/26/2025	<b>Final Action:</b>	03/26/2025

**Sponsors:**

**Attachments:** STAFF REPORT  
**Related Files:**

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**Agenda Title:**

Consider receiving a report on Active Line Management and Division Teams to improve Service Quality.

Staff Contact:  
Salvador Llamas, Chief Operating Officer

**Legislative Action & Summary**

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<b>Acting Body:</b>	<b>Date:</b>	<b>Action:</b>	<b>Result:</b>
Board of Directors - Regular Meeting	03/26/2025	Received	Pass

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**Action Text:**

MOTION: PEEPLES/YOUNG to receive a report on Active Line Management and Division Teams to improve Service Quality. The motion carried by the following vote:

Ayes: 7      President SHAW, Vice President McCALLEY, Director PEEPLES, Director WALSH, Director SYED, Director SILVA, Director YOUNG

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**Notes:**

Director of Transportation Dwain Crawley presented the staff report. There were no public comments offered.

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