

updated service recovery priorities

service development & planning

JANUARY 26, 2022



Why update our methodology?

Board wanted clearer line-by-line priorities

Respond to evolving pandemic situation

Reinforce equity in recovery strategy

Original Criteria



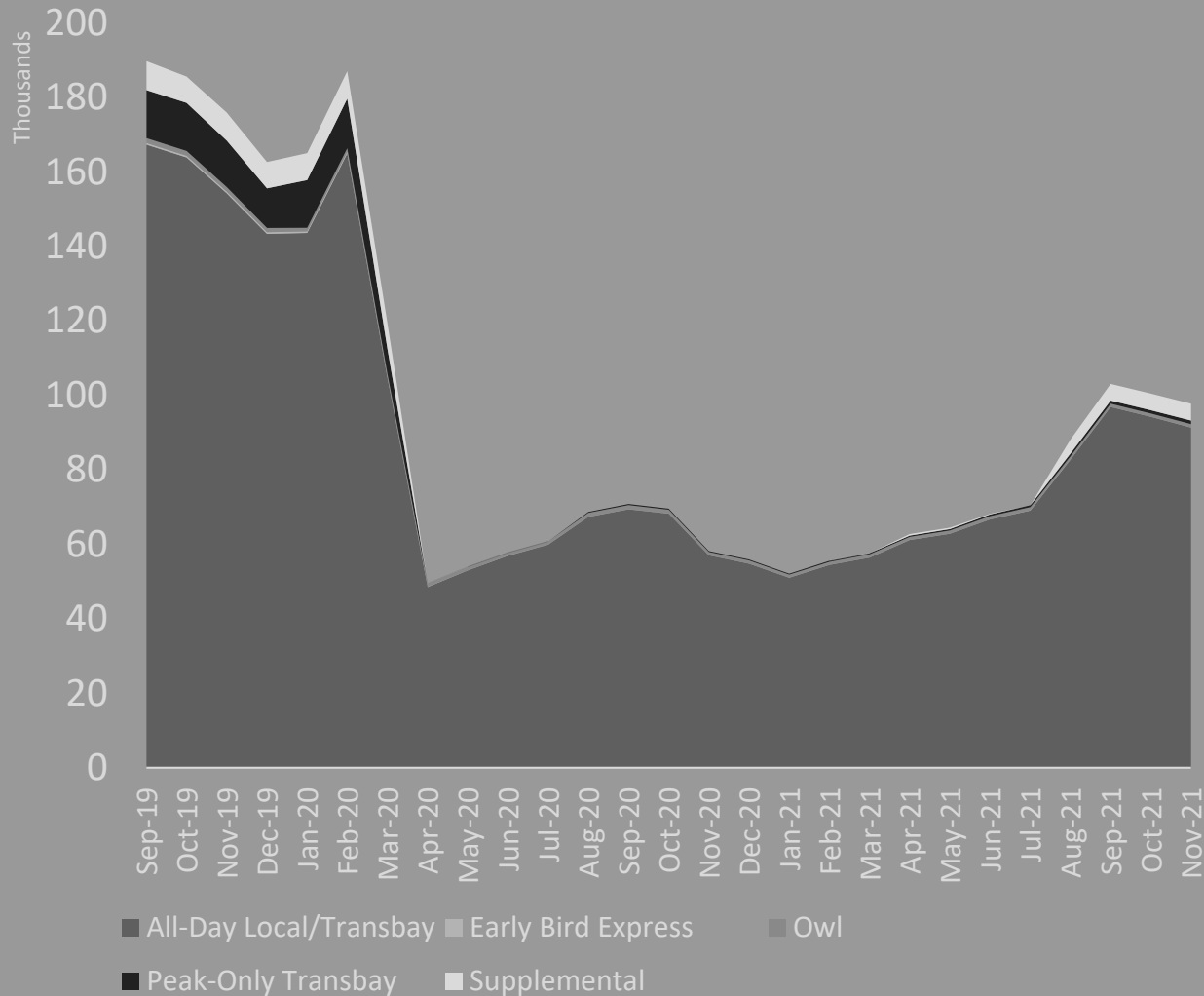
27 all-day lines + Supplementary at full service

3 Ranked Priority Groups, plus Transbay

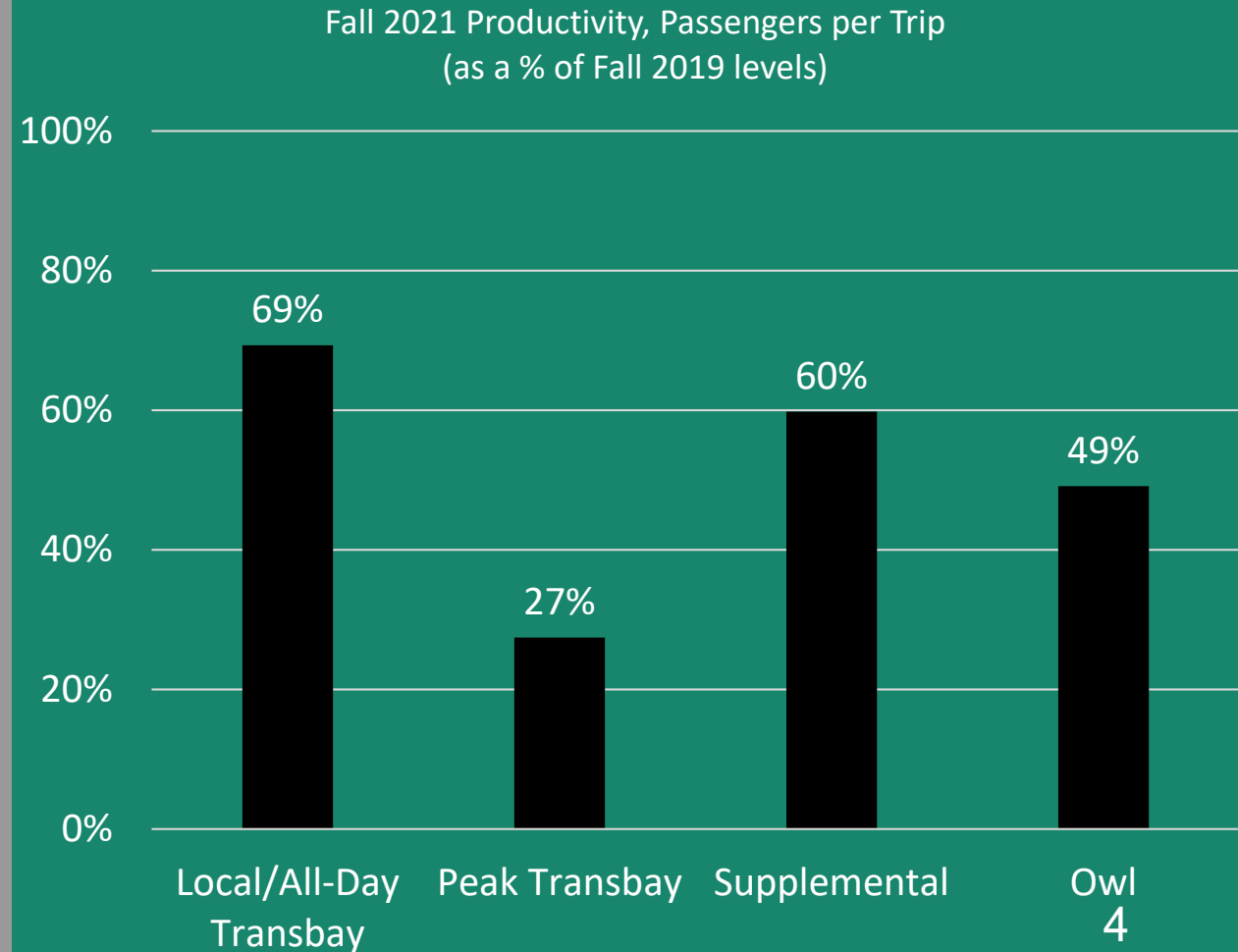
Some disadvantages to methodology, but allowed flexibility for staff in recovering service

Market Demand Challenges

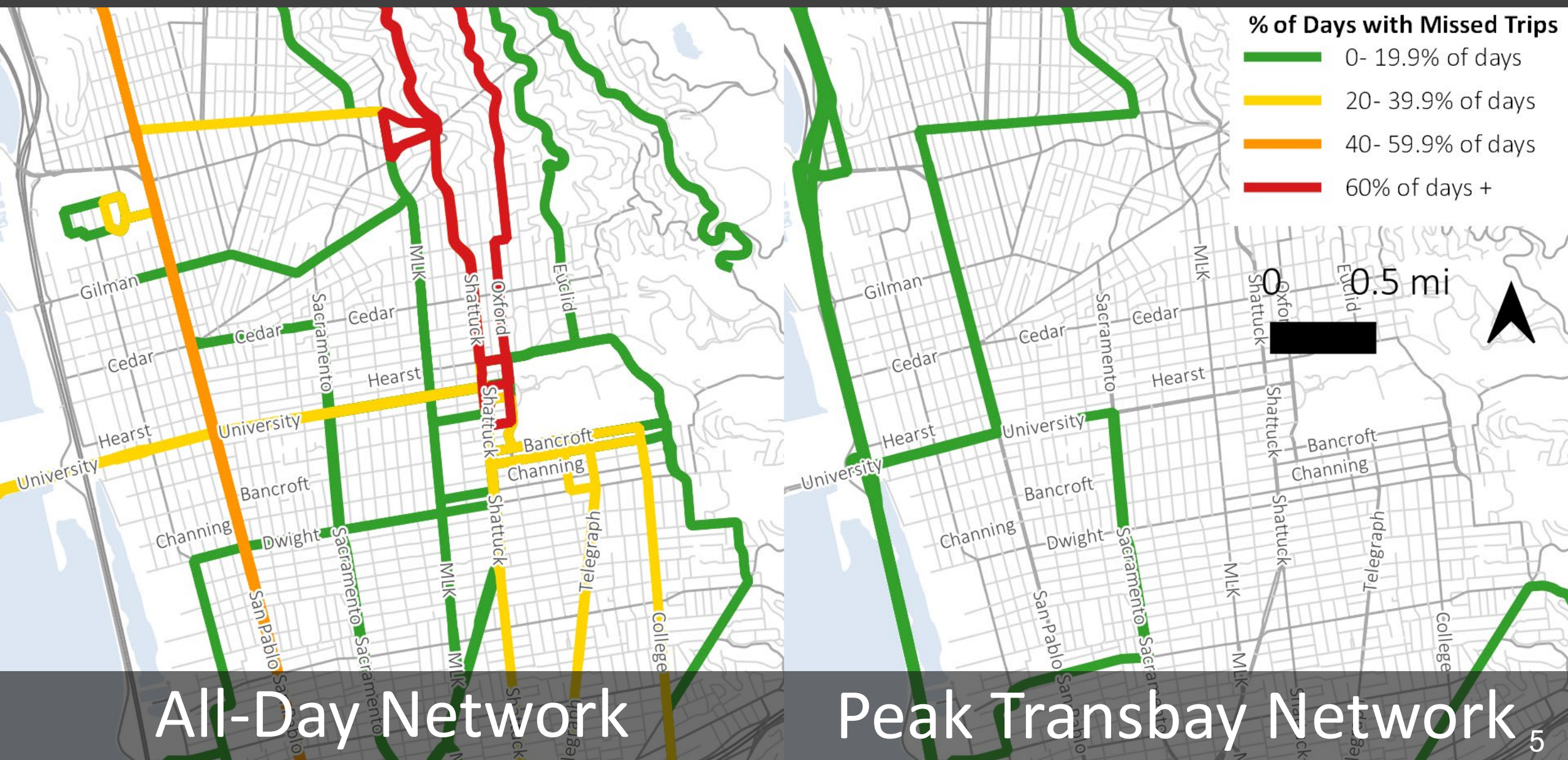
Weekday Ridership



Service Productivity



Operator Availability Challenges



Updated recovery priorities rank lines based on three weighted factors:

- 1. Pre-COVID Weekday Productivity*
- 2. Low-Income Individuals within $\frac{1}{4}$ mi.*
- 3. People of Color within $\frac{1}{4}$ mi.*

Note: Transbay to return as a lower priority

What does recovery look like with 20 new operators?

Full Service would be restored on:

*Lines 12, 18, 29, 33, 36, 45, 57, 71, 73, 76, 79, 83, 88,
90, 96, 97, 98, and 99*

What does recovery look like with 40 new operators?

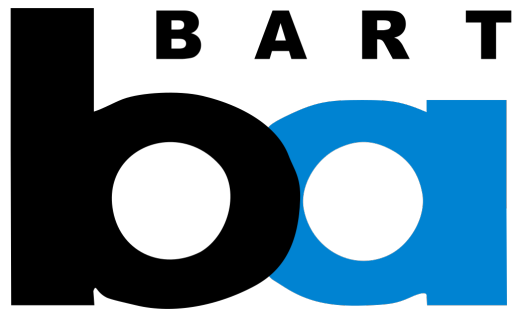
Full service would be restored on:

*Lines 12, 18, 29, 33, 36, 45, 57, 71, 73, 76, 79, 83, 88,
90, 96, 97, 98, and 99*

*...and lines 28, 34, 35, 41, 46, 56, 60, 65, 67, 70, 86, 93,
95, 217, 232, and 339*

Additional Possibilities

for consideration in 2022, given market trends



has significant capacity



Prioritize local service reliability today



Consider short-term resource reinvestment responsive to the moment

- bus-to-BART shuttles
- extra local bus resources
- regional partnerships

Recommended Action:

Consider approving staff's updated methodology for prioritizing service recovery, including both local and Transbay service.