



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID:	25-470	Status:	Approved
Type:	Consent		
Meeting Body:	Board of Directors - Regular Meeting 10/22/2025	Final Action:	10/22/2025

Sponsors:

Attachments: STAFF REPORT, Attach. 1 Redline of Board Policy 421-Customer Contact Policy
Related Files:

Agenda Title:

Consider approving minor amendments to Board Policy 421 - Customer Contact Policy.

Staff Contact:

Claudia Burgos, Executive Director of External Affairs and Customer Experience

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	10/22/2025	Approved	Pass

Action Text:

MOTION: McCALLEY/SILVA to approve minor amendments to Board Policy 421 - Customer Contact Policy. The motion carried by the following vote:

Ayes: 4 President SHAW, Vice President McCALLEY, Director SYED, Director SILVA

Absent: 2 Director WALSH, Director YOUNG
