



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID:	23-155	Status:	Received
Type:	Regular - Operations		
Meeting Body:	Board of Directors - Regular Meeting 04/12/2023	Final Action:	04/12/2023

Moved to 3/8 per SF request/LN

Sponsors:

Attachments: STAFF REPORT, Att 1. Hiring Incentive, Att 2. Bus Operator Recruitment Process, Att 3. Summary of NBO Classes 2022

Agenda Title:

Consider receiving an update on Bus Operator recruitment, hiring and training process. [Requested by Director Walsh - 12/14/2022]

Staff Contact:

Sebron Flenaugh III, Executive Director of Human Resources

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	04/12/2023	Received	Pass

Action Text:

MOTION: McCALLEY/SHAW to receive an update on the Bus Operator recruitment, hiring and training process. The motion carried by the following vote

Ayes: 7 President YOUNG, Vice President SHAW, Director BECKLES, Director WALSH, Director SYED, Director McCALLEY, Director PEEPLES

Notes:

Human Resources Manager Christy McCree presented the Staff Report.

Public Comment:

Richard Marcantonio requested the Board and staff listen to their front line workers and support their needs.

Sultana Adam, D3 Operator, expressed the need for greater support for current overworked staff by addressing work conditions and scheduling issues.

Alfred Twu noted the need to support existing bus operators, especially in the areas of scheduling and working conditions.

Dori Goldberg, Peoples' Transit Alliance, noted that fixing the bus operator shortage and finding ways to make transit workers feel valued and respected is essential to bringing workforce levels up.

Jane Kramer commented that solving the bus operator training and hiring issues would entice the

public to show their appreciation for their service.

Some Board members expressed a desire to discuss employee retention. Because the staff report only addressed the recruitment and hiring process for bus operators, President Young suggested that Board members interested in the issue caucus to clearly define and develop an agenda planning request to present at the next Board meeting.
