

**DRAFT MINUTES  
HYBRID MEETING OF THE  
GENERAL MANAGER'S ACCESS COMMITTEE (GMAC)  
June 10, 2025**

**1. CALL TO ORDER**

The meeting was called to order at 1:00 p.m.

**2. ROLL CALL and Introduction of Members and Guests**

**GMAC members present:**

|                   |                          |
|-------------------|--------------------------|
| Kiran Agarwal     | Erika Bruhns             |
| Monique Chapman   | Warren Cushman           |
| Shawn Fong, Chair | Melissa Getz, Vice Chair |
| Andrea Johnson    | Sandra Johnson           |
| Daveed Mandell    | James Robson (left 2:39) |
| Dr. James Thomas  | Barbara Williams         |
| Roland Wong       |                          |

**GMAC members absent:**

Chonita Chew (excused)

**Staff:** Tammy Kyllo, Administrative Coordinator  
Kim Ridgeway, Senior Program Specialist  
Mallory Nestor-Brush, Accessible Services Manager  
Sal Llamas, General Manager  
Rama Pochiraju, Exec Director of Planning & Engineering  
Robert del Rosario, Director of Service Development and Planning  
Dwain Crawley, Director of Transportation  
Maria Henderson, External Affairs Representative  
Debora Garcia, Customer Service Manager  
Chris Durant, Assistant Director of Maintenance  
Arlee Young, Assistant Director of Transportation  
David Berman, Senior Transportation Planner  
Diann Castleberry, External Affairs Representative

**Guests:** President Shaw, Board of Directors  
Director Peeples, Board of Directors  
Michai Freeman  
Lucky Maxwell, TheCIL

**3. ORDER OF AGENDA**

The order of agenda was approved.

**4. CONSENT CALENDAR**

**4.A. Approval of Minutes**

MOTION: Agarwal/Johnson approved the June 10, 2025, GMAC meeting minutes. The motion carried by the following vote:

AYES – 12: Agarwal, Bruhns, Chapman, Cushman, Fong, Getz, A. Johnson, S. Johnson, Mandell, Robson, Thomas, Williams

ABSTENTIONS – 1: Wong

ABSENT – 1: Chew

## **5. REGULAR UPDATES**

### **5.A. Overview of AC Transit Response to Accidents/Medical Emergencies**

Dwain Crawley, Director of Transportation, gave an overview of the procedures and protocols the District takes in response to accidents and medical emergencies when passengers enter, ride and/or disembark AC Transit vehicles.

### **5.B. MTC Regional Measure Update.**

Maria Henderson, External Affairs Representative, gave an update, and received feedback, on Senate Bill 63, the Connect Bay Area Act, which authorizes a 10-15 year regional transportation measure for funding.

### **5.C. Fare Change Update**

Debora Garcia, Customer Service Manager, gave an update of the fare change, effective July 1, 2026, which will increase the local adult cash fare from \$2.50 to \$2.75 and the Transbay cash fare from \$6.00 to \$6.50. The Senior/Disabled cash will be \$1.35; \$1.25 with Clipper. The second phase, starting July 1, 2026, will further increase the local cash fare to \$3.00.

### **5.D. Realign Service Changes**

David Berman, Senior Transportation Planner, and Diann Castleberry, External Affairs Representative, gave an update, and received feedback, on the Realign Service Changes, which take effect August 2025.

### **5.E. Review/Approve GMAC Top Priorities 2025**

Kim Ridgeway, Senior Program Specialist, reviewed the top priorities and solicited feedback.

MOTION: Mandell/Bruhns approved the Top Priorities for 2025-2026 with the following change to priority #3: “Advocate for increasing Regional, State and Federal Funding...”. The motion carried by the following vote:

AYES – 13: Agarwal, Bruhns, Chapman, Cushman, Fong, Getz, A. Johnson, S. Johnson, Mandell, Robson, Thomas, Wong, Williams

ABSENT – 1: Chew

### **5.F. Review Ramp Road Call Report.**

Tammy Kyllo, Administrative Coordinator, reviewed the Ramp Road Call Report, which covered May 1 – 31, 2025.

## **6. STANDING REPORTS**

### **6.A. Chair's Report**

None.

### **6.B. Board Liaison Report**

President Shaw reported that next year's budget is on the Board Agenda for June 11, 2025. She also reported that all the District breakfast meetings have been completed; and she thanked all the GMAC members that attended.

### **6.C. Alameda County Transportation Commission (ACTC) PAPCO Report**

None. The next PAPCO meeting is June 23, 2025.

### **6.D. East Bay Paratransit Access Committee (EBPAC) Report**

None. The next EBPAC meeting is July 1, 2025.

### **6.E. GMAC/Veteran Bus Operator Meet Up Report**

There was no Meet Up in May. The next Meet Up is scheduled for Tuesday, June 17, 2025.

## **7. PUBLIC COMMENTS**

Lucky Maxwell voiced concern about the accessibility of Clipper Start. Diane Shaw offered her contact information so she and Lucky can discuss the program.

## **8. MEMBER/STAFF COMMUNICATIONS & ANNOUNCEMENTS**

Melissa Getz thanked Shawn Fong for her work as Chair to this Committee and for overseeing a smooth meeting.

Erika Bruhns asked if the GMAC members would be doing ethics training. Mallory Brush, Accessible Services Manager, explained that since the change to the GMAC in 2023, because members are not appointed by Board Members, but by the General Manager, ethics training is no longer a requirement.

## **9. FUTURE AGENDA ITEMS & NEXT MEETING DATE**

The next GMAC Meeting will be held Tuesday, July 8, 2025, at 1:00 p.m. This will be a virtual/zoom only meeting.

The following items were requested for future agenda planning:

- Warren Cushman: Training Update. Second by Melissa Getz.
- Shawn Fong: Clipper Next Generation/Clipper 2.0 Update Second by Warren Cushman

Future Agenda Items:

- Discussion on travel training/orientation and mobility [Requested by Warren Cushman on February 13, 2024]
- Discussion on Oakland bus shelter, MTC Funding and Wayfinding [Requested by Warren Cushman on December 10, 2024]

**10. ADJOURNMENT**

The meeting adjourned at 3:05 p.m.

Respectfully submitted,

/s/

Tammy Kyllo

Secretary to the Committee