



# ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

## Master Minute Order

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<b>Report ID:</b>	25-146	<b>Status:</b>	Received
<b>Type:</b>	Consent		
<b>Meeting Body:</b>	Board of Directors - Regular Meeting 02/26/2025	<b>Final Action:</b>	02/26/2025

**Sponsors:**

**Attachments:** STAFF REPORT, Att.1. Customer Service Metrics Q2 FY25, Att.2. Customer Relations Q2 FY25, Att.3. Institutional Pass Q2 FY25

**Related Files:**

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**Agenda Title:**

Consider receiving an update on FY 2024-2025 Second Quarter Customer Services Metrics.

**Staff Contact:**

Claudia Burgos, Interim Executive Director of External Affairs, Marketing & Communications

**Legislative Action & Summary**

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<b>Acting Body:</b>	<b>Date:</b>	<b>Action:</b>	<b>Result:</b>
Board of Directors - Regular Meeting	02/26/2025	Received	Pass

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**Action Text:**

MOTION: YOUNG/McCALLEY to receive an update on FY 2024-2025 Second Quarter Customer Services Metrics. The motion carried by the following vote:

Ayes: 7      President SHAW, Vice President McCALLEY, Director PEEPLES, Director WALSH, Director SYED, Director SILVA, Director YOUNG

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