## MINUTES HYBRID MEETING OF THE GENERAL MANAGER'S ACCESS COMMITTEE (GMAC) DECEMBER 10, 2024

# 1. CALL TO ORDER

The meeting was called to order at 1:05 p.m.

## 2. ROLL CALL and Introduction of Members and Guests

### **GMAC** members present:

Erika Bruhns, Chair Chonita Chew Melissa Getz Daveed Mandell Barbara Williams Monique Chapman Warren Cushman Andrea Johnson James Robson Roland Wong

## **GMAC** members absent:

Kiran Agarwal (excused) Sandra Johnson (excused) Shawn Fong, Vice Chair

Staff:Tammy Kyllo, Administrative Coordinator<br/>Kim Ridgeway, Senior Program Specialist<br/>Mallory Nestor-Brush, Accessible Services Manager<br/>Robert del Rosario, Director of Service Development and Planning<br/>Maria Henderson, External Affairs Representative<br/>Debora Garcia, Customer Service Manager<br/>Chris Durant, Assistant Director of Maintenance

Guests: Diane Shaw, Vice President, Board of Directors

## 3. ORDER OF AGENDA

The order of agenda was approved.

## 4. CONSENT CALENDAR

## 4.A. Approval of Minutes

MOTION: Bruhns/Getz approved the November 12, 2024, GMAC meeting minutes. The motion carried by the following vote: AYES – 8: Bruhns, Chew, Cushman, Getz, A. Johnson, Mandell, Robson, Williams ABSTENTIONS – 2: Chapman, Wong ABSENT – 3: Agarwal, Fong, S. Johnson

# **5. REGULAR UPDATES**

## 5.A. Service Planning Update.

Robert del Rosario, Director of Service Development and Planning, reported that for the next sign up, Staff is focusing on service reliability and aiming for 99.5% of all trips to be operating. Currently

the District has been averaging about 95%, meaning about 1 in 20 trips is canceled, or there's a no show, which has a cascading effect on the rest of the service. There are also some minor improvements in regard to service adjustments and improving schedules.

Erika also asked if there are any areas in the district had that have more no shows or canceled trips than other areas. Robert responded that per the district policy, school service takes the top priority, the Staff looks at other areas that need routes covered. Lines like the 72R have lower operator availability, so that service is also being addressed, but top priority is definitely school service.

Warren Cushman asked about Oakland Bus shelters. Robert responded that shelters are really important for our riders, and we should agendize the topic for the next GMAC meeting. However, since the sunset of the Clear Channel contract, the City of Oakland took over ownership and maintenance of the shelters. AC Transit and the City of Oakland are in discussions about how to provide shelter coverings for as many people as possible.

## 5.B. MTC Regional Measure.

Maria Henderson, External Affairs Representative, gave an update regarding the transportation revenue measure. There was a special meeting of the Metropolitan Transportation Commission (MTC) to discuss the revenue measure. General Manager Hursh submitted a letter to the Commission, as well as provided comments in person. The Commission received a draft report to the Legislature on the work that has been conducted the past few months by the Transportation Revenue Measure Select Committee. There was also an action item to seek approval, to pull proposed transportation, revenue measure, funding frameworks and policy provisions, and to outline next steps in the process. As a result of the Commission's action, MTC will be conducting polling in January, with results expected in February. The polling will be focused on split sample polling:

- Scenario 1: A 10-year measure will be polled in 5 counties: Alameda, Contra Costa, San Francisco, San Mateo, and Santa Clara.
- Hybrid Scenario: A 30-year measure will be polled in all 9 Bay area counties.

Maria stated, in regards to funding formulas, that MTC's Scenario 1 proposal would only meet half of the District's needs (\$30 million for the next fiscal year vs. AC Transit's \$60 million need).

After a lengthy discussion, Warren Cushman moved that the General Managers Access Committee support the General Manager's efforts to encourage MTC and associated agencies to pursue an equity analysis, and to fully fund AC Transit going forward. This motion was seconded by Andrea Johnson.

The motion passed with the following votes: AYES – 7: Bruhns, Cushman, Getz, A. Johnson, Robson, Williams, Wong ABSTENTIONS – 3: Chapman, Chew, Mandell ABSENT – 3: Agarwal, Fong, S. Johnson

## 5.C. Review Ramp Road Call Report.

Tammy Kyllo, Administrative Coordinator, gave an overview of the Ramp Road Call report, which covered November 1 - 30, 2024. There was a total of five (5) road calls, all of which passed the pre-trip and all of which were chargeable.

Chair Bruhns ask if there are still Van Hool buses in the fleet. Chris Durant, Assistant Director of Maintenance, responded that there are five (5) 30' Van Hool's and nine (9) Van Hool's Operating out of Division 2. There is no current replacement schedule for these buses, but staff is anticipating a procurement for the replacement of the 60' foot buses.

## 6. STANDING REPORTS

### 6.A. Chair's Report

Chair Bruhns reported that she was at the sworn in ceremony for the new Board Member Silva. She also thanked General Manager, Mike Hursh and wished him well on his retirement.

### 6.B. Board Liaison Report

Vice President Shaw reported that a resolution regarding General Manager Mike Hursh's retirement is on the agenda at the next Board Meeting, as well as the bus replacement plan Chris Durant mentioned. All are welcome to join if they'd like to listen in or even speak.

#### 6.C. Alameda County Transportation Commission (ACTC) PAPCO Report

Kim Ridgeway, Senior Program Specialist, reported that there was no PAPCO meeting. The next meeting is scheduled for January 27, 2025, at 1:30 PM and it will be a hybrid meeting.

#### 6.D. East Bay Paratransit Access Committee (EBPAC) Report

Warren Cushman reported that the EBPAC received the Broker Report from General Manager Cyndi Lopez, an update on emergency preparedness, and that the Broker was awarded a new contract.

### 6.E. GMAC/Veteran Bus Operator Meet Up Report

Kim Ridgeway, Senior Program Specialist, reported that there was no Meet Up in November. Due to a scheduling conflict at the Training and Education Center in December, the next meet up is scheduled for Thursday, January 16<sup>th</sup>. Kim will email the Committee to ask for volunteers.

### 7. PUBLIC COMMENTS

None.

### 8. MEMBER/STAFF COMMUNICATIONS & ANNOUNCEMENTS

Chonita Chew stated that on December 12<sup>th</sup> at 3:30, she will be going to MTC to review the signage at the El Cerrito del Norte Bart station.

Melissa Getz stated she's honored to be on this Committee and appreciated how well they are run, and thanked people for being responsible and expressing their ideas in a polite and respectful manner. She wished everyone a happy 2025.

Mallory Nestor, Accessible Services Manager, stated "Apparently the elves have been out playing reindeer games, so holiday gifts are a little late." She asked Kim to show a sample of the gift the GMAC will be receiving in the mail: A blanket with the AC Transit logo and the GMAC in text. Mallory concluded by stating "We want you to wrap your head around the holiday season, and we wanna wrap up this year, with our warmest wishes, with this fleece blanket, we wish you a happy, happy, holiday, and a wonderful New Year!" Mallory thanked the Committee for their time, energy and efforts.

# 9. FUTURE AGENDA ITEMS & NEXT MEETING DATE

The next GMAC Meeting will be held Tuesday, January 14, 2025, at 1:00 p.m. This will be a hybrid meeting.

The following item was requested for future agenda planning:

Warren Cushman: Discussion on Oakland bus shelters, MTC Funding and Wayfinding. Seconded by Melissa Getz.

Future Agenda Items:

• Discussion on travel training/orientation and mobility [Requested by Warren Cushman on February 13, 2024]

# **10. ADJOURNMENT**

The meeting adjourned at 2:06 p.m.

Respectfully submitted, /s/ Tammy Kyllo Secretary to the Committee