



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

MINUTES

Board of Directors - Regular Meeting

4:15 PM Closed Session (see item 8 for details)

HYBRID MEETING

AC Transit General Offices
2nd Floor Board Room - 1600 Franklin Street, Oakland, California

Phone (669) 900 6833, Webinar ID: 984 8717 5063

Wednesday, September 25, 2024 at 5:00 PM
Accessible agenda linked here <https://bit.ly/3zzrmHZ>.

MEMBERS OF THE BOARD OF DIRECTORS

JOEL YOUNG, PRESIDENT (AT-LARGE)
DIANE SHAW, VICE PRESIDENT (WARD 5)
JOVANKA BECKLES (WARD 1)
JEAN WALSH (WARD 2)
SARAH SYED (WARD 3)
MURPHY MCCALLEY (WARD 4)
H. E. CHRISTIAN PEEPLES (AT-LARGE)

BOARD OFFICERS

MICHAEL A. HURSH, GENERAL MANAGER/CHIEF EXECUTIVE OFFICER
AIMEE L. STEELE, GENERAL COUNSEL/CHIEF LEGAL OFFICER
LINDA A. NEMEROFF, BOARD ADMINISTRATIVE OFFICER/DISTRICT SECRETARY

TELECONFERENCE:

Director H. E. Christian Peeples, 13328 San Pablo Avenue, Room 33B, San Pablo, California 94806

1. CALL TO ORDER

The Alameda-Contra Costa Transit District Board of Directors held a meeting on Wednesday, September 25, 2024, at 5:00 p.m.

Prior to the start of the meeting, General Counsel Aimee Steele confirmed that all requirements of the Ralph M. Brown Act (Govt. Code Sections 54950, et seq.) and the provisions of Board Policy 101, Section 4.9 regarding teleconferenced meetings were met in order for Director Peeples to teleconference to the meeting.

The meeting was called to order at 4:16 p.m. for the purpose of Closed Session. All Boardmembers were present. The Board convened in Closed Session to discuss Items 8A-8C as listed on the agenda. Closed Session concluded at 4:40 p.m.

2. ROLL CALL

Present: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

Director Beckles left the dais during the presentation of Item 3.A. at 5:16 p.m. and returned at 5:25 p.m.

3. PRESENTATION

3.A. Presentation on Dumbarton Corridor, the Union City Intermodal Station, and the Station District. [24-421](#)

Staff Contact:
Mayor Dutra-Vernaci, Union City
Joan Malloy, City Manager, Union City

Joan Malloy, City Manager, Union City gave the presentation. Also present to address questions were Mayor Dutra-Vernaci and Dave Sorrell from the San Joaquin Regional Rail Commission.

Public Comment:
Yvonne Williams commented that it would be prudent to include bus operator restroom and break areas in the formative planning stages of the project.

The item was presented for information only.

4. PUBLIC COMMENT

[Written comments received prior to the meeting are incorporated hereto as Exhibit A.]

Nathaniel Arnold, ATU 192 Vice President, commented on how the City of Oakland has reduced speed limits around schools and main corridors, requiring additional time for bus operator breaks and refreshment. Arnold emphasized the need for more protections and a coordinated effort by law enforcement and the District to ensure safety and prevent violence against operators in the area.

LaTrina Meridith, ATU 192 President, encouraged the Board and District Managers to review ATU research regarding microtransit service in the District. Meridith noted a list of questions in areas of operations, funding, and human resources are areas that still need to be answered.

Jason Williams inquired about the proposed microtransit, asking if it would employ union-waged workers and if they would be covered by collective bargaining agreements. Williams also questioned why AC Transit cannot cover similar services and emphasized the need for clean restrooms, break rooms, and adequate time for recovery.

Justin Lee expressed frustration and anger with local bus service, detailing the infrequency and unreliability of Line 232 at the Union City Bar Station. Lee hoped the Board of Directors understood the frustration and would take action to address the issue.

Anthony asked the Board to do a public follow-up report on an incident where a pedestrian was struck by a bus in the Southside area of Berkeley and the public statement of the AC Transit spokesperson on the matter, which Anthony found confusing.

5. MODIFICATIONS TO THE AGENDA

There were no modifications to the agenda.

6. CONSENT CALENDAR (AND CALL FOR PUBLIC COMMENT ON CONSENT ITEMS)

There was no public comment offered on the Consent Calendar.

MOTION: McCALLEY/PEEPLES to receive, approve or adopt the items on the Consent Calendar as indicated, with the exception of Item 6.L. which was pulled off the Consent Calendar by Director McCalley. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 6.A.** Consider approving Board of Directors meeting minutes of August 7, 2024. [24-041](#)

Staff Contact:

Linda Nemeroff, Board Administrative Officer/District Secretary

MOTION: McCALLEY/PEEPLES to approve Board of Directors meeting minutes of August 7, 2024. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 6.B.** Consider approving Board of Directors minutes of August 28, 2024. [24-490](#)
Staff Contact:

Linda Nemeroff, Board Administrative Officer/District Secretary

MOTION: McCALLEY/PEEPLS to approve the Board of Directors minutes of August 28, 2024. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLS

- 6.C.** Consider approving Board of Directors meeting minutes of August 29, 2024. [24-477](#)

Staff Contact:

Linda Nemeroff, Board Administrative Officer/District Secretary

MOTION: McCALLEY/PEEPLS to approve the Board of Directors meeting minutes of August 29, 2024. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLS

- 6.D.** Consider approving Board of Directors minutes of September 11, 2024. [24-505](#)

Staff Contact:

Linda Nemeroff, Board Administrative Officer/District Secretary

MOTION: McCALLEY/PEEPLS to approve Board of Directors minutes of September 11, 2024. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLS

- 6.E.** Consider approving Board of Directors minutes of September 11, 2024 (Special Meeting) [24-504](#)

Staff Contact:

Linda Nemeroff, Board Administrative Officer/District Secretary

MOTION: McCALLEY/PEEPLS to approve the Board of Directors minutes of September 11, 2024 (Special Meeting). The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLS

- 6.F.** Consider receiving the quarterly budget update for the period of July 2023 through the end of June 2024 of FY 2023-24. [24-407](#)

Staff Contact:

Chris Andrichak, Chief Financial Officer

MOTION: McCALLEY/PEEPLS to receive the quarterly budget update for the period of July 2023 through the end of June 2024 of FY 2023-24. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLS

- 6.G.** Consider receiving the Monthly Report on Investments for July 2024. [24-432](#)

Staff Contact:
Chris Andrichak, Chief Financial Officer

MOTION: McCALLEY/PEEPLES to receive the Monthly Report on Investments for July 2024. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 6.H.** Consider authorizing the General Manager or his designee to file and execute applications and funding agreements with the California Governor's Office of Emergency Services (Cal OES) for the Fiscal Year (FY) 2024 State and Local Cybersecurity Grant Program (SLCGP) to enhance AC Transit's cybersecurity posture. [24-508](#)

Staff Contact:
Chris Andrichak, Chief Financial Officer
Ahsan Baig, Chief Information Officer

MOTION: McCALLEY/PEEPLES to authorize the General Manager or his designee to file and execute applications and funding agreements with the California Governor's Office of Emergency Services (Cal OES) for the Fiscal Year (FY) 2024 State and Local Cybersecurity Grant Program (SLCGP) to enhance AC Transit's cybersecurity posture. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 6.I.** Consider approving the disposal of revenue vehicles by sale or by other means most advantageous to the District. [24-442](#)

Staff Contact:
Salvador Llamas, Chief Operating Officer

MOTION: McCALLEY/PEEPLES to approve the disposal of revenue vehicles by sale or by other means most advantageous to the District. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 6.J.** Consider a review of Board Policy No. 525, Environmental Evaluation of Transit District Projects with no recommended amendments. [24-461](#)

Staff Contact:
Ramakrishna Pochiraju, Executive Director of Planning & Engineering

MOTION: McCALLEY/PEEPLES to receiver a review of Board Policy No. 525, Environmental Evaluation of Transit District Projects with no recommended amendments. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 6.K.** Consider authorizing the General Manager, or his designee, to execute [24-443](#)

a contract with WSP USA (WSP) for development of a Climate Resilience Plan.

Staff Contact:

Ramakrishna Pochiraju, Executive Director of Planning & Engineering

MOTION: McCALLEY/PEEPLES to authorize the General Manager, or his designee, to execute a contract with WSP USA (WSP) for development of a Climate Resilience Plan. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 6.L.** Consider authorizing the General Manager to negotiate and execute a sole-source contract with Throne Labs, based on an unsolicited proposal, for a 12-month pilot project by which Throne Labs will lease to the District and maintain ten self-contained accessible restrooms for bus operator use across the AC Transit service area. [24-435](#)

Staff Contact:

Salvador Llamas, Chief Operating Officer

Item 6.L. was pulled off the Consent Calendar by Director McCalley for staff to address questions. There was no public comment offered.

MOTION: McCALLEY/BECKLES to authorize the General Manager to negotiate and execute a sole-source contract with Throne Labs, based on an unsolicited proposal, for a 12-month pilot project by which Throne Labs will lease to the District and maintain ten self-contained accessible restrooms for bus operator use across the AC Transit service area. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 6.M.** Consider approving an amendment to the contract with Ghilotti Construction, Inc. (Ghilotti), for the Richmond Parkway Transit Center project, increasing the total contract by \$267,783 to account for time delays, for a new not-to-exceed amount of \$1,455,783. [20-167a](#)

Staff Contact:

Ramakrishna Pochiraju, Executive Director of Planning & Engineering

MOTION: McCALLEY/PEEPLES to approve an amendment to the contract with Ghilotti Construction, Inc. (Ghilotti), for the Richmond Parkway Transit Center project, increasing the total contract by \$267,783 to account for time delays, for a new not-to-exceed amount of \$1,455,783. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 6.N.** Consider the adoption of Resolution No. 24-031 approving Board Policy 200-1 - Alcohol and Substance Abuse Policy for Safety Sensitive Employees. [24-420](#)

Staff Contact:

Lynette Little, Director of Civil Rights & Compliance

MOTION: McCALLEY/PEEPLES to adopt of Resolution No. 24-031 approving Board Policy 200-1 - Alcohol and Substance Abuse Policy for Safety Sensitive Employees. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

7. REGULAR CALENDAR

External Affairs Items - Chair Peeples

- 7.A.** Consider receiving the Monthly Legislative Report and provide staff with direction regarding the potential Regional Transportation Revenue Measure. [24-501](#)

Staff Contact:

Claudia Burgos, Director of Legislative Affairs & Community Relations

[Documents pertaining to the Regional Measure and written comments received prior to the meeting are incorporated into the file by reference.]

Director of Legislative Affairs and Community Relations Claudia Burgos presented the Legislative Report and was accompanied by Stuart Cohen of SC Strategies to present the latest information on a possible regional revenue measure.

Public Comment:

Laurel Paget-Seekins, Public Advocates, expressed disappointment at the MTC Select Committee meeting and emphasized the need for a regional solution to a regional problem. Paget-Seekins believes a regional measure is best, with sustainable progressive revenues for transit operations and funding for critical components of the Transformation Action Plan and requested transparency in the development of an operator-led proposal and the opportunity for riders and unions to weigh in.

Anthony commented on the disappointing financial forecast for AC Transit presented at the recent MTC meeting and noted the importance for the Board to support General Manager Hurch's negotiation of a strong regional measure.

Brian Culbertson expressed his support for the MTC and the need for transit agencies to advocate for AC Transit funding. Culbertson emphasized the importance of funding for riders, urged the Board to make it clear that transit agencies support the plan, and suggested progressive funding sources, such as payroll tax or income tax like New York City's 6% payroll tax, to aid in this effort.

Abibat Rahman-Davies urged the Board to support a regional, progressive, and climate-positive solution to regional transit.

MOTION: SHAW/PEEPLES to receive the Monthly Legislative Report and information regarding the potential Regional Transportation Revenue Measure. The motion carried

by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 7.B.** Consider receiving an update on AC Transit and the Metropolitan Transportation Commission's (MTC) efforts to promote the Clipper START program. [24-481](#)

Staff Contact:

Nichele Laynes, Director of Marketing, Communications & Customer Services

Marketing Manager Andy Nern presented the staff report. There was no public comment offered.

MOTION: WALSH/SHAW to receive an update on AC Transit and the Metropolitan Transportation Commission's (MTC) efforts to promote the Clipper START program. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

Planning Items - Chair Syed

- 7.C.** Consider receiving a status update and the first draft of an updated Board Policy 545 (Service Standards) for Board review and provide direction to staff as needed. [24-384](#)

Staff Contact:

Ramakrishna Pochiraju, Executive Director of Planning & Engineering

[Written comments received prior to the meeting are incorporated into the file by reference.]

Senior Planner David Berman presented the staff report.

Public Comment:

Laurel Paget-Seekins, Public Advocates, noted that the Service Standards policy is critical for AC Transit's efficient operations and requires stakeholder input. Paget-Seekins seeks feedback on the draft and data on existing routes against the proposed standards, believing efficiency and effectiveness measures, particularly for microtransit, should be considered. Paget-Seekins added that a reliability metric is needed to measure passenger experience, and the frequency and span of local service should be improved.

Abibat Rahman-Davies expressed appreciation for the Service Standard presentation but suggested a reliability standard is missing in the draft policy plan. Rahman-Davies noted the Reliability standard is a core Service Quality metric, that the Reliability target should be set higher, and that this document should be analyzed for Title VI disparities.

Brian Culbertson commented on service standards and frequency targets for future expansions, comparing the differences between AC Transit and SFMTA standards for

their BRT lines. Culbertson suggested an additional plan review with focus on better frequency on key routes, cost per passenger-boarding (especially as related to microtransit) and finding an expansion of the best services and not penalize the best services for not reaching these standards.

Anthony, East Bay Transit Riders Union, agreed with the comments by Culbertson, adding these standards could drive service changes in the future, and that the Board should provide more context and explanations. Anthony noted concern about the different service standards for local and microtransit services and commented that promoting a low-performing local transit route to a microtransit route could result in service cuts due to the double standard. Anthony believed that further explanation and public input are needed to ensure a robust understanding of the policy.

George Spies commented on regularizing 7-day service to avoid a dramatic drop between weekday and weekend service and commented on the financial viability of promoting significant discounts through Bay Pass, which could impact a line's financial viability judgment. Spies suggested using a ridership metric or balancing financial viability with ridership to ensure a more equitable measure. Spies hoped for a more detailed explanation before implementation, as this will have significant long-term impacts on decision-making about the lines.

Richard Marcantonio, Public Advocates, expressed gratitude for the inclusion of a standard for employee safety, health, and wellness in the first draft of AC Transit's Service Standards policy. Marcantonio emphasized the need for a guarantee that line employees receive meal and rest breaks, quality restroom facilities, and hydration opportunities. Marcantonio also noted the lack of discussion on microtransit in the standards, urging the Board to honor the commitment to learn from the pilot's success.

MOTION: YOUNG/WALSH to receive a status update and the first draft of an updated Board Policy 545 (Service Standards). The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

Operations Items - Chair Shaw

- 7.D.** Consider receiving the FY 2023-24 Annual Protective Services Report. [24-410](#)

Staff Contact:

Michael Hursh, General Manager/Chief Executive Officer

Director of Safety, Security & Training Marla Blagg presented the staff report.

Public Comment:

Yvonne Williams commented that the initial purpose of the shields on the buses was less about being COVID shields and more about providing operator protection and mitigate assaults on the operators.

MOTION: PEEPLES/WALSH to receive the FY 2023-24 Annual Protective Services Report. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

- 7.E.** Consider receiving an update about the Sustainability Program highlighting the updated Climate Action and Sustainability Plan, the first Annual Sustainability Report (CY2023), and on-going initiatives. [24-479](#)

Staff Contact:

Ramakrishna Pochiraju, Executive Director of Planning & Engineering

Director of Bus Rapid Transit David Wilkins presented the staff report. There was no public comment offered.

MOTION: PEEPLES/BECKLES to receive an update about the Sustainability Program highlighting the updated Climate Action and Sustainability Plan, the first Annual Sustainability Report (CY2023), and on-going initiatives. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

Board Administrative Matters - President Young

- 7.F.** Consider approving the draft agenda for the Board of Directors/Board Officers Retreat to be held on October 30, 2024. [24-484](#)

Staff Contact:

Linda Nemeroff, Board Administrative Officer/District Secretary

Board Administrative Officer/District Secretary Linda Nemeroff provided an overview of the draft agenda and advised that the item the on Strategic Plan was being removed. General Manager Hursh suggested that a discussion regarding the regional revenue measure be added to the agenda, which was acceptable to the Board. There were no other changes and no public comment was offered.

MOTION: SHAW/PEEPLES to approve the revised draft agenda for the Board of Directors/Board Officers Retreat to be held on October 30, 2024; removing the strategic plan discussion and adding a discussion regarding the regional revenue measure. The motion carried by the following vote:

Ayes: YOUNG, SHAW, BECKLES, WALSH, SYED, McCALLEY, PEEPLES

8. CLOSED SESSION/REPORT OUT

There was nothing to report out of closed session.

8.A. Conference with Legal Counsel – Existing Litigation

(Government Code Section 54956.9 (a))

- Hartway v. AC Transit, et al., ACSC No. 22CV011482;
 - Marshall v. AC Transit, et al., U.S. District Court (No.Cal.Dist.) No. 3:24-cv-00996-SK;
 - Raynor v. AC Transit, et al., U.S. District Court (No.Cal.Dist.), No. 3:23-cv-04297-AMO;
 - Green v. AC Transit, et al., ACSC No. 24CV074354,
 - Reyes v. AC Transit, et al., ACSC No. 24CV073780; and
 - Claims of Peralta (Claim No. 24-AL00002), Venable (Claim No. 24-AL00016), and Wong (Claim No. 24- AL00075).
- In addition, there is a report regarding violations at the District's Division 4 facility during this reporting period.

8.B. Conference with Legal Counsel – Potential Litigation

Significant exposure to litigation pursuant to subdivision (b) of Section 54956.9: (Two cases)

8.C. Conference with Labor Negotiators

(Government Code Section 54957.6):

Agency Designated Representative:

- General Manager Michael Hursh;
- Labor and Employee Relations Representative;

Employee Organizations: ATU Local 192, AFSCME Local 3916, IBEW Local 1245,
Unrepresented Employees

9. AGENDA PLANNING

- 9.A.** Review of Agenda Planning Pending List and Agenda Planning Request Form submitted by Director Walsh. [24-061o](#)

Staff Contact:

Linda Nemeroff, Board Administrative Officer/District Secretary

Director Walsh's Agenda Planning Request was accepted (Walsh, McCalley, Shaw).

10. GENERAL MANAGER'S REPORT

- 10.A.** General Manager's Report for September 25, 2024. [24-016o](#)

The report was presented for information only.

11. BOARD/STAFF COMMENTS

(Government Code Section 54954.2)

Members of the Board commented on meetings and events attended since the last Board meeting.

- 11.A.** Written reports from Board members on travel to District-related conferences occurring in the last 30 days. [24-313](#)

There were no written reports presented.

12. ADJOURNMENT

There being no further business to come before the Board of Directors, the meeting adjourned at 8:08 p.m. The next regular meeting of the Board of Directors is scheduled for Wednesday, October 9, 2024.

Respectfully submitted,

/s/ Linda A. Nemeroff
Board Administrative Officer/District Secretary

Item

4. PUBLIC COMMENT

Public Comments

- Guest User: From: David Vartanoff
Sent: Wednesday, September 25, 2024 11:30 AM To: Linda Nemeroff Subject: [EXTERNAL]
Fwd: Durant Ave. at Dana St. Stop Closed Permanently

Please forward to BOD for comment not on tonight's agenda. As a user of the Telegraph bus for over 50 years, and often on the UC Campus for classes, lectures, the stop being abolished is the single highest boarding point on this route at most hours of the day. Closest to Campus it often has a dozen of us awaiting a southbound bus at many hours of the day. The shelter is convenient and has a predictor display. There is no space for a shelter at Ellsworth. This is not optimization; this is a rider hostile move.

----- Forwarded message ----- From: AC Transit eNews Date: Wed, Sep 25, 2024 at 5:02 PM Subject: Durant Ave. at Dana St. Stop Closed Permanently To: Effective on September 27th due to stop optimization Having trouble viewing this email? View it as a Web page. Scroll down for translations in other languages. | Desplácese hacia abajo para ver traducciones en otros idiomas. | 请向下滚动查看其他语言的翻译。 Durant Ave. at Dana St. Stop Closed Effective: September 27 Line Affected: 6 to Downtown Oakland Stops closed: Durant Ave. at Dana St. (Stop ID 57555) Alternatives: • Durant Ave. at Ellsworth St. (Stop ID 51584) • Dana St. at Haste St. (Stop ID 55138) Due to: Stop Optimization

Where's my bus? Keep track of your bus by using ACT RealTime! Get up-to-date predictions for every line at every stop. Find it at actransit.org/rt.

Cierre de la parada en Durant Ave. con Dana St. Efectivo: 27 de Septiembre Línea afectadas: 6 hacia Downtown Oakland Paradas cerrada: Durant Ave. con Dana St. (Número de Identificación de Parada 57555) Alternativas: • Durant Ave. con Ellsworth St. (Número de Identificación de Parada 51584) • Dana St. con Haste St. (Número de Identificación de Parada 55138) Debido a: Optimización de parada

¿Dónde está mi autobús? ¡Manténgase al tanto de su autobús utilizando ACT RealTime! Obtenga predicciones actualizadas para cada línea en cada parada. Encuéntralo en actransit.org/rt.

Durant Ave. 和 Dana St. 交叉口站暂停服务 生效日期: 9月27日 受影响线路: 开往 Downtown Oakland 的6号线 受影响车站: Durant Ave. 和 Dana St. 交叉口站 (车站ID 57555) 其他选择: • Durant Ave. 和 Ellsworth St. 交叉口站 (车站ID 51584) • Dana St. 和 Haste St. 交叉口站 (车站ID 55138) 由于: 停车优化

我的巴士在哪里? 快使用 ACT RealTime 来实时关注您的巴士! 获取每条线路每次停靠的最新预测。您可以在 actransit.org/rt 上找到它

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or feedback related to AC Transit, visit actransit.org/feedback or call (510) 891-4777, option 2. Do not reply to this email. SUBSCRIBER SERVICES: [Manage Your Profile](#) | [Unsubscribe](#) | [Help](#)

- Guest User: I am a longtime rider of AC Transit, and the service they have been providing lately is becoming unacceptable. As a resident of North Fremont, I regularly take the 232 and 200 bus routes, and have encountered numerous issues. On multiple occasions, the 5:20pm Friday 232 bus has failed to show up at the Union City BART station. This has happened twice now, forcing me to either wait an additional hour for the next bus or request an Uber. The 6:39am 200 route to Union City BART was also cancelled, just this morning, causing me to have to request an Uber to BART. These service disruptions are truly frustrating. The 232 bus only runs hourly, so when it doesn't arrive, it means a long delay until the next one. This is the only route serving the Ardenwood neighborhood. Furthermore, there is currently no morning service on this route, with the first bus not leaving Newpark Mall until 8am - a problem for those needing to be in the city by 9am. I've had to resort to ordering expensive Uber rides to BART or home, each costing over \$18. I sincerely hope the AC Transit Board of Directors is aware of the poor service experienced by residents in District 1 (Fremont) / Ward 5 (AC Transit). Reliable public transportation is essential, and these issues are truly ridiculous and unacceptable.
- Guest User: Supervisors at TransBay Terminal board buses at rush hour return trips and kick off riders who are standing due to an apparent rule on MCI buses that prevents them from allowing standing riders. Due to severely reduced TransBay service, this can strand riders for up to an hour on some routes or worse, completely if the last bus. Between 4:30 - 6:00 this problem is particular extreme. My wife and I use the P TransBay to bring our 5 month old to/from daycare and us to/from work. Being stranded at the TransBay terminal is not an option. Furthermore, riders frequently become agitated and argumentative with supervisors. The entire situation is decidedly awful and makes using TransBay literally a gamble - you can wait for 30 minutes only to find you must wait another 30 more, all for the opportunity to pay a premium for transit. Please consider: 1. Do not use MCI buses in busy routes/times (esp. Tues - Thurs) 2. Remove the standing policy 3. Avoid purchasing more of these vehicles if the standing policy remains