

RED FOLDER ITEM – Supplemental Information
Meeting Date – 7/8/2026

Staff Report No. 26-298 – Salesforce CRM License Expansion to Support Districtwide Customer Service Operations

The following information is provided to address VP McCalley’s questions related to cost increase in current budget due to Salesforce CRM Licenses expansion –

The proposed Salesforce CRM license expansion has no additional budget impact in FY 2026–27, as sufficient funding is available within the Department of Innovation and Technology's approved operating budget for the incremental cost increase of approximately \$115,000. The increased licensing costs will be included in future operating budgets for Board approvals.