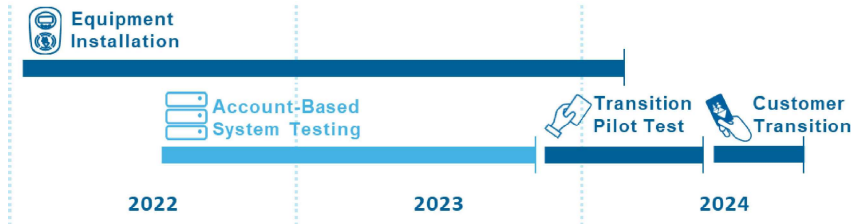




Next Generation Clipper Program Executive Summary Status Report – October 23, 2023



Summary

- Regionwide installation of onboard validators and retail sales devices continues.
- Account-based System Demonstration Testing (SDT) and User Acceptance Testing (UAT) complete. Initial System Integration Testing (SIT) underway. Review of pre-Transition SIT procedures ongoing.
- Review of C2 Business Rules resubmittal complete. Review of Transition and Operations Plans resubmittal underway. Operations and Maintenance (O&M) documents resubmittal expected shortly.
- Technical and planning discussions continue with operators on various topics, including new device installation, BART coordination, and paratransit/third-party integration.
- Fare Card Fulfillment contract executed. Preparation for Limited-Use Fare Ticket procurement underway.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator and Fare Media Fulfillment), WSP (Customer Service Center), and Fiserv (Payment Services).

Recently Completed Activities

	MTC/IBI	Cubic	Operators	Date
• New Devices:				
○ Regionwide installation (cont'd.)	•	•	•	ongoing
○ BART fare gate validator pilot installation	•	•	•	Sep 22
• Account-based System Testing:				
○ SIT procedures review for Customer Service Terminal	•		•	Sep 12
• Account-based System Documentation:				
○ C2 Business Rules resubmittal review	•		•	Sep 22
○ Transition & Operations Plans resubmittal review	•		•	Oct 16

Upcoming Activities/Deliverables

	MTC/IBI	Cubic	Operators	Date
• New Devices:				
○ BART fare gate validator testing (cont'd.)	•	•	•	Oct
• Account-based System Testing:				
○ Fare Inspection and Mobile Payment Solution SDT witnessing	•	•	•	Oct
○ System Integration Testing		•		Oct–Nov
○ Pilot Testing	•	•	•	Nov–Dec
• Account-based System Documentation:				
○ O&M Documents resubmittal review	•		•	Oct–Nov
• Clipper Executive Board Meeting	•		•	Nov 27