

Realign

SR 24-457 Item 2.A.

Realign Update

City of Hayward/AC Transit Interagency Liaison Committee (ILC) Meeting September 6, 2024



Realign Project Phasing

Develop Plans + Learn Rider Needs

Mar-Jun 2023

Aligning Guiding Principles with Community Assessment

Jul-Aug 2023

Develop Service Scenarios and Gather Feedback

2

Draft Plan/Draft Final Plan and Service Standards, and Plan Adoption Jan-Oct 2024

Implementation/ Inform Riders about Service Changes

5

Oct 2024-Mar 2025

On-going emphasis on equity and transparency in all project phases and communications

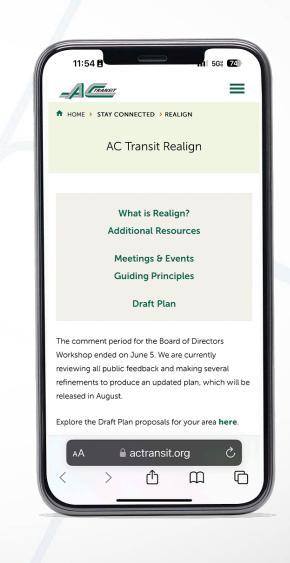


Public Engagement: Phase 4

May 5 through June 5, 2024

Engagement metric highlights:

- 23,116 Website Views
- **529** Online survey tool responses
- **180** Community events
 - 5,784 Touchpoints
- **49** emails
- 6 Phone calls
- Social Media Performance
 - 45,836 Impressions
 - o 1,774 Engagements





Realign

Public Engagement: What We Heard

Positive Sentiments

- Support better transit connections
- Support more direct routes
- Support maintenance of coverage
- Appreciated increase in frequency on more lines

Negative Sentiments

- Concerned with Frequency reductions
- Concerned with consolidation of Lines 51A and 51B
- Concerned with level of service in central Alameda, Berkeley Hills and El Cerrito Hills



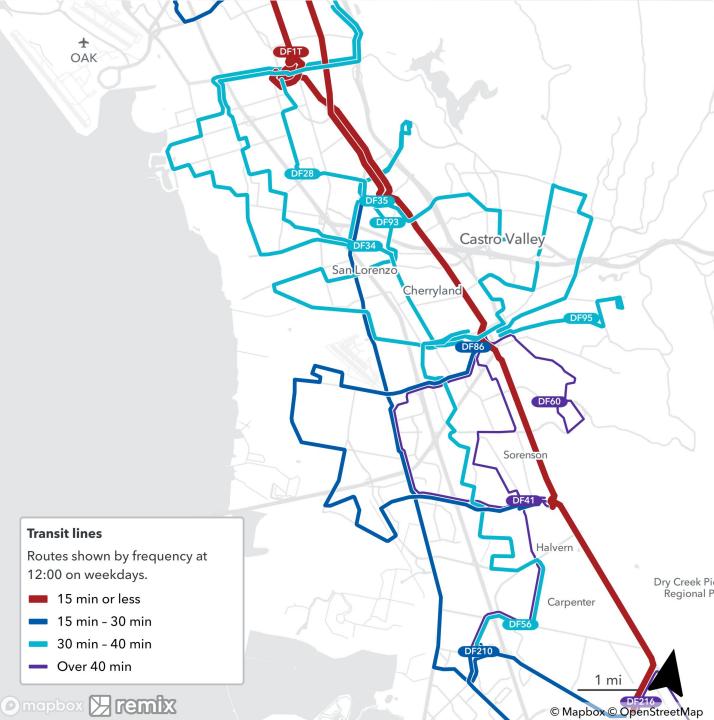
Adjustments to Draft Plan

- Reflects significant public and operator feedback
- Maintain Lines 6, 51A, and 51B
- Move Line 7 terminal in Emeryville from Amtrak Station to Public Market
- Line 19 shortened to downtown Oakland
- Line 20 in Alameda Point extended west to Pan Am Way
- Line 21 split between Skyline High School and Chabot Space & Science Center
- Adjust Line 29 to downtown Berkeley, route instead via Sacramento & Stanford/Powell
- Adjust part of Line 73/805 routing near Coliseum BART



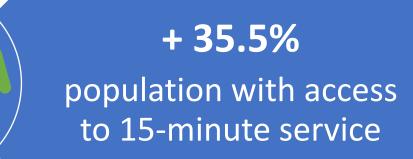
Central Alameda County

- Extends Line 10 to Union City and reduces the number of transfers in Hayward
- Improve weekday frequency to every 40 minutes on Lines 28, 34, 35, 41, and 56
- No service changes to operating neighborhood bus lines.





Frequency and Reliability Impacts*





+ 22.9% zero-vehicle households with access to 15-minute service

+ 53.7% jobs with access to 15minute service



8 lines changed to improve reliability

*As compared with current network, approximations using 2020 Census numbers



Paratransit Impacts

- Paratransit coverage area currently frozen at larger 2019-era network
- Grandfathering has cost and policy implications
- Estimated ~100 active paratransit clients would fall outside of ¾ mile range of fixed-route in Draft Final Plan



Realign Service Levels (from near- to long-term)

Realign (Mar. 2025)

- Operator/Cost-Neutral
- 85% of Pre-Pandemic Service Levels

Realign+ (on-going)

- Operator and Funding-Dependent
- 100% of Pre-Pandemic Service Levels
- Focused on Priority Transit Network

Vision Plan (long-term)

- Operator and Funding-Dependent
- Aspirational, unconstrained network plan
- Incorporating what we've heard from riders, public, advocates, and municipalities.

Covered within the scope of the public hearing

Frequency and Span Minimums

Weekdays: 5:00 – 12:00 a.m.

at least every 15 minutes: 7:00am – 7:00pm

Weekends: 6:00 – 12:00 a.m.

at least every 20 minutes: 7:00am – 7:00pm

Line 72R 9. Line F 1. 10. Line 54 **2.** Line 1T (every 7-8) *minutes*) 11. Line 76 3. Lines 51A/B (every 12. Line 27 (based on 10 minutes) existing Line 7 and 4. Line 14 *Line 79 ridership)* 5. Line 62 13. Line 12 6. Line 88 14. Line 52 15. Line 299 (based on Line 73 7. existing Line 99 Line 36 (based on 8. ridership) existing Line 36/79 alignment ridership)



Next Steps:

Draft Final Plan

Public Hearings

Service Standards

Final Plan Decision

August 7 Set Public Hearings and Open Public Comment Period

We are

here

September 9-11

Convene Public Hearings, Close Comment Period September 25 Service Standards Draft October 9 Board votes on Final Plan

Note: Vision Plan to be refined in early 2025.

Share your feedback on proposed bus line changes at *actransit.org/realign.*

Email us at realign@actransit.org

Call us on our Community Project Line: (510) 267-5631 (English) • (510) 267-5632 (Spanish) • (510) 267-5633 (Mandarin) • (510) 267-5634 (Cantonese)

Attend a Public Hearing:

September 9 at 6:00PM • September 10 at 9:00AM • September 11 at 2:00PM or 6:00PM

Submit your comment card in the Realign drop box at the library.