Vital Oxide Disinfectant Training & Deployment – During the last week of June and the first week of July, the Maintenance department started training frontline workers on the new preventative measures that will be used across the District to fight COVID-19. The team participated in a hands-on approach on how the new foggers and electrostatic sprayers operate. Service Employees, along with facilities maintenance team members, will use this new equipment to properly deploy the product Vital Oxide to disinfect District buses and office spaces. Service Employees began using the equipment on June 28, 2020, to fog buses that were used in service by the Division.





Health & Safety Plan - The current public health crisis has required transformational changes for AC Transit and public transit agencies across the Bay Area. Although stay-at-home orders ebb and flow, the District has continued to deliver our essential bus service by developing a series of EPA approved cleaning protocols; enacting county, state, and CDC health guidance; and launching onboard adaptations designed to gradually and safely restore rider confidence. In the coming days, the District will announce its multi-prong public campaign highlighting: Cleaning/disinfecting/ventilation of facilities and buses, robust use of personal protection equipment (PPE); rider face coverings; social distancing and onboard capacity limits; operator protective shields; and touchless payments. Internally, a newly released employee and facilities COVID operational playbook – the SMART Plan – includes Employee Assistance Program referrals, Families First Coronavirus Response Act (FFCRA), COVID-19 Management Plan, COVID-19 Testing Sites Available to Employees, and facilities temperature checkers.

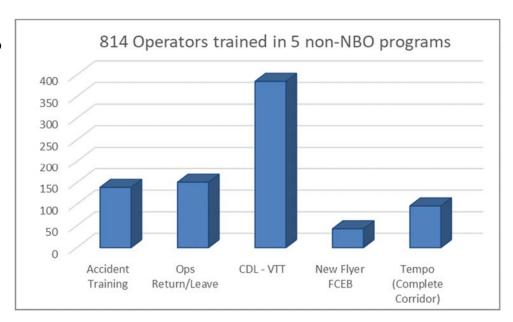
Training and Education – Closing Q4 FY20, Maintenance Trainers continued to meet the District's production requirements. Most notable, recently highlighted in the GM's report to the Board of Directors on June 24th, was graduating the first-ever Mechanic Helpers. Two Service Employees and two Bus Operators successfully transitioned into their new careers as Heavy-Duty Coach Maintenance Mechanic Apprentices. Equally impressive, two additional maintenance apprenticeship classes were completed, making for a record-breaking three total classes in two quarters (Q3/Q4 FY20). One more apprenticeship class is

planned for late Q1 of FY21, which will make for the first time, a total of four apprenticeship classes in three quarters. All registered apprentices, at all levels, advance forward in the program! Finally, two newly developed bus heating, ventilation, and air conditioning (HVAC) courses were established to support the fleet's preventive maintenance needs. A total of seventy-two (72) mechanics were trained in Q3.

Pictured is former D2 Bus Operator and Mechanic Helper Edward Rodgers as he worked toward accomplishing his first complete brake job.



Equally significant was the 47% increase in total trained Bus Operators from Q3 to Q4 for required classes (as shown in chart below). Transportation Training Instructors trained 814 Bus Operators in 5 different programs in Q4 compared to 554 trained in Q3.



TEMPO training resumed on June 11, 2020 albeit some sections of the corridor were not open. As of the date of this report, 136 Bus Operators have been re-trained, meaning able to practice docking on many more open stations and with the benefit of driving the entire corridor. With the Fall System Sign-Up coming, two-day sessions are planned for Bus Operators who sign the TEMPO line. This is to provide additional practice to ensure operational readiness. Pictured below is the training team, with train-the-trainer support from AFSCME Training Instructors for ATU Local 192 Line Instructors, who led the training campaign.



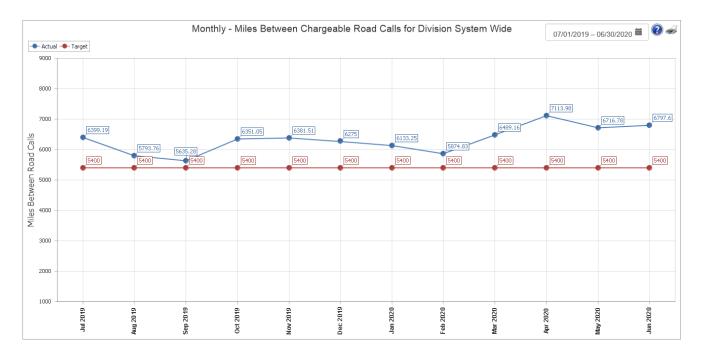
WARRIORS Lunch Donation- On July 10th, the Warriors and UberEats donated 150 lunches to the Team at AC Transit. Employees from all Transportation Divisions and CMF were able to enjoy meals from Home of Chicken and Waffles in Oakland. We thank the Warriors and UberEats for this incredible gesture.





Division of the Quarter- Every Quarter, the District will select a Division of the Quarter based on the following criteria: On-Time Performance, Percentage Log on Rate, Operator Unscheduled Unavailability Rate, Accident Rate: Passenger Falls, Accident Rate: Vehicle Collision, and Other Qualities. The winning Division for the 4th Quarter of FY 2020 is Division 2. Congratulations to the Division 2 Team for outstanding performance.

Bus Reliability — Miles Between Chargeable Road Calls (MBCRC) is one indicator of the health and reliability of the bus fleet. To track performance in this area, the District established a Key Performance Indicator (KPI) at 5,400 miles between chargeable road calls. During the past fiscal year, miles between chargeable road calls were above the established goal 12-months with an average performance of **6,330** MBCRC for the 12-month period.



Major BRT Construction is Complete!

This major achievement brings AC Transit one critical step closer to delivering this innovative transit service to the people of the East Bay. The BRT has delivered major improvements to people in Oakland and San Leandro:

- √ 46 station platforms with attractive canopies, wheelchair-accessible ramps, lights, cameras, seating, Clipper card readers, ticket vending machines, trash cans, map cases, and wayfinding signs;
- √ 11 platforms with unique, artistically enhanced windscreens and handrails designed by local artists;
- ✓ The New San Leandro Transit Center at the entrance to the San Leandro BART Station;
- ✓ 8 miles of new bike lanes, making it safer for cyclists to navigate the East Bay;
- ✓ **9.5 miles** of new curb-to-curb pavement, providing a smoother and safer ride for all vehicles;
- √ 35 new signals to slow traffic and save lives;
- √ 515 new curb ramps that enhance mobility for people using wheelchairs and strollers;
- ✓ More than 450 new high visibility crosswalks that increase pedestrian safety;
- ✓ 13 miles of fiber optic cabling that will power the system; and
- ✓ 292 trees and new landscaping along the corridor.

The BRT has also benefited local workers and supported local economies. **One hundred and eighty (180) local resident construction workers** from Oakland and San Leandro were hired to help build the BRT.

- ✓ These essential workers worked over 188,500 total hours on the project or more than 34% of all project hours.
- ✓ Disadvantaged workers made up 14% of all apprentice hours worked on the project.
- ✓ In total, **local workers earned \$7.4 million** in wages!

In addition, the BRT's Project Labor Agreement generated \$44,720 that was to support local pre-apprenticeship training programs at the Cypress Mandela Training Center, West Oakland Jobs Resource Center, and Rising Sun Energy Center

Community Notified about Tempo's Camera-Assisted Enforcement - The Tempo Outreach Team, in coordination with several District departments, has alerted the community that beginning August 1, cameras mounted on Tempo buses will be used to cite vehicles illegally parked in the system's bus-only lanes. The fine for parking in the bus-only lane is \$110. Vehicles are also subject to towing, which imposes additional costs.

A multilingual flyer was distributed to motorists, residents, merchants, and their employees and customers. The flyer was shared via eNews, social media, email, and USPS. Sheriff's deputies also distributed the flyer to motorists along the length of the corridor and will continue to do so throughout the month of July. Additionally, the California Trucking Association shared the District's press release with its 5,000-plus subscribers and on its Facebook page so delivery services received the message.

