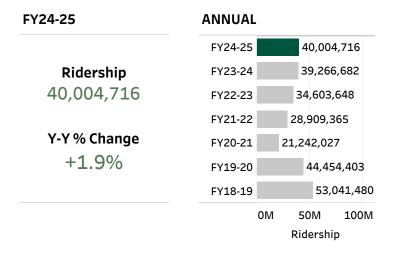
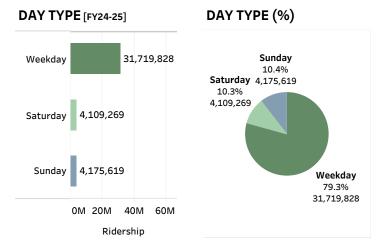
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[1.1] FY24-25 RIDERSHIP PERFORMANCE SUMMARY

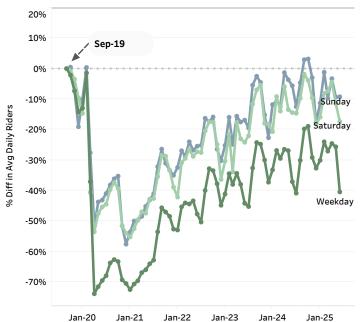




MONTHLY TREND [Sep 2019 - June 2025]



RECOVERY % [relative to Sep 2019]



Weekday
Saturday
Sunday

| FY24-25 ridership reached 40.0 million annual riders [MB,CB, RB], an increase of 1.9% from prior year

| FY24-25 ridership averaged 3.3M monthly riders compared to 2.9M riders in the prior year. This compares to 4.4M monthly riders pre-pandemic

| Weekdays made up approximately 79.3% of total ridership, 10.3% Saturdays, and 10.4% Sundays

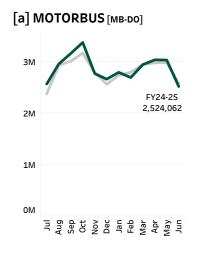
| Monthly Trend chart shows a snapshot from peak monthly riders in Sep/Oct 2019, to the lowest ridership level experienced in March 2020 due to Covid-19 pandemic. Since then, ridership resumed a positive and steady upward trend through FY24-25.

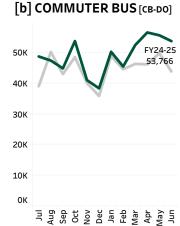
| Recovery % chart illustrates the current state of ridership recovery relative to the pre-pandemic peak ridership of Sep/Oct 2019. Comparing FY18-19 to FY24-25, annual ridership has recovered to 75.4% of pre-pandemic levels. When broken out by day type, weekday ridership has recovered to 71% of pre-pandemic levels; Saturdays recovered 91%, and Sundays recovered 95% of riders.

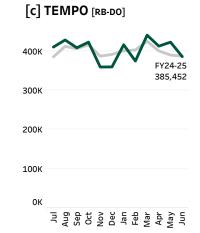
| In the peak months (Sep/Oct) of FY24-25, weekday riders reached 170K daily riders, Saturdays averaged 90K daily riders, and Sundays averaged 80K daily riders.

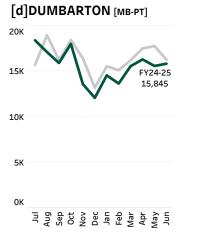
[1.2] RIDERSHIP BY SERVICE MODE

FY24-25 FY23-24









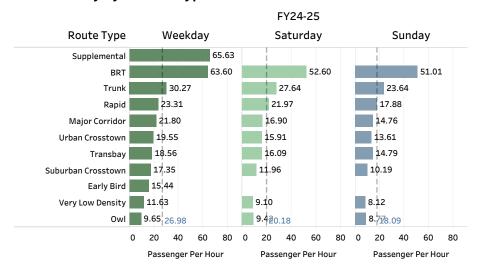


TOTALS BY MO	DDE	Y-Y % CHANGE		
Mode	FY23-24	FY24-25		FY24-25
[a] MB-DO	33,931,071	34,580,053	[a] MB-DO	1.9%
[b] CB-DO	536,641	588,495	[b] CB-DO	9.7%
[c] RB-DO	4,798,970	4,836,170	[c] RB-DO	0.8%
[d] MB-PT	197,510	186,722	[d] MB-PT	-5.5%
[e] DR-PT	480,098	519,603	[e] DR-PT	8.2%
Grand Total	39,944,290	40,711,043	Grand Total	1.9%

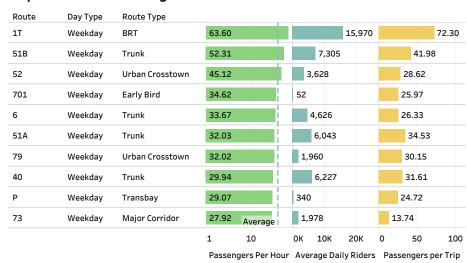
| System-wide ridership saw a gain of 1.9% year-over-year across all service modes Year-over-year gains for all service modes ranged between -5.5% to +9.7% [a] Motorbus [MB-DO] reflects all local service, which gained 1.9% Y-Y with a slight but steady increase through the Fiscal year [b] Commuter bus [CB-DO] reflects the Transbay service (excluding Lines F,NL,O, reported in MB-DO). Ridership gained 9.7% Y-Y to an annual total of 588K annual riders. However, this annual total represents only 20.9% of pre-pandemic levels (2.8M riders in FY18-19) due to the severe drop off in Transbay riders at the start of COVID-19 pandemic [c] TEMPO [RB-DO] began service in August 2020, and continues to be the District's highest ridership line (+0.8% Y-Y), averaging just over 400,000 total monthly riders in the past year [d] Dumbarton [MB-PT] saw a loss of -5.5% Y-Y, currently at 71.4% of pre-pandemic (FY19) levels [e] Paratransit [DR-PT] saw a gain 8.2% Y-Y, currently at 70.1% of pre-pandemic (FY19) levels

[1.3] PRODUCTIVITY - TOP 10 ROUTES

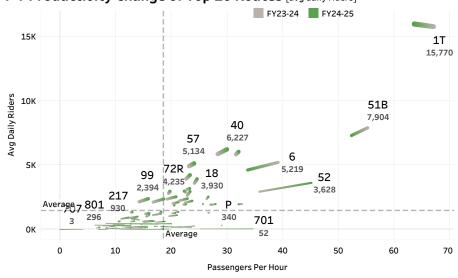
Productivity by Service Type



Top 10 Routes - Passengers Per Hour



Y-Y Productivity Change of Top 10 Routes [avg daily riders]

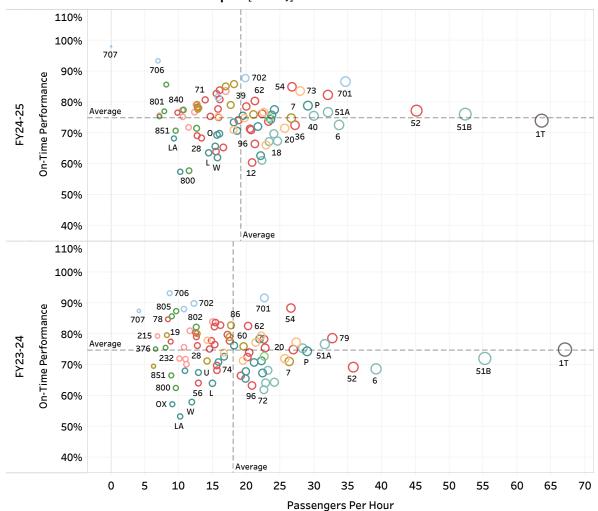


Top 10 Routes - Average Daily Ridership

Route	Day Type	Route Type			
1 T	Weekday	BRT	15,970	63.60	72.30
51B	Weekday	Trunk	7,305	52.31	41.98
40	Weekday	Trunk	6,227	29.94	31.61
51A	Weekday	Trunk	6,043	32.03	34.53
57	Weekday	Trunk	5,134	24.04	31.71
6	Weekday	Trunk	4,626	33.67	26.33
72R	Weekday	Rapid	4,235	23.31	32.08
18	Weekday	Trunk	3,930	24.58	28.35
52	Weekday	Urban Crosstown	3,628	45.12	28.62
14	Weekday	Urban Crosstown	3,187 6,029	23.25	25.70
			OK 5K 10K 15K (0 50 100
			Average Daily Riders	rassengers Per Hour	Passengers per Trip

[1.4] ON-TIME PERFORMANCE [OTP]

FY24-25 vs. FY23-24 OTP Scatterplot [Weekday]



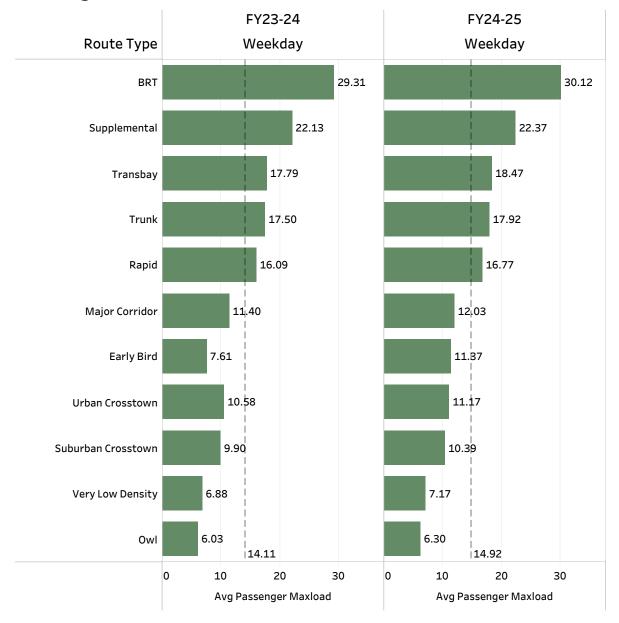


OTP % Change

	Weekday	Weekday		
Route Type	FY23-24	FY24-25		
Very Low Density	76.3%	77.2%		
Urban Crosstown	76.4%	75.0%		
Trunk	69.0%	70.9%		
Transbay	67.8%	69.9%		
Supplemental	68.2%	69.7%		
Suburban Crosstown	76.2%	79.6%		
Rapid	72.8%	75.0%		
Owl	76.5%	73.7%		
Major Corridor	75.7%	74.2%		
Early Bird	90.1%	89.6%		
BRT	75.0%	74.1%		

[1.5] PASSENGER MAXLOADS

Passenger Maxloads



Y-Y % Change

