

TABLE OF CONTENTS

- [1.1] FY24-25 Ridership Performance
- [1.2] Ridership by Service Mode
- [1.3] Productivity - by Service Type; Top 10 Routes
- [1.4] On-Time Performance
- [1.5] Passenger Maxloads
- [1.6] Industry Trends - Peer Comparison

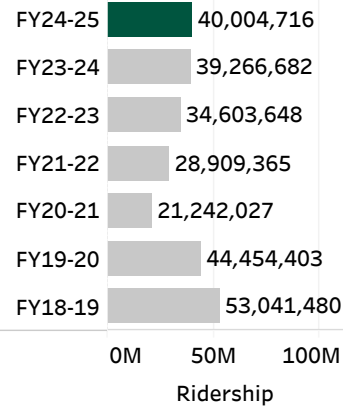
[1.1] FY24-25 RIDERSHIP PERFORMANCE SUMMARY

FY24-25

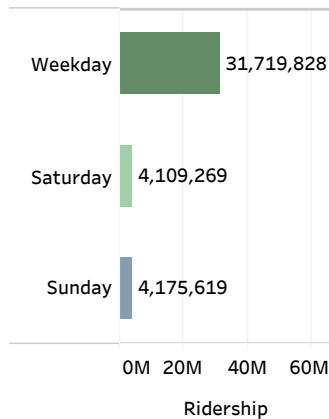
Ridership
40,004,716

Y-Y % Change
+1.9%

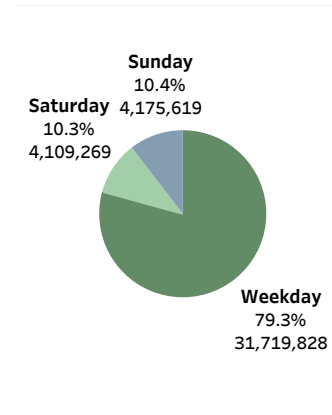
ANNUAL



DAY TYPE [FY24-25]



DAY TYPE (%)



Weekday
Saturday
Sunday

| FY24-25 ridership reached 40.0 million annual riders [MB,CB, RB], an increase of 1.9% from prior year

| FY24-25 ridership averaged 3.3M monthly riders compared to 2.9M riders in the prior year. This compares to 4.4M monthly riders pre-pandemic

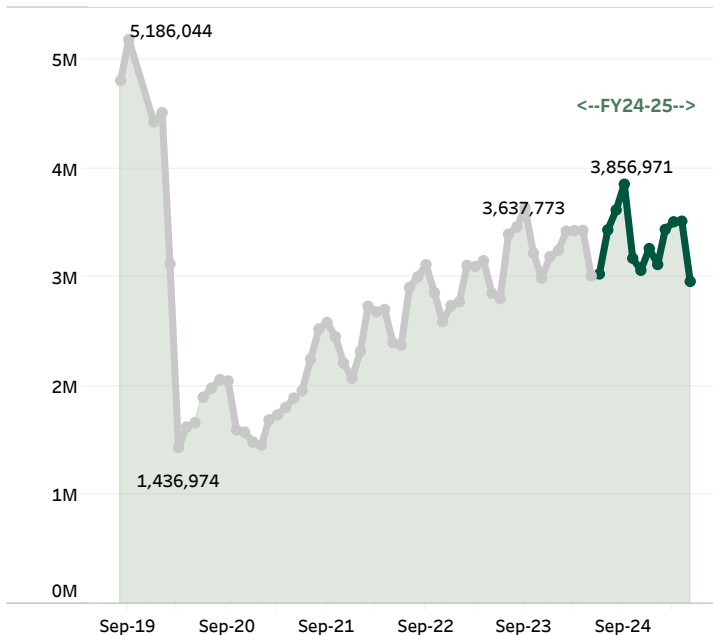
| Weekdays made up approximately 79.3% of total ridership, 10.3% Saturdays, and 10.4% Sundays

| Monthly Trend chart shows a snapshot from peak monthly riders in Sep/Oct 2019, to the lowest ridership level experienced in March 2020 due to Covid-19 pandemic. Since then, ridership resumed a positive and steady upward trend through FY24-25.

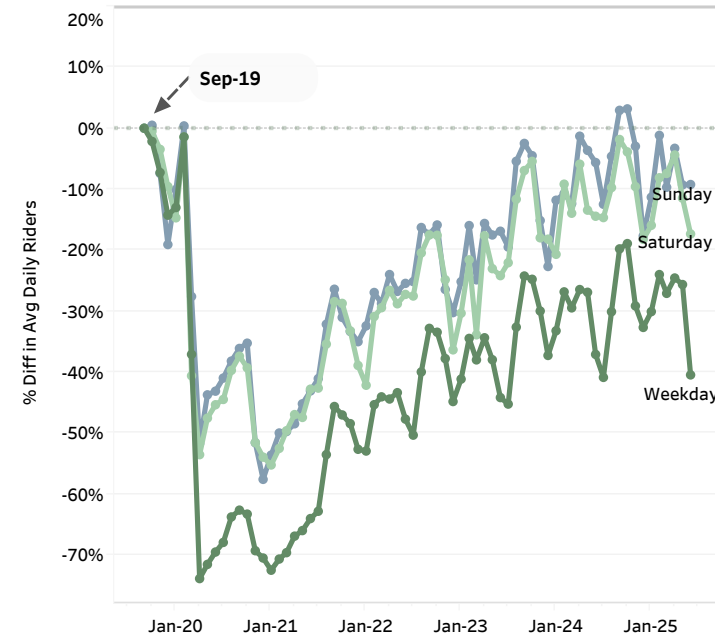
| Recovery % chart illustrates the current state of ridership recovery relative to the pre-pandemic peak ridership of Sep/Oct 2019. Comparing FY18-19 to FY24-25, annual ridership has recovered to 75.4% of pre-pandemic levels. When broken out by day type, weekday ridership has recovered to 71% of pre-pandemic levels; Saturdays recovered 91%, and Sundays recovered 95% of riders.

| In the peak months (Sep/Oct) of FY24-25, weekday riders reached 170K daily riders, Saturdays averaged 90K daily riders, and Sundays averaged 80K daily riders.

MONTHLY TREND [Sep 2019 - June 2025]



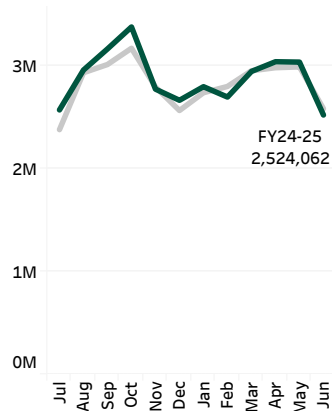
RECOVERY % [relative to Sep 2019]



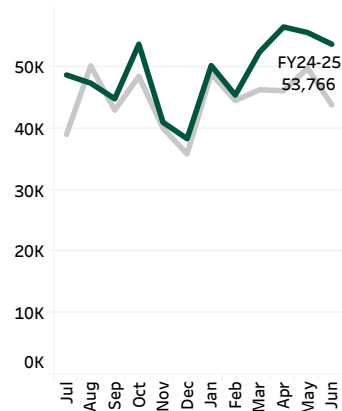
[1.2] RIDERSHIP BY SERVICE MODE

■ FY24-25
■ FY23-24

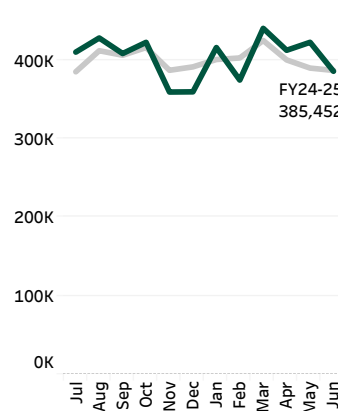
[a] MOTORBUS [MB-DO]



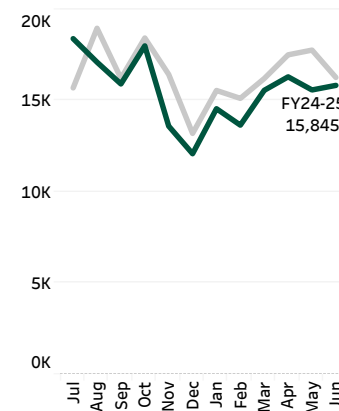
[b] COMMUTER BUS [CB-DO]



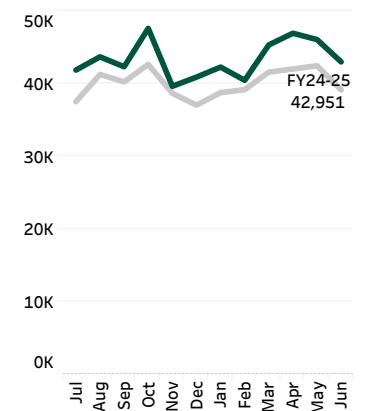
[c] TEMPO [RB-DO]



[d] DUMBARTON [MB-PT]



[e] PARATRANSIT [DR-PT]



TOTALS BY MODE

Mode	FY23-24	FY24-25
[a] MB-DO	33,931,071	34,580,053
[b] CB-DO	536,641	588,495
[c] RB-DO	4,798,970	4,836,170
[d] MB-PT	197,510	186,722
[e] DR-PT	480,098	519,603
Grand Total	39,944,290	40,711,043

Y-Y % CHANGE

	FY24-25
[a] MB-DO	1.9%
[b] CB-DO	9.7%
[c] RB-DO	0.8%
[d] MB-PT	-5.5%
[e] DR-PT	8.2%
Grand Total	1.9%

| System-wide ridership saw a gain of 1.9% year-over-year across all service modes

| Year-over-year gains for all service modes ranged between -5.5% to +9.7%

| [a] Motorbus [MB-DO] reflects all local service, which gained 1.9% Y-Y with a slight but steady increase through the Fiscal year

| [b] Commuter bus [CB-DO] reflects the Transbay service (excluding Lines F,NL,O, reported in MB-DO). Ridership gained 9.7% Y-Y to an annual total of 588K annual riders. However, this annual total represents only 20.9% of pre-pandemic levels (2.8M riders in FY18-19) due to the severe drop off in Transbay riders at the start of COVID-19 pandemic

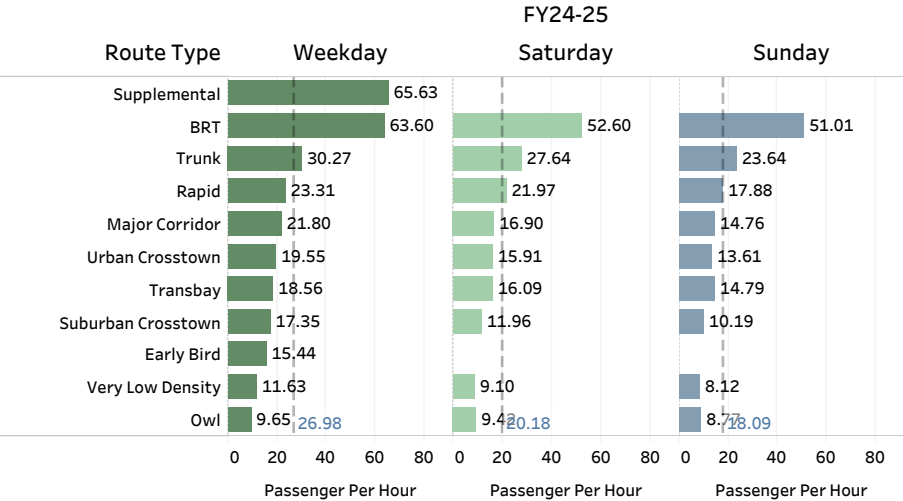
| [c] TEMPO [RB-DO] began service in August 2020, and continues to be the District's highest ridership line (+0.8% Y-Y), averaging just over 400,000 total monthly riders in the past year

| [d] Dumbarton [MB-PT] saw a loss of -5.5% Y-Y, currently at 71.4% of pre-pandemic (FY19) levels

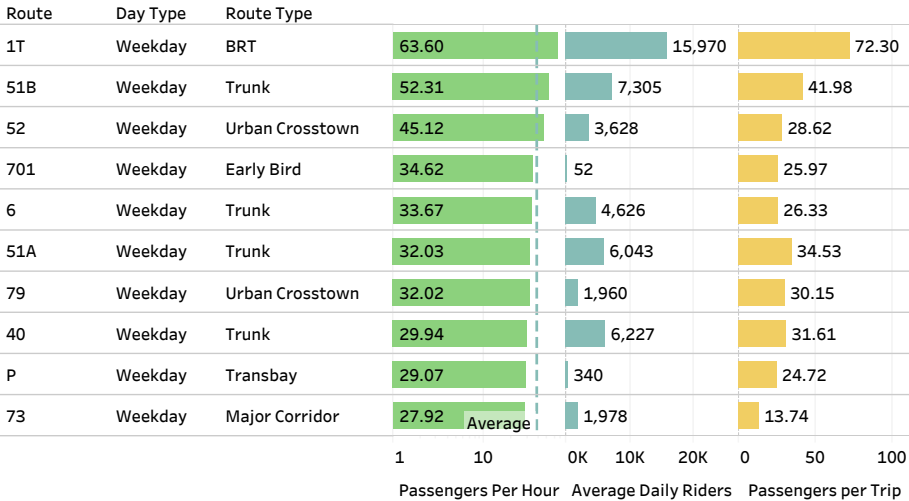
| [e] Paratransit [DR-PT] saw a gain 8.2% Y-Y, currently at 70.1% of pre-pandemic (FY19) levels

[1.3] PRODUCTIVITY - TOP 10 ROUTES

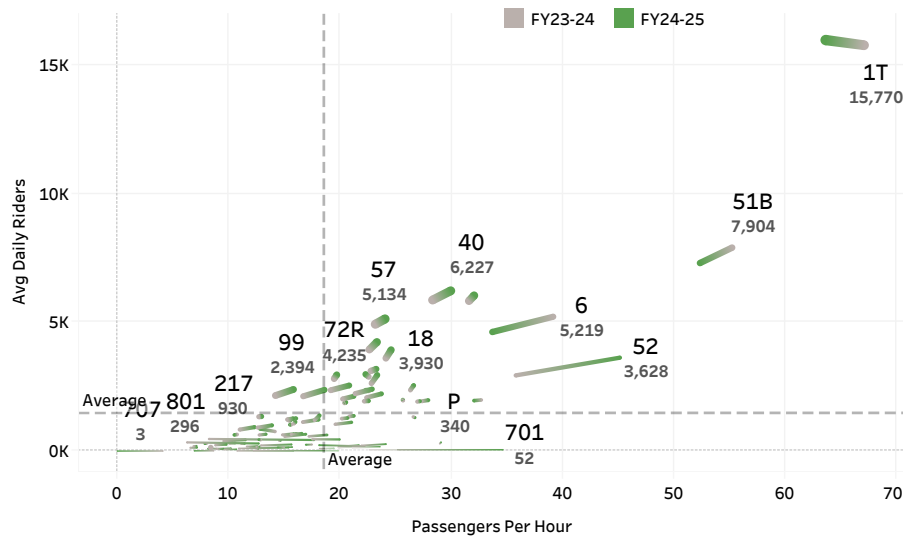
Productivity by Service Type



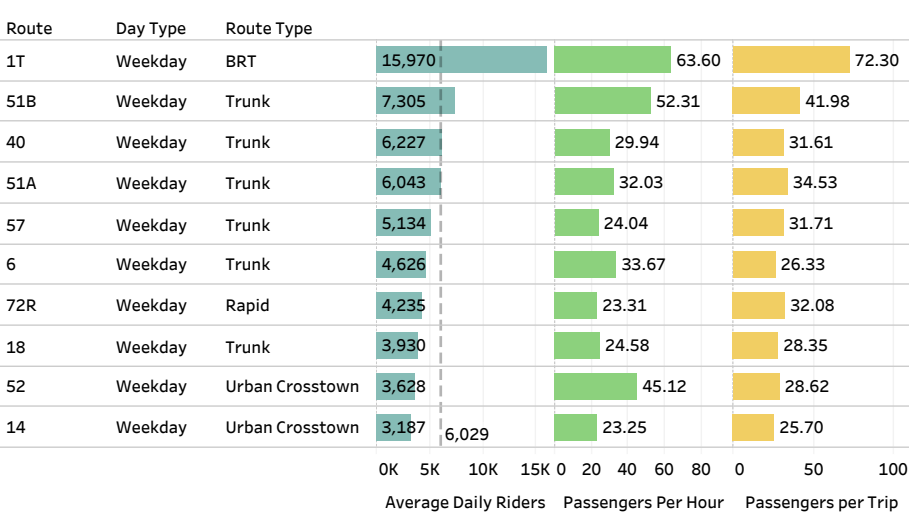
Top 10 Routes - Passengers Per Hour



Y-Y Productivity Change of Top 10 Routes [avg daily riders]

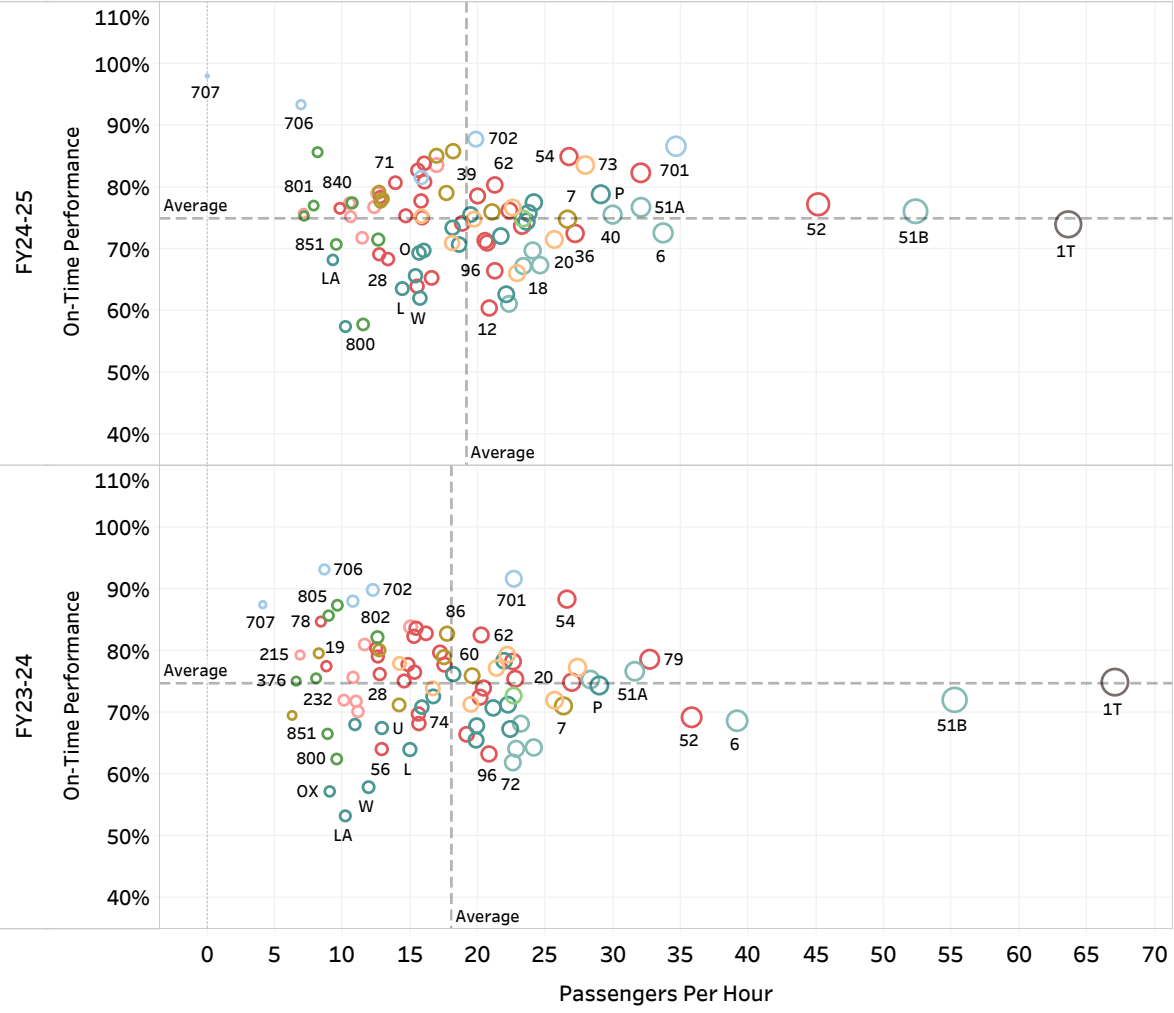


Top 10 Routes - Average Daily Ridership



[1.4] ON-TIME PERFORMANCE [OTP]

FY24-25 vs. FY23-24 OTP Scatterplot [Weekday]

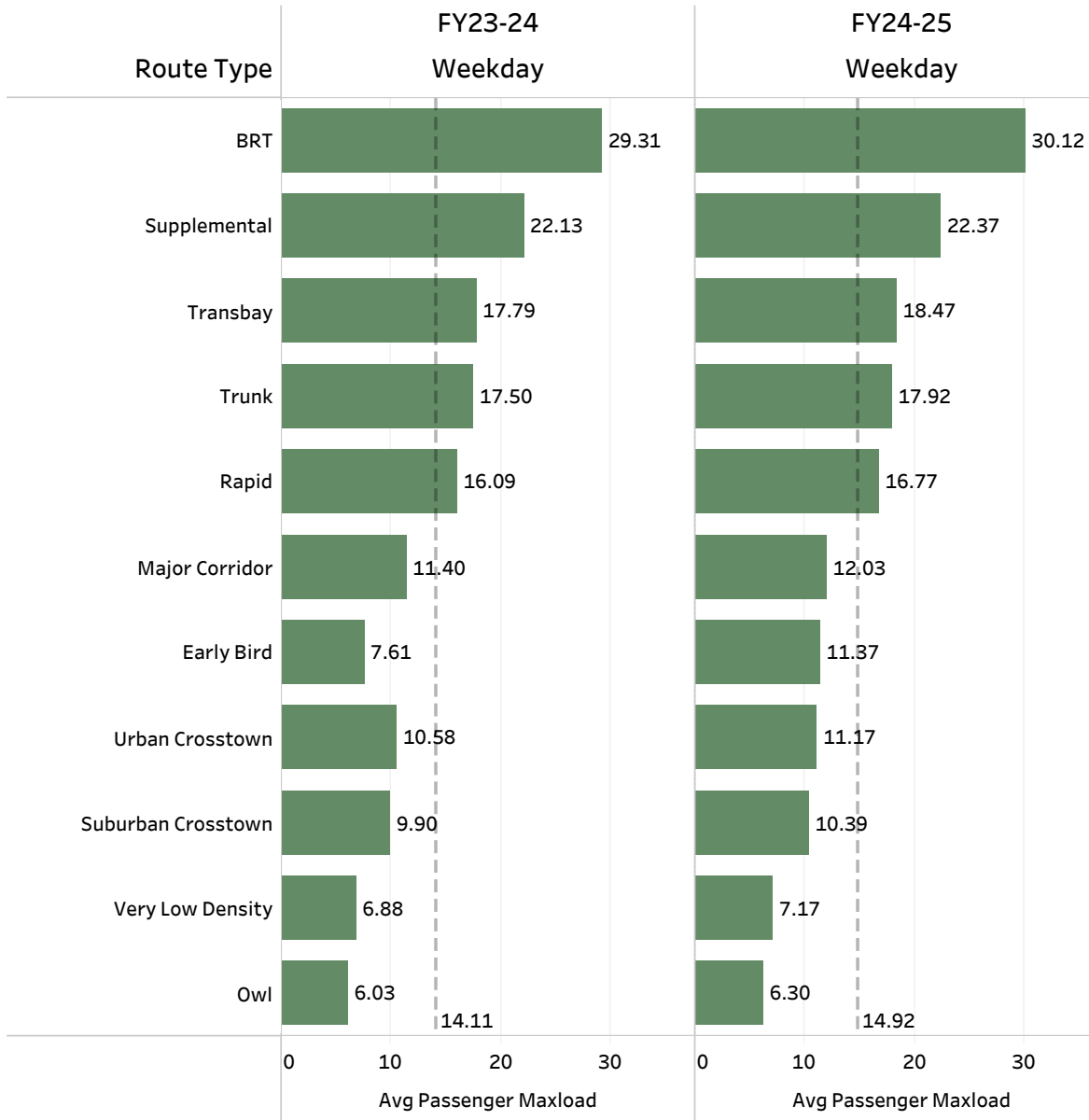


OTP % Change

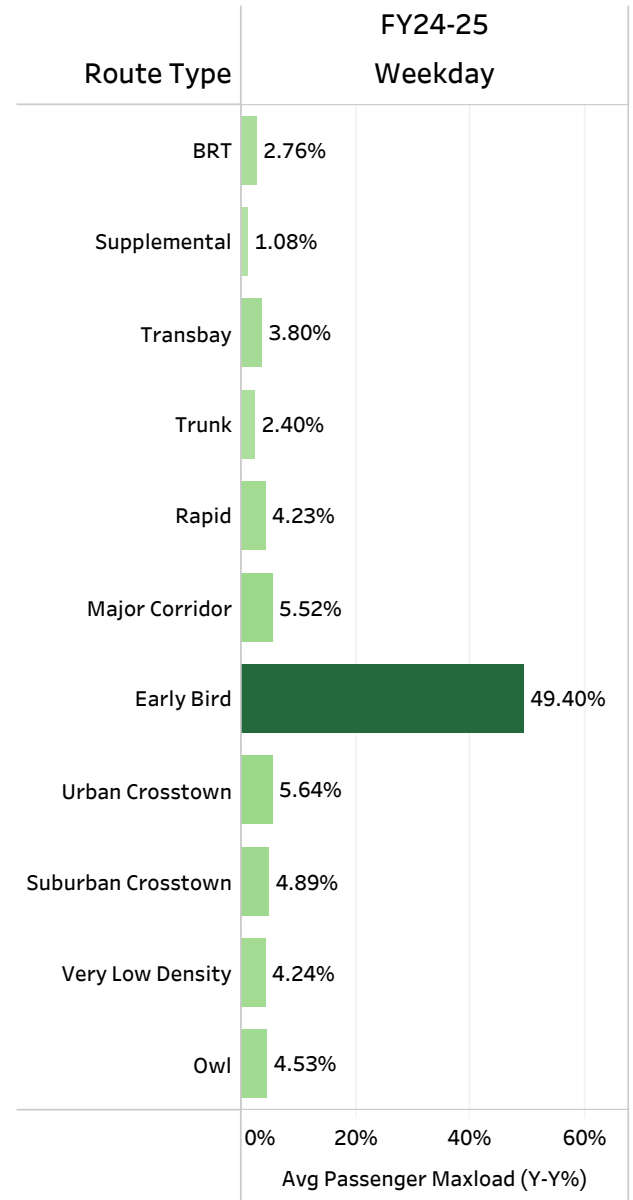
Route Type	Weekday	
	FY23-24	FY24-25
Very Low Density	76.3%	77.2%
Urban Crosstown	76.4%	75.0%
Trunk	69.0%	70.9%
Transbay	67.8%	69.9%
Supplemental	68.2%	69.7%
Suburban Crosstown	76.2%	79.6%
Rapid	72.8%	75.0%
Owl	76.5%	73.7%
Major Corridor	75.7%	74.2%
Early Bird	90.1%	89.6%
BRT	75.0%	74.1%

[1.5] PASSENGER MAXLOADS

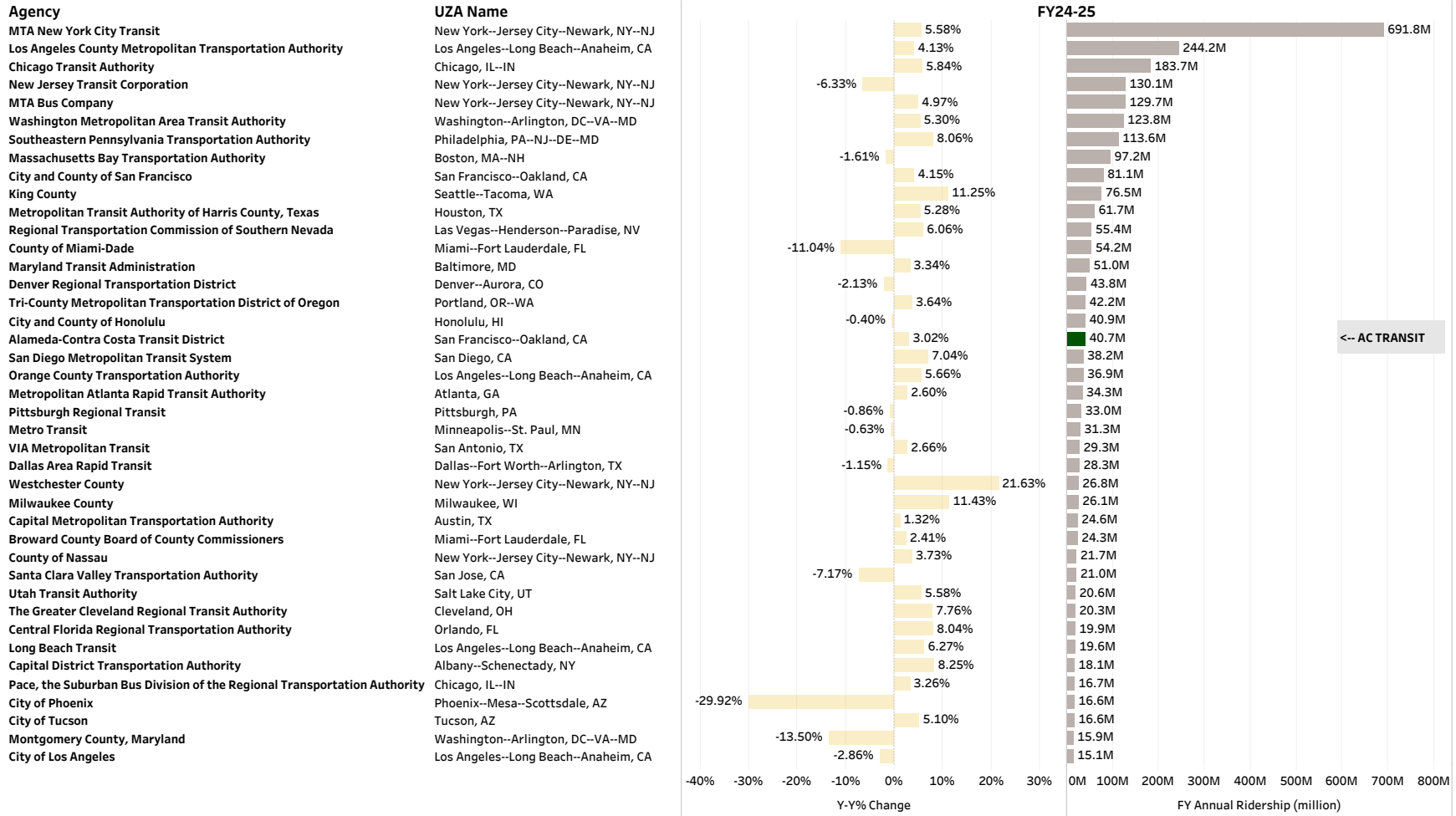
Passenger Maxloads



Y-Y % Change



[1.6] INDUSTRY RIDERSHIP TRENDS - PEER COMPARISON [Agencies with greater than 15M annual riders in FY24-25, bus mode]



Agency Ridership vs. Y-Y% Change

