

**Customer Relations and Call Center Metrics (Attachment 2)**  
**January-March 2026 (3<sup>rd</sup> Quarter FY26)**

Figure 1

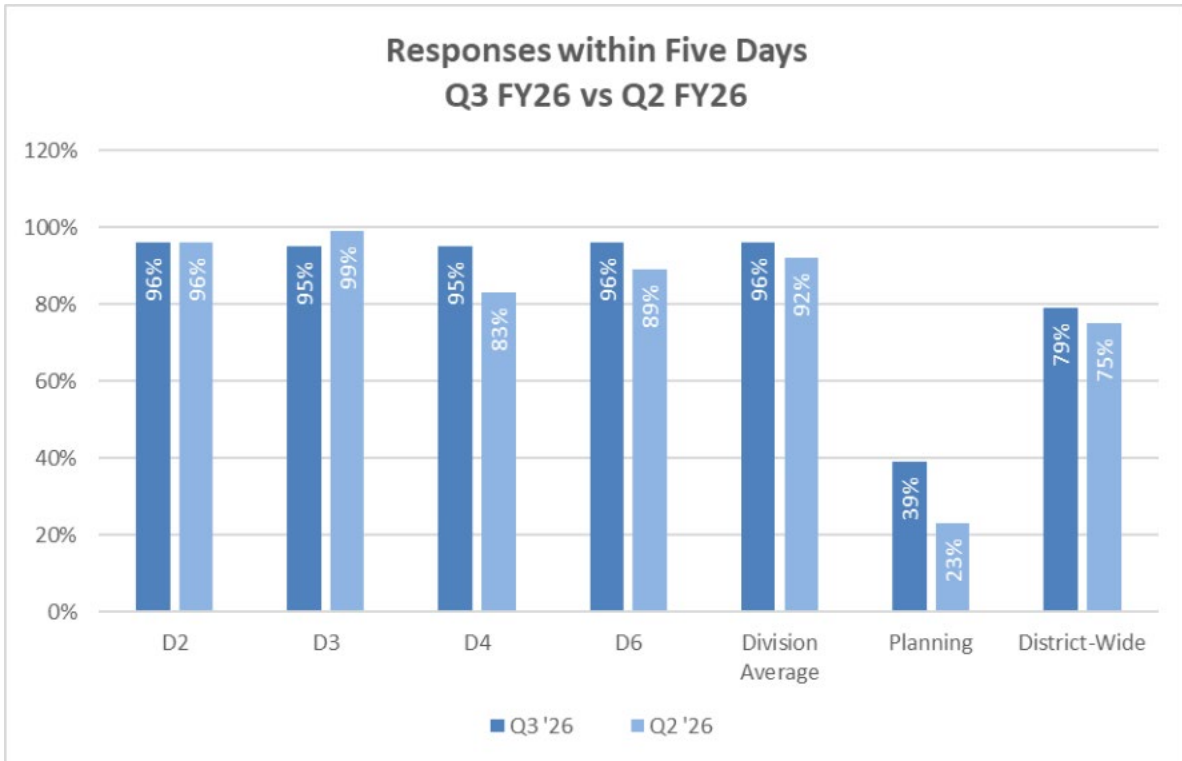


Figure 2

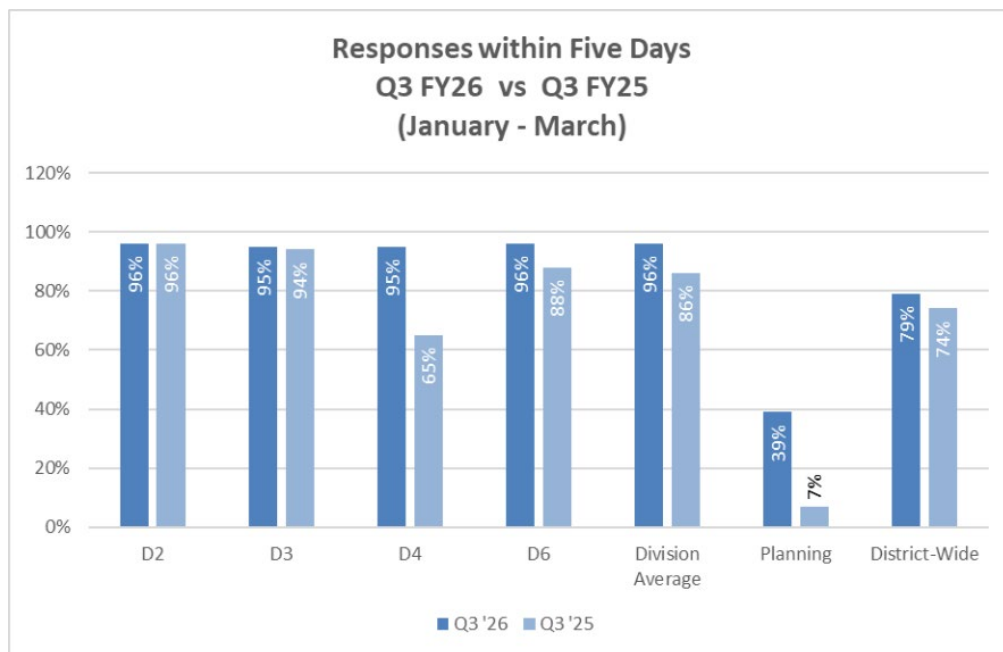


Figure 3

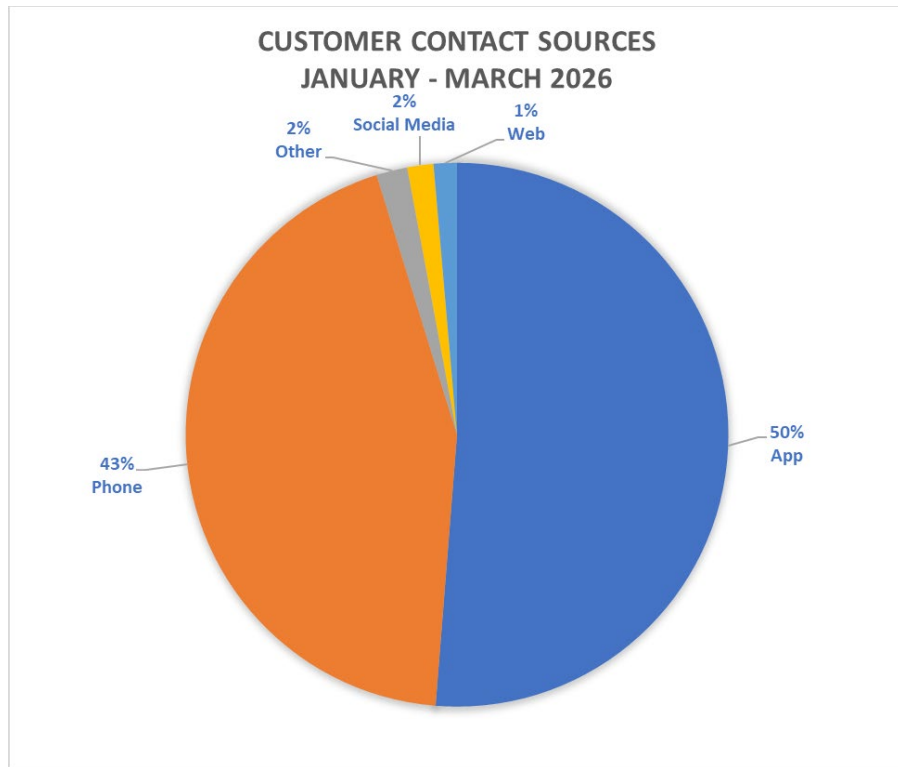


Figure 4

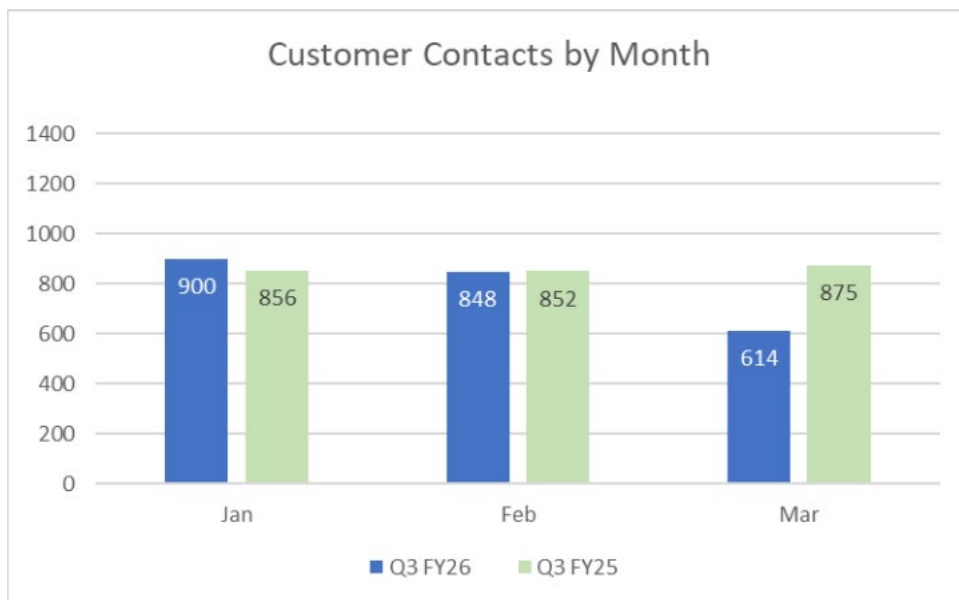


Figure 5

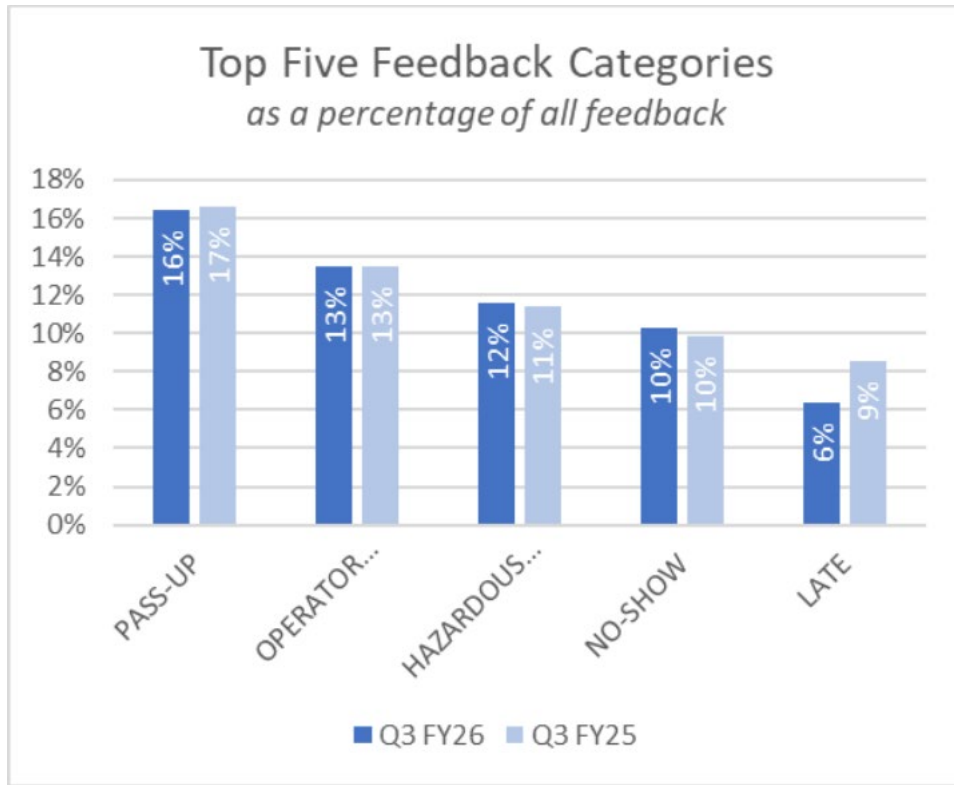


Figure 6

