

Reporting Table and Selected Metrics for Protective Services

Table #1: Quarterly Report on Selected Metrics

Protective Services Report				
Category	2022-Oct	2022-Nov	2022-Dec	Q Reporting
AC Transit Related Activities	96.4%	96.5%	99.0%	97.3%
Non-AC Transit Related Activities	3.6%	3.5%	1.0%	2.7%
Calls Taken	549	2672	2461	5,682
Reports Written	179	133	135	447
Incident Report Ratio (Reports/Calls)	32.6%	5.0%	5.5%	7.9%
<i>Response Time Performance</i>				
Average Response Time (OCC Call to Sheriff to Arrival)	0:07:09	0:04:36	0:07:22	0:06:19
Response Times Percentage < 5 Minutes	65.20%	75.82%	65.17%	68.96%
Response Times Percentage > 5 Minutes	34.80%	24.18%	34.83%	31.04%
Average Response Time > 5 Minutes	0:20:21	0:18:38	0:21:02	0:20:08
<i>Incident Totals On Selected Metrics</i>				
Altercations (Passengers Only)	6	4	3	13
Altercations (AC Transit Employees; excl. Operators)	0	0	0	0
Altercations (AC Transit Operators Only)	7	2	5	14
<i>Altercations Per 100k Miles (ACT Operator)</i>	<i>0.50</i>	<i>0.15</i>	<i>0.36</i>	<i>0.34</i>
Arrests (Misdemeanor/Felony)	38	36	18	92
Sheriff Mental Health Referrals	4	0	1	5
Citations (Traffic)	164	145	219	528
Citations (Bus Zone)	229	158	182	569
Bus Activity (Shadowed)	1,091	950	937	2,978
Bus Activity (Boarded)	351	330	368	1,049
Passenger Falls Total (OCC)	12	8	6	26
Sheriff Responses to Passenger Falls (OCC)	12	8	6	26
Sheriff Responses to Passenger Falls as Percentage %	100.0%	100.0%	100.0%	100.0%

Chart #1: Sheriff Activity Attributed to AC Transit as Percentage

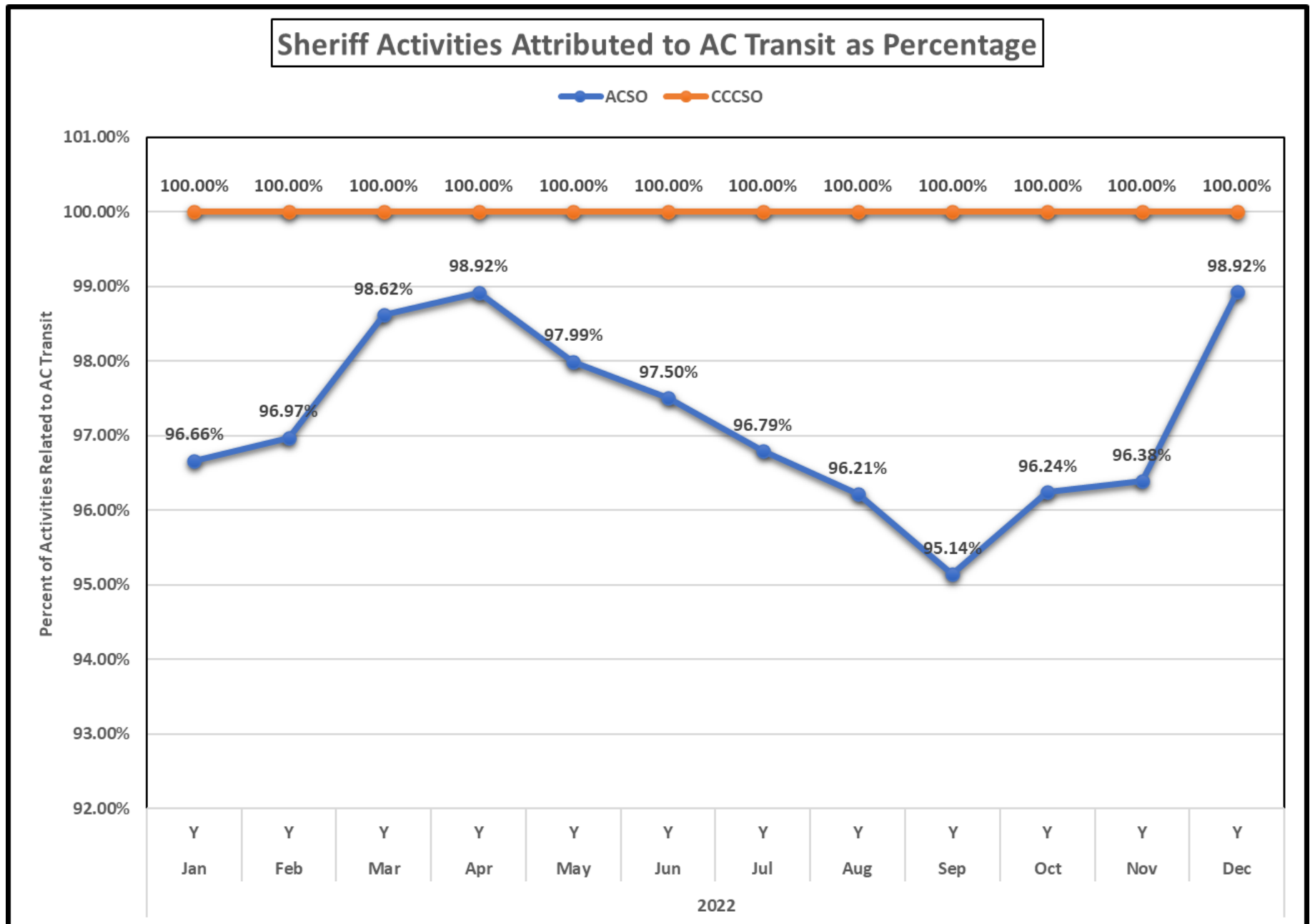


Chart #2: Average Response Times of OCC Call to Sheriff to Arrival

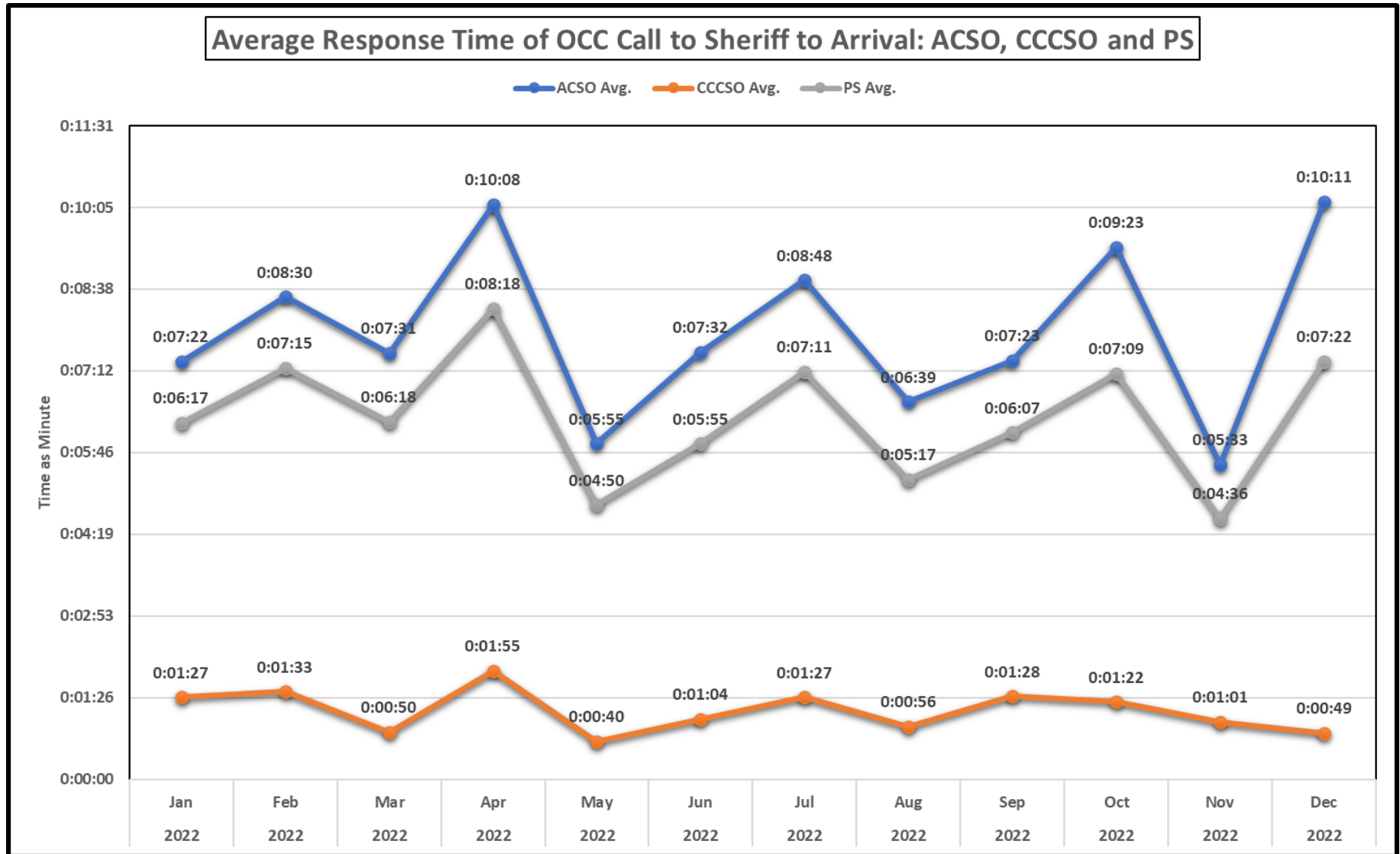


Chart #3: Percent of Sheriff's Average Response Below 5 Minutes Threshold

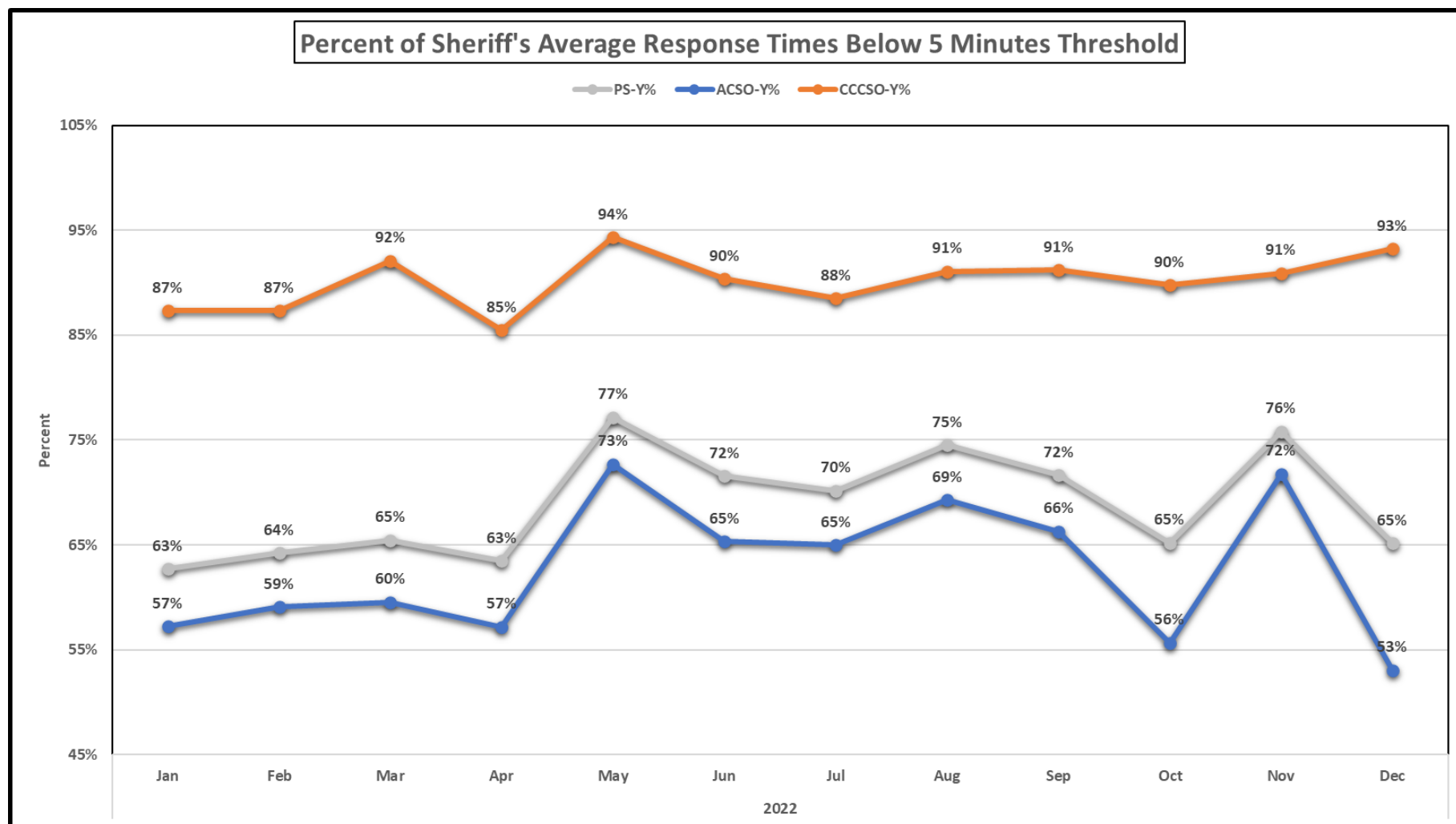


Chart #4: ACSO & CCCSO

Chart #4: Passenger Falls with Sheriff On-Scene Count and Percentage Shown

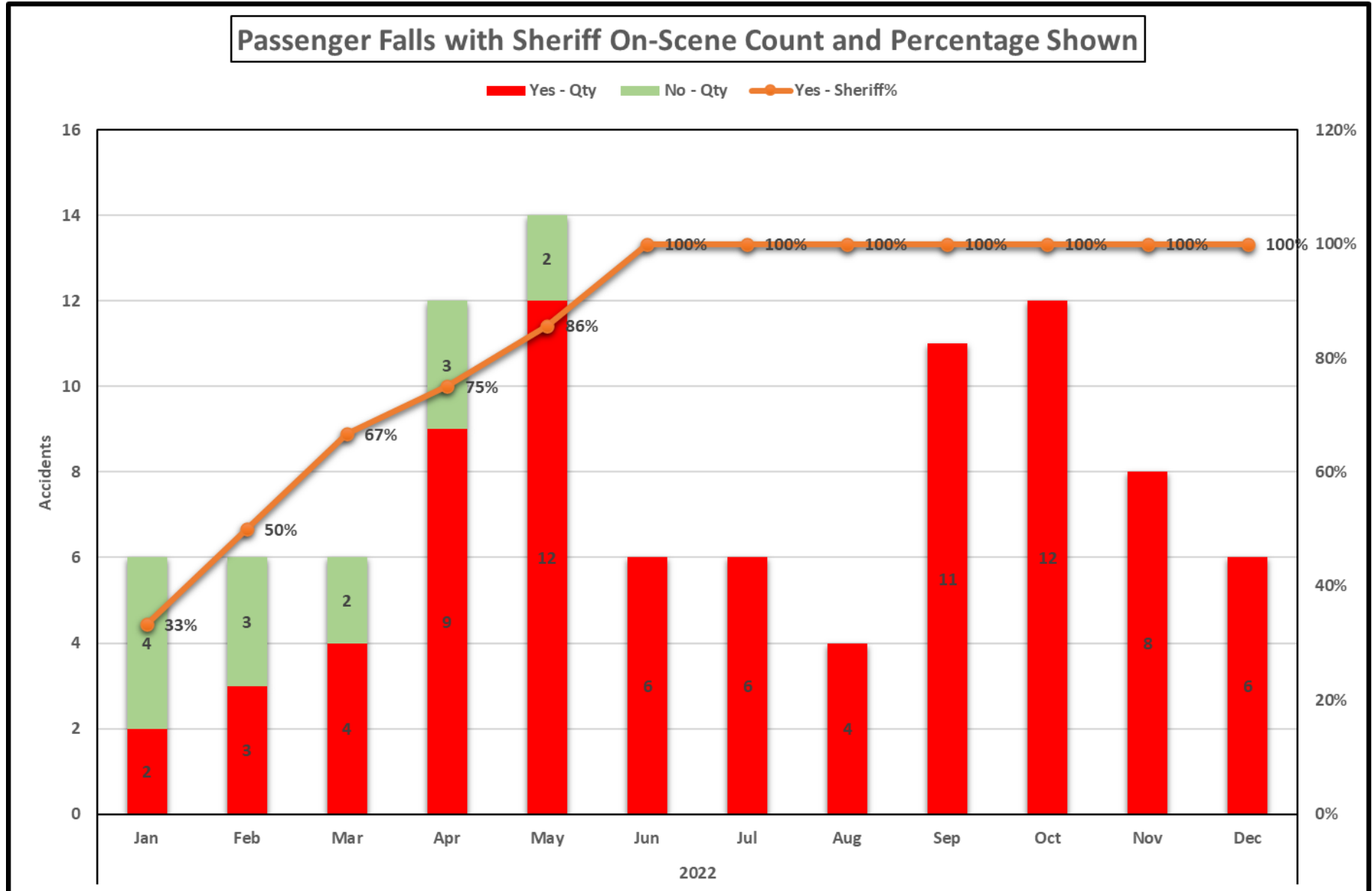


Chart #5: Operator Assaults/Altercations Per 100,000 Revenue Miles

