

BOARD POLICY 501 UPDATE

AC Transit/Hayward ILC Meeting
September 2024



PRESENTATION AGENDA

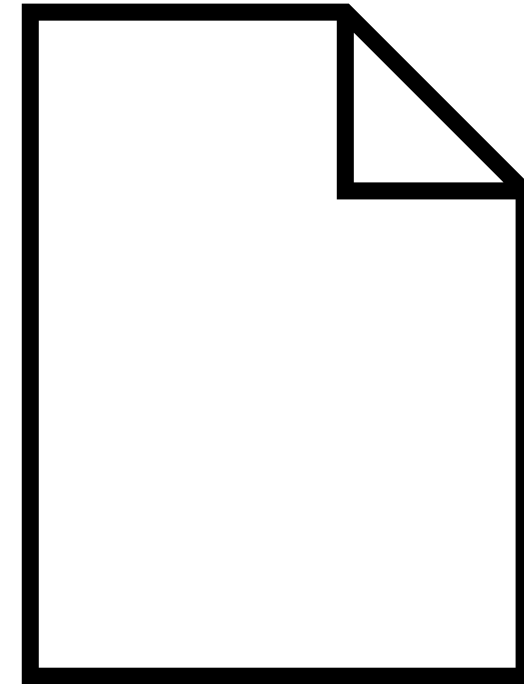


1. Policy Overview
2. Content Update
3. Feedback and Changes
4. Discussion

OVERVIEW

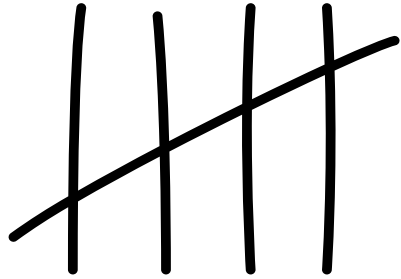


- Board Policy 501: Bus Stop Guidelines five-year update
- Policy includes bus stop spacing, location, length, accessibility
- Goals: more customer-focused and guidance for decision-making

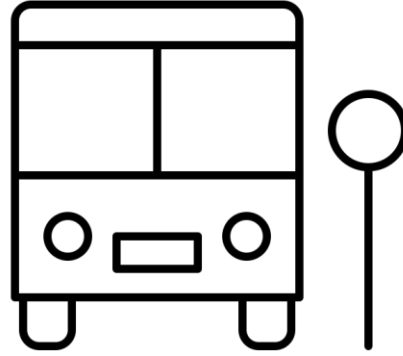


Updated Board Policy 501: Bus Stop Guidelines

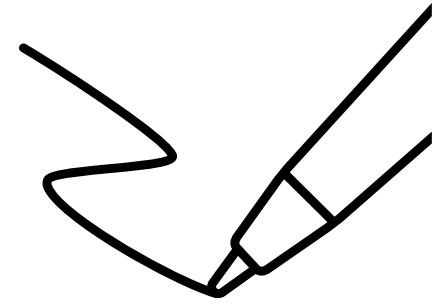
JULY 24 BOARD MEETING FEEDBACK



Add ridership
as a criteria



Clarify when the
policy applies to
existing stops



Update mid-block
stop placement
guidance to be more
accommodating

EXTERNAL STAKEHOLDER FEEDBACK

400+

Survey
Responses

**51A, 51B, 72,
72R, 18, 12,
72M, 79, 6, 0**

Most Frequently
Commented On Lines

Most Common Comments Included:

- A desire for more benches and shelters
- Accessibility for disabled riders
- Lighting for safety
- Maintenance of shelters
- Understanding when to apply the policy

TIMELINE



March

Gather Internal Feedback
Develop Updated Policy
March 27th Board Briefing



March - May

Develop Draft Policy



May - June

Gather Feedback
on Draft Policy



July

Present Draft Policy to the
Board
Finalize Policy based on
Feedback



Sept/Oct

Present Final Policy to the
Board for Approval

Current Stage