

# updated service recovery priorities

## service development & planning

JANUARY 26, 2022



# Why update our methodology?

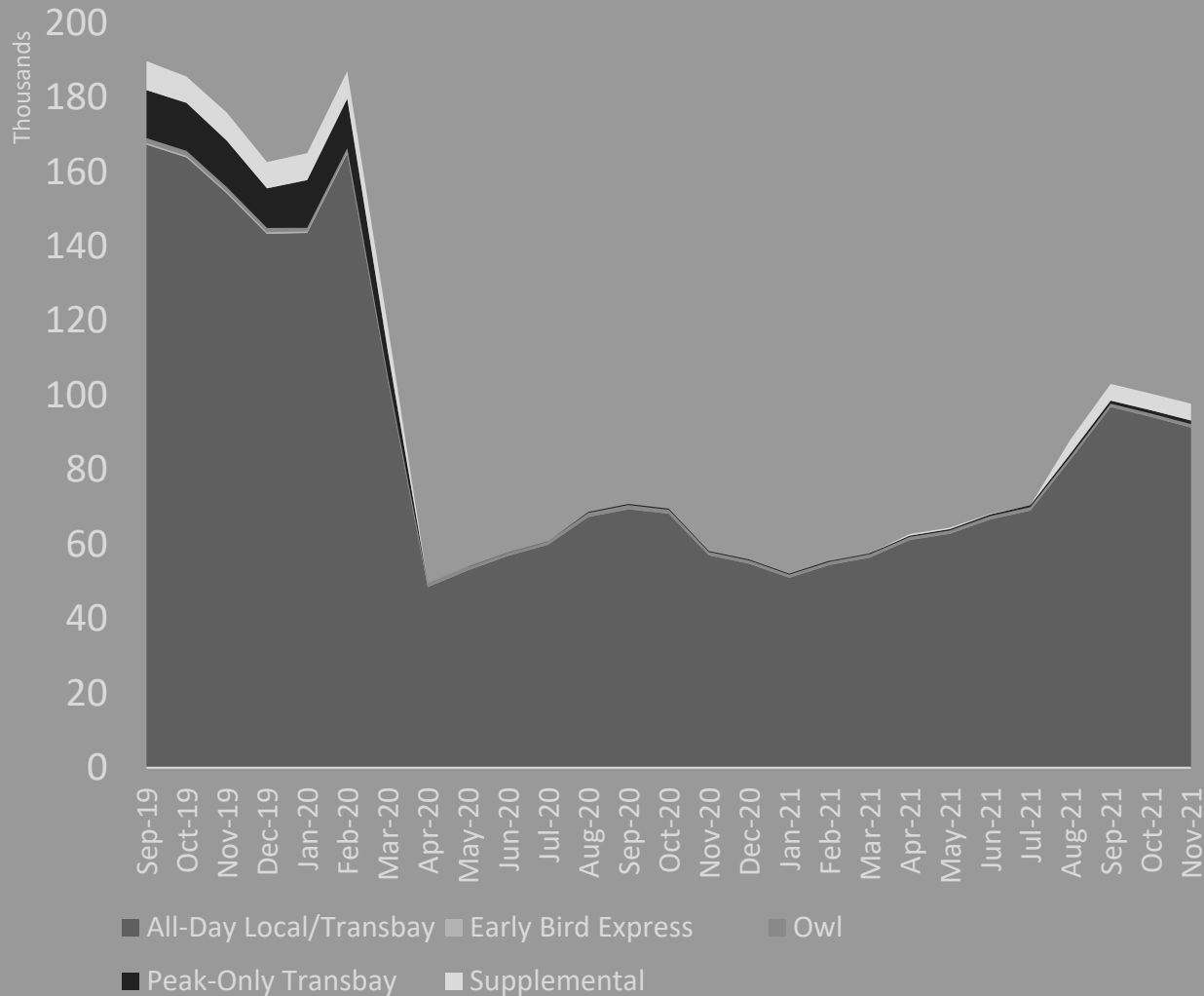
Respond to evolving pandemic conditions

Need for clearer line-by-line priorities

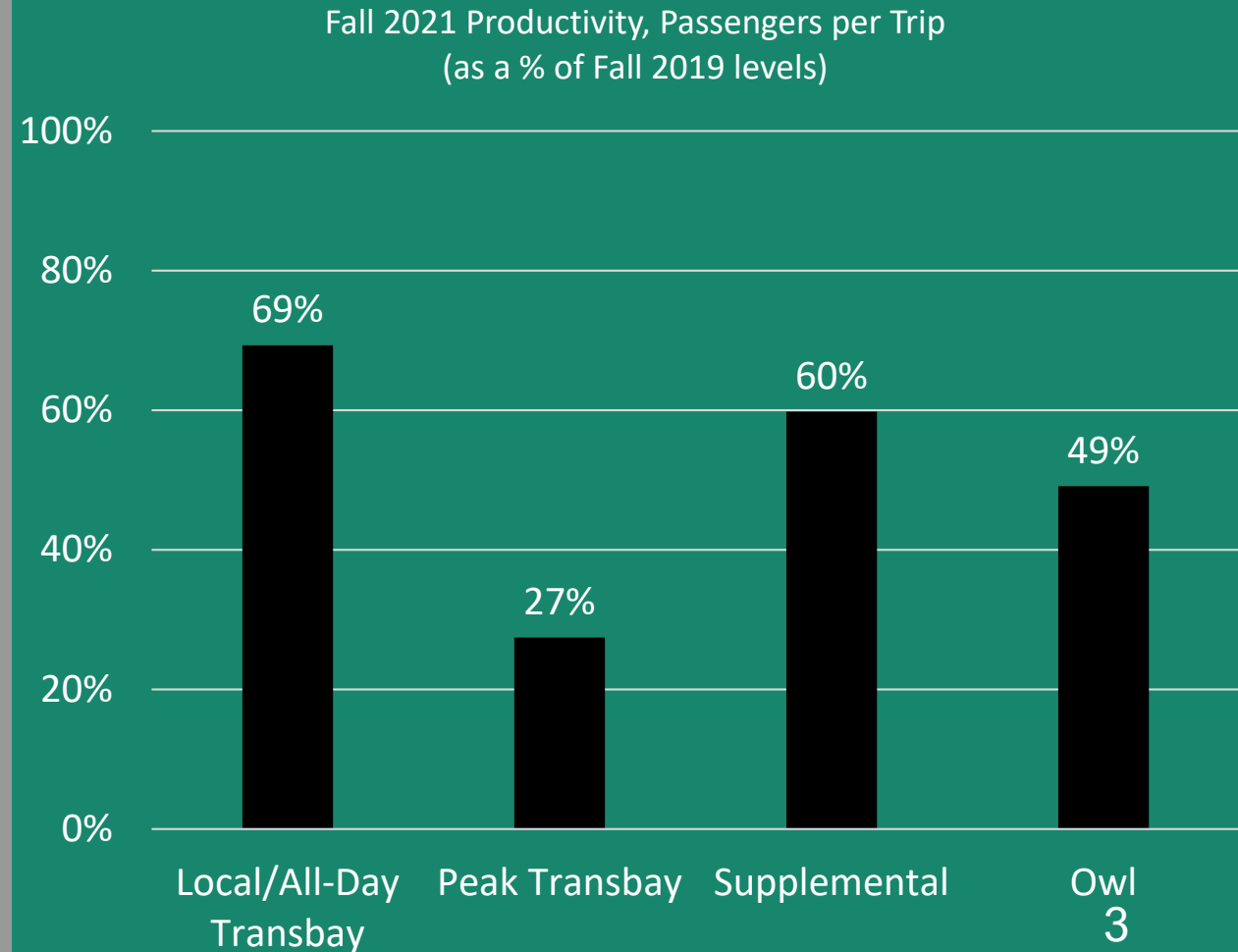
Reinforce equity in recovery strategy

# Market Demand Challenges

## Weekday Ridership

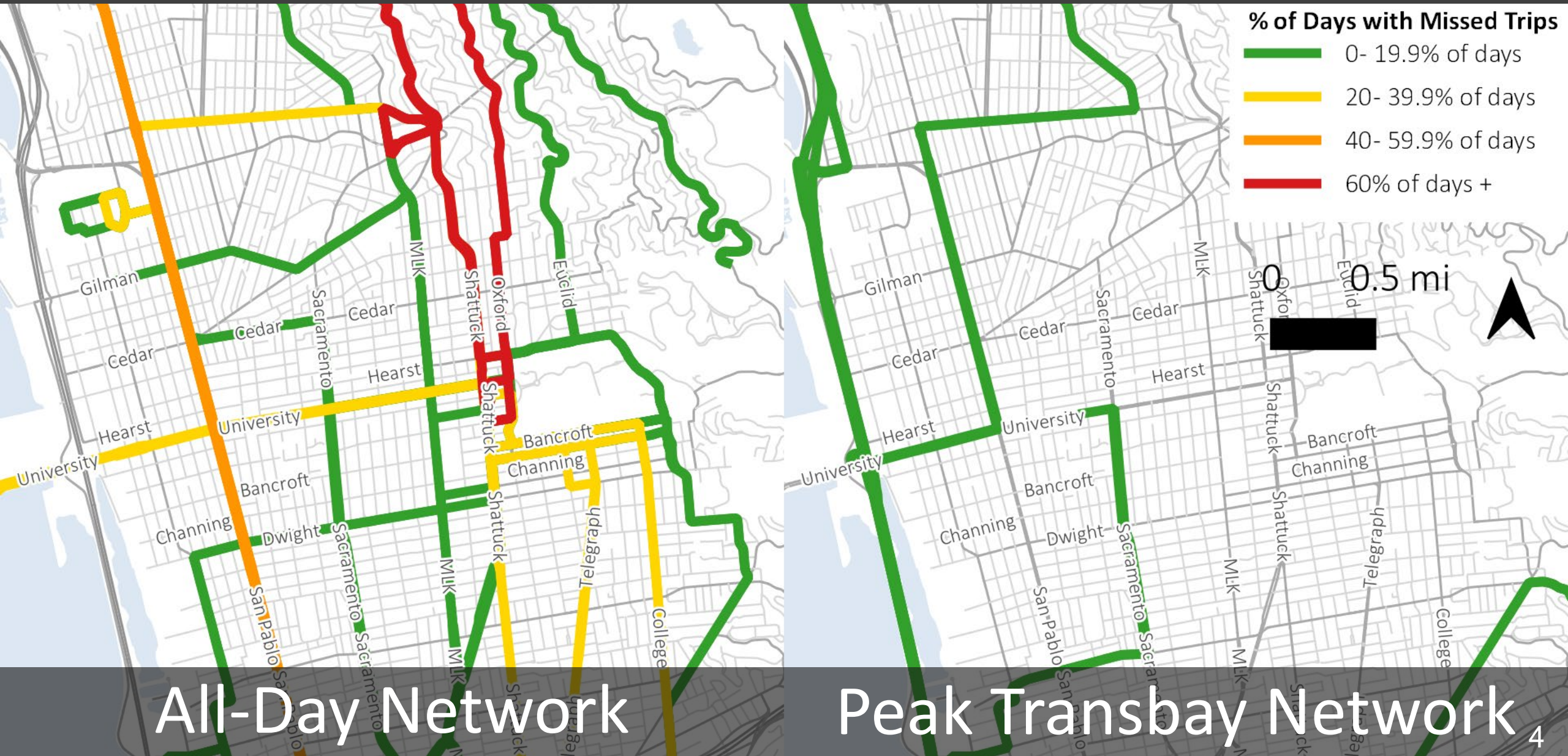


## Service Productivity





# Service Delivery Priorities



# Original Criteria



*Service below Pre-Pandemic Levels*

*Disadvantaged Communities per SB 535*

*High Ridership/Pass-Ups*

*"Critical Coverage"*

# Updated recovery priorities rank lines based on three weighted factors:

- 1. Pre-COVID Weekday Productivity*
- 2. Low-Income Individuals within  $\frac{1}{4}$  mi.*
- 3. People of Color within  $\frac{1}{4}$  mi.*

Note: Full return of Transbay service to be delayed

# What does recovery look like with 20 new operators?

Full Service would be restored on:

*Lines 12, 18, 29, 33, 36, 45, 57, 71, 73, 76, 79, 83, 88,  
90, 96, 97, 98, and 99*



# What does recovery look like with 40 new operators?

Full service would be restored on:

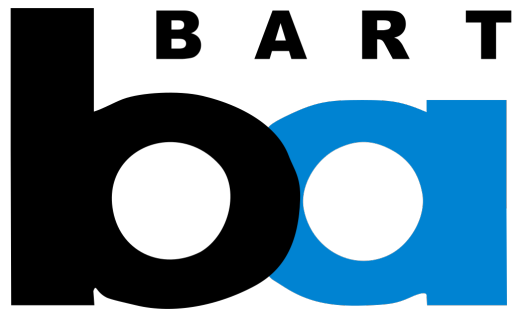
*Lines 12, 18, 29, 33, 36, 45, 57, 71, 73, 76, 79, 83, 88,  
90, 96, 97, 98, and 99*

*...and lines 28, 34, 35, 41, 46, 56, 60, 65, 67, 70, 86, 93,  
95, 217, 232, and 339*



# Additional Possibilities

for consideration in 2022, given market trends



has significant capacity



Prioritize local service reliability today



Consider short-term resource reinvestment responsive to the moment

- bus-to-BART shuttles
- extra local bus resources
- regional partnerships

# Recommended Action:

*Consider approving staff's updated methodology for prioritizing service recovery, including both local and Transbay service.*