

Reporting Table and Selected Metrics for Protective Services

Table #1: Quarterly Report on Selected Metrics

Protective Services Report				
Category	2022-Jul	2022-Aug	2022-Sep	Q Reporting
AC Transit Related Activities	96.8%	96.2%	95.1%	96.0%
Non-AC Transit Related Activities	3.2%	3.8%	4.9%	4.0%
Calls Taken	868	774	610	2,252
Reports Written	130	146	188	464
Incident Report Ratio (Reports/Calls)	15.0%	18.9%	30.8%	20.6%
<i>Response Time Performance</i>				
Average Response Time (OCC Call to Arrival*)	0:06:33	0:05:15	0:06:11	0:05:57
Response Times Percentage < 5 Minutes	73.89%	75.74%	71.74%	73.93%
Response Times Percentage > 5 Minutes	26.11%	24.26%	28.26%	26.07%
Average Response Time > 5 Minutes	0:25:00	0:21:35	0:21:35	0:22:38
<i>Incident Totals On Selected Metrics</i>				
Altercations (ACT Operator/Employee & Passenger)	8	19	14	41
Altercations (ACT Operator/Employee)	2	10	3	15
Altercations Per 100k Miles (ACT Operator/Employee)	0.15	0.71	0.22	1.08
Arrests (Misdemeanor/Felony)	36	44	63	143
Sheriff Mental Health Referrals	1	0	2	3
Citations (Bus Zone)	121	125	131	377
Citations (Bus Fare)	0	0	0	0
Citations (Traffic)	285	268	167	720
Bus Activity (Shadowed)	1,020	1,098	1,145	3,263
Bus Activity (Boarded)	0	317	291	608
Passenger Falls Total (OCC)	6	4	10	20
Sheriff Responses to Passenger Falls (OCC)	6	4	10	20
Sheriff Responses to Passenger Falls as Percentage %	100.0%	100.0%	100.0%	100.0%

Chart #1: Sheriff Activity Attributed to AC Transit as Percentage

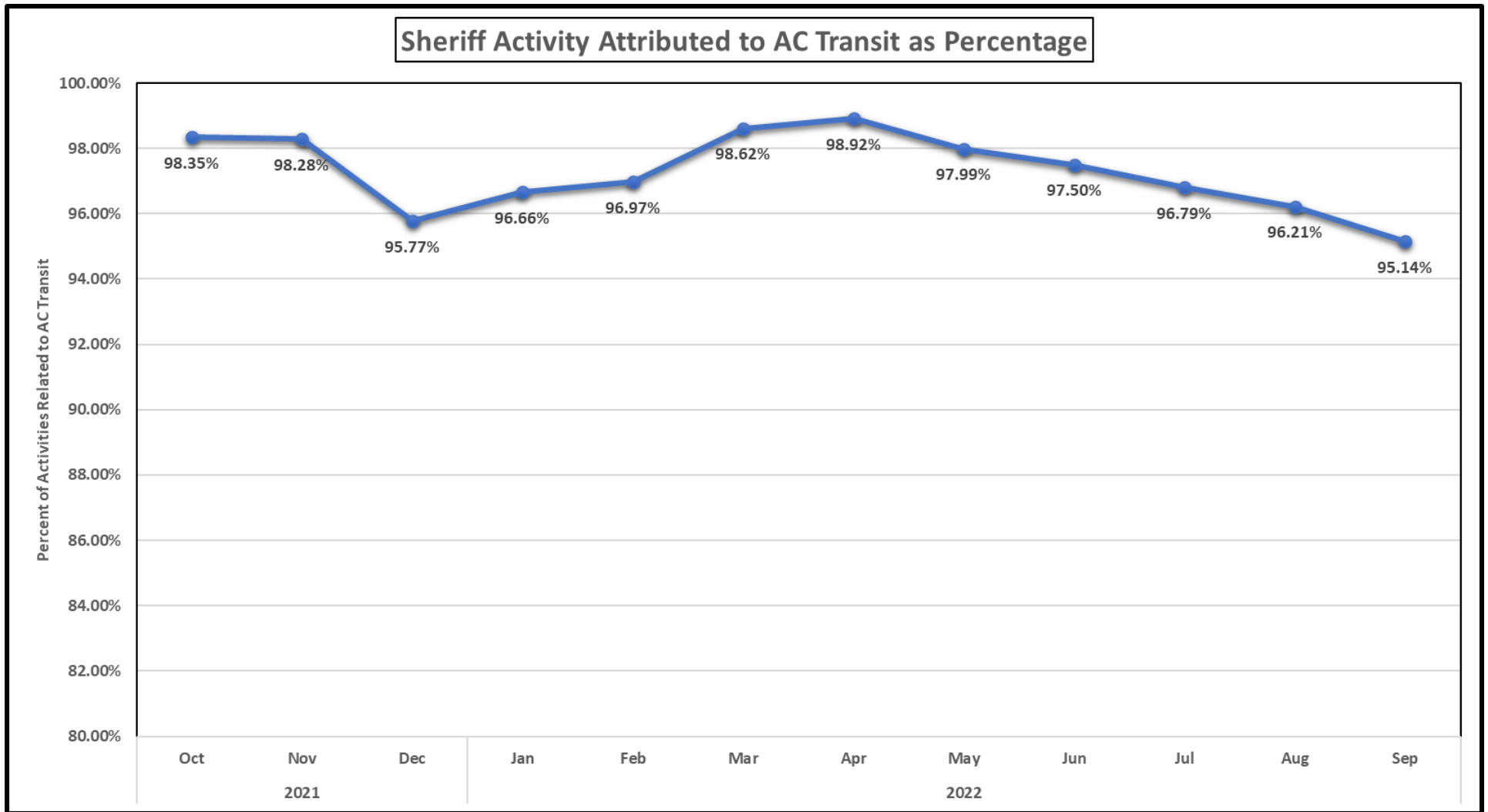


Chart #2: Sheriff Dispatch Responses with Average Arrival Time from OCC Call

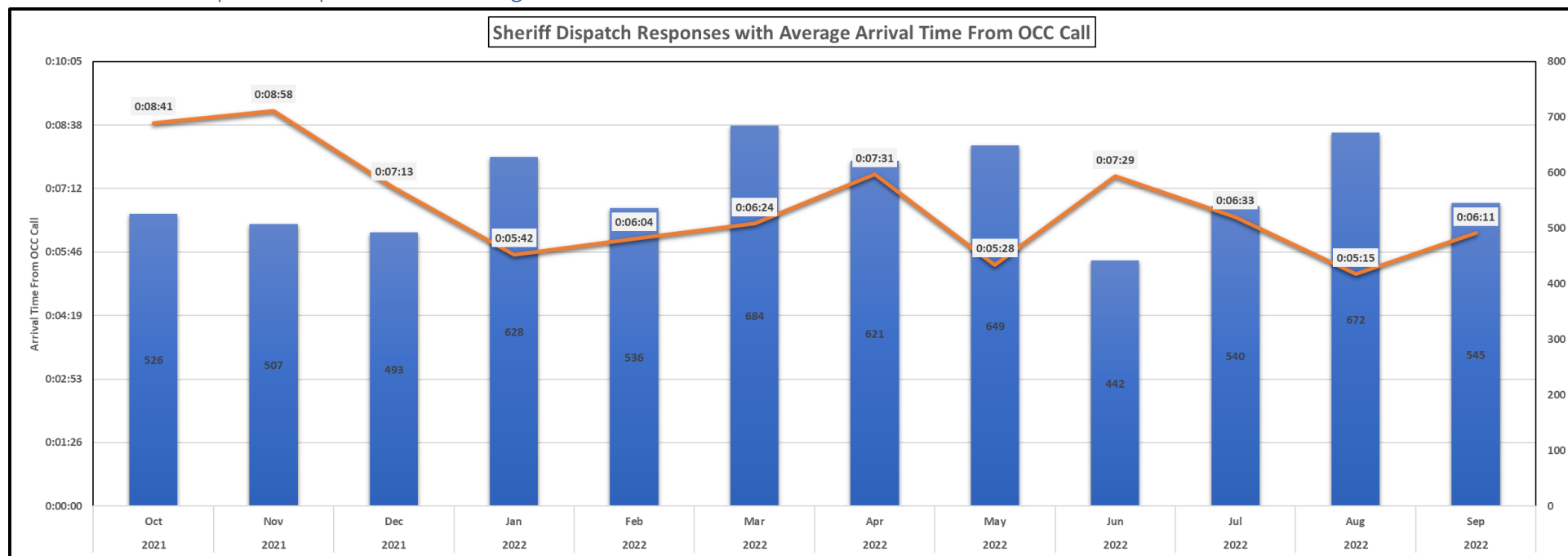


Chart #3: Sheriff's Average Response Time from Call with 5 Minutes Threshold Shown as Percent

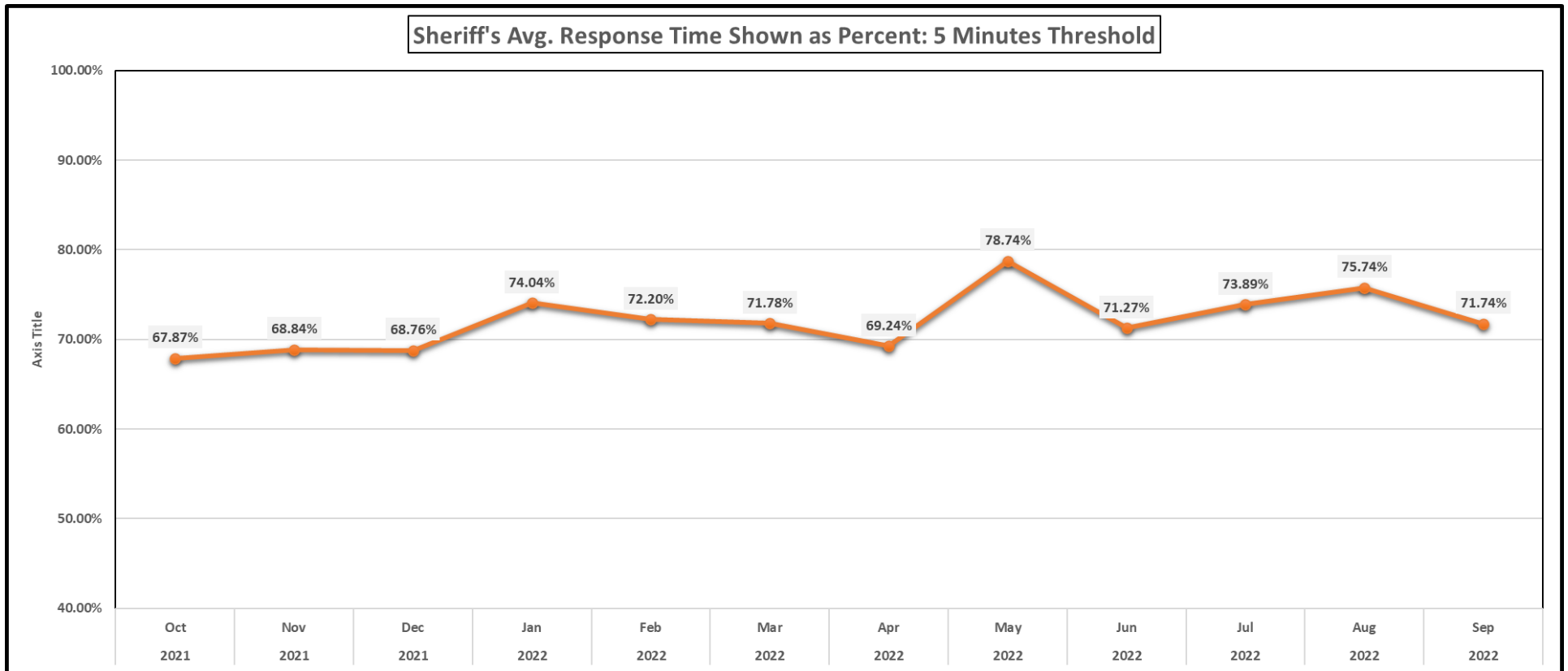


Chart #4: Passenger Falls with Sheriff On-Scene Count and Percentage Shown

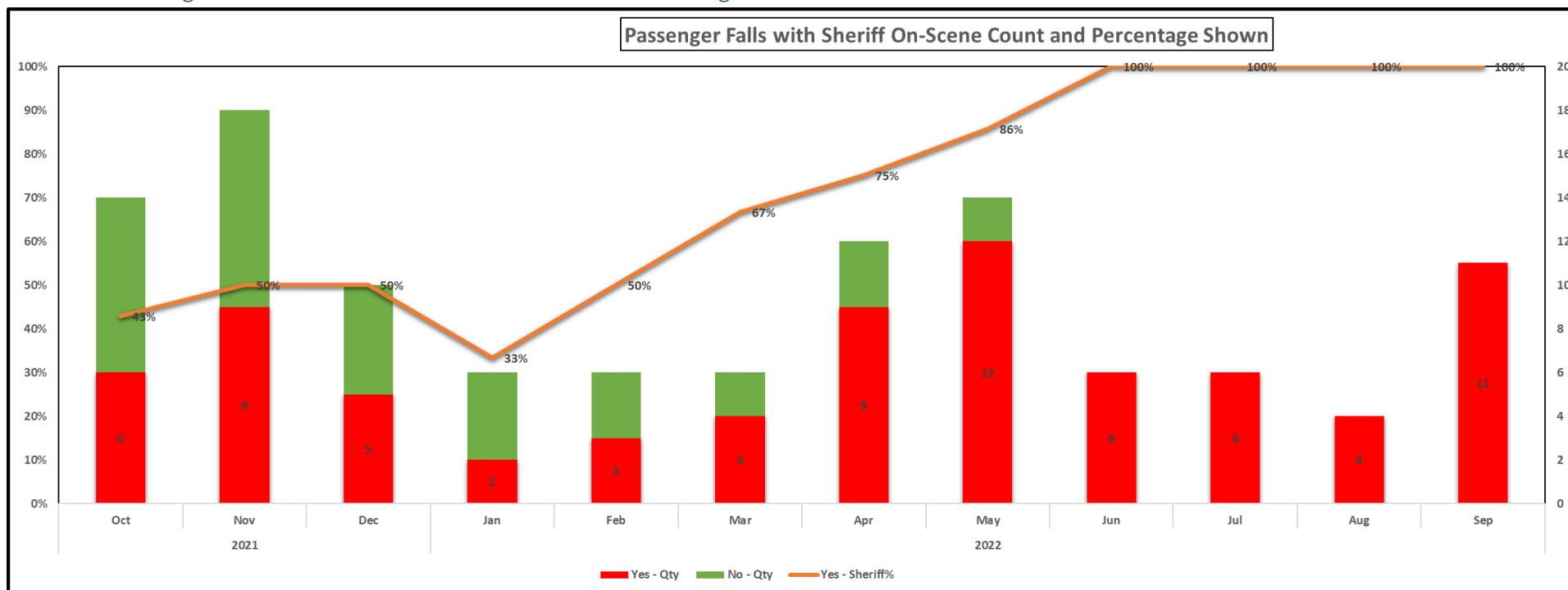


Chart #5: Assaults/Altercations Per 100,000 Revenue Miles Involving AC Transit Operators & Personnel

