



# ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

## Master Minute Order

---

**Report ID:** 23-125 **Status:** Informational  
**Type:** Presentation  
**Meeting Body:** Board of Directors - Regular Meeting 02/22/2023 **Final Action:**

**Sponsors:**

**Attachments:** STAFF REPORT, Att 1. Guide to Bus Operator Workforce Management

---

**Agenda Title:**

Presentation on the Transportation Cooperative Research Program (TCRP) Report - Practitioner's Guide to Bus Operator Workforce Management. [Requested by Director Peeples - 12/14/2022]

**Presenter:**

Robert Puentes, President and CEO, Eno Center for Transportation

**Legislative Action & Summary**

---

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	02/22/2023	The report was presented for information only.	

---

---

**Notes:**

Robert Puentes, President and CEO, Eno Center for Transportation, presented a report regarding Bus Operator Workforce Management. There were no public comments offered.

Mr. Puentes addressed questions regarding bus operator hiring and retention in the areas of mentoring, flexible work schedules, and discussions with unions about changing work rules. General Manager Hursh commented on the District's work to improve its mentoring program and scheduling refinement. Chief Operating Officer Llamas responded to the hiring status of bus operators.

The item was presented for information only.

---