



# ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

## Master Minute Order

---

<b>Report ID:</b>	24-384b	<b>Status:</b> Adopted/Provided Direction
<b>Type:</b>	Regular - Planning	
<b>Meeting Body:</b>	Board of Directors - Regular Meeting 01/14/2026	<b>Final Action:</b> 01/14/2026
<b>Sponsors:</b>		
<b>Attachments:</b> STAFF REPORT, Att. 1 Revised BP 545 - Service Standards and Design Policy (proposed final draft), Att. 2 Existing BP 545 - Service Standards and Design Policy, Att. 3 BP 545 Redline comparing November 2025 draft and January 2026 Draft, Att. 4 Table of Peer Agency Service Spans from Peer Review		
<b>Related Files:</b>		

---

### Agenda Title:

Consider approving the proposed final draft of an updated Board Policy 545 - Service Standards.  
[Continued from the November 19, 2025, Board of Directors meeting.]

### Staff Contact:

Ramakrishna Pochiraju, Executive Director of Planning & Engineering

### Legislative Action & Summary

---

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	01/14/2026	Adopted and provided direction	Pass

---

### Action Text:

MOTION: SYED/McCALLEY to approve the proposed final draft of an updated Board Policy 545 - Service Standards and direct staff to return to the Board with the discussion of first and last mile. The motion carried by the following vote:

Ayes: 6 Vice President McCALLEY, Director WALSH, Director SYED, Director SILVA, Director YOUNG, Director SANDHU

Abstained: 1 President SHAW

---

### Notes:

*[Written comment received prior to the meeting is incorporated into the file by reference.]*

Senior Transportation Planner David Berman presented the staff report.

### Public Comment:

Brian Culberston expressed that the aspirational goals for the service standards Policy should match or exceed AC Transit's current 24-7 service on the Tempo bus line, which currently aims to run only

until midnight. Culbertson suggested that the aspirational goals for local service should be revised from 30 minutes to 20 minutes to align better with the standards of other regional agencies like SFMTA.

---