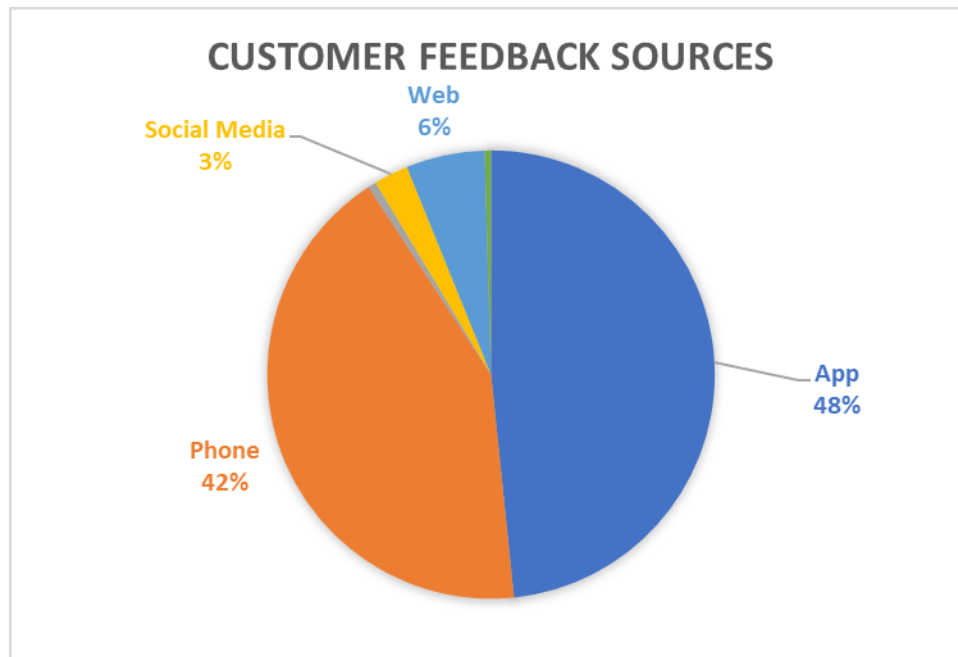
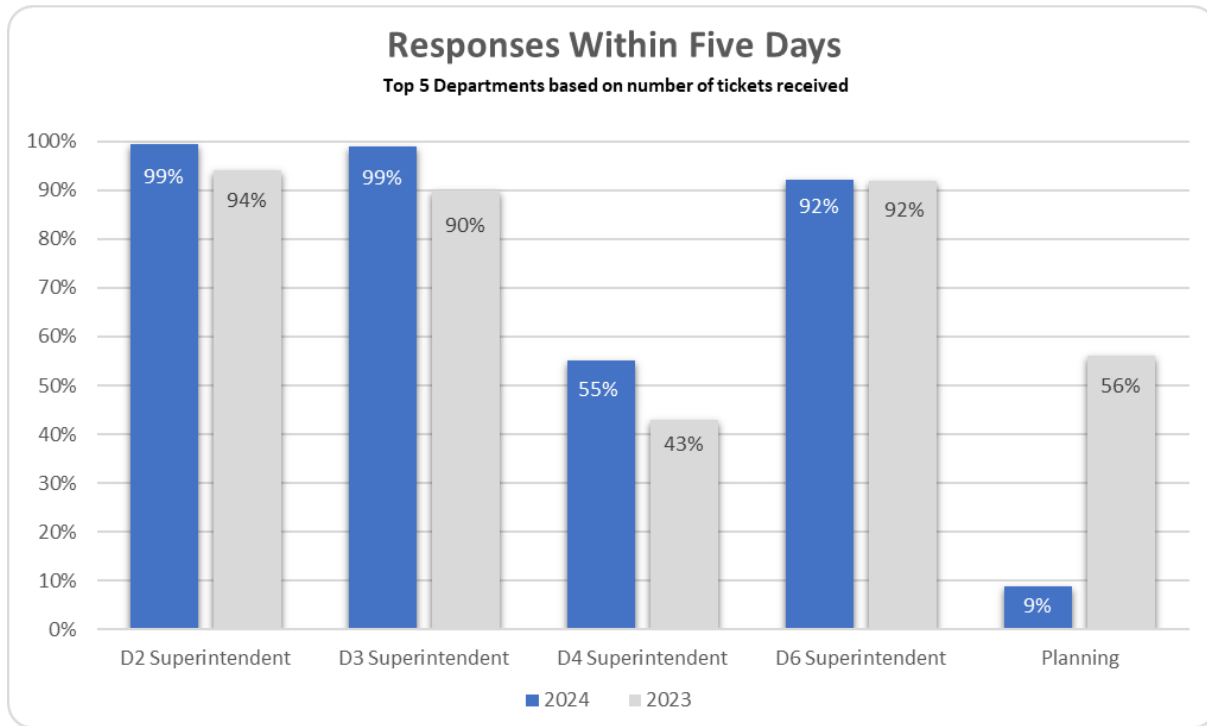
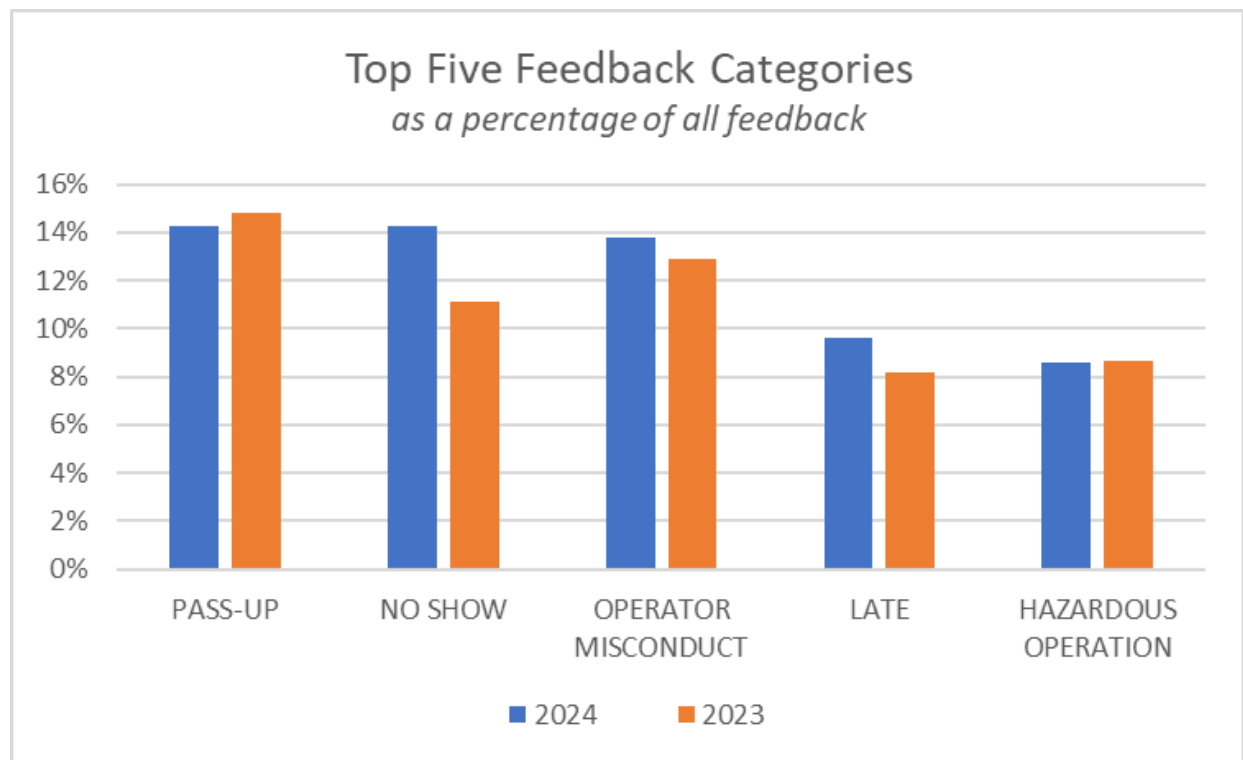
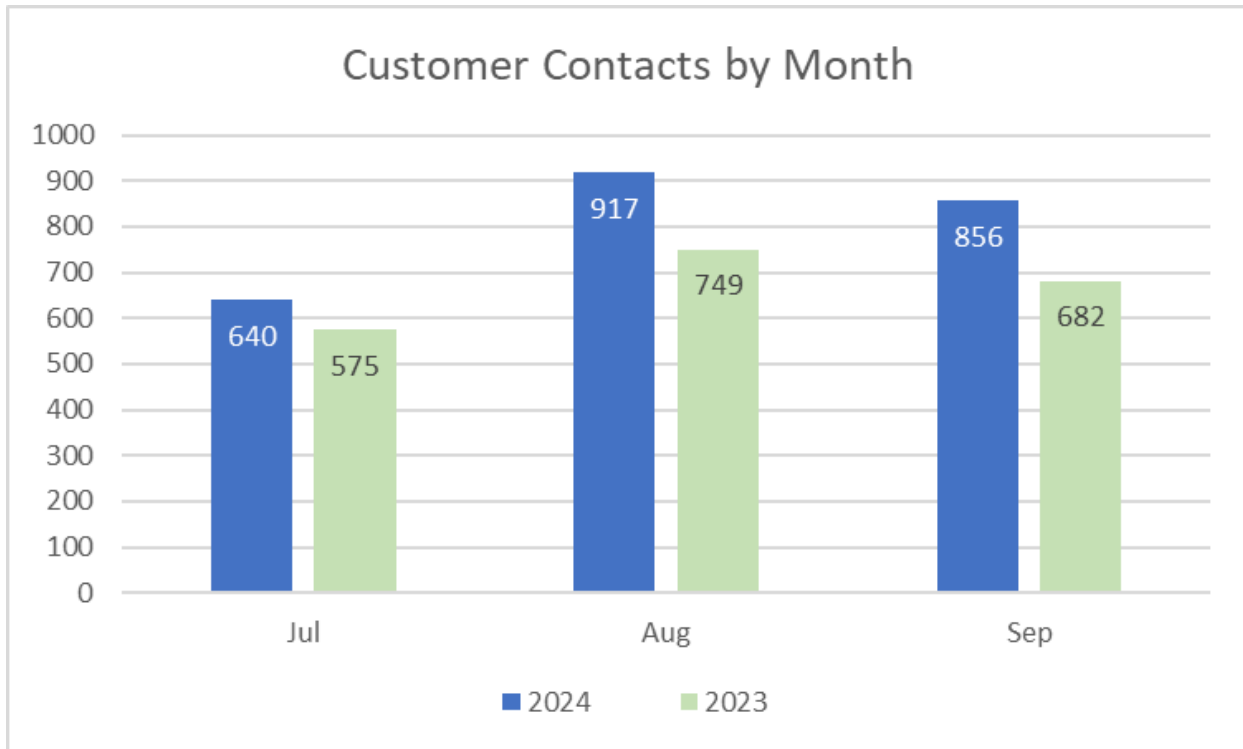


Customer Relations and Call Center Metrics (Attachment 2)

July-September 2024 (1st Quarter FY25)





No-Show Complaints											
Line	12	217	33	OX	232	67	34	57	54	96	V
Count	18	14	13	13	12	11	11	10	10	10	10

