



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

File Number: 20-103

Report ID: 20-103

Type: Regular - Planning

Status: Received

**Agenda
Section:**

Meeting Body: Board of Directors -
Regular Meeting

Report Created: 02/05/2020

Final Action:

ded Action: Consider receiving a report on the service changes associated with the March 2020 Sign-up.

Sponsors:

Enactment Date:

Attachments: Att.1. Service Change Summary

Enactment Number:

Hearing Date:

Effective Date:

History of Legislative File

Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
Board of Directors - Regular Meeting	03/11/2020	Received				Pass
Action Text:	MOTION: WALLACE/YOUNG to receive a report on the service changes associated with the March 2020 Sign-up. The motion carried by the following vote:					
Notes:	Director of Service Development & Planning Robert del Rosario presented the staff report.					
<p>Vice President Ortiz questioned the proposed reduction in frequency of Line 51B, especially having in mind that it connects with 51A. Mr. del Rosario advised that both lines are high-frequency lines and that the reduction in the frequency of one line will most likely not cause missed connections. He added that this would have been of a concern if the frequency was at an hourly increment.</p> <p>Director Peoples asked if there was a plan to mitigate the impacts of the slow-downs caused by construction sites on Franklin. Mr. del Rosario advised that the stops on Franklin were spaced out to speed up the traffic. Mr. del Rosario further advised that the start of the BRT service is expected to restore the routes from Franklin to Broadway.</p>						

Director Harper commented on Line 6 that, even though the line was re-routed, the signs on its regular stops still ran, which was misleading the riders to wait for the bus. Mr. del Rosario advised that staff will look into such oversights.

Director Shaw appreciated staff looking into making the routes more efficient, but did ask for clarification on the proposal in the staff report that adding a trip on Line 232 would save costs. Mr. del Rosario advised that in some instances adding a trip would cause other efficiencies but do not affect the service on a large scale.

President Wallace asked about the ways to better inform the riders about bus arrivals, because the signs available to riders who do not use the real-time phone app are not accurate. Mr. del Rosario advised that the pole information will be updated on March 29. Mr. del Rosario added that the phone app is currently the most efficient tool to advise the riders of the bus arrivals. President Wallace urged the staff to promptly notify the riders when a bus is not coming.

Ayes: 6 President Wallace, Vice President Ortiz, Director Harper, Director Williams, Director Shaw, Director Peebles
Absent: 1 Director Young
