



SR 24-244 Item 5.B.

Realign



Updated Approach Options and Timeline

AC Transit General Manager's Access Committee (GMAC)

TUESDAY APRIL 9, 2024



What is Realign?

It's a review of our routes and schedules.

Prioritize where and
when transit service is
offered

Align service with
customer needs and
equity goals



Key Feedback from Jan 24th Board

Reliability:

Need better link between proposals and District KPIs

Frequency:

Less frequent service on trunks for reliability ***unacceptable***

Less network coverage ***unacceptable***

Equity:

Cutting service in Equity Priority Communities (EPCs) ***unacceptable***

Transbay service retention means less local service in EPCs



Staff Recommended Strategy

Broaden Frequent Network

*Run lines 1T, 6, **10, 18, 20/21, 51, 52, 57, 97, and NL** every 15 minutes*

Improve Reliability (Customer Focused, Operator Supportive)

Focus improvements where on-time performance (OTP) < 70%

Tune Frequency for efficiency

Minor changes (e.g. 15 -> 17 min.) where savings possible



Broaden Frequent Network

Needs 38 operators

Jan 24 Plan:

Lines 1T, 6, 40, 20/21, 51,
52, 54, 72/72M, 73 & 97

22%

of service area residents
can access 15 minute or
better service*

Add: Lines 10, 18, 57, NL
Less Frequent: Lines 54, 73

32%

of service area residents
can access 15 minute or
better service*

*Census 2020 population estimates, quarter-mile buffer



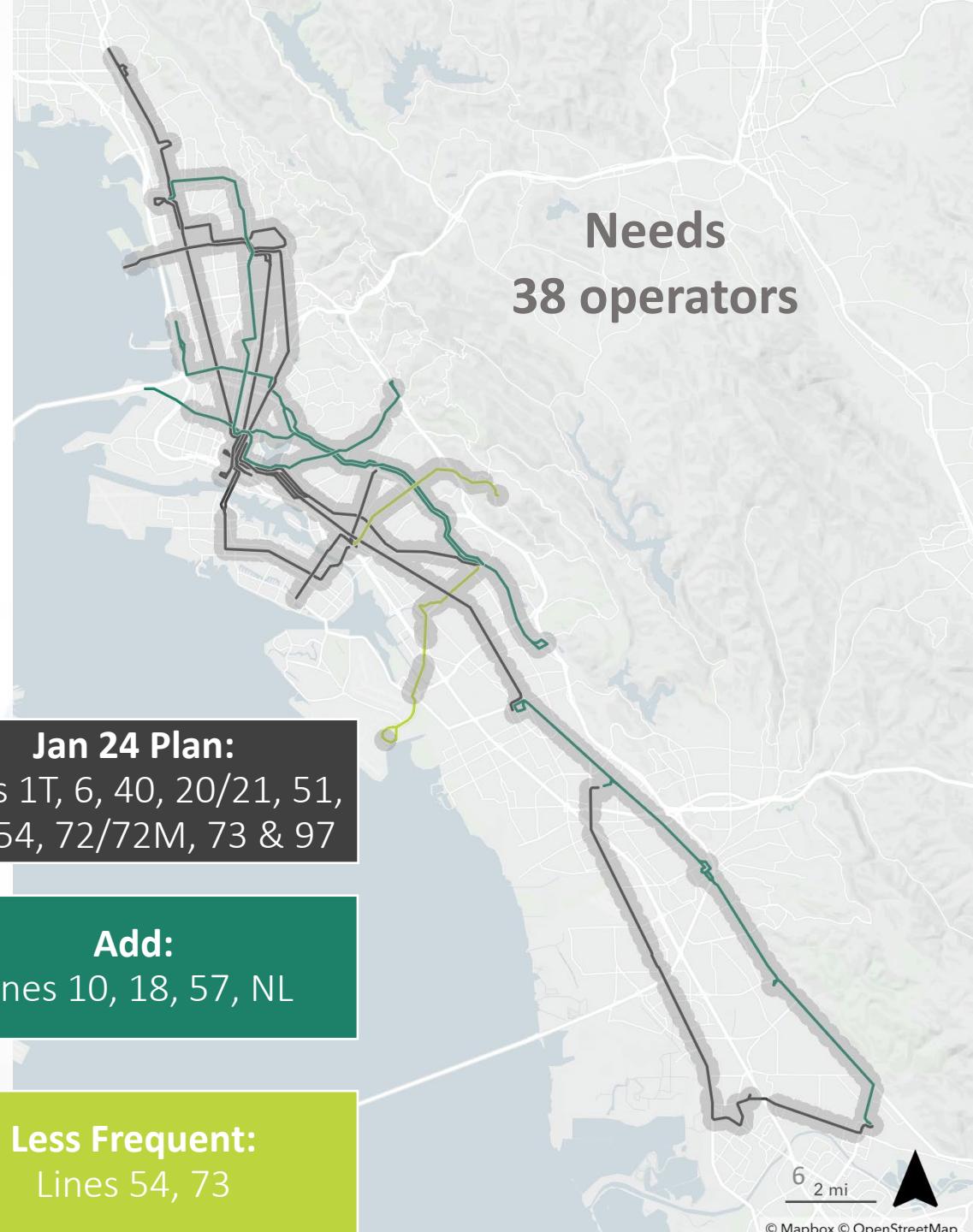
Broaden Frequent Network

32%

of service area residents
can access 15 minute or
better service*

*Census 2020 population estimates, quarter-mile buffer

+ **166k** people total
+ **48k** people of color
+ **38k** < 200% Fed Poverty
Level



Jan 24 Plan:
Lines 1T, 6, 40, 20/21, 51,
52, 54, 72/72M, 73 & 97

Add:
Lines 10, 18, 57, NL

Less Frequent:
Lines 54, 73



Improve Reliability (OTP-focused)

Needs 10 operators

- Data from Fall 2023 show eight local lines (Bus Lines 6, 12, 18, 56, 72M, 72R, 74, and 96) with On-time-Performance (OTP) under 70%.
- Proposal would add a bus into the cycle to allow for additional runtime and/or layover as necessary where significant changes to line were not already taking place (Bus Lines 12, 56, 72M, 74, 96)
- Operator-facing: Identify opportunities to improve end-of-line layover times where feasible to improve reliability and support operators.



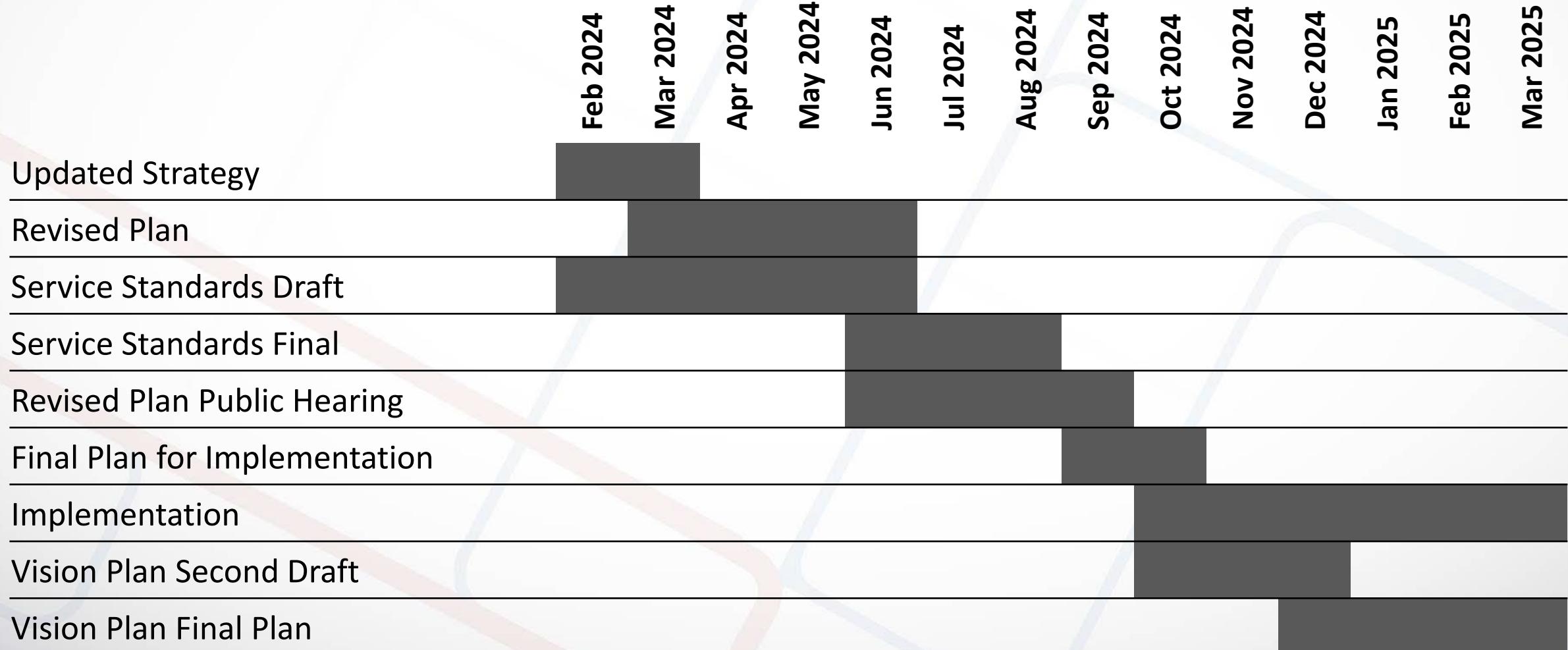
Tune Frequency for Efficiency

- Clockface headways, while often convenient and more legible, are a luxury with resource constraints and the use of smartphone trip planning.
- Where possible and finding sufficient operator and/or financial resources becomes challenging, staff will reduce frequencies where minor changes (i.e., 15 -> 16 minutes) would yield significant resource savings.
- Examples: Line 46L, which operates at a 62-63 minutes frequency with 1 bus rather than a 60-minute frequency with very long layovers or significant interlining.



Project Schedule/ Outreach and Communications

Timeline by Task



Public Outreach and Communications (towards March 2025)

Date	Phase 4 Activity – Outreach, Communications & Engagement, a 2-part process
MAR 13, 2024	Board Meeting: Realign update -- Review/Approve Updated Strategy [APPROVED]
MAY 15, 2024	Public Release of Updated Draft Service Plan / Public Engagement window <u>OPENS</u> (3 Weeks)
MAY 23, 2024	AC Transit Realign Workshop via Zoom – Updated Draft Service Plan Review/Q&A (Public Meeting)
JUN 5, 2024 (5PM)	Updated Draft Service Plan Open House (4PM – 6:30PM) Special Board Meeting: Realign workshop and feedback on updated Draft Service Plan <u>CLOSE</u> public feedback window on updated Draft Service Plan
AUG 7, 2024	Set Public Hearing on draft Final Service Plan / Public Hearing Comment Period <u>OPENS</u>
SEP 9, 10, and 11, 2024	Public Hearing(s)* <ul style="list-style-type: none">• 9/9 at 6PM and 9/10 at 9AM (Two staff-led public hearings)• 9/11 at 2PM and 6PM (Two Board-led public hearings)
SEP 11, 2024	Public Hearing Comment Period <u>CLOSES</u>
OCT 9, 2024	Board Decision on Final Service Plan
OCT 10, 2024	Implementation Team begins, scheduling, testing, training, communications development
FEB 2, 2025	Public Information, Education and Communications begin and continue thru March 30, 2025
MAR 2025	Implement new Network Service Plan



Public Outreach and Communications (through June 5th)

March 13th

Board Meeting
Board Reviews/Approves
Updated Strategy

April-May

Updates available
online

May 15th

Plan Preview in
Market;
outreach begins

June 5th

**Special Board
Meeting**; comment
period/outreach
closes

Five weeks for promotions

Three weeks for outreach

eNews / Social
Media

Promotions
on Buses

Realign Project
Webpage

Media Ad Buys

Route Profile
Books @
Libraries

City Council
Announcements

Pop-ups at Bus
stops & onboard
Buses

CBO Hosted
Events

Lived
Experience
Advisory Group

AC Transit
Realign
Workshop*

* Public Workshop on 5/23/2024 @ 6pm via Zoom.