



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID: 23-191 **Status:** Received
Type: Consent
Meeting Body: Board of Directors - Regular Meeting 03/08/2023 **Final Action:** 03/08/2023

Sponsors:

Attachments: STAFF REPORT, Att.1 Customer Services Center Update, Att.2. Customer Relations Update, Att.3. Institutional Pass Programs Update, Att.4 Call Center Update

Agenda Title:

Consider receiving the Quarterly Customer Services Update.

Staff Contact:

Beverly Greene, Executive Director of External Affairs, Marketing & Communications

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	03/08/2023	Received	Pass

Action Text:

MOTION: BECKLES/SYED to receive the Quarterly Customer Services Update. The motion carried by the following vote:

Ayes: 6 Vice President SHAW, Director BECKLES, Director WALSH, Director SYED, Director McCALLEY, Director PEEPLES

Absent: 1 President YOUNG

Notes:

Marketing and Communications Director Nichele Laynes presented the report. There were no public comments offered.