



Alameda-Contra Costa
Transit District

SR 26-158
Attachment 3

2025 Public Safety and Security Annual Report

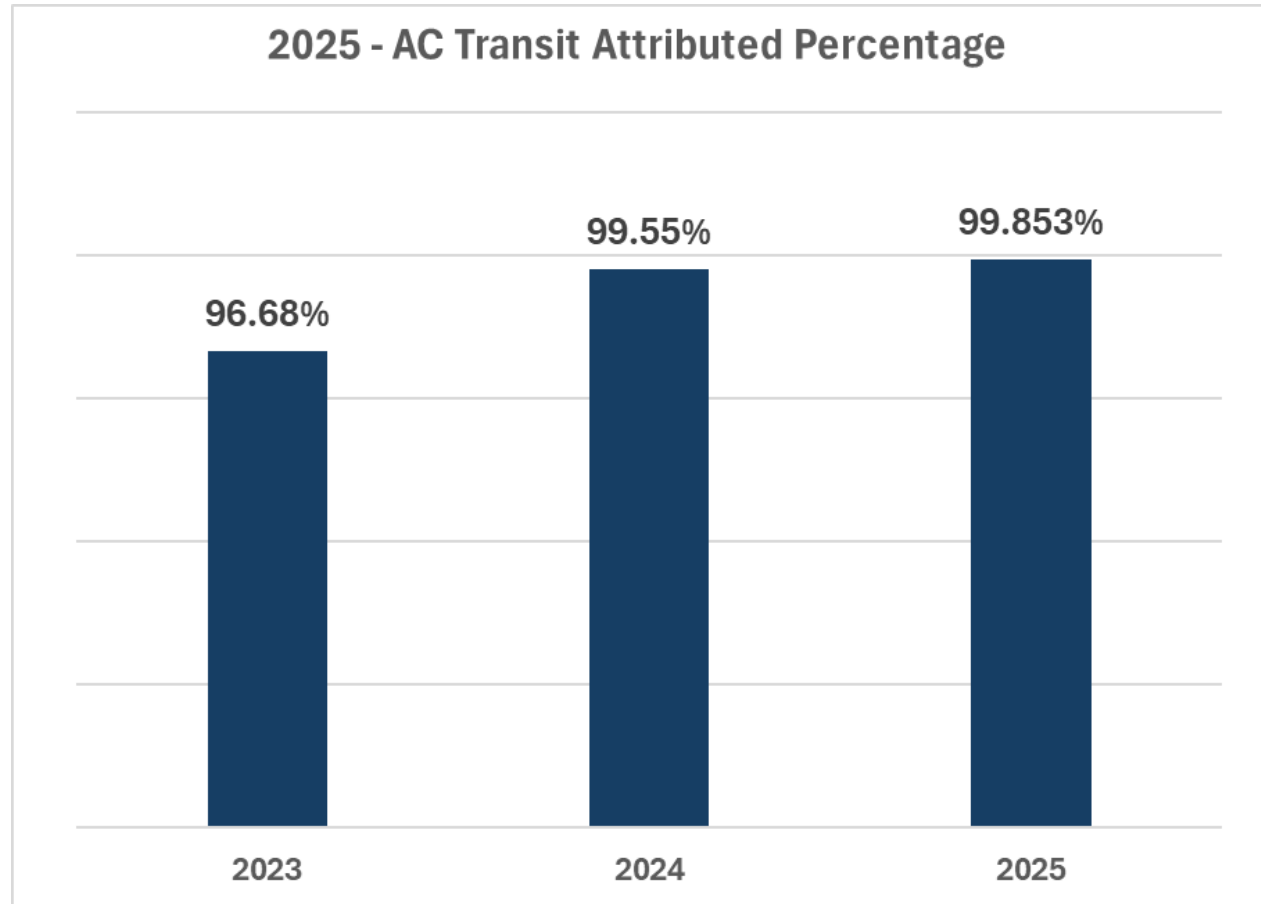
SR 26-158

March 25, 2026

Agenda

- Sheriff's Selected Metrics
- BRT / Citation Metrics
- AC Transit Reported Assaults and Altercations
- National Transit Database (NTD) Reporting
- Workplace Violence Prevention Program
- 2025 Accomplishments and Highlights

Protective Services Report



The percentage of sheriff activity directly attributable to AC Transit continued to trend upward.

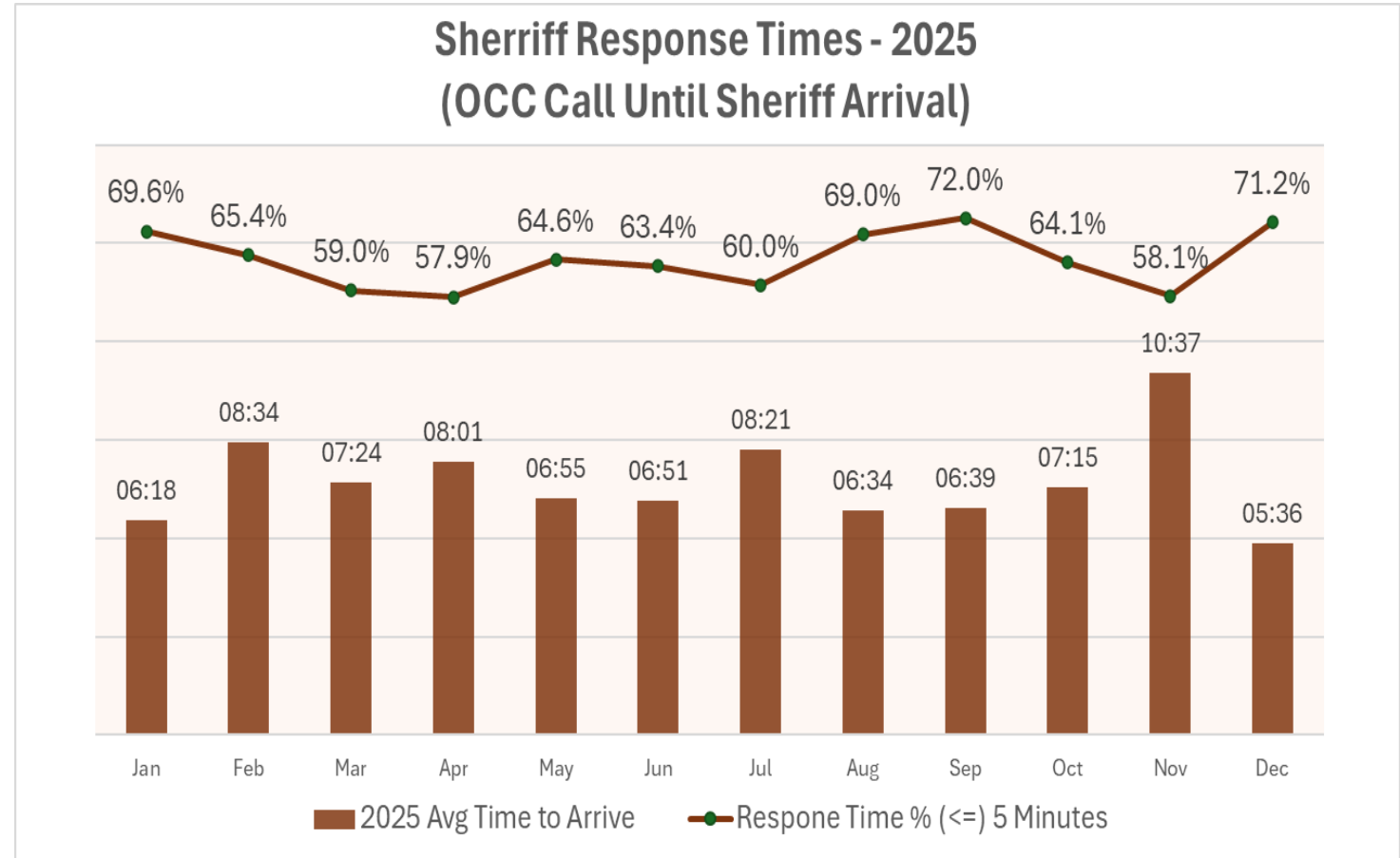
Protective Services Report



- OCC dispatched calls to the Sheriff’s Office dropped by 17.3%.
- The percentage of calls generating a Sheriff’s Office report increased slightly from 16.2% to 17.2%

Protective Services Report

- Average Response Time for 2025 was 7 min 25 sec.
 - A 29-second increase over 2024
- CCSO remained consistent, with ACSO having the larger impact.
- 2-year average is 7 min 11 seconds



Protective Services Report

TOTAL Citations			
Citation Type	2024	2025	% Change
Bus Zone Citations	3266	2543	-28%
Traffic Citations	1951	1124	-74%
Total Sheriff Citations	7241	5692	-27%

BRT Citations			
Citation Type	2024	2025	% Change
Bus Zone Citations	225	102	-121%
Traffic Citations	126	72	-75%
Total Sheriff Citations	2375	2199	-8%

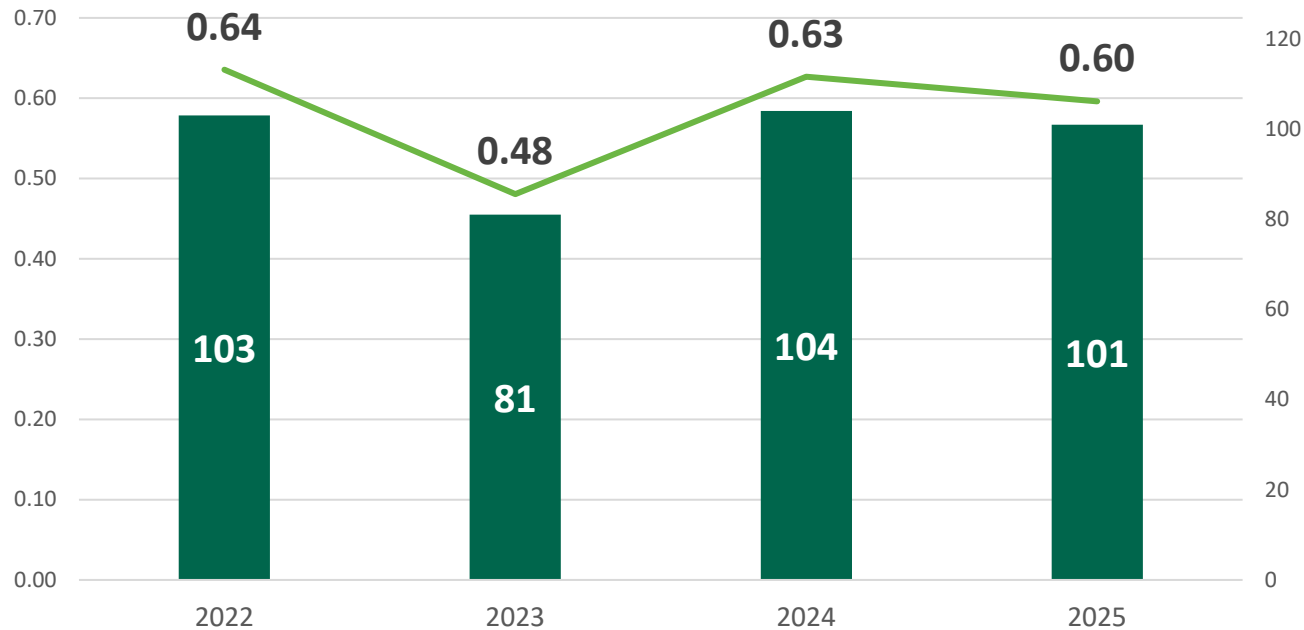
- Citations are those issued directly from Sheriff Deputies/Technicians in the field.
- There was a decrease in both bus zone and traffic citations on the BRT and overall.
- The introduction of Hayden AI has had an impact on citation totals.

District Altercation-Assault Reporting

1. **National Transit Database (NTD) Assaults** – Major and Non-Major qualifying assaults required to be reported to the Federal Transit Agency.
2. **Sheriff Response to Assaults** – Assaults generating an OCC dispatch to the Sheriff's Office and a Sheriff's Office arrival.
3. **Operator Involved Altercations** – An event that is assigned a code 76 or any of its variants. These are minor altercations involving an operator that did not escalate to Sheriff's dispatch or meet the NTD reporting criteria.
 - 76A – Operator involved Altercation – Verbal
 - 76B – Operator involved Altercation – Physical
 - 76W – Operator involved Altercation - Weapon

Operator Altercations

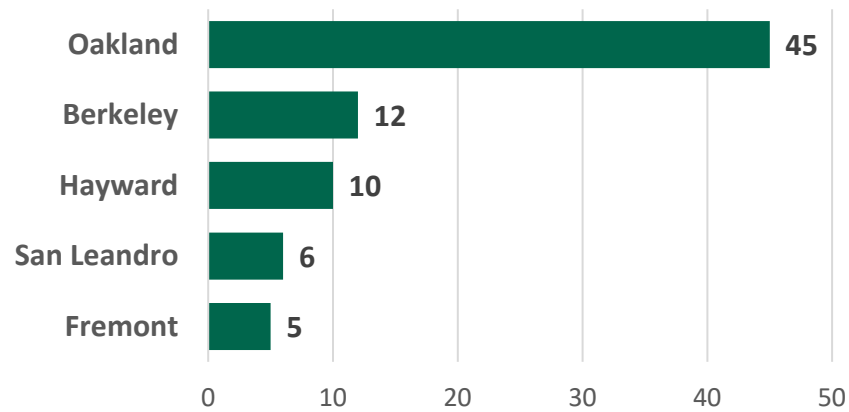
Operator Reported Altercations



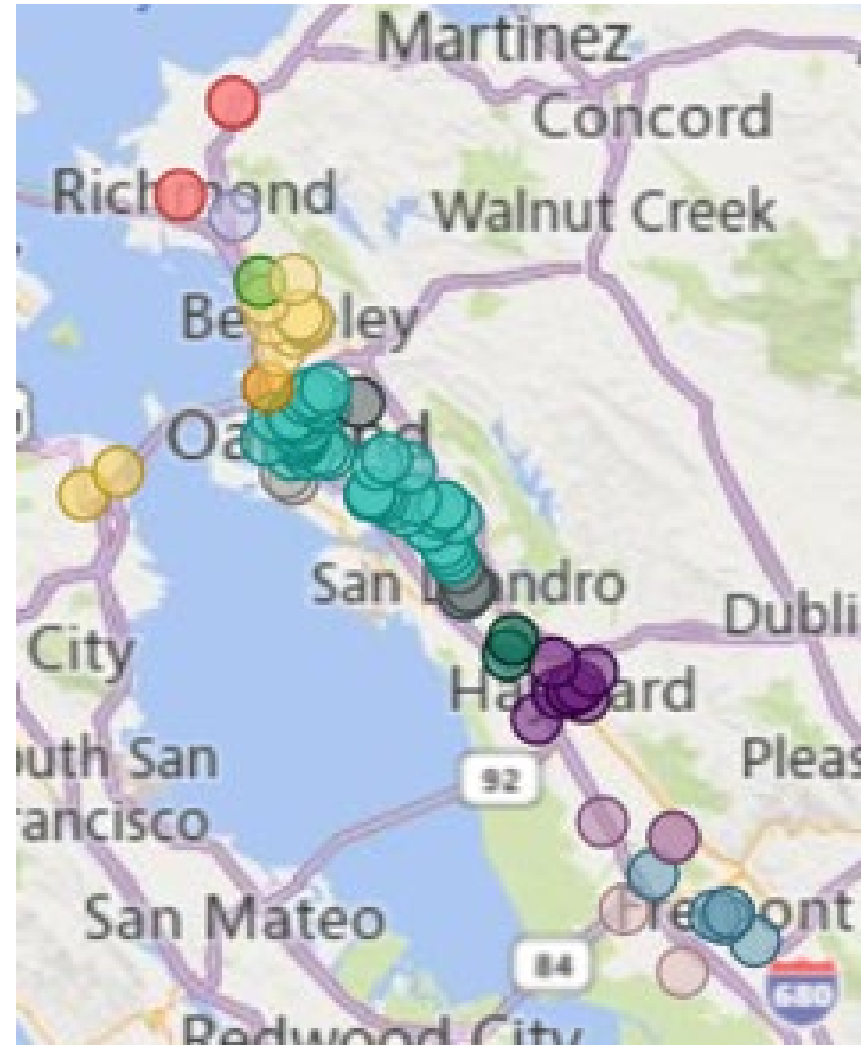
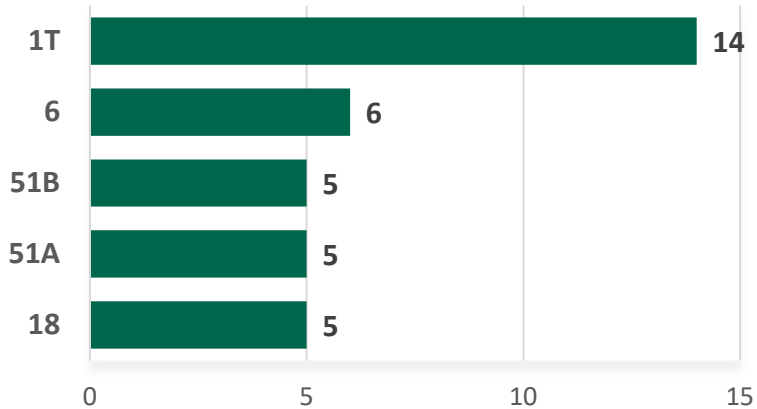
- OCC dispatched calls to the Sheriff's Office dropped by 17.3%.
- The percentage of calls generating a Sheriff's Office report increased slightly from 16.2% to 17.2%

Protective Services Report

2025 Altercations - By City

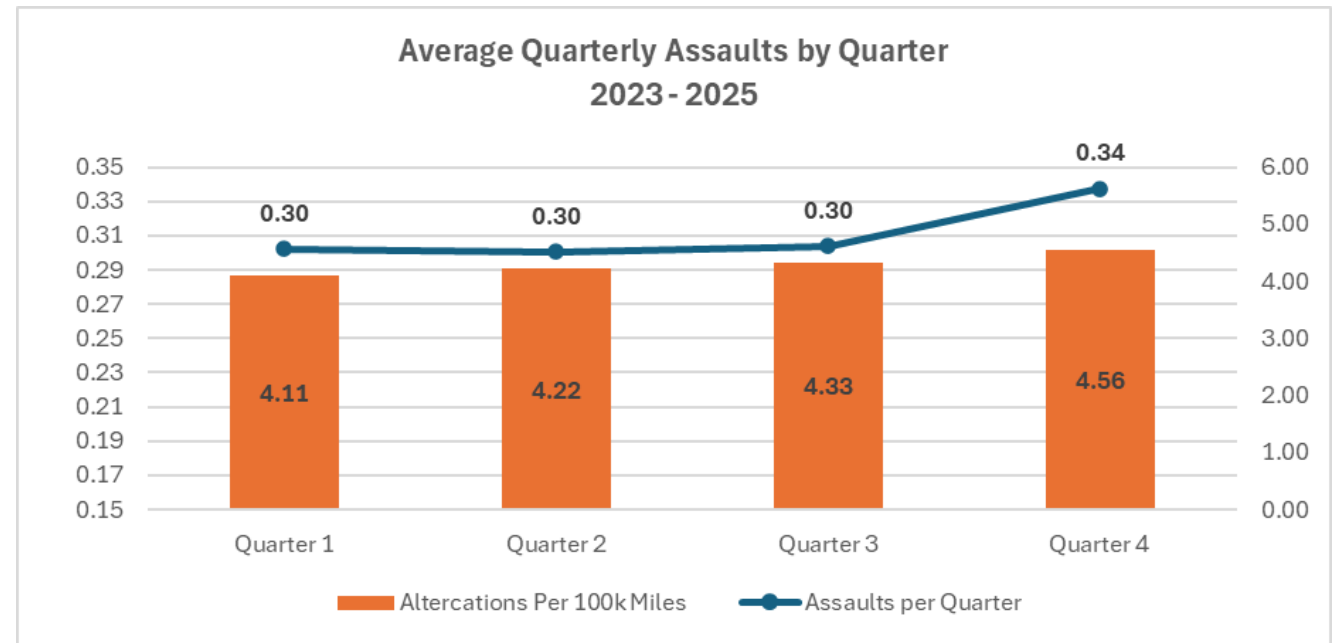
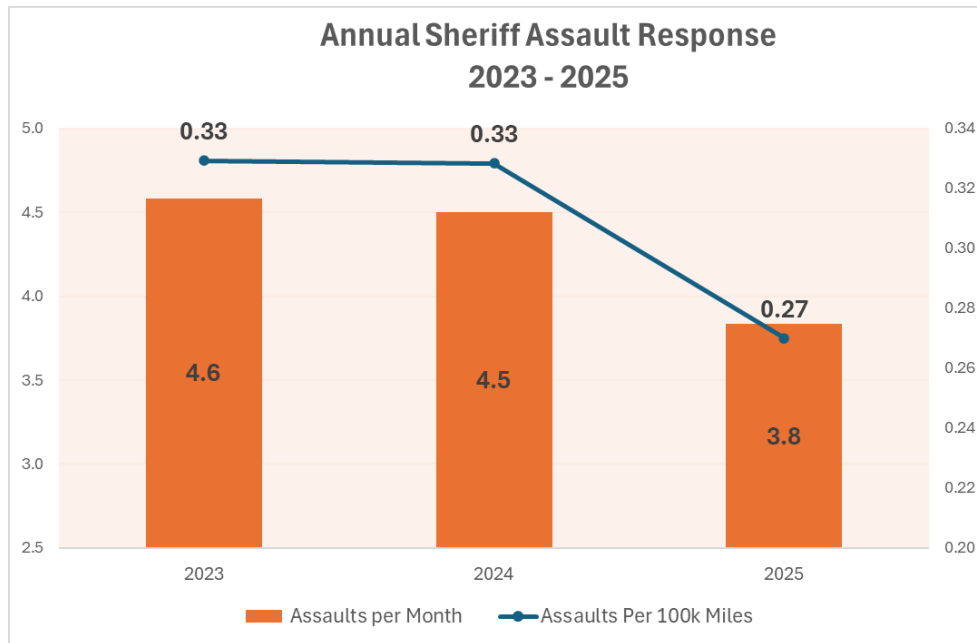


2025 Altercations - By Route



AC Transit Assaults (Sheriff Response)

Year	Sheriff Assault Responses
2023	55
2024	54 ↓
2025	46 ↓



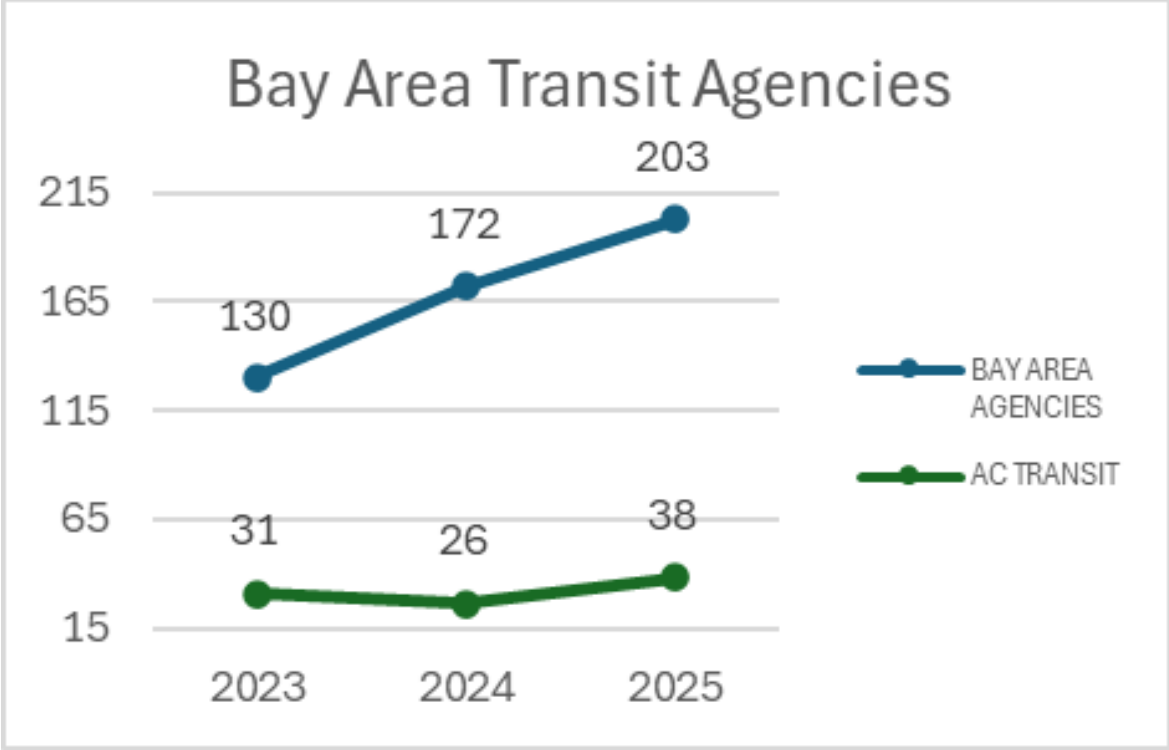
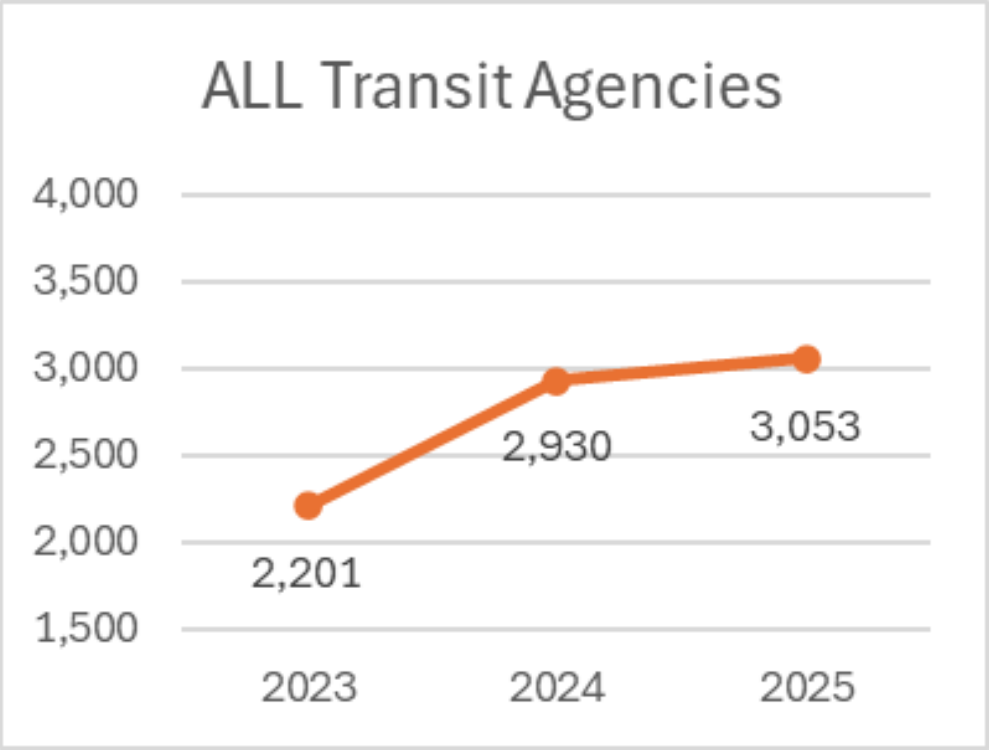
NTD Assault Reporting

- Both reportable Major and Non-Major Assaults increased in 2025.

<u>Period</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
S&S 40 - Major	5	0	6
S&S 50 - Non-Major	<u>26</u>	<u>26</u>	<u>32</u>
Total Reportable	31	26 ↓	38 ↑

- Assaults meeting the NTD Reporting threshold increased from 25% in 2024 to 37.6% in 2025.

NTD Assault Reporting

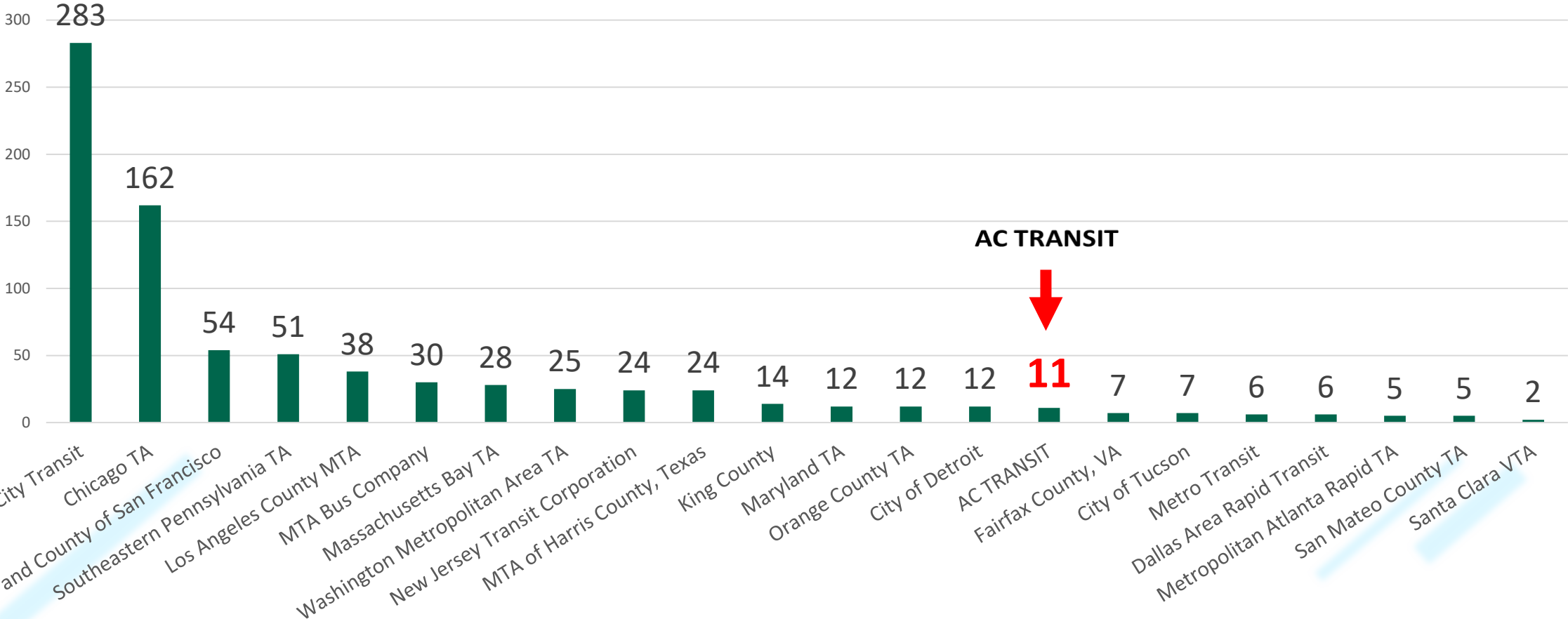


The increase in total assaults nationwide in 2024 and 2025, was also seen experienced in the Bay Area.

NTD Assault Reporting

AC Transit is Ranked 15th Nationally.

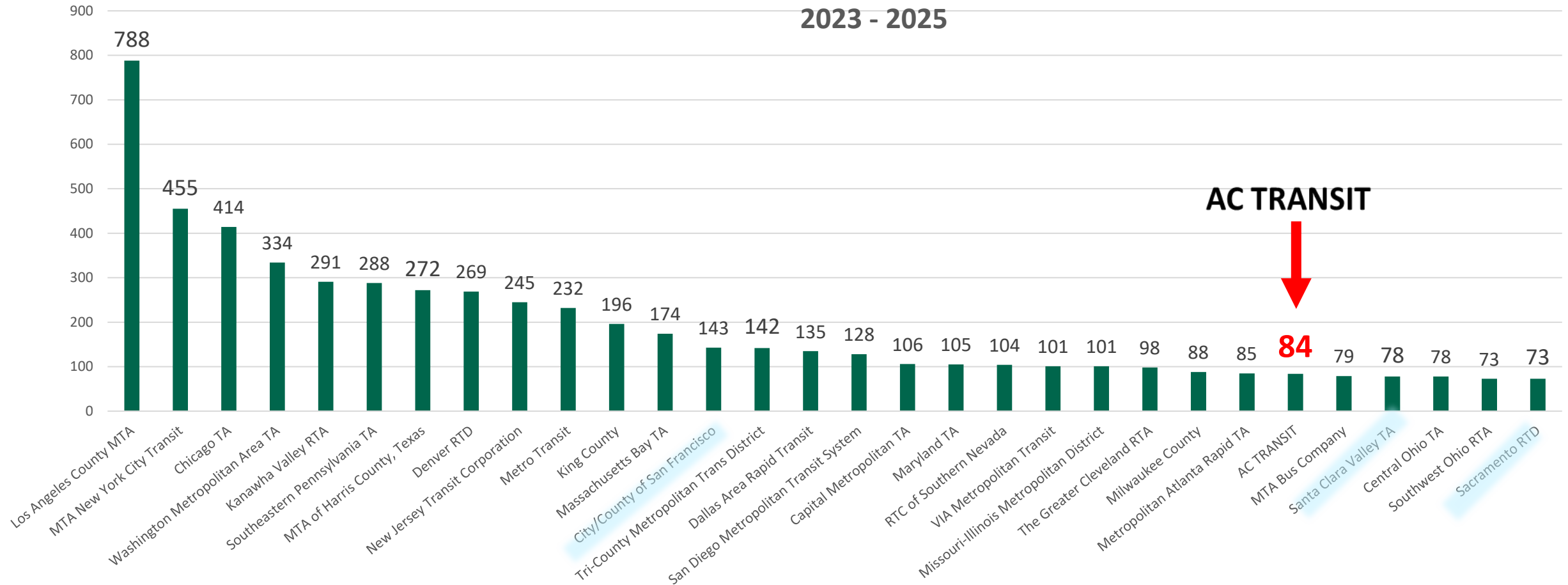
Major Assaults (S&S-40) 2023-2025



NTD Assault Reporting

AC Transit is Ranked 25th Nationally.

Non-Major Physical Assaults (S&S-50) 2023 - 2025



Measures to Mitigate Assaults

AC Transit operator assault mitigation actions include:

- Fleet is equipped with Driver Protective Barriers.
- Ongoing de-escalation training for all Operators and Incident review of Operator Assaults.
- Proactively pursue charges and restraining orders.
- Participation on the Legislative Committee and monitoring of CA AB394.
- Exploring the establishment of a Rider Code of Conduct.
- Posting signage on buses citing CA Penal Code 241.3.

2025 Accomplishments/Highlights

- Updates and enhancements to the Emergency Operations Plan (EOP) and the Emergency Response Plans (ERP).
- Successfully negotiated and implemented the new Contra Costa Sheriff's Office contract.
- Updated the Workplace Violence Prevention Plan mandatory WVPP training.
- Conducted a Baseline Assessment for Security Enhancement (BASE) and three SETA assessments (Security Enhancement Through Assessment) through TSA.
- Successfully completed two Security Sensitive Requirement Assessments conducted by the TSA.
- Reignited the Oakland ILC Safety committee.

THANK YOU

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