

**MINUTES  
HYBRID MEETING OF THE  
GENERAL MANAGER'S ACCESS COMMITTEE (GMAC)  
March 10, 2026**

**1. CALL TO ORDER**

The meeting was called to order at 1:00 p.m.

**2. ROLL CALL and Introduction of Members and Guests**

**GMAC members present:**

Erika Bruhns	Monique Chapman
Chonita Chew	Shawn Fong, Chair
Melissa Getz, Vice Chair	Sandra Johnson
Daveed Mandell	James Robson
Dr. James Thomas	Barbara Williams

**GMAC members absent:**

Kiran Agarwal	Andrea Johnson (excused)
Warren Cushman	Roland Wong

**Staff:**

Tammy Kylo, Administrative Coordinator  
Kim Ridgeway, Senior Program Specialist  
Mallory Nestor-Brush, Accessible Services Manager  
Robert del Rosario, Director of Service Development and Planning  
Chris Durant, Assistant Director of Maintenance  
Manjit Sooch, Director of Innovation & Technology  
Ahsan Baig, Chief Technology Officer  
Rama Pochiraju, Exec Director of Planning & Engineering  
David Wilkins, Director of Regulatory Programs

**Guests:**

Michael Ford, City of Oakland  
Jumana Nabti, BART  
Lucky Maxwell  
Julia Newton

**3. ORDER OF AGENDA**

The order of agenda was approved.

**4. CONSENT CALENDAR**

**4.A. Approval of Minutes.**

MOTION: Getz/Chew approved the February 10, 2026, GMAC meeting minutes. The motion carried by the following vote:

AYES – 9: Bruhns, Chapman, Chew, Fong, Getz, Mandell, Robson, Thomas, Williams

ABSTENTIONS – 1: S. Johnson

ABSENT – 4: Agarwal, Cushman, A. Johnson, Wong

## 5. REGULAR UPDATES

### 5.A. Service Planning Update.

Robert del Rosario, Director of Service Planning, gave an update and received comments and questions on service planning changes.

### 5.B. AC Transit Website Accessibility.

Dr. Manjit Sooch, Director of Innovation & Technology, gave an update and received comments and questions regarding the accessibility of AC Transit's website.

### 5.C. Discussion on Oakland Bus Shelters.

Michael Ford, City of Oakland, gave an update and received comments and questions on the City of Oakland's current Bus Shelter Program and plans for the next-generation Bus Shelter Program.

### 5.D. Update on MTC Wayfinding.

Jumana Nabti, BART, gave an update and received comments and questions on MTC's regional wayfinding project.

### 5.E. Review GMAC Members Etiquette.

Kim Ridgeway, Senior Program Specialist, reviewed the GMAC Members' Etiquette.

### 5.F. Review Ramp Road Call Report.

Tammy Kylo, Administrative Coordinator, reviewed the Ramp Road Call Report, which covered February 1, 2026 – February 28, 2026. There were 4 road calls; all were chargeable.

## 6. STANDING REPORTS

### 6.A. Chair's Report

None.

### 6.B. Alameda County Transportation Commission (ACTC) PAPCO Report

Sandra Johnson reported that the last PAPCO meeting was held on January 26, 2026. The Committee received an overview of the Paratransit Program Plan review process, a request for volunteers for the program plan review subcommittee, an update on the Alameda County Mobility Needs Assessment for Older Adults and People with Disabilities, and an update on the Access for All WAV Grant Program. The next PAPCO meeting will be held on Monday, March 23rd at 1:30 pm.

### 6.C. East Bay Paratransit Access Committee (EBPAC) Report

Shawn Fong reported that the last EBPAC meeting was March 3, 2026. The Committee received an update on EBP's emergency preparedness, annual Measure BB plan, the EBP software replacement, the Broker's report, and drivers of the month. The next EBPAC meeting will be held May 5, 2026, at 12:30 pm.

### 6.D. GMAC/Veteran Bus Operator Meet Up Report

None.

## 7. PUBLIC COMMENTS

None.

## 8. MEMBER/STAFF COMMUNICATIONS & ANNOUNCEMENTS

Melissa Getz reported that she is collecting signatures to get the Sales Tax to Save Public Transit on the Ballot. Melissa encouraged others to sign up at [www.seamlessbayarea.org](http://www.seamlessbayarea.org) or [www.connectbayarea.com](http://www.connectbayarea.com) to help in collecting signatures.

Chonita Chew reported that the United Seniors of Oakland and Alameda County (USOAC) 35th Annual Convention will be held Friday, May 29th at the Cherryland Community Center in Hayward from 9 – 2 pm.

## 9. FUTURE AGENDA ITEMS & NEXT MEETING DATE

The next GMAC Meeting will be held Tuesday, April 14, 2026, at 1:00 p.m. This will be a virtual meeting only.

The following item was requested for future agenda planning:

- Erika Bruhns: Update on AC Transit Call Center. Seconded by Melissa Getz.

Future Agenda Items:

- Discussion on travel training/orientation and mobility [Requested by Warren Cushman on February 13, 2024]
- Emergency Preparedness Training Update [Requested by Melissa Getz on July 8, 2025]
- Discussion on Visual Interpretation and AIRA. [Requested by Daveed Mandell on September 9, 2025]

## 10. ADJOURNMENT

The meeting adjourned at 2:56 p.m.

Respectfully submitted,

/s/

Tammy Kylo

Secretary to the Committee