

## **SUPPLEMENTARY SERVICE OVERVIEW- FALL 2025**

The Alameda-Contra Costa Transit District (the District) provides basic, fixed-route bus service to most public and private junior high/middle schools and high schools within its service area using its regular route network. In addition, Supplementary Service trips are provided to meet the demand for increased system capacity at bell times. The amount of Supplementary Service the District can provide is constrained by available funding, vehicles, and Bus Operators.

### **BOARD POLICY 546 STANDARDS FOR OPERATION OF SUPPLEMENTARY SERVICE**

Board Policy 546 provides operational standards for operating Supplementary Service. This includes the following details on coordination, capabilities, and deadlines.

- Staff is expected to coordinate with each school district and/or individual school and identify a single point-of-contact who can coordinate bell times and disseminate information.
- Each school district and school site are provided with specific information regarding AC Transit's capabilities and requirements.
- Schedule information for the following academic year shall be submitted no later than the second Monday in May for implementation in August. Due to changes to our internal deadlines, this date has been shifted to the first Friday in March.

### **STANDARD PRACTICE FOR DROP-OFF/PICK-UP**

Buses are generally scheduled to arrive at the bus stop closest to a school between 15 to 20 minutes prior to the start of school. In some cases, where there is a need to combine service to two different schools (e.g., Skyline High School and Montera Middle School), drop-off at a school may occur earlier than 20 minutes prior to the bell. Morning trips are more likely to be shared by multiple schools due to bell times for most schools being around the same time.

Afternoon trips are not generally shared by multiple schools. Buses typically arrive at a school five minutes prior to dismissal bell and leave between five and 10 minutes after the bell. However, a school may request that buses leave later to mitigate barriers such as a large campus size that make it difficult for students to arrive at the bus stop on time.

### **EXISTING SUPPLEMENTARY SERVICE LEVELS**

The District operates 46 Supplementary Service lines. Each Supplementary Service line is given a line number between 600-699. In addition, the District adds Supplementary trips onto local lines to add

capacity. Appendix A details the school(s) that each Supplementary Service line or additional service added to basic service is being scheduled around.

### **Schools Served**

Supplementary Service trips are coordinated with bell times at 40 schools. This includes 36 public schools and four private schools. Appendix B details the schools that are served with Supplementary Service, including which bus line(s) are coordinated with their bell schedule.

Public school districts served by AC Transit Supplementary Service include: Alameda Unified School District (AUSD), Fremont Unified School District (FUSD), Hayward Unified School District (HUSD), Oakland Unified School District (OUSD), Newark Unified School District (NUSD), San Lorenzo Unified School District (SLZUSD), and West Contra Costa Unified School District (WCCUSD). The District also adds two trips leaving Hilltop Mall on Line 689 to assist with passenger loads from Summit Tamalpais School, a public school not part of West Contra Costa Unified, located within the city of Richmond.

Private schools that have Supplementary Service trips coordinated with bell times include Bishop O'Dowd High School (Lines 680, 682 and 683), Head-Royce School (Lines 604, 605, 606), Oakland Hebrew Day School (Line 604) and St. Mary's High School (Line 688). Some Holy Names High School students use lines (660, 682) that operate near their campus but are coordinated with other schools' bell times.

### **Daily Trips Operated**

The District operates 160 Supplementary Service trips per weekday, including 148 trips on 600-series lines and 12 trips on basic service lines. 61 trips occur in the morning and 99 in the afternoon. Over one-third of Supplementary Service trips are dedicated to schools within OUSD. Appendix C details the number of trips operated on each Supplementary Service line, as well as the number of Supplementary Service trips added to basic lines.

Afternoon service levels are higher due to heavier ridership in the afternoons. It is likely that some students get dropped off by a parent/guardian in the morning and then take the bus home in the afternoon.

OUSD schools are served by 60 Supplementary trips per weekday. This includes 26 trips each morning and 34 trips each afternoon. Trips to OUSD schools account for over 37% of all Supplementary Service trips. It should be noted that over 78% of the Supplementary trips to OUSD schools (47 of 60) are serving four schools located in the Oakland Hills: Skyline High, Montera Middle, Rudsdale High and Sojourner Truth Independent Study, where all-day local service is either limited or non-existent.

Other school districts that are served by a large number of Supplementary Service trips include WCCUSD (33) and FUSD (27). Exhibit 1 details the number of Supplementary trips provided within each school district.

**Exhibit 1- Supplementary Service Trips by School Type**

| <b>School Type</b> | <b>School District</b>    | <b># of Trips</b> | <b>% of Total Trips</b> |
|--------------------|---------------------------|-------------------|-------------------------|
| Public             | Alameda Unified           | 9                 | 5.6%                    |
|                    | Fremont Unified           | 27                | 16.8%                   |
|                    | Hayward Unified           | 3                 | 1.9%                    |
|                    | Newark Unified            | 6                 | 3.8%                    |
|                    | Oakland Unified           | 60                | 37.5%                   |
|                    | San Lorenzo Unified       | 3                 | 1.9%                    |
|                    | West Contra Costa Unified | 33                | 20.6%                   |
|                    | Charter                   | 2                 | 1.3%                    |
| Private            | N/A                       | 17                | 10.6%                   |
| <b>Total</b>       |                           | <b>160</b>        | <b>100%</b>             |

**Ridership**

The District carries 4204 average daily riders on Supplementary Service trips. Annually, these trips carry an estimated 756,720 riders. Exhibit 2 details the number of riders (Fall 2024) that used Supplementary Service trips within each school district.

**Exhibit 2- Supplementary Service Ridership by School Type**

| <b>School Type</b> | <b>School District</b>    | <b>AM Riders</b> | <b>PM Riders</b> | <b>Total Riders</b> | <b>% of Total Riders</b> |
|--------------------|---------------------------|------------------|------------------|---------------------|--------------------------|
| Public             | Alameda Unified           | 140              | 146              | 286                 | 6.8%                     |
|                    | Fremont Unified           | 334              | 783              | 1117                | 26.6%                    |
|                    | Hayward Unified           | N/A              | 32               | 32                  | 0.8%                     |
|                    | Newark Unified            | 38               | 55               | 93                  | 2.2%                     |
|                    | Oakland Unified           | 635              | 837              | 1472                | 35.0%                    |
|                    | San Lorenzo Unified       | 20               | 22               | 42                  | 1.0%                     |
|                    | West Contra Costa Unified | 296              | 316              | 612                 | 14.6%                    |
|                    | Charter                   |                  | 7                | 7                   | 0.2%                     |
| Private            | N/A                       | 284              | 259              | 543                 | 12.9%                    |
| <b>Total</b>       |                           | <b>1747</b>      | <b>2457</b>      | <b>4204</b>         | <b>100%</b>              |

The amount of service that is provided is typically correlated to the number of riders. Skyline High School and Montera Middle School, which have the most Supplementary Service provided, carry 642 and 355

riders on average per day, respectively. There are only few schools that carry more than 100 riders per day on Supplementary Service. Exhibit 3 details the schools with the highest Supplementary Service ridership per day.

**Exhibit 3- Schools with Highest Supplementary Service Ridership by Location**

| <b>School</b>          | <b>School District</b>    | <b>AM<br/>Riders</b> | <b>PM<br/>Riders</b> | <b>Total<br/>Riders</b> |
|------------------------|---------------------------|----------------------|----------------------|-------------------------|
| Skyline High           | Oakland Unified           | 280                  | 362                  | 642                     |
| Montera Middle         | Oakland Unified           | 175                  | 180                  | 355                     |
| Bishop O'Dowd          | Private                   | 166                  | 130                  | 296                     |
| Horner Middle          | Fremont Unified           | 60                   | 224                  | 284                     |
| Irvington High         | Fremont Unified           | 55                   | 166                  | 221                     |
| El Cerrito High        | West Contra Costa Unified | 94                   | 96                   | 190                     |
| Thornton Middle        | Fremont Unified           | 58                   | 127                  | 185                     |
| Oakland Technical High | Oakland Unified           | 52                   | 94                   | 146                     |
| Hopkins Middle         | Fremont Unified           | 21                   | 123                  | 144                     |
| Oakland High           | Oakland Unified           | 54                   | 62                   | 116                     |
| Head-Royce School      | Private                   | 46                   | 67                   | 113                     |
| Centerville Middle     | Fremont Unified           | 60                   | 52                   | 112                     |

The schools listed in Exhibit 3 account for two-thirds of the District's Supplementary Service ridership.

### **Platform Hours**

Supplementary Service utilizes nearly 208 platform hours per weekday. This includes nearly 74 hours in the morning and over 134 hours in the afternoon.

Over 63% of the platform hours for Supplementary Service occur in the afternoon. In addition to increased demand in the afternoon, these trips require more platform hours due to the staging time that occurs at each school prior to each trip to ensure timely boardings and departures.

It should be noted that nearly 35% of the platform hours allocated to Supplementary Service are on bus lines serving OUSD schools. Exhibit 4 details the number of platform hours allocated to Supplementary Service trips within each school district.

**Exhibit 4- Supplementary Service Platform Hours by School District**

| <b>School Type</b> | <b>School District</b>    | <b># of Platform Hours</b> | <b>% of Total Platform Hours</b> |
|--------------------|---------------------------|----------------------------|----------------------------------|
| Public             | Alameda Unified           | 10.93                      | 5.3%                             |
|                    | Fremont Unified           | 40.93                      | 19.7%                            |
|                    | Hayward Unified           | 3.20                       | 1.5%                             |
|                    | Newark Unified            | 8.68                       | 4.2%                             |
|                    | Oakland Unified           | 71.42                      | 34.9%                            |
|                    | San Lorenzo Unified       | 4.45                       | 2.1%                             |
|                    | West Contra Costa Unified | 40.72                      | 19.6%                            |
|                    | Charter                   | 2.60                       | 1.3%                             |
| Private            | N/A                       | 23.83                      | 11.5%                            |
| <b>Total</b>       |                           | <b>207.92</b>              | <b>100%</b>                      |

**Early Release Trips**

The District provides 77 additional Supplementary Service trips per week to schools that have a regular early release day (typically Wednesday). These trips require 104 platform hours per week to operate.

**Required Vehicles**

Supplementary Service trips, District-wide, require 53 vehicles in the morning and 81 vehicles in the afternoon.

The higher vehicle count in the afternoon is mostly due to the higher number of Supplementary trips during that time period. In addition to requiring more vehicles in the afternoon due to the higher number of trips, Supplementary Service trips are not typically interlined with each other in the afternoon, as bell schedules tend to be around the same time.

Exhibits 5 and 6 detail the number of buses required to provide Supplementary Service in the morning and afternoon, respectively.

**Exhibit 5- AM Supplementary Service Buses Required by School District**

| <b>School Type</b> | <b>School District</b> | <b># of Buses</b> | <b>% of Total Buses</b> |
|--------------------|------------------------|-------------------|-------------------------|
| Public             | Alameda Unified        | 4                 | 7.5%                    |
|                    | Fremont Unified        | 8                 | 15.1%                   |
|                    | Hayward Unified        | 0                 | 0.0%                    |

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|              |                           |           |             |
|--------------|---------------------------|-----------|-------------|
|              | Newark Unified            | 3         | 5.7%        |
|              | Oakland Unified           | 18        | 33.9%       |
|              | San Lorenzo Unified       | 1         | 1.9%        |
|              | West Contra Costa Unified | 11        | 20.8%       |
|              | Charter                   | 0         | 0.0%        |
| Private      | N/A                       | 8         | 15.1%       |
| <b>Total</b> |                           | <b>53</b> | <b>100%</b> |

**Exhibit 6- PM Supplementary Service Buses Required by School District**

| <b>School Type</b> | <b>School District</b>    | <b># of Buses</b> | <b>% of Total Buses</b> |
|--------------------|---------------------------|-------------------|-------------------------|
| Public             | Alameda Unified           | 5                 | 6.2%                    |
|                    | Fremont Unified           | 14                | 17.3%                   |
|                    | Hayward Unified           | 2                 | 2.5%                    |
|                    | Newark Unified            | 2                 | 2.5%                    |
|                    | Oakland Unified           | 32                | 39.5%                   |
|                    | San Lorenzo Unified       | 1                 | 1.2%                    |
|                    | West Contra Costa Unified | 15                | 18.5%                   |
|                    | Charter                   | 1                 | 1.2%                    |
| Private            | N/A                       | 9                 | 11.1%                   |
| <b>Total</b>       |                           | <b>81</b>         | <b>100%</b>             |

When we're able to interline supplementary service trips with other services, the cost to provide the service is less than if the bus leaves the yard, runs one or two Supplementary Service trips and goes back to the bus yard. In the morning, 11 of the 53 buses are interlined with other local or Transbay service, meaning 42 buses run one or two school trips and then pull back into the bus yard. In the afternoon, only 36 of the 81 buses are interlined with other local or Transbay services.

## IMPACTS DUE TO CHANGING CONDITIONS

State Senate Bill 328 (SB 328) was signed in 2019. Under this new law, California's middle schools are required to start class no earlier than 8:00 a.m. and high schools no earlier than 8:30 a.m. While these guidelines went into effect starting July 2022, some schools began adjusting their schedules in advance of this date. This change impacted the District by making it more difficult to interline – continuing directly into a different route – multiple school trips together in the morning. District-wide, the number of buses

doing two school trips in the morning has been reduced from 17 (Winter 2019) to eight (Fall 2025) over the past six years.

Supplementary Service has historically been interlined with Transbay service in the afternoon. The decline in Transbay service has directly affected how Supplementary Service is scheduled in the afternoons. In 2019, 82% of Supplementary Service trips were interlined with Transbay service; by 2025, that figure had dropped to just 34.6%.

## **COST OF SUPPLEMENTARY SERVICE**

The District's fully allocated cost per platform hour rate is \$281. Staff estimate that Supplementary Service costs the District over \$14 million per year. This includes both regular (220 days per year) and early release (44 days per year) trips. Exhibit 9 includes a breakdown of cost by school district.

**Exhibit 9- Supplementary Service Costs by District**

| <b>School District</b> | <b>Plat Hours-Reg Day</b> | <b>Annual Cost-Reg Day Service</b> | <b>Plat Hours-Early Release</b> | <b>Annual Cost Early Release</b> | <b>Total Annual Costs</b> |
|------------------------|---------------------------|------------------------------------|---------------------------------|----------------------------------|---------------------------|
| OUSD                   | 72.58                     | \$4,486,866                        | 43.42                           | \$536,845                        | \$5,023,740               |
| AUSD                   | 10.93                     | \$675,693                          | 6.33                            | \$78,264                         | \$753,957                 |
| FUSD                   | 40.93                     | \$2,530,293                        | 17.95                           | \$221,934                        | \$2,752,226               |
| HUSD                   | 3.20                      | \$197,824                          | 3.20                            | \$39,565                         | \$237,389                 |
| NUSD                   | 8.68                      | \$536,598                          | 4.25                            | \$52,547                         | \$589,145                 |
| WCCUSD                 | 40.72                     | \$2,517,310                        | 26.22                           | \$324,184                        | \$2,841,494               |
| SLZUSD                 | 4.45                      | \$275,099                          | 0.00                            | \$0                              | \$275,099                 |
| CHARTER                | 2.60                      | \$160,732                          | 2.60                            | \$32,146                         | \$192,878                 |
| PRIVATE                | 23.83                     | \$1,473,171                        | 0.00                            | \$0                              | \$1,473,171               |
| <b>TOTAL</b>           | <b>207.92</b>             | <b>\$12,749,322</b>                | <b>103.97</b>                   | <b>\$1,285,485</b>               | <b>\$14,139,099</b>       |

## **COST REIMBURSEMENT**

### **OUSD**

Starting in the 1996-97 fiscal year, the State of California provided OUSD with a \$2.5M home-to-school transportation allowance in perpetuity under Assembly Bill 2972 (AB 2972). This bill would provide that the home-to-school transportation allowance received by the Oakland Unified School District in the 1996–97 fiscal year and each fiscal year thereafter shall be computed as if the home-to-school transportation aid received by the district. OUSD and AC Transit signed a Memorandum of Understanding (MOU) stating that if OUSD receives this funding, it will be transferred to AC Transit to help cover the costs of providing Supplemental Service to the Oakland Hills.

AC Transit continued to receive this funding from OUSD until FY 2017-18. For FY 2018-19, District received only \$500,000 from OUSD. District received no funding from OUSD for FY 2019-20 through FY 2021-22. In FY 2022-23 OUSD restarted direct payments of \$500,000 each fiscal year through the current year (along with ongoing pass purchases).

## **CHALLENGES & OPPORTUNITIES**

The biggest challenges the District faces in terms of providing Supplementary Service is the ever-changing student population and the increasing cost to provide the service.

### **Ridership Changes**

Every year, ridership on Supplementary Service lines can change. Whether it is new middle school students riding for the first time or previous riders having an alternate means of transportation, service demand never stays the same. Staff is constantly monitoring service to make sure that District is not scheduling more or less buses than needed.

With the implementation of the District's Realign bus network this past August, the District is constantly receiving feedback that we are not providing enough bus service to and from schools within our service area. Some lines that did not have an issue last year are now overcrowded. The District continues to get requests for added capacity on both local lines and Supplementary Service lines.

### **Cost Increases/ Lack of Resources**

Adding Supplementary Service trips comes with a larger cost than the prior year. The lack of available Transbay service to interline Supplementary Service trips since the pandemic has eliminated most of the efficiency opportunities that once existed. There are no longer scheduling opportunities sitting to use to address new ridership demand.

In previous years, staff had more opportunities to add trips capacity issues would come up. Today, a limit on available operators and the ability to hook to other trips leaves the District with a real possibility for rider pass-ups.

This has led to staff trying to do more with less. As part of Realign, staff consolidated five Supplementary Service lines into three. Going forward, staff will have to prioritize where those limited resources can be applied.

### **Assembly Bill 181 (AB 181) - Home to School Funding**

AB 181, signed into law on June 30, 2022, includes funding for Home-to-School (HTS) Transportation Reimbursement in California. This funding reimburses school districts and county offices of education for eligible transportation expenditures from the prior year and Local Control Funding Formula transportation-related add-on funding.

While transit agencies do not directly receive funding from AB 181, school districts are eligible for reimbursement if they provide transportation services through a third party, which can include transit agencies. The funding is allocated to the local education agencies that receive the services, not directly to the third-party providers.

Staff has reached out to transit agencies outside the Bay Area to find out if AB 181 Home-to-School funding is a viable resource that the District can tap into and are still waiting to hear back.

## **BUS PASS PROGRAMS**

The District operates bus service in both Alameda County and Contra Costa County. Students in each of these counties have programs available that provide discounts on transit for riders.

### **Alameda County Transportation Commission Student Transit Pass Program**

The Student Transit Pass Program (STPP) provides free youth Clipper cards to eligible middle and high school students in Alameda County. The pass includes the following benefits:

- Unlimited free rides on AC Transit, Union City Transit or Wheels (depending on school location)
- 50% off BART fares
- Discounts on other Bay Area transit systems

The STPP is available to students at over 165 Alameda County schools, with 143 located within the District's service area. Students at AC Transit-served schools will receive free rides on local AC Transit bus routes. Within the District's service area, all 6<sup>th</sup> through 12<sup>th</sup> grade students within Oakland Unified, Emery Unified, and the Alameda County Office of Education can apply for a free Student Transit Pass. The remaining Alameda County school districts within AC Transit's service area are considered means-based districts. In these school districts, only 6<sup>th</sup> through 12<sup>th</sup> graders whose families meet the free or reduced-price meal income eligibility guidelines can apply for a free Student Transit Pass. Exhibit 10 details to number of program participants by school district within the District's service area as of August 2025. The District is reimbursed for administration costs along with all the rides taken.

**Exhibit 10- Alameda County Student Transit Pass Program Participation by School District**

| <b>School District</b>      | <b>Number of Participants</b> |
|-----------------------------|-------------------------------|
| Alameda County of Education | 454                           |
| Albany Unified              | 100                           |
| Alameda Unified             | 1,043                         |
| Berkeley Unified            | 1,332                         |
| Castro Valley Unified       | 371                           |
| Emery Unified               | 136                           |
| Fremont Unified             | 1,576                         |
| Hayward Unified             | 2,606                         |
| New Haven Unified           | 1,810                         |
| Newark Unified              | 395                           |
| Oakland Unified             | 13,800                        |
| Piedmont Unified            | 32                            |
| San Leandro Unified         | 1,817                         |
| San Lorenzo Unified         | 882                           |
| <b>Total</b>                | <b>26,354</b>                 |

**West Contra Costa Unified School District's (WCCUSD) Student Bus Pass Program**

The Student Bus Pass Program (SBPP) has funds for 2,200 bus passes per month and are provided on a first-come-first serve basis until the funds run out. Students accepted into the program receive a monthly bus pass ticket (either AC Transit Youth Pass or WestCAT) beginning in October 2025.

Middle and High School students (6<sup>th</sup> grade through 12<sup>th</sup> grade), as well as 6<sup>th</sup> grade through 8<sup>th</sup> grade from the following K-8 schools: Mira Vista, Montalvin, Peres, Stewart and Verde who are part of the Free and Reduced Lunch Program can apply to the program.

It should be noted that one of the requirements for students to receive the free bus pass is to maintain a monthly attendance of 95% or higher. From July 2020 through September 2025, WCCUSD purchased 31-day youth passes (mag strip) totaling \$1,534,530, with FY 2024-25 purchases totaling nearly \$482,000.

**Pass 2 Class**

The Pass 2 Class program provides free bus passes to students in Contra Costa County, promoting the use of public transportation to reduce congestion and air pollution. Up to two students per household can receive up to two months worth of passes.

Students must be 19 years of age or younger and enrolled in a public or private school located in Contra Costa County. Parents must agree to have their student use the bus for travel to school instead of driving them.

The program is focused on the start of the school year, with applications closing at the end of September of each year.

### **Youth Clipper Discount**

The Youth Clipper card provides a 50% discount on BART rides, as well as the discounts on other transit providers including AC Transit. This card is available for riders age 5-18.

Students in Alameda County who are not eligible to receive a free Student Transit Pass are encouraged to apply for a Youth Clipper card. Students at West Contra Costa Unified schools who receive a free 31-day pass through either the SBBP or Pass 2 Class Program are encouraged to apply for a Clipper card for non-AC Transit rides.

### **PEER REVIEW**

Supplementary Service is not unique to the District. Many transit agencies within the Bay Area operate some level of supplemental trips aimed at reducing passenger loads during school drop-off and pick-up times.

Staff reached out to the following seven transit agencies within the Bay Area to find out what level of supplemental school service, if any, they provide:

- County Connection
- Golden Gate Transit
- SamTrans
- San Francisco Municipal Transportation Agency (SFMTA)
- Union City Transit
- Valley Transportation Authority (VTA)
- Wheels

### **Supplementary Service Program Overviews**

#### County Connection

County Connection operates 16 lines that are designed to directly serve schools. Supplemental service lines are designated with a 600-series number. They operate 40 trips per weekday on these lines.

Their 600-series lines are timed with the bell schedules at eight middle/intermediate schools and seven high schools and only operate on school days. Service is adjusted for a school's early day schedule as well as additional minimum day dates throughout the school year.

No additional trips are implemented on all-day lines to accommodate for schools, but County Connection will make an effort to maintain specific trip times where there is a known student usage. County Connection provided one example (Line 35) of a route that has a different pattern on two trips in the morning that provides connection for students at Iron Horse Middle School.

County Connection does not receive any funding from school districts to cover the cost of providing supplementary services.

#### Golden Gate Transit

Golden Gate Transit does not provide any supplemental trips that are tailored to meet school demand or any other high-ridership scenarios.

#### SamTrans

SamTrans operates 43 lines that are designed to directly serve schools. These lines are designated with a two-digit number. The agency operates 120 trips per weekday on these lines.

Their two-digit lines are timed with the bell schedules of 15 high schools, 15 middle schools and two elementary schools. Service is adjusted for a school's early day schedule, including ones that occur multiple times per week or have variations by day of the week.

In 2022, SamTrans removed trips from local service timed to bell times and created new routes. At this time, no additional trips are implemented on basic lines around school bell times. To date, they have not received complaints or feedback regarding insufficient capacity on their non-school-oriented lines.

Samtrans does not receive any funding from school districts to cover the cost of providing supplemental services.

#### SFMTA

SFMTA does not operate any school-oriented lines. They do, however, provide additional trips (18) on select all-day lines. These additional trips occur in the afternoon and begin at or near a school. Some lines have additional trips starting at multiple locations along the route. They also noted that they have instructions for some buses to wait up to five minutes for bell times.

SFMTA does not receive any funding from San Francisco Unified School District to cover the cost of providing the extra service along their basic lines.

### Union City Transit

Union City Transit operates one school-oriented line - Route 8, designed to get student riders to and from Itliong-Vera Cruz Middle School. Route 8 has two trips scheduled in the morning and two in the afternoon.

In addition, a trip is added to Route 1 in the morning and Route 5 in the afternoon to provide additional capacity due to schools along the line.

It is worth noting that Union City Transit is provided funding via New Haven Unified School District to operate Route 8, even though the route is open to all riders.

### VTA

VTA operates seven lines that are designed to directly serve schools. Supplemental service lines are designated with a 200-series number. VTA operates 20 trips per weekday on these lines.

Their 200-series lines are timed with the bell schedules at five high schools and only operate on school days. They make adjustments based on school schedules throughout the week. For example, if a school gets out early on Wednesdays, they will cancel the 3:35pm trip and run one at 2:40pm instead.

VTA also operates 20 additional trips on eight all-day lines. These additional trips are timed with the bell schedules of six high school and two colleges. These additional trips occur in both the morning and afternoon and may not be a complete trip, starting or ending near a school along the line.

VTA does not receive any funding from school districts to cover the cost of providing supplemental services.

### Wheels

Wheels operates 16 lines that are designed to directly serve schools. Supplemental trips are designated with either a 500-series number (Dublin schools) or 600-series number (Pleasanton schools). They operate 36 trips per weekday on these lines.

Wheels tailor their schedules to bell times, even when those bell times vary across the week. In addition, they accommodate non-recurring variations such as early dismissals.

Wheels does not receive any funding from school districts to cover the cost of providing supplementary services.

## Program Comparisons

AC Transit operates the most Supplementary Service trips per day (160) compared to the transit agencies in the Bay Area that staff contacted. SamTrans operates the next highest number of supplemental trips per day (120). Exhibit 11 below summarizes the level of supplemental service that each agency provides.

**Exhibit 11- Supplemental Service by Adjacent Bay Area Transit Agencies**

| <b>Transit Agency</b> | <b>Number of Schools with Bus Service Timed with Bell Schedule</b> | <b>Daily Trips Operated</b> |
|-----------------------|--------------------------------------------------------------------|-----------------------------|
| AC Transit            | 40                                                                 | 160                         |
| County Connection     | 16                                                                 | 40                          |
| Golden Gate Transit   | 0                                                                  | 0                           |
| SamTrans              | 32                                                                 | 120                         |
| SFMTA                 | 14                                                                 | 18                          |
| Union City Transit    | 3                                                                  | 6                           |
| VTA                   | 12                                                                 | 38                          |
| Wheels                | 8                                                                  | 36                          |

The other transit agencies that offer supplemental service accommodate the variation in bell schedules differently than the District. For instance, the District will provide an alternate leave time for a school on one day per week (typically Wednesdays) but will not accommodate additional minimum days that occur throughout the year. SamTrans will only accommodate regular occurring early days but not one-off early days. County Connection, VTA and Wheels, however, will adjust service based on the times that schools are being dismissed.

Union City Transit is the only other transit agency, aside from AC Transit, that receives funding from a school district to offset the cost to provide supplemental service.

**APPENDIX A: Supplementary Service Lines**

| <b>Line</b>         | <b>School(s) served</b>                                 | <b>School District/Private/Charter</b> |
|---------------------|---------------------------------------------------------|----------------------------------------|
| 57 tripper service  | Oakland High                                            | Oakland Unified                        |
| 72M tripper service | DeJean Middle                                           | West Contra Costa Unified              |
| 76 tripper service  | Helms Middle, Kennedy High                              | West Contra Costa Unified              |
| 93 tripper service  | Arroyo High, Bohannon Middle, San Lorenzo High          | San Lorenzo Unified                    |
| 95 tripper service  | Bret Harte Middle, Hayward High                         | Hayward Unified                        |
| 97 tripper service  | Mt. Eden High                                           | Hayward Unified                        |
| 604                 | Head-Royce, OHDS                                        | Private                                |
| 605                 | Head-Royce                                              | Private                                |
| 606                 | Head-Royce                                              | Private                                |
| 607                 | Richmond High                                           | West Contra Costa Unified              |
| 617                 | Skyline High                                            | Oakland Unified                        |
| 620                 | Newark Middle                                           | Newark Unified                         |
| 621                 | American High, Thornton Middle                          | Fremont Unified                        |
| 623                 | Horner Middle, Irvington High                           | Fremont Unified                        |
| 624                 | Hopkins Middle, Mission San Jose High                   | Fremont Unified                        |
| 625                 | Centerville Middle, Washington High                     | Fremont Unified                        |
| 627                 | Newark Memorial High                                    | Newark Unified                         |
| 629                 | Newark Memorial High                                    | Newark Unified                         |
| 631                 | Alameda High, Encinal Jr./Sr. High                      | Alameda Unified                        |
| 633                 | Oakland High                                            | Oakland Unified                        |
| 638                 | Skyline High                                            | Oakland Unified                        |
| 639                 | Skyline High                                            | Oakland Unified                        |
| 641                 | Hopkins Middle, Mission San Jose High                   | Fremont Unified                        |
| 642                 | Montera Middle                                          | Oakland Unified                        |
| 646                 | Montera Middle, Skyline High                            | Oakland Unified                        |
| 648                 | Skyline High                                            | Oakland Unified                        |
| 649                 | Montera Middle, Skyline High                            | Oakland Unified                        |
| 650                 | Montera Middle                                          | Oakland Unified                        |
| 651                 | Oakland Technical High                                  | Oakland Unified                        |
| 652                 | Skyline High                                            | Oakland Unified                        |
| 653                 | Montera Middle                                          | Oakland Unified                        |
| 654                 | Skyline High                                            | Oakland Unified                        |
| 655                 | Montera Middle                                          | Oakland Unified                        |
| 657                 | Bret Harte Middle, Oakland High, Oakland Technical High | Oakland Unified                        |
| 658                 | Skyline High                                            | Oakland Unified                        |
| 660                 | Montera Middle                                          | Oakland Unified                        |

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|     |                                   |                           |
|-----|-----------------------------------|---------------------------|
| 662 | Skyline High                      | Oakland Unified           |
| 663 | Encinal Jr./Sr. High, Island High | Alameda Unified           |
| 667 | El Cerrito High, Korematsu Middle | West Contra Costa Unified |
| 669 | De Anza High, Soskin Middle       | West Contra Costa Unified |
| 675 | El Cerrito High, Korematsu Middle | West Contra Costa Unified |
| 677 | Montera Middle                    | Oakland Unified           |
| 678 | De Anza High, Soskin Middle       | West Contra Costa Unified |
| 680 | Bishop O'Dowd                     | Private                   |
| 681 | DeJean Middle                     | West Contra Costa Unified |
| 682 | Bishop O'Dowd                     | Private                   |
| 683 | Bishop O'Dowd                     | Private                   |
| 684 | El Cerrito High, Korematsu Middle | West Contra Costa Unified |
| 687 | Lincoln Middle                    | Alameda Unified           |
| 688 | St. Mary's College High           | Private                   |
| 689 | De Anza High, Soskin Middle       | West Contra Costa Unified |
|     | Summit Tamalpais                  | Charter                   |
| 696 | Oakland Technical High            | Oakland Unified           |

## APPENDIX B: Schools Served with Supplementary Service

| School District           | School                            | Supplementary Line(s)                            | Basic Line(s) with Supplementary Trips Added |
|---------------------------|-----------------------------------|--------------------------------------------------|----------------------------------------------|
| Alameda Unified           | Alameda High                      | 631                                              |                                              |
|                           | Encinal Jr./Sr. High              | 631, 663                                         |                                              |
|                           | Island High                       | 663                                              |                                              |
|                           | Lincoln Middle                    | 687                                              |                                              |
| Fremont Unified           | American High                     | 621                                              |                                              |
|                           | Centerville Middle                | 625                                              |                                              |
|                           | Hopkins Middle                    | 624, 641                                         |                                              |
|                           | Horner Middle                     | 623                                              |                                              |
|                           | Irvington High                    | 623                                              |                                              |
|                           | Mission San Jose High             | 624, 641                                         |                                              |
|                           | Thornton Middle                   | 621                                              |                                              |
|                           | Washington High                   | 625                                              |                                              |
| Hayward Unified           | Bret Harte Middle                 |                                                  | 95                                           |
|                           | Hayward High                      |                                                  | 95                                           |
|                           | Mt. Eden High                     |                                                  | 97                                           |
| Newark Unified            | Newark Memorial High              | 627, 629                                         |                                              |
|                           | Newark Middle                     | 620                                              |                                              |
| Oakland Unified           | Bret Harte Middle School          | 657                                              |                                              |
|                           | Montera Middle                    | 642, 646, 649, 650, 653, 655, 660, 677           |                                              |
|                           | Oakland High                      | 633, 657                                         |                                              |
|                           | Oakland Technical High            | 651, 657, 696                                    |                                              |
|                           | Rudsdale High                     | 646                                              |                                              |
|                           | Skyline High                      | 617, 638, 639, 646, 648, 649, 652, 654, 658, 662 |                                              |
|                           | Sojourner Truth Independent Study | 646                                              |                                              |
| San Lorenzo Unified       | Arroyo High                       |                                                  | 93                                           |
|                           | Bohannon Middle                   |                                                  | 93                                           |
|                           | San Lorenzo High                  |                                                  | 93                                           |
| West Contra Costa Unified | Dejean Middle                     | 681                                              | 72M                                          |
|                           | De Anza High                      | 669, 678, 689                                    |                                              |
|                           | El Cerrito High                   | 667, 675, 684                                    |                                              |
|                           | Helms Middle                      |                                                  | 76                                           |
|                           | Kennedy High                      |                                                  | 76                                           |
|                           | Korematsu Middle                  | 667, 675, 684                                    |                                              |

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|         |                         |               |  |
|---------|-------------------------|---------------|--|
|         | Soskin Middle           | 669, 678, 689 |  |
|         | Richmond High           | 607           |  |
| Charter | Summit Tamalpais        | 689           |  |
| Private | Bishop O'Dowd           | 680, 682, 683 |  |
|         | Head-Royce-School       | 604, 605, 606 |  |
|         | OHDS                    | 604           |  |
|         | St. Mary's College High | 688           |  |

## APPENDIX C: Supplementary Trips by Line

| Line | AM Trips | PM Trips | Total Trips |
|------|----------|----------|-------------|
| 57   | 0        | 1        | 1           |
| 72M  | 0        | 1        | 1           |
| 76   | 2        | 2        | 4           |
| 93   | 1        | 2        | 3           |
| 95   | 0        | 2        | 2           |
| 97   | 0        | 1        | 1           |
| 604  | 1        | 2        | 3           |
| 605  | 1        | 1        | 2           |
| 606  | 1        | 1        | 2           |
| 607  | 1        | 1        | 2           |
| 617  | 1        | 1        | 2           |
| 620  | 1        | 1        | 2           |
| 621  | 2        | 4        | 6           |
| 623  | 3        | 7        | 10          |
| 624  | 0        | 2        | 2           |
| 625  | 2        | 4        | 6           |
| 627  | 1        | 1        | 2           |
| 629  | 1        | 1        | 2           |
| 631  | 2        | 2        | 4           |
| 633  | 1        | 1        | 2           |
| 638  | 1        | 1        | 2           |
| 639  | 1        | 1        | 2           |
| 641  | 1        | 2        | 3           |
| 642  | 0        | 1        | 1           |
| 646  | 3        | 5        | 8           |
| 648  | 2        | 2        | 4           |
| 649  | 2        | 2        | 4           |
| 650  | 1        | 1        | 2           |
| 651  | 1        | 1        | 2           |
| 652  | 1        | 1        | 2           |
| 653  | 1        | 1        | 2           |
| 654  | 2        | 3        | 5           |
| 655  | 2        | 2        | 4           |
| 657  | 2        | 4        | 6           |
| 658  | 1        | 2        | 3           |
| 660  | 1        | 1        | 2           |
| 662  | 1        | 1        | 2           |

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|              |           |           |            |
|--------------|-----------|-----------|------------|
| 663          | 1         | 1         | 2          |
| 667          | 1         | 3         | 4          |
| 669          | 1         | 2         | 3          |
| 675          | 2         | 5         | 7          |
| 677          | 1         | 1         | 2          |
| 678          | 1         | 2         | 3          |
| 680          | 1         | 1         | 2          |
| 681          | 1         | 1         | 2          |
| 682          | 2         | 3         | 5          |
| 683          | 1         | 0         | 1          |
| 684          | 1         | 3         | 4          |
| 687          | 1         | 2         | 3          |
| 688          | 1         | 1         | 2          |
| 689          | 1         | 4         | 5          |
| 696          | 1         | 1         | 2          |
| <b>Total</b> | <b>61</b> | <b>99</b> | <b>160</b> |