

**MINUTES
HYBRID MEETING OF THE
GENERAL MANAGER'S ACCESS COMMITTEE (GMAC)
JULY 8, 2025**

1. CALL TO ORDER

The meeting was called to order at 1:03 p.m.

2. ROLL CALL and Introduction of Members and Guests

GMAC members present:

Kiran Agarwal	Erika Bruhns
Monique Chapman	Chonita Chew
Warren Cushman	Shawn Fong, Chair
Melissa Getz, Vice Chair	Andrea Johnson
Sandra Johnson	Daveed Mandell
James Robson	Dr. James Thomas
Barbara Williams (1:15)	Roland Wong

GMAC members absent:

None

Staff:

Tammy Kylo, Administrative Coordinator
Mallory Nestor-Brush, Accessible Services Manager
Robert del Rosario, Director of Service Development and Planning
Claudia Burgos, Interim Exec Director of External Affairs, Marketing & Communications
Maria Henderson, External Affairs Representative
Michael Flocchini, Operations Training and Education Manager
Chris Durant, Assistant Director of Maintenance
Arlee Young, Assistant Director of Transportation

Guests:

President Shaw, Board of Directors
Director Peeples, Board of Directors
Lydia Elias, Clipper Program Associate, MTC

3. ORDER OF AGENDA

The order of agenda was approved.

4. CONSENT CALENDAR

4.A. Approval of Minutes

MOTION: Mandell/A. Johnson approved the June 10, 2025, GMAC meeting minutes. The motion carried by the following vote:

AYES – 13: Agarwal, Bruhns, Chapman, Cushman, Fong, Getz, A. Johnson, S. Johnson, Mandell, Robson, Thomas, Williams, Wong

ABSTENTIONS – 1: Chew

ABSENT – 0

5. REGULAR UPDATES

5.A. Service Planning Update.

Robert del Rosario, Director of Service Development and Planning, gave an update on Realign, which goes into effect on August 10th.

5.B. Follow-up on Accidents/Medical Emergencies and Wheelchair Securements.

Arlee Young, Assistant Director of Transportation, reviewed the procedures and protocols for passenger accidents/medical emergencies. Arlee also reviewed the Transportation Department bulletins regarding mobility device securement.

5.C. Operators Training Update

Michael Flocchini, Operations Training and Education Manager, gave an update on bus operator and maintenance training. Michael thanked the committee members who have participated in the GMAC/Veteran Bus Operator Meet Ups.

5.D. MTC Regional Measure Update.

Claudia Burgos, Interim Executive Director of External Affairs, Marketing & Communications, gave an update, and received feedback on Senate Bill 63, the Connect Bay Area Act, which authorizes a 10-15 year regional transportation measure for funding.

5.E. Update on Clipper 2.0.

Lydia Elias, Clipper Program Associate, MTC, gave an update on the next generation clipper system with a focus on features of the new system, a pilot and field testing, as well as a rebranding of the RTC program that will coincide with the launch of the new Clipper 2.0.

5.F. Review Ramp Road Call Report.

Tammy Kylo, Administrative Coordinator, reviewed the Ramp Road Call Report, which covered June 1 – 30, 2025.

6. STANDING REPORTS

6.A. Chair's Report

Shawn Fong attended the Accessible Futures Conference on July 7, 2025. A regional gathering of the Bay Area disability community to identify the unmet needs and gaps in policies, services and advocacy for persons with disabilities.

6.B. Board Liaison Report

Director Peebles reported that the Board members are reviewing Realign, August service changes, SB 63, and funding.

6.C. Alameda County Transportation Commission (ACTC) PAPCO Report

Sandra Johnson gave an update on the June 23, 2025, PAPCO meeting. Officer elections were held, and Sandra Johnson was elected as PAPCO Chair, and John Sutter as Vice Chair. The next meeting is July 28, 2025, and will be a joint meeting with Paratransit Technical Advisory Committee.

6.D. East Bay Paratransit Access Committee (EBPAC) Report

Mallory Nestor-Brush, Accessible Services Manager, reported that a driver who provided lifesaving assistance was awarded driver of the month; both he and the person he saved were at the meeting to receive the award. The next EBPAC meeting is September 2, 2025.

6.E. GMAC/Veteran Bus Operator Meet Up Report

There was no meet up in the month of July. The next GMAC/Veteran Bus Operator Meet Up is scheduled for Thursday, August 21, 2025.

7. PUBLIC COMMENTS

Michai Freeman extended invitations to the Reclaiming Our Legacy: Disability Action & Joy, July 11, 2025, 3-7pm, Celebrating Disability Pride and 35th ADA Anniversary at Ed Roberts Campus.

8. MEMBER/STAFF COMMUNICATIONS & ANNOUNCEMENTS

Melissa Getz expressed her gratitude to Shawn Fong for her work as Chair on running the meeting.

Roland Wong announced that SFMTA will be celebrating 35th anniversary of the ADA on July 26, 2025, at Golden Gate Park from 12pm – 4pm.

Erika Bruhns wished all the community members good luck with the new bus system.

Tammy Kylo reminded the committee that there is no GMAC meeting in August.

9. FUTURE AGENDA ITEMS & NEXT MEETING DATE

The next GMAC Meeting will be held Tuesday, July 8, 2025, at 1:00 p.m. This will be a virtual/zoom only meeting.

The following items were requested for future agenda planning:

- Melissa Getz: Website Accessibility. Second by Sandra Johnson.
- Melissa Getz: Emergency Preparedness Training. Second by Sandra Johnson

Future Agenda Items:

- Discussion on travel training/orientation and mobility [Requested by Warren Cushman on February 13, 2024]
- Discussion on Oakland bus shelter, MTC Funding and Wayfinding [Requested by Warren Cushman on December 10, 2024]

10. ADJOURNMENT

The meeting adjourned at 3:06 p.m.

Respectfully submitted,

/s/

Tammy Kylo

Secretary to the Committee