

AC Transit Realign Update

City of Richmond-AC Transit Interagency Liaison Committee (ILC)

July 25, 2024



What is Realign?

It's a review of our routes and schedules.

Prioritize where and when transit service is offered

Align service with rider needs and equity goals



Realign Project Phasing

1

Develop Plans + Learn Rider Needs

Mar-Jun 2023

2

Aligning
Guiding
Principles with
Community
Assessment

Jul-Aug 2023

3

Develop
Service
Scenarios
and Gather
Feedback

Sep-Dec 2023

4

Plan/Draft
Final Plan
and Service
Standards, and
Plan Adoption

Jan-Oct 2024

5

Implementation/
Inform Riders
about Service
Changes

Oct 2024-Mar 2025



AC Transit Board Actions in Jan & March

Directed staff to:

- Extend Realign process by six months
- Refine plan to bolster trunk service in Equity Priority Communities (EPCs)
- Report on reliability elements
- Report on timeline & feasibility



Recommendations Adopted by Board of Directors on March 13, 2024

Broaden Frequent Network

Bus lines operating every 15 minutes: 1T, 6, **10, 18,** 20/21, 51, 52, **57,** 97, and **NL**

Customer Focused/Operator Supported Reliability

Focus improvements where on-time performance (OTP) < 70%

Finetune Frequency

Schedule changes (e.g., operate 15 to 17 min.) where possible



Public Engagement

NEW! AC Transit Realign Trip Planner

Interactive route map

Downloadable Maps & Information

Social Media, eNews, Digital signage, and Car cards

Council
Announcements
& Outreach at
bus stops and
events

Print and Bus Advertisements

actransit.org/realign

June 5 Special Board Meeting

Lived Experience Advisory Group and Community events

Route/Summary
Books at
Libraries and
Customer
Service Center



Next Steps:

Draft Plan

Draft Final Plan

Public Hearings

Final Plan Decision

We are here

May 15 – June 5
Public Review & Feedback

August 7
Set Public Hearings and
Open Public Comment Period

September 9-11Convene Public Hearings,
Close Comment Period

October 9

Board votes on Final Plan