

BART and AC Transit

Interagency Liaison Committee Proposed 2024 Coordination Priorities

Recent Accomplishments, Current Initiatives and Updates
to 2023 Goals and Objectives

The updated priorities give BART and AC Transit some opportunities for coordination based on goals and objectives previously developed by staff from each agency in 2018 and updated annually. The Inter-agency Liaison (ILC) Committee cannot authorize respective staff to execute priorities or initiatives through the ILC. Formal authorizations would come through the decision-making and implementation processes at BART and AC Transit and could require approval from the respective board of directors of each agency.

- **Priority #1: Jointly plan service, passenger information, and capital projects to increase ridership and improve transfer experience**
 - Recent accomplishments
 - Provided regular updates to GTFS
 - Implemented adjustments to the Early Bird Express service
 - Coordinated recent service adjustments
 - Coordination of operations at BART station bus areas due to construction
 - Co-managing Transformation Action Plan Initiatives with MTC including:
 - Fare Coordination
 - Mapping & Wayfinding
 - Transit Priority
 - Transit 2050+
 - Performance Metrics
 - Current and potential coordination efforts/initiatives
 - Coordinate Service Changes and AC Transit's Realign Network Plan
 - Coordinate operations at BART station bus areas
 - Coordinate on the connecting bus transit service component of BECCAP
 - Develop draft Regional Transit Hub Coordination Framework
 - Coordinate on station access signage & wayfinding guidelines implementation, including visual and tactile bus bay numbering and pilot bus info QR code signage.
 - Work with MTC and Contra Costa County transit operators on regional Paratransit service coordination with VTA and Contra Costa County, respectively

- **Priority #2: Provide mutual aid between agencies in time of need**
 - Recent accomplishments
 - Operated planned and emergency bus bridges
 - Current and potential coordination efforts/initiatives
 - Explore Emergency Fare Reciprocity for passengers during service disruptions
 - Operate and plan future bus bridges

- **Priority #3: Collaborate and support each other on funding advocacy and grant applications for projects, programs and initiatives which benefit our respective agency's missions and goals**
 - Recent accomplishments
 - Support and advocacy for additional recovery funding
 - Applied for Alameda County grants for an East Bay Paratransit travel-training program
 - Current and potential coordination efforts/initiatives
 - Advocacy for state funding and potential revenue measures

- **Priority #4: Create a fare policy and products that encourage and facilitate seamless use of both transit systems**
 - Recent accomplishments
 - Clipper Start
 - Clipper 2 Implementation
 - Modernized transfer discount mechanism from paper ticket to Clipper
 - Bay Pass Implementation and Expansion
 - Current and potential coordination efforts/initiatives
 - FCIS Implementation, including free regional transfers
 - Further Clipper 2 Implementation

- **Priority #5: Advocate for and develop legislative policies that are mutually beneficial for both transit agencies**
 - Recent accomplishments
 - Collaborated on responses to state legislation regarding Bay Area public transit
 - Current and potential coordination efforts/initiatives
 - Joint advocacy for direct MTC representation
 - Participation in Caltrans District IV Transit Priority Policy

- **Priority #6: Coordinate to improve operational and administrative efficiencies**
 - Recent accomplishments
 - Hired additional staff to manage Regional Network Management efforts
 - Constructed Restrooms for AC Transit operators on BART property.
 - Participated in delegation that traveled to Switzerland to learn best practices on network management
 - Jointly released RFP for Paratransit Coordinator's Office function
 - Jointly released RFP for Paratransit Broker contract
 - Jointly procured new software for Paratransit operations
 - Current and potential coordination efforts/initiatives
 - Service change and service change timing coordination
 - Continue to coordinate on constructing Restrooms for AC Transit operators on BART property.