

## City of Hayward/AC Transit ILC Notes

December 5, 2025

### 1. Opening – called to order at 10:00am

#### a. Roll Call

Present: Councilmember Zermeño, Councilmember Syrop, Director McCalley, Director Silva (chair), Director Shaw

#### b. Announcements/Public Comment

#### c. Notes from Previous Meeting

### 2. New Discussion Items

#### a. ILC Restructuring

**Robert del Rosario:** This item is about changes to the structure of ILC meetings. Some of the jurisdictions' ILC meetings will be combined. We also looked at options for streamlining meetings since ILCs are quite staff intensive. No major changes are proposed for Hayward ILC at this time. Minor changes include changing the meeting frequency to no more than 3 times per year and a potential change from in-person to remote meetings. We might want to consider changes (e.g., consolidation) if/when the City of San Leandro or Unincorporated Alameda County shows interest in participating in the ILCs.

**Director McCalley:** How do we document the ILC charter? Via MOU? And how is AC Transit's relationship with the County, with respect to the unincorporated area?

**Robert del Rosario:** It's only documented via the Board-approved charter. On the relationship with the County – we typically coordinate with County staff on a project-by-project basis. Staff also participates in the Unincorporated Alameda County BPAC.

**Diann Castleberry:** The County is also looking to implement/convene a new committee focused on transportation concerns (pedestrian, bike, trails, transit).

**Councilmember Syrop:** Can we have appointed representatives from the school district, disability groups, and unincorporated areas be included in the ILC meetings, as partners at the table rather than just public participants?

**Robert del Rosario:** ILCs are meant to be a meeting forum, so it's fine to have representatives from the school district, disability groups, and unincorporated areas be included on the invite list for future Hayward ILC meetings so they regularly participate and have a seat at the table. We can keep their active participation by adding topics about school service, etc. as a regular agenda topic.

**Director Silva:** Do we have the list of dates for upcoming meetings so we can let our agency partners know in advance?

**Robert del Rosario:** Yes, Tammy can provide those dates.

## **b. Next Generation Clipper**

**Nichele Laynes:** Next Generation Clipper is soft launching on December 10, 2025 across all Bay Area transit agencies. Key changes: contactless credit/debit open payment, change from card-based to account-based system, and discounted fares on transfers. AC Transit will be helping to communicate the Clipper changes to customers. We're also working to ensure that our operators are aware of the upcoming changes and can be prepared to assist customers with this change.

**Councilmember Syrop:** Great work on the transition, it was a long time coming.

**Director Silva:** Do existing cards (physical and mobile cards) have to be replaced with this rollout?

**Nichele Laynes:** No, the plan is to use existing Clipper cards. MTC will be "flipping" the existing Clipper cards based on a priority list, starting with those with senior, youth, or discounted Clipper cards. The cards that will be flipped last are those that are infrequently used. However, individuals can also manually flip their card if they want it done earlier by calling Clipper customer service.

**Director Shaw:** Any updates on the timeframes for the mobile card flipping?

**Nichele Laynes:** Deployment with Apple and Google is still unclear, but there are Clipper meetings happening daily.

## **3. Update on Past Items**

### **a. Mission Blvd Transit Signal Priority (TSP)**

**Crystal Wang:** Last year AC Transit coordinated with Hayward, Union City, and Caltrans on a TSP project along the Mission Blvd corridor, between Hayward BART and Union City BART. The project area covered 32 traffic signals, 24 of which were in Hayward. The purpose of the project was to enhance service reliability between Hayward BART and Union City BART, specifically for what was bus Line 99, but post-Realign is now part of Line 9. The Before & After Study analyzed bus travel times and on-time performance along the project corridor before and after TSP implementation. The Before period analyzed bus performance during a week in April 2024, and the After period was a week in January 2025. The Study showed that the TSP project reduced bus travel times along the corridor by 8% overall, which represents about 5 minutes and 20 seconds saved per round trip. Other related outcomes include an increase in on-time departures, with 3.3% more bus stops recording on-time departure, and lower fuel consumption and emissions. Overall, it was a successful TSP project and huge thanks to the City for being such a great partner throughout the process.

**Byron Tang:** Was also good to see in the Before & After Study that there weren't significant impacts to signal timing for pedestrians or for side streets.

### **b. Roadway and Streetscaping Projects Update**

**Byron Tang:** Orchard Ave Traffic Calming project is complete, Mission Blvd Phase 3 is complete, Main Street Complete Streets is complete, Mission Blvd Pilot Lane Reduction – complete, 2025 Repaving Program is substantially complete, only concrete island work is

remaining. Speed Management Plan – draft plan is still underway. Safe Streets Downtown & Safe Streets Hayward Part 1 are in progress, Phase 2 outreach will be early 2026. Safe Streets Hayward Phase 2 proposals are being evaluated. 2026 is going to be a very busy year in terms of transportation studies. D Street Traffic Calming and Downtown Bike Loop will be in design in 2026. We will also be updating the Bicycle & Pedestrian Master Plan and working on the Downtown Parking Management Plan.

**Councilmember Syrop:** On Main Street Complete Streets - are the crosswalk buttons completed? And the crosswalk illustrations?

**Byron Tang:** Mostly complete, will double check on the crosswalk illustrations.

**Director Silva:** Do you have metrics on whether the projects have improved things for the better or made things worse?

**Byron Tang:** Yes we're looking at that, and we'll take a look at the comments that Council has been receiving.

**Director Shaw:** Foothill Blvd – how much of that traffic is passthrough versus actually visiting a destination in Hayward? Is there a way to avoid all the passthrough traffic?

**Byron Tang:** We do have the percentages that we can share later, and there is significant regional traffic.

**Councilmember Syrop:** Look into more bike parking in the Downtown area.

**Director McCalley:** How much more repaving did you do in 2024 compared to 2025, and did it improve your Pavement Condition Index?

**Byron Tang:** No exact numbers on how much more repaving happened, but yes the PCI improved.

#### **c. New Development Update**

**Steve Kowalski:** Verbal update only. No new significant projects have come through in the last 3 months which is standard for this time of year. The 80-unit affordable senior housing project on A St/Grand St is complete so seniors are moving into that building.

**Councilmember Syrop:** What's the latest on B St & Main?

**Steve Kowalski:** We sent comments to their design team in November. There are several departments that still need to sign off on those plans.

#### **d. Bus Stop Benches and Assessments**

**Jade Kim:** The first batch of 50 seats has arrived and the City's maintenance team has been actively installing. In January we'll be getting the next 50 seats. After this 100 locations there are about 70 locations remaining to install in FY27.

**Director Shaw:** Would be great for the City and/or AC Transit to do a social media post about the success of the simme seat program.

**e. AC Transit Service Planning and Performance Updates**

**Crystal Wang:** The performance summary for lines operating in Hayward can be found in the agenda packet, showing average weekday ridership, on-time performance, and productivity for each line from August through October 2025. Overall, ridership is up compared to July which makes sense since school is back in session. Ridership is up on Line 60 since CSUEB is now on EasyPass. Several lines are not meeting the OTP target. But we have some fixes planned for our next service change.

**Councilmember Syrop:** Is it possible to show trend lines in future reports? Would help to illustrate ridership changes over time and help us better make the case for EasyPass participation.

**4. Future Agenda Items**

- a. Coordination between City of Hayward, BART, and AC Transit on how to promote more transit use (requested by Councilmember Syrop)

**Councilmember Syrop:** What are city-transit partnership best practices? What is the low-hanging fruit? What are things like TSP, benches, etc. that can keep progress rolling?

**Director Shaw:** Can we explore partnerships with local businesses near bus stops to install electronic signage that lets people know bus arrival times?

**Councilmember Zermeño:** Expanding on that, it would be nice to have an entire info board with information that goes beyond just real-time information, things to improve the transit user experience.

**Director McCalley:** Could create a “wishlist” about transit-supportive elements to incorporate into projects that can be provided to cities.

**5. Proposed Date of Next Meeting**

- a. March 6, 2026 at 10:00am

**6. Adjourned: 11:11am**