

**MINUTES  
HYBRID MEETING OF THE  
GENERAL MANAGER'S ACCESS COMMITTEE (GMAC)  
April 14, 2026**

**1. CALL TO ORDER**

The meeting was called to order at 1:01 p.m.

**2. ROLL CALL and Introduction of Members and Guests**

**GMAC members present:**

Kiran Agarwal	Erika Bruhns
Chonita Chew	Warren Cushman
Shawn Fong, Chair	Melissa Getz, Vice Chair
Sandra Johnson	Daveed Mandell
James Robson	Dr. James Thomas
Barbara Williams	Roland Wong

**GMAC members absent:**

Monique Chapman (excused)	Andrea Johnson
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**Staff:**

Tammy Kylo, Administrative Coordinator  
Robert del Rosario, Director of Service Development and Planning  
Sean Diest Lorgion, Acting Service Planning Manager  
Maria Henderson, External Affairs Representative  
Chris Durant, Assistant Director of Maintenance  
Michael Paine, IT Supervisor, Software Engineering  
Manjit Sooch, Director of Innovation & Technology  
Ahsan Baig, Chief Technology Officer  
Rama Pochiraju, Executive Director of Planning & Engineering  
David Wilkins, Director of Regulatory Programs

**Guests:** Jean Walsh, AC Transit Board of Directors

**3. ORDER OF AGENDA**

The order of agenda was approved.

**4. CONSENT CALENDAR**

**4.A. Approval of Minutes.**

MOTION: Cushman/Bruhns approved the March 11, 2026, GMAC meeting minutes. The motion carried by the following vote:

AYES – 12: Agarwal, Bruhns, Chew, Cushman, Fong, Getz, S. Johnson, Mandell, Robson, Thomas, Williams, Wong

ABSENT – 2: Chapman, A. Johnson

**5. REGULAR UPDATES**

**5.A. Service Planning Update.**

Robert del Rosario, Director of Service Development and Planning, gave an update and received comments and questions on service changes.

**5.B. AC Transit Financial Update and Alternate Service Plan Framework.**

Robert del Rosario, Director of Service Development and Planning, gave an update and received comments and questions regarding the Alternate Service Plan Framework.

**5.C. Update on Mobile App Testing with GMAC.**

Dr. Manjit Sooch, Director of Innovation & Technology, gave an update and received comments and questions on the current Mobile App and plans for changes to future releases.

**5.D. Review Ramp Road Call Report.**

Tammy Kylo, Administrative Coordinator, reviewed the Ramp Road Call Report, which covered March 1, 2026 – March 31, 2026. There were 4 road calls; all were chargeable.

**6. STANDING REPORTS**

**6.A. Chair's Report**

Chair Fong attended the Aging Well Resource Fair at Kaiser in Fremont on March 26, 2026. Chair Fong recommended to Kaiser that their materials include public fixed route and ADA paratransit transportation to navigate to their various facilities.

**6.B. Alameda County Transportation Commission (ACTC) PAPCO Report**

Sandra Johnson reported that the last PAPCO meeting was held on March 23, 2026. The Committee received an update on the Access for All Wheelchair Accessible Vehicle Transportation Grant Program, mobility management, the Alameda County Mobility Needs Assessment for Older Adults and People with Disabilities, and the Paratransit Discretionary Grant Program. The next PAPCO meeting will be held on Monday, June 22nd at 1:30 pm.

**6.C. East Bay Paratransit Access Committee (EBPAC) Report**

Warren Cushman reported that EBP is currently updating their website and that there were some issues with night before an imminent arrival calls, but they are working on fixing it. The next EBPAC meeting will be held May 5, 2026, at 12:30 pm.

**6.D. GMAC/Veteran Bus Operator Meet Up Report**

None.

**7. PUBLIC COMMENTS**

None.

**8. MEMBER/STAFF COMMUNICATIONS & ANNOUNCEMENTS**

Melissa Getz reported that she has been attending AC Transit Board of Directors meetings to advocate for bringing back a bus on Pierce Street as an individual and not as a GMAC member. Melissa also reported that she has a power wheelchair to donate to the training center; She has already donated other mobility equipment for the operators to use and understand what it is like to be a passenger with mobility

equipment. She also stated that she is still collecting signatures to get the Sales Tax to Save Public Transit on the Ballot.

Chonita Chew reported that the United Seniors of Oakland and Alameda County (USOAC) 35th Annual Convention will be held Friday, May 29th at the Cherryland Community Center, 278 Hampton Road, in Hayward from 9 – 2 pm.

Erika Bruhns announced that the North Berkeley Senior center is open again to the public, as it's been closed due to a rat infestation.

## **9. FUTURE AGENDA ITEMS & NEXT MEETING DATE**

The next GMAC Meeting will be held Tuesday, May 12, 2026, at 1:00 p.m. This will be a hybrid meeting at 1750 Broadway, Community Room Oakland, CA 94612.

The following item was requested for future agenda planning:

- Shawn Fong: Update on Website Accessibility. Seconded by Warren Cushman.

Future Agenda Items:

- Discussion on travel training/orientation and mobility [Requested by Warren Cushman on February 13, 2024]
- Emergency Preparedness Training Update [Requested by Melissa Getz on July 8, 2025]
- Discussion on Visual Interpretation and AIRA. [Requested by Daveed Mandell on September 9, 2025]
- Update on AC Transit Call Center [Requested by Erika Bruhns on March 10, 2025]

## **10. ADJOURNMENT**

The meeting adjourned at 2:50 p.m.

Respectfully submitted,

/s/

Tammy Kylo

Secretary to the Committee