



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

Report ID: 23-523 **Status:** Received
Type: Consent
Meeting Body: Board of Directors - Regular Meeting 12/13/2023 **Final Action:** 12/13/2023

Sponsors:

Attachments: STAFF REPORT, Att. 1.Customer Service Center Metrics, Att. 2 Customer Relations and Call Center Metrics, Att. 3 Clipper-based Institution Pass Program Metrics

Related Files:

Agenda Title:

Consider receiving the Quarterly Customer Services Update for the first quarter, FY2024

Staff Contact:

Beverly Greene, Executive Director of External Affairs, Marketing & Communications

Legislative Action & Summary

Acting Body:	Date:	Action:	Result:
Board of Directors - Regular Meeting	12/13/2023	Received	Pass

Action Text:

MOTION: McCALLEY/SYED to receive he Quarterly Customer Services Update for the first quarter, FY2024. The motion carried by the following vote:

Ayes: 7 President YOUNG, Vice President SHAW, Director BECKLES, Director WALSH, Director SYED, Director McCALLEY, Director PEEPLES