

Reporting Table and Selected Metrics for Protective Services

Table #1: Quarterly Report on Selected Metrics

Protective Services Report				
Category	2024-01	2024-02	2024-03	Q Reporting
AC Transit Related Activities	94.7%	94.7%	93.2%	94.2%
Non-AC Transit Related Activities	5.3%	5.3%	6.8%	5.8%
Calls Taken	719	660	825	2,204
Reports Written	117	127	141	385
Incident Report Ratio (Reports/Calls)	16.3%	19.2%	17.1%	17.5%
<i>Response Time Performance</i>				
Responses Counted (Calls with Arrivals)	542	488	630	1,660
Average Response Time (OCC Call to Sheriff to Arrival)	0:06:31	0:16:09	0:05:53	9:07:00
Response Times Percentage ≤ 5 Minutes	16:23:31	16:01:55	17:06:43	69.0%
Response Times Percentage > 5 Minutes	7:36:29	7:58:05	6:53:17	31.0%
Average Response Time > 5 Minutes	0:20:17	0:48:20	0:20:14	0:29:50
<i>Incident Totals On Selected Metrics</i>				
Assaults (Passengers Only)	9	7	8	24
Assaults (AC Transit Employees; excl. Operators)	0	0	0	0
Assaults (AC Transit Operators Only)	2	5	7	14
Revenue Service Miles	1,454,541	1,350,523	1,339,588	4,144,652
Assaults Per 100k Miles (ACT Operator)	0.14	0.37	0.52	0.34
Arrests (Misdemeanor/Felony)	10	9	9	28
Arrests (Fare Evasion)	0	0	0	0
Sheriff Mental Health Referrals	1	0	1	2
Citations (Traffic)	171	117	152	440
Citations (Bus Zone)	266	252	289	807
Citations (Bus Fare/Fare Evasion)	0	0	0	0
Bus Activity (Shadowed)	1,599	1,559	1,791	4,949
Bus Activity (Boarded)	1,403	1,529	1,391	4,323
Bus Activity (Rode)	75	83	84	242
Passenger Falls Total (OCC)	34	27	17	78
Sheriff Responses to Passenger Falls (OCC)	7	1	2	10
Sheriff Responses to Passenger Falls as Percentage %	20.6%	3.7%	11.8%	12.8%

Table #2: BRT Citation Metrics

BRT Citation Metrics:	January	February	March	Total
Forward Facing Camera Citations	0	0	0	0
Platform/Bus Stop Citations	17	16	18	51
VC 21655.1(a) (Driving in a Bus Only Lane)	7	8	10	25
Monthly Total	24	24	28	76

Table #3: NTD Major Reported Events

NTD Reported Events	January	February	March	Total
Major	0	0	0	0

Chart #1: Sheriff Activity Attributed to AC Transit as Percentage

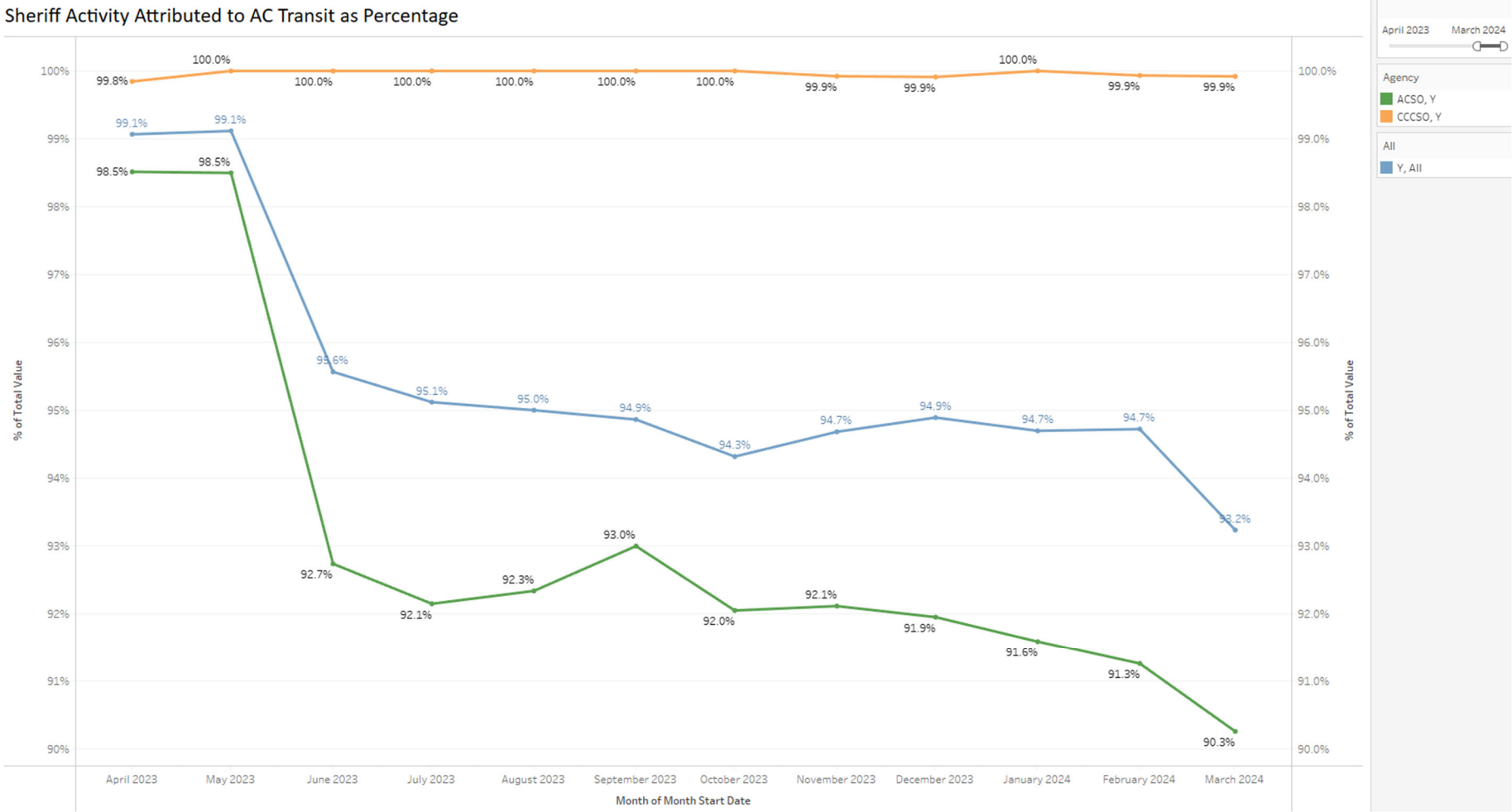


Chart #2: Average Response Times of OCC Call to Sheriff to Arrival

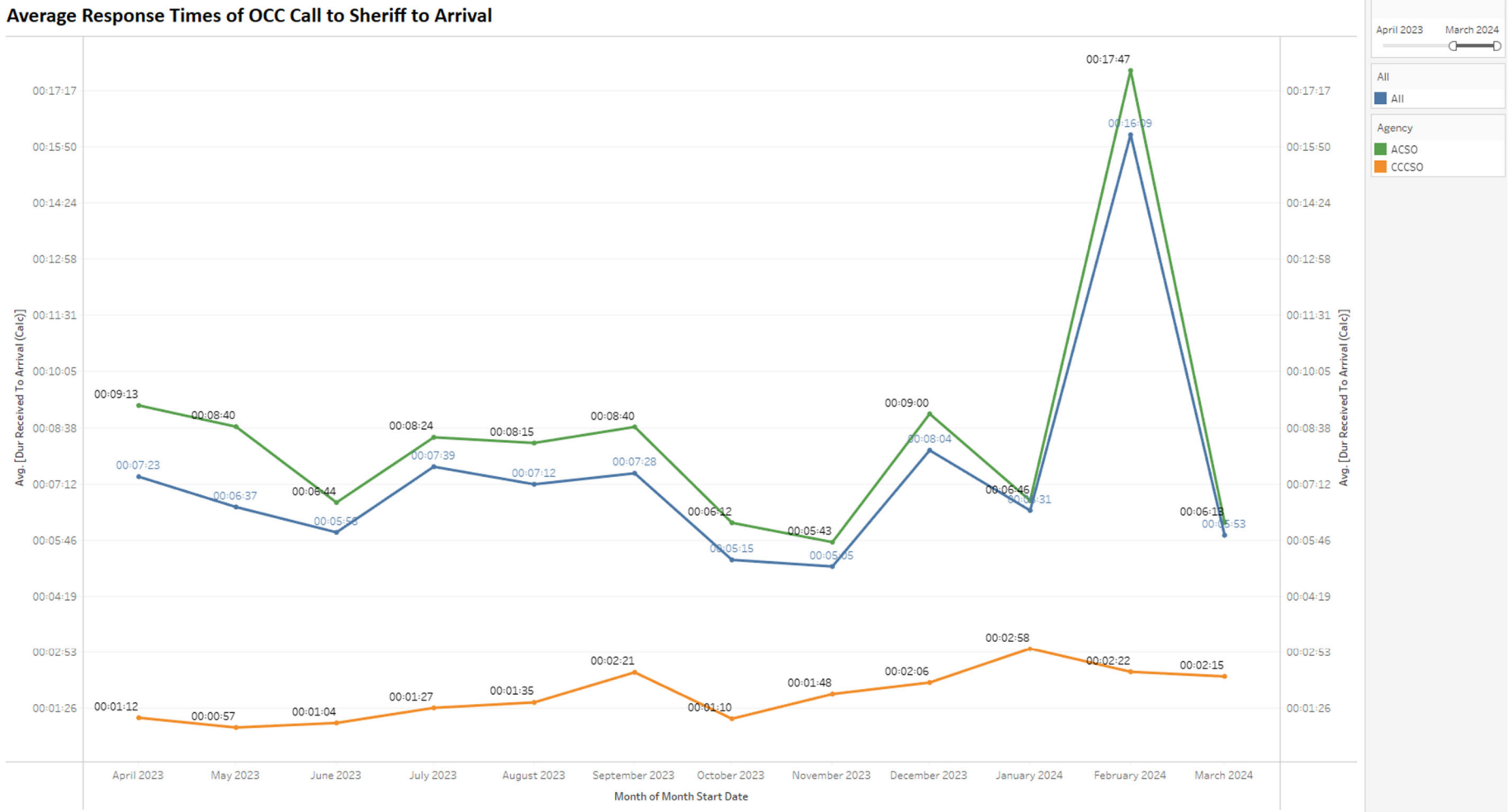


Chart #3: Percent of Sheriff's Average Response Below 5 Minutes Threshold

Percent of Sheriff's Average Response Times Below 5 Minutes Threshold Percent of Sheriff's by Agency

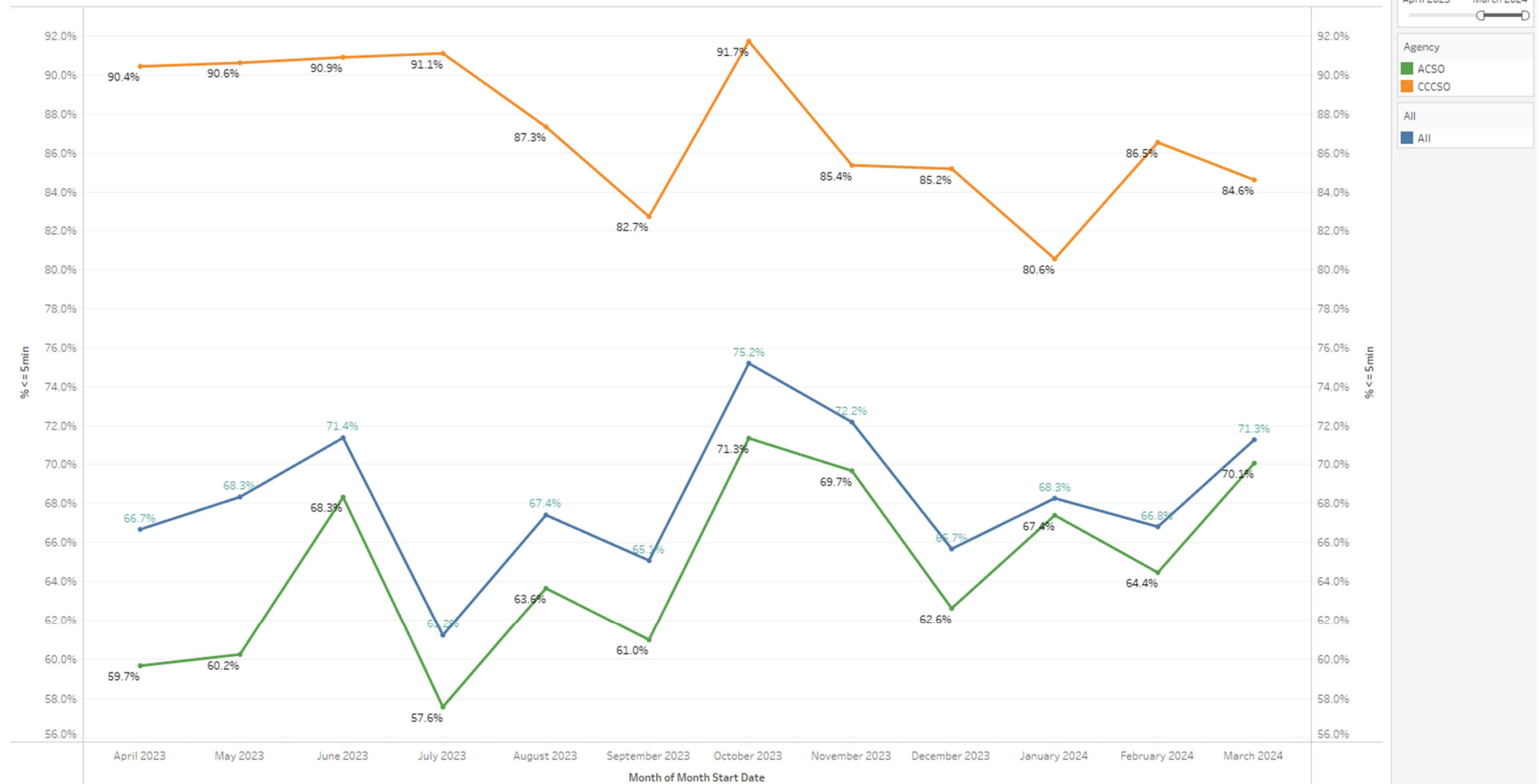


Chart #4: Passenger Falls with Sheriff On-Scene Count and Percentage Shown

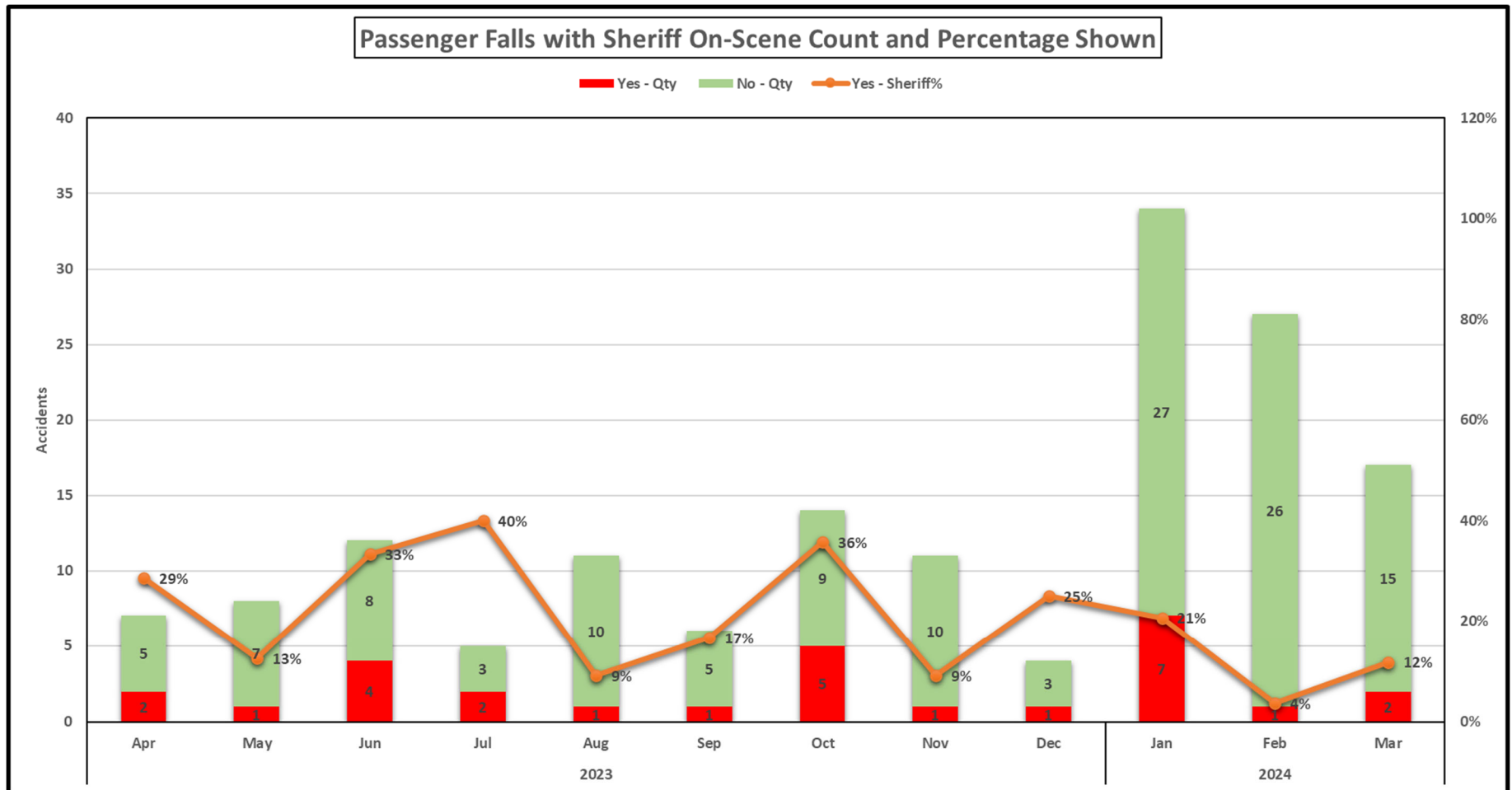


Chart #5: Operator Assaults Per 100,000 Revenue Miles

