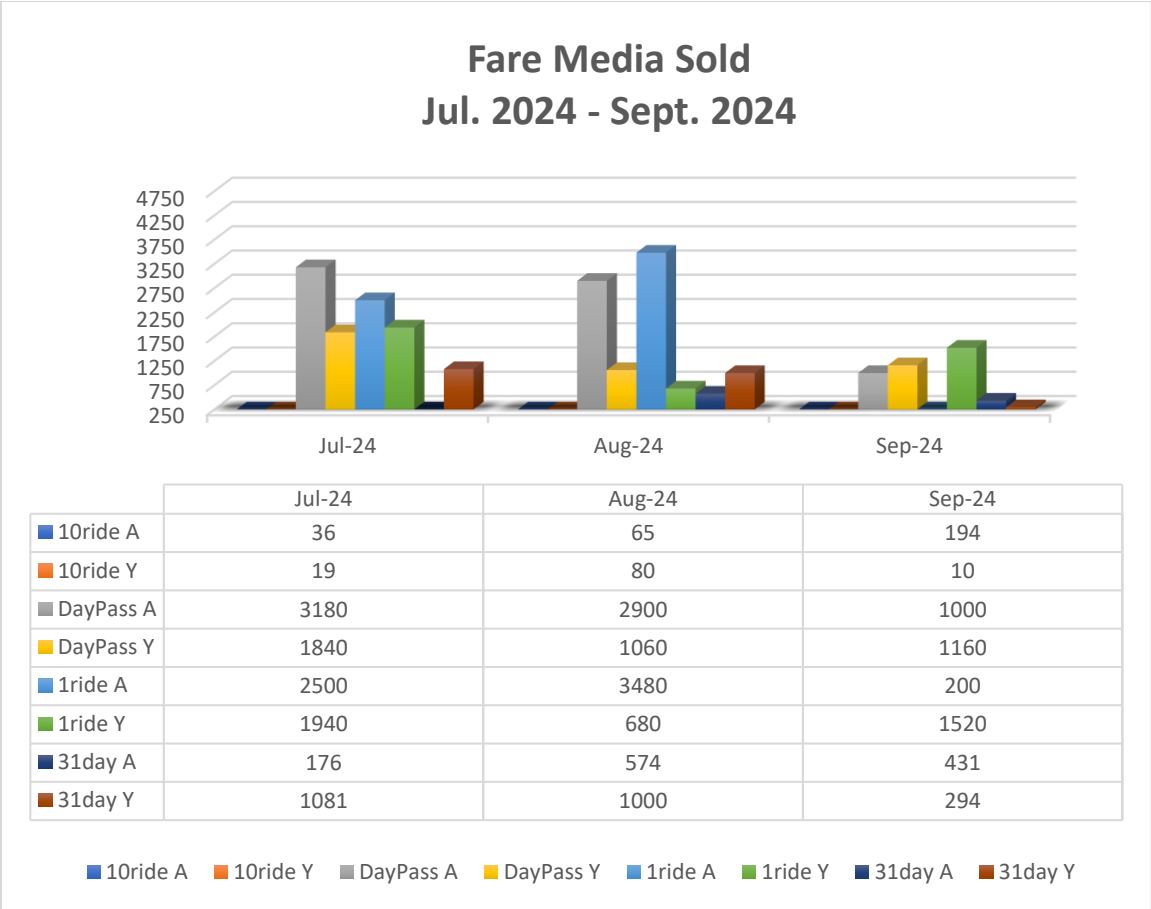
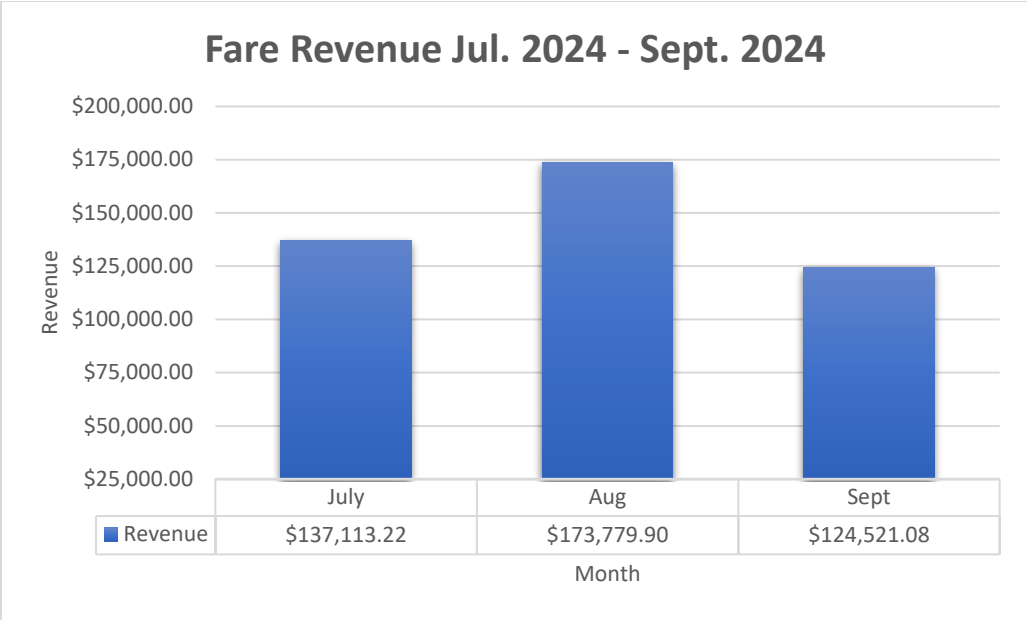


**Customer Service Center Metrics (Attachment 1)**

**July-September 2024 (1<sup>st</sup> Quarter FY 25)**



### RTC Applications, Jul. 2024 - Sept. 2024

