

Customer Relations and Call Center Metrics (Attachment 2)

April-June 2025 (4th Quarter FY25)

Figure 1

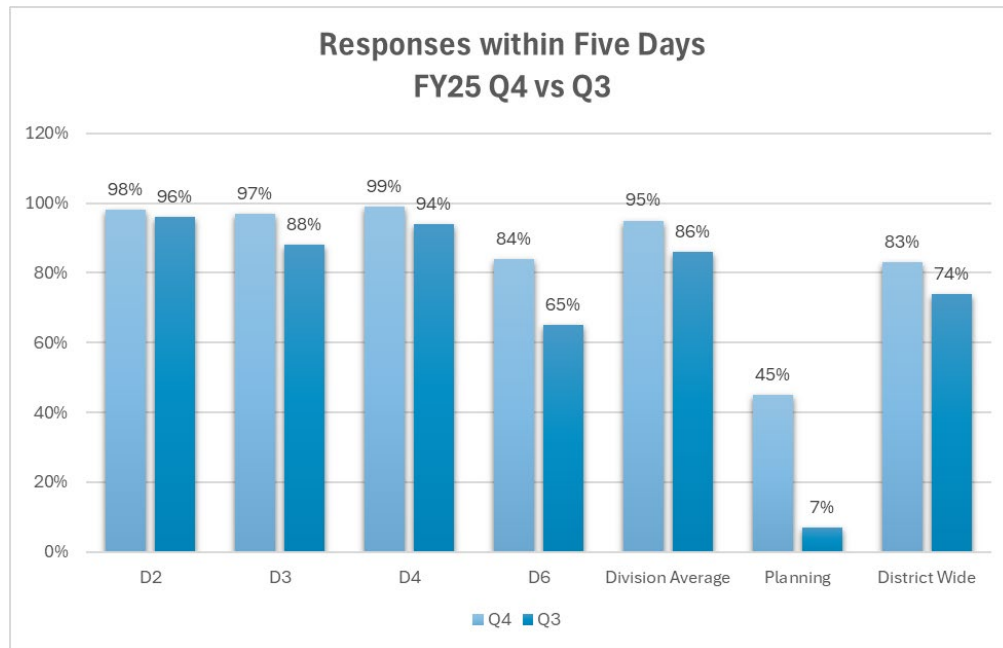


Figure 2

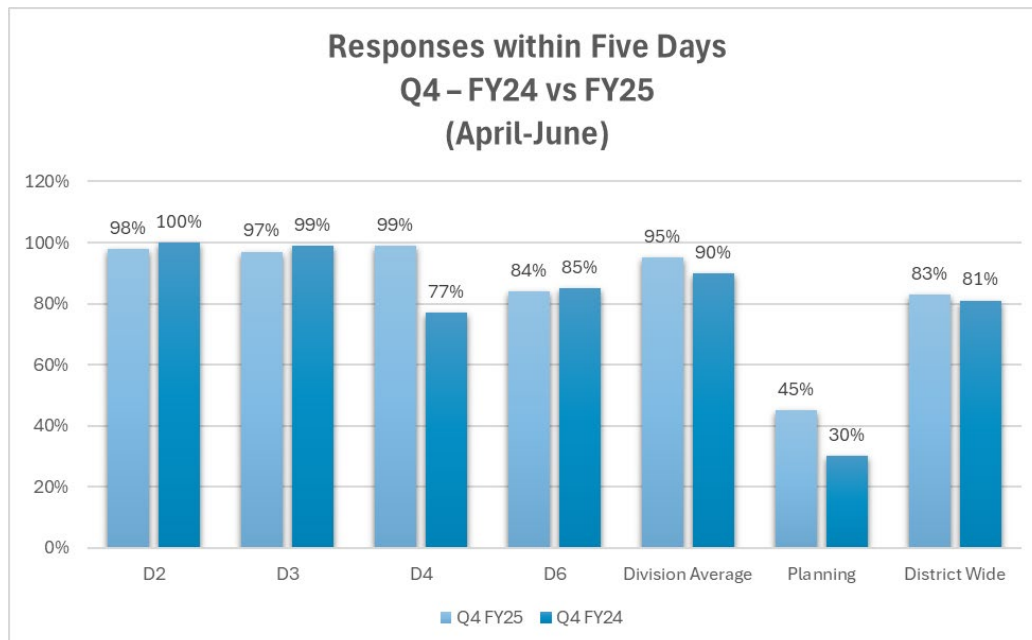


Figure 3

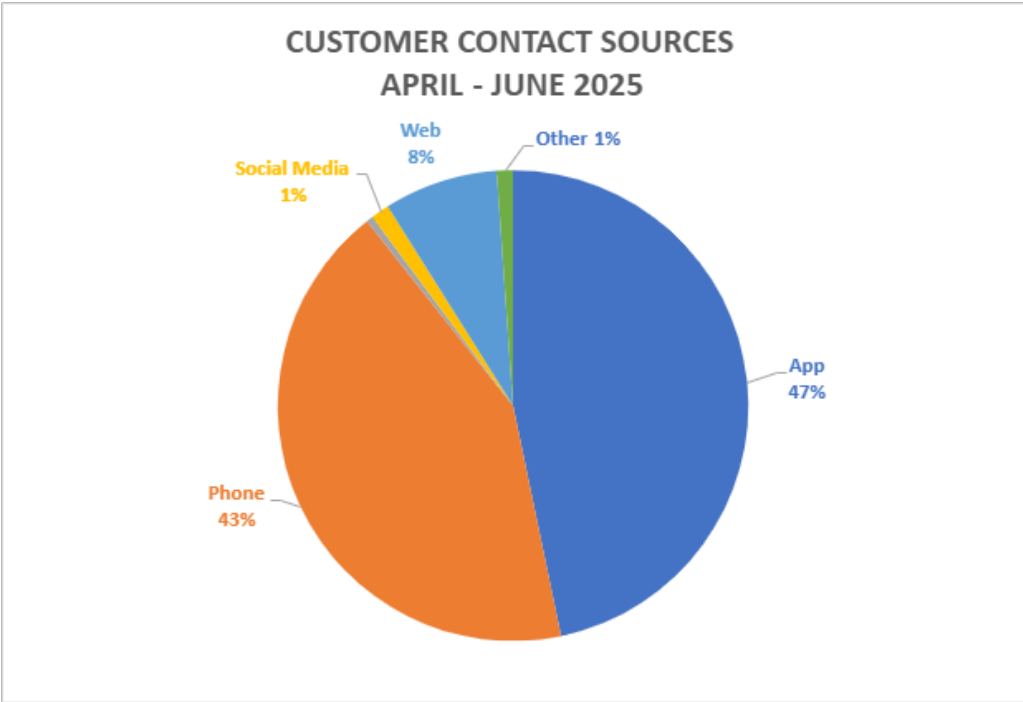


Figure 4

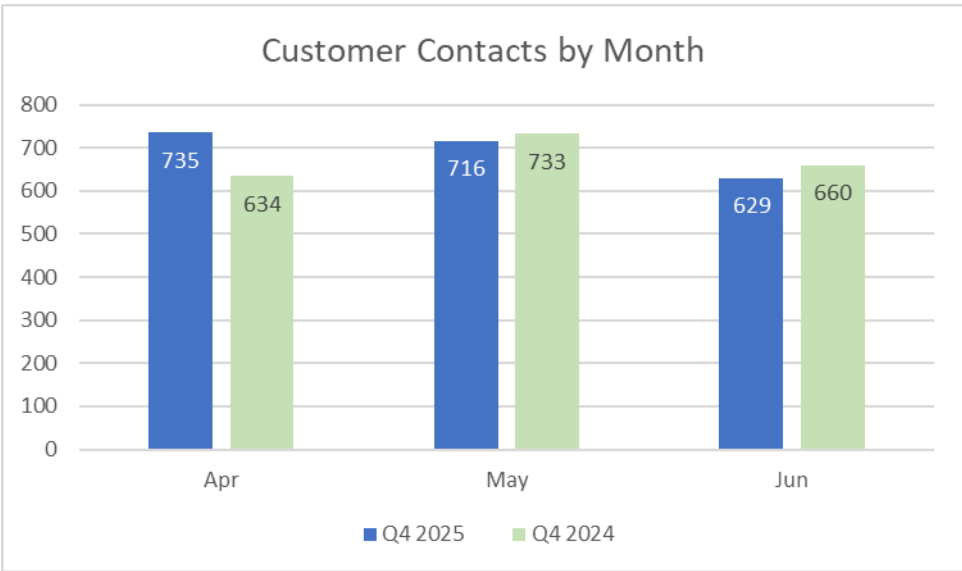


Figure 5

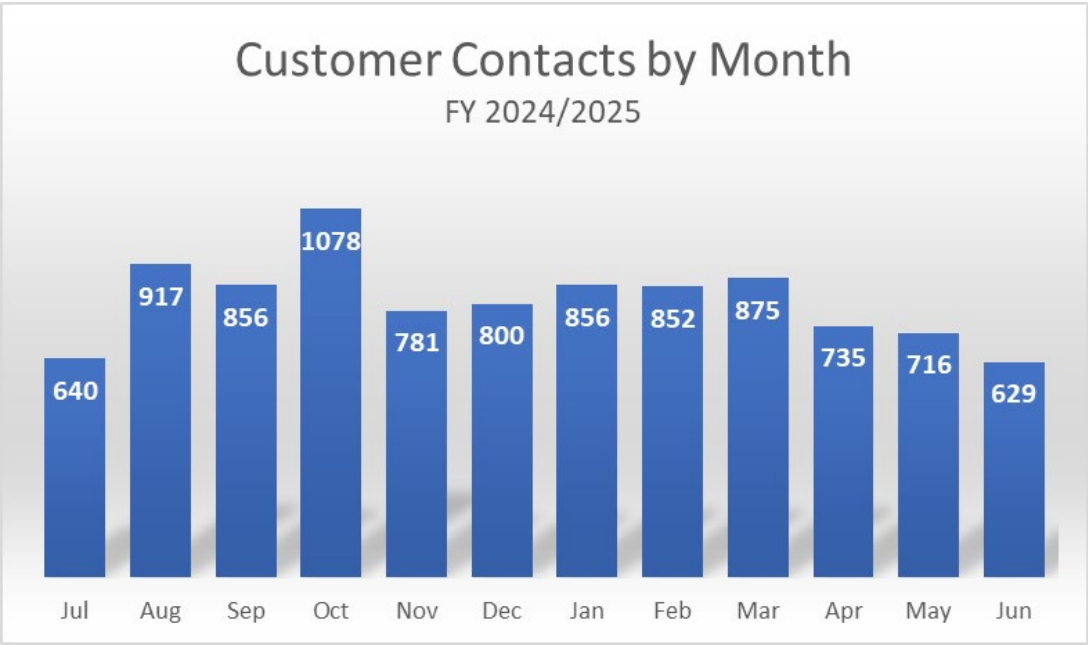


Figure 6

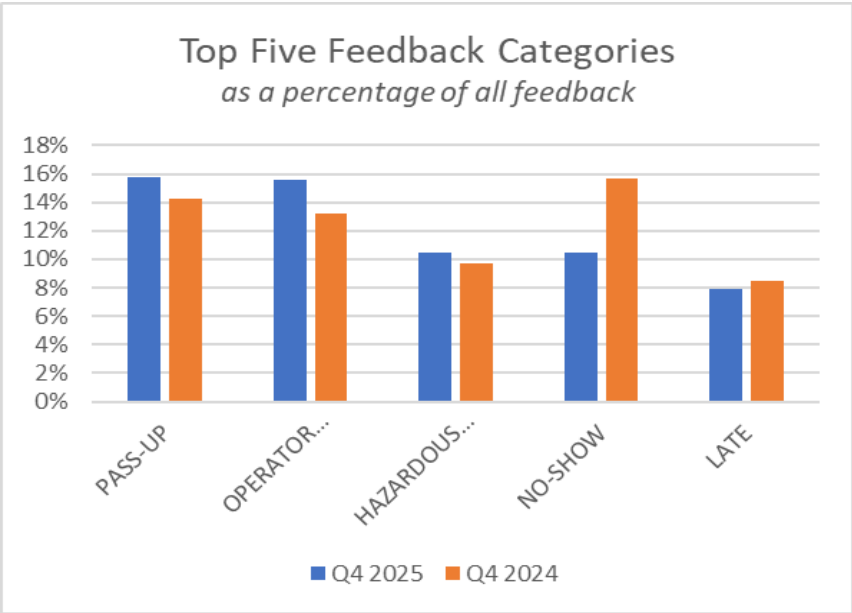


Figure 7

