

AC TRANSIT
EasyPass

AC Transit's EasyPass Program

City of Hayward – AC Transit
Interagency Liaison Committee
September 6, 2024



What is AC Transit's EasyPass?



EasyPass is a
transit benefit
for your group!

The AC Transit EasyPass program provides **employers**, **residential communities**, and **colleges** annual discounted bus passes for their groups of 100 or more.

Employees, residents, and students can use their passes for **unlimited rides** on all AC Transit lines, including our Transbay service to San Francisco!

How does EasyPass work?

Clients (organizations/groups)

- Employers, residential communities, or colleges
- Sets up/pays for EasyPass program for their participant group
- Pricing has 3 considerations:
 - Type of client
 - Total number of participants
 - Level of AC Transit service around the location address

Participants (individual card holders)

- Employees, residents, or students
- This group (minimum 100) receives customized EasyPass cards
- EasyPass card provides unlimited free rides on AC Transit, including Transbay service
- EasyPass is loaded on a Clipper card, so participants can add cash value to use on other local transit

EasyPass unlocks substantial discounts when compared to traditional monthly passes

Partners in your program's success



AC Transit supports clients with their EasyPass Program

- Support for the EasyPass Site Coordinator
- EasyPass marketing materials to promote your program to participants
- EasyPass user guide handouts for participants
- Printed AC Transit information, maps, and schedules

UC Berkeley EasyPass

Student User Guide

Congrats! You have an EasyPass!

UC Berkeley and AC Transit are pleased to offer you the AC Transit EasyPass program for students. Please keep this Guide for future reference. Your Pass provides unlimited travel on all AC Transit service—both local and transbay. It's the best way to get to and from campus and throughout the Bay Area.

USING YOUR PASS
Your EasyPass is on a Clipper® fare card. Don't forget to contact Clipper Customer Services (877-376-8883 or clippercard.com) to register your Card prior to first use. Each time you board AC Transit, simply "tag" your Card on the Clipper card reader. The "tag" indicates the reader has recognized your Pass. Three beeps indicate your Card is valid.

HELP WITH YOUR CARD
Replacing Lost, Stolen, Damaged, or Defective Cards
For all EasyPass Card replacements (except damaged): Call Clipper immediately to block your old Card.
Clipper Customer Services: (877) 376-8883 or clippercard.com
For simple EasyPass Card replacement: Go to UC Berkeley's Parking & Transportation Office (P&T): 695 University Avenue, Ste. 110 Monday - Friday, 7:30 a.m. - 4:00 p.m.
P&T will make you a new card on the spot. There is a \$25 fee for replacing a lost or stolen EasyPass. The fee may be waived for stolen cards by submitting a police report. Be sure to register your new EasyPass card with Clipper at clippercard.com.
Replacing Cards with Additional Value
For Cards with EasyPass and Cash: After getting your replacement Card from P&T, call Clipper to transfer funds from your old Card to your new EasyPass Card. There is a \$5 Balance Transfer fee payable to Clipper.
For Cards with EasyPass and other agency products*: Go to P&T immediately to request a replacement EasyPass Card if you have other agency products (and funds) to transfer from your old Card to a new one. Pay the \$25 fee to UC Berkeley P&T unless you have a police report for a stolen Pass.
Now call Clipper to transfer all your other transit agency products and funds to a separate Clipper card (without EasyPass). You won't receive your newly-loaded, regular Clipper card immediately. Clipper will charge the

PASS VALIDITY
As long as you are an eligible UC Berkeley student, your EasyPass will be automatically renewed on your Card each semester—one week before and one week after the start of the fall and spring semesters. Plus, Passes for students enrolled for the Spring semester are valid through the summer.
If you are no longer eligible for an EasyPass, you can still use your Clipper card-additional value or other fare media. The Pass will be deactivated from your card, however.

* Additional Cards include but are not limited to: Clipper, Clipper Plus, and other transit agency products. ** For more information on agency products, visit clippercard.com.

Some Places You Can Go with Your City of Berkeley EasyPass From the City of Berkeley on AC Transit

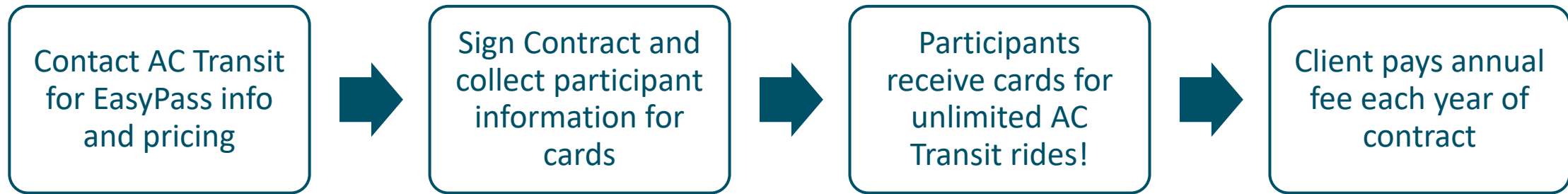
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Welcome to EasyPass!
Your City of Berkeley EasyPass gives you access to the East Bay, San Francisco, and the Peninsula. Use this handy pocket guide to learn how to get around using AC Transit. Our buses run 24 hours a day in more than two dozen cities and unincorporated areas, and we cross the Bay, San Mateo, and Dumbarton bridges.

EasyPass
AC Transit and the City of Alameda
www.actransit.org

Next Steps & Contact Information

Getting started is Easy!



***Ready to get started or have questions about EasyPass?
Contact us!***

 actransit.org/easypass



easypassinfo@actransit.org