

SR 23-268 Item 2.B.



AC Transit Realign Plan Update

CITY OF RICHMOND - AC TRANSIT INTERAGENCY LIAISON COMMITTEE (ILC) MEETING | MAY 11, 2023



What Realign?

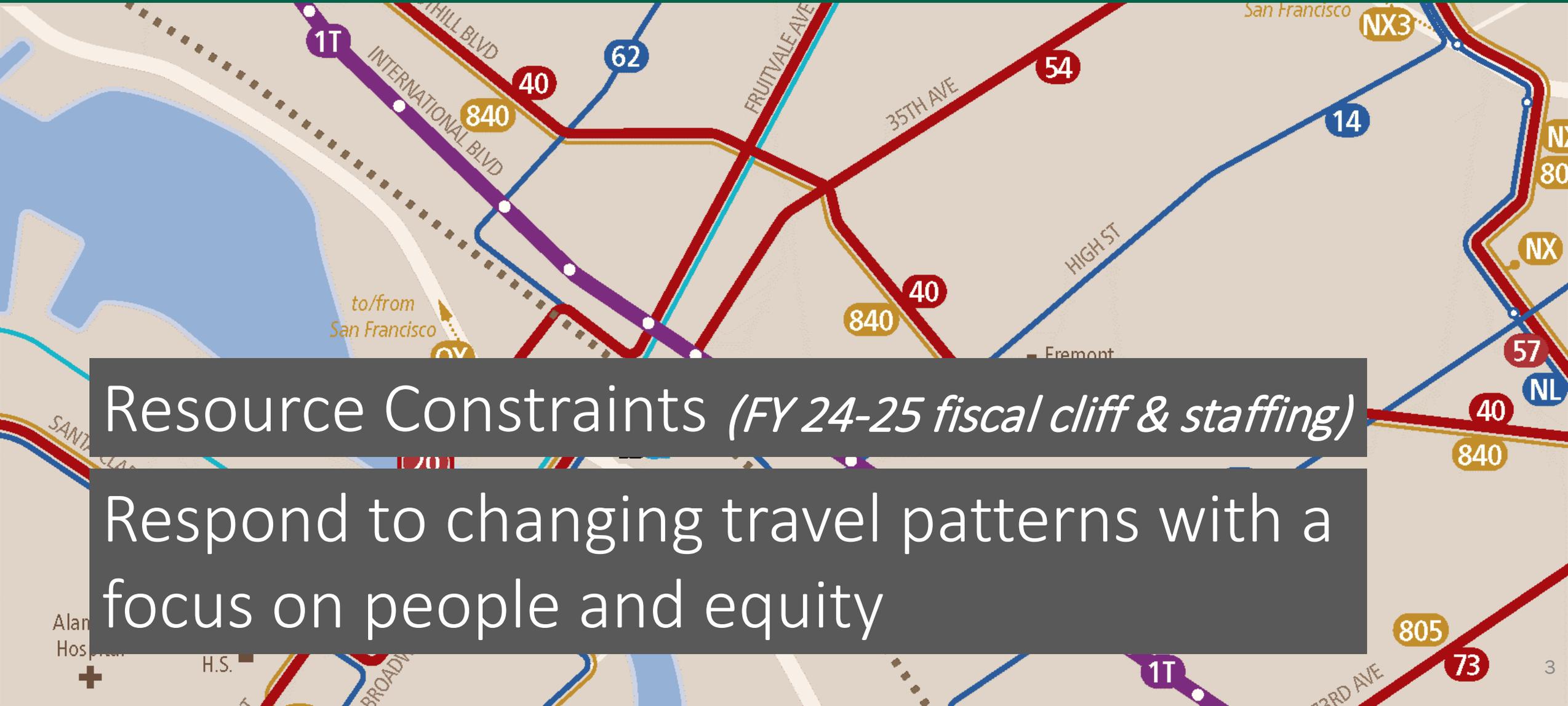


It's a review of
our routes and schedules.

Prioritize where and when
transit service is offered

Align service with
customer needs and
equity goals

Why is Realign Necessary?



Resource Constraints (*FY 24-25 fiscal cliff & staffing*)

Respond to changing travel patterns with a focus on people and equity

Realign will not



Solve all our problems

Change our core mission

Address Infrastructure Needs

Realign's Expectations



Hard Choices

Proactive public engagement and feedback

Opportunity for an unconstrained scenario



Phases of Realign



1

**Learn Rider Needs
+
Project
Groundwork**

Mar-Jun 2023

2

**Ensure Guiding Principles
Reflect Rider Needs**

Jul-Aug 2023

3

**Develop 3 Draft
Plan Options
and Get
Feedback**

Sep-Dec 2023

4

**Feedback on
Preferred
Option
+
Board Plan
Adoption**

Jan-Apr 2024

5

**Develop Service
Standards and
Inform Riders
about Service
Changes**

Apr-Sep 2024

Engagement Themes and Strategies

Equity

Identify equity priority communities (EPCs).
Remove barriers to participation.
Hear from diverse voices.

Transparency

Show challenges and opportunities plainly.
Hear community input in all stages.
Show how input is incorporated into the plan.

Presentations

Pop-ups

Focus Groups

Pop-ins

WhatsApp

Community
events/festivals

Workshops

Community-based
Organization
(CBO)
Collaborations

Lived Experiences
Advisory Group
(LEAG)

District-wide
Community
Workshops

Digital/In-person
activities

Current Plan Activities



Analysis: Evaluate Current System and Market

- Line by line analysis of existing system
- Analysis of current market for transit service – how it's changed during pandemic
- Combine with learnings from engagement to craft guiding principles for Phase 2, and initial service recommendations for Phase 3

Current Plan Activities



What we want to learn from our engagement efforts:

- How do you use the system, and if you don't, why not?
- What works and what doesn't?
- Tradeoffs – e.g. focus on ridership or coverage?
- Ideas for what future service could look like

Next Steps



Take our Survey and help us reach the communities you serve.

1. Scan the QR code and take the survey NOW!

2. Share survey with your networks.

@rideact    

3. Visit www.actransit.org/realign to find out more

