

Reporting Table and Selected Metrics for Protective Services

SR 25-297, Att. 1

Table #1: Quarterly Report on Selected Metrics

Protective Services Report				
Category	2024-01	2024-02	2024-03	Q Reporting
AC Transit Related Activities	99.3%	99.6%	99.7%	99.5%
Non-AC Transit Related Activities	0.7%	0.4%	0.3%	0.5%
Calls Taken	720	650	697	2,067
Reports Written	127	97	107	331
Incident Report Ratio (Reports/Calls)	17.6%	14.9%	15.4%	16.0%
<i>Response Time Performance</i>				
Responses Counted (Calls with Arrivals)	497	490	560	1,547
Average Response Time (OCC Call to Sheriff to Arrival)	00:06:18	00:08:34	00:07:24	00:07:25
Response Times Percentage ≤ 5 Minutes	69.6%	65.4%	59.0%	64.5%
Response Times Percentage > 5 Minutes	30.4%	34.6%	41.0%	35.6%
Average Response Time > 5 Minutes	00:20:31	00:24:20	00:20:31	00:07:25
<i>Incident Totals On Selected Metrics</i>				
Assaults (Passengers Only)	8	10	4	22
Assaults (AC Transit Employees; excl. Operators)	1	0	0	1
Assaults (AC Transit Operators Only)	3	5	4	12
Revenue Service Miles	1,409,649	1,265,203	1,467,684	4,142,536
Assaults Per 100k Miles (ACT Operator)	0.21	0.40	0.27	0.29
Arrests (Misdemeanor/Felony)	12	8	6	26
Sheriff Mental Health Referrals	0	0	0	0
Street Harassment	1	0	2	3
Citations (Traffic)	140	70	100	310
Citations (Bus Zone)	135	154	277	566
Bus Activity (Boarded)	1,803	1,729	2,044	5,576
Bus Activity (Rode)	144	69	123	336
Passenger Falls Total (OCC)	22	12	15	49
Sheriff Responses to Passenger Falls (OCC)	3	2	1	6
Sheriff Responses to Passenger Falls as Percentage %	13.6%	16.7%	6.7%	12.2%

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Table #2: National Incident-Based Reporting System (NIBRS) Reporting

National Incident-Based Reporting System (NIBRS)					
Crime Type	Crime	2025-01	2025-02	2025-03	Grand Total
Personal Crimes	Aggravated Assault	5	5	2	12
	Intimidation	3	1	1	5
	Sex Offenses	1	0	0	1
	Simple Assault	11	13	6	30
Person Crimes Total		20	19	9	48
Property Crimes	Arson Destruction/ Vandalism	11	5	8	24
	Fraud Offenses	1	0	0	1
	Larceny/Theft	0	0	3	3
	Motor Vehilce Theft	0	0	0	0
	Robbery	0	1	4	5
	Stolen Property Offenses	1	1	0	2
Property Crimes Total		13	7	15	35
Society Offenses	Drug Equipment Violations	0	1	0	1
	Drug/Narcotic Violations	0	0	4	4
	Weapon Law Violations	1	0	6	7
Society Offenses Total		1	1	10	12
Grand Total		34	27	34	95

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Table #3: BRT Citation Metrics

BRT Citation Metrics:	2025-01	2025-02	2025-03	Total
Platform/Bus Stop Citations	24	21	13	58
VC 21655.1(a) (Driving in a Bus Only Lane)	23	14	7	44
Monthly Total	47	35	20	102

Table #4: Hayden AI Citation Metrics

Hayden AI Summary Report					
Row Labels	Events	Approved Events	Sent to Processor Y	Process:Events	Process:Approved
2025-01	33,507	12,917	8,739	26.08%	67.66%
2025-02	28,654	11,451	6,961	24.29%	60.79%
2025-03	39,721	12,069	7,675	19.32%	63.59%
Grand Total	101,882	36,437	23,375	22.94%	64.15%

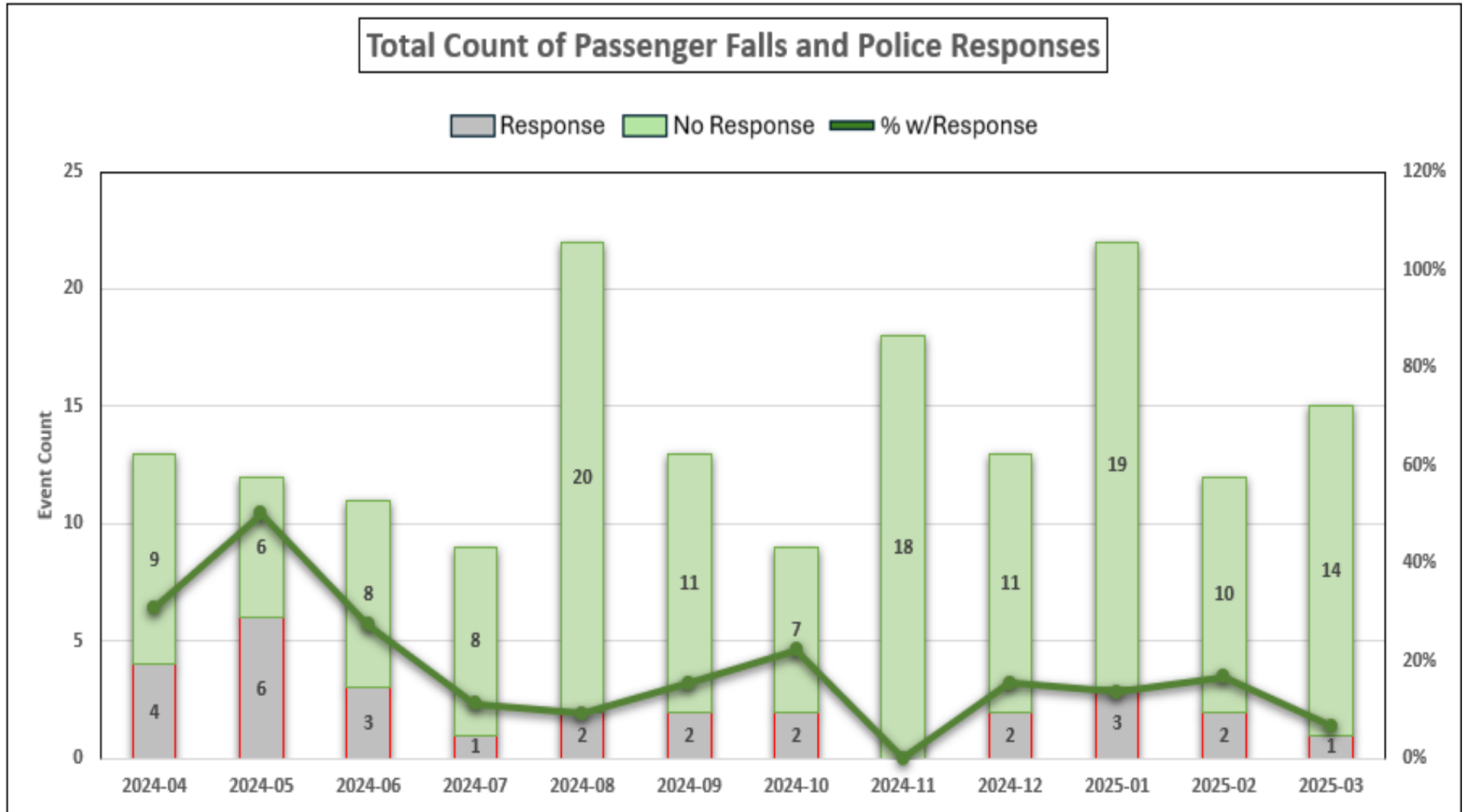
Table #5: NTD Major Reported Events

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Period	2025-01	2025-02	2025-03	Reporting
S&S 40 - Major	5	4	5	14

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Chart #1: Passenger Falls with Sheriff On-Scene Count and Percentage Shown



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Chart #2: Operator Assaults Per 100,000 Revenue Miles

