



ALAMEDA-CONTRA COSTA TRANSIT DISTRICT

Master Minute Order

File Number: 21-462

Report ID: 21-462

Type: Regular - Planning

Status: Received

Agenda
Section:

Meeting Body: Board of Directors -
Regular Meeting

Report Created: 09/20/2021

Final Action: 10/27/2021

ded Action: Consider receiving a report on the performance of the All-door Boarding Pilot on Lines 6 and 51B as well as the final results of the bus operator and customer surveys conducted in the spring and summer.

Sponsors:

Enactment Date:

Attachments: STAFF REPORT, Att.1 All Door Boarding Pilot
Performance DRAFT, Att.2 Survey Analysis

Enactment Number:

Hearing Date:

Effective Date:

History of Legislative File

Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
Board of Directors - Regular Meeting	10/27/2021	Received				Pass
Action Text:	MOTION: SHAW/BECKLES to receive a report on the performance of the All-door Boarding Pilot on Lines 6 and 51B as well as the final results of the bus operator and customer surveys conducted in the spring and summer. The motion carried by the following vote:					
Notes:	Service Planning Manager Michael Eshleman presented the staff report.					

Public Comment:

There was no comment offered.

Board Discussion:

President Ortiz asked how much fare evasion is costing the District as a result of the pilot. Mr. Eshleman advised that staff will need to correlate the Clipper data with the vehicle's automatic passenger counter data to determine the loss of fare revenue. He added a comment that MUNI's report on their all-door boarding pilot a few years ago indicated that fare evasion went down as a result of the program.

Director Shaw asked about plans to expand the program to other lines. Mr. Eshleman indicated that the program could be expanded to a couple more lines out of Division 2 provided that the Clipper readers were available. Additional Clipper

readers may become available with the launch of the Clipper 2 system.

Vice President Young asked staff to confirm if the pilot was supposed to reduce dwell time and improve on-time performance. Mr. Eshelman confirmed that these were efficiency goals as well as to reduce the interaction between passengers and operators. He added the program has had a positive impact overall.

Ayes: 7 President Ortiz, Vice President Young, Director Walsh, Director Beckles,
Director Williams, Director Shaw, Director Peeples
