

Run Structure and Sign Up Improvements Related to Service Reliability

SR 25-202 Attachment 1

AC Transit Board of Directors

3.26.2025



Background

- Staff routinely receive input from operators and field staff regarding runtime, layover, and run structure issues.
- These locations affect the quality of service for riders and quality of life for operators.
- Staff talked with operators and evaluated schedule data between 2019 and 2023 to identify trends and themes.
- This analysis informed a list of recommendations
- Goal: improve operator quality of life and service reliability.

Overview

- Layover Conditions
- Adjustments
 - Runtime Fixes
 - ATU 192 Memorandum of Understanding
 - Improved Sign-up Process
- Overview of Future Reports

Layover Conditions

- ATU 192 CBA:
 - Layover is 10% of one-way running time + 4 minutes
- COVID-19 changed AC Transit service
 - Fewer revenue trips in 2023 than 2019
- Different operator experience at each Division
- System-wide layover higher in 2023 than in 2019, but lower than 2020.

Layover Minutes per Trip					
Division	Fall 2019	Fall 2020	Fall 2021	Fall 2022	Fall 2023
D2	12.54	14.42	14.24	14.69	16.07
D3	15.11	20.76	17.55	16.76	17.41
D4	12.00	16.66	13.91	13.93	13.85
D6	13.87	15.52	15.49	15.66	15.85
System	12.99	16.17	14.75	14.87	15.39

Runtime Fixes

- Staff is working with Drivers' Committee to fix runtimes with available resources
- Cost neutral fixes added into each sign-up
- More changes planned with Major Service change in August 2025



IMPROVEMENTS WITH ADDED RESOURCES

D2	6	Weekday	Aug-24	Add	Extended block (No additional operators)
D2	18	Weekday	Aug-24	Add	Added all-day block (2 operators)
D3	72	Weekday	Aug-24	Add	Added PM block (1 combined 72/72M operator)
D3	72M	Weekday	Aug-24	Add	Added PM block (1 combined 72/72M operator)
D3	72R*	Weekday	Dec-24	Add	Added PM block (1 operator)
D4	1T	Weekday	Aug-24	Add	Added all-day block (2 operators)
D4	1T	Sat/Sun	Dec-24	Add	Added Weekend block (2 weekend operators)
D4	51A	Weekday	Aug-24	Add	Added PM block (1 operator)
D4	51A	Sunday	Dec-24	Add	Added Sunday block (2 Sunday operators)
D4	O	Saturday	Dec-24	Add	Added Saturday block (2 Saturday operators)
D6	93	Weekday	Aug-24	Add	Added all-day block (2 operators)
D6	56*	Weekday	Dec-24	Add	Added PM block (1 operator)

*Line added by Drivers' Committee (DC) request

IMPROVEMENTS WITHOUT ADDED RESOURCES

D2	6	Week/Sat	Dec-24	Adjust	Run times/blocking adjusted
D2	7	Weekday	Aug-24	Adjust	Run times/blocking adjusted
D2	12	Weekday	Dec-24	Adjust	Run times/blocking adjusted
D2	57*	Weekday	Dec-24	Adjust	Run times/blocking adjusted
D2	33*	Weekday	Aug-24	Adjust	Added three peak hour school trippers
D3	71	Weekday	Aug-24	Adjust	Run times/blocking adjusted (all day types)
D3	76	Weekday	Aug-24	Adjust	Run times/blocking adjusted (all day types)
D3	72R*	Weekday	Aug-24	Adjust	Run times/blocking adjusted (all day types)
D3	74*	Weekday	Aug-24	Adjust	Run times/blocking adjusted (all day types)
D4	0	Weekday	Aug-24	Adjust	Run times/blocking adjusted
D6	10	Week/Sat	Dec-24	Adjust	Run times/blocking adjusted (all day types)
D6	28	Sat/Sun	Dec-24	Adjust	Run times/blocking adjusted (all day types)
D6	34	Wk/Sat/Sun	Dec-24	Adjust	Run times/blocking adjusted (all day types)
D6	60	Weekday	Dec-24	Adjust	Run times/blocking adjusted (all day types)
D6	97	Weekday	Aug-24	Adjust	Run times/blocking adjusted (all day types)
D6	99	Weekday	Dec-24	Adjust	Run times/blocking adjusted (all day types)
D6	232	Weekday	Aug-24	Adjust	Run times/blocking adjusted (all day types)
D6	200*	Sat/Sun	Aug-24	Adjust	Run times/blocking adjusted (all day types)
D6	217*	Weekday	Aug-24	Adjust	Run times/blocking adjusted (all day types)
D6	56*	Weekday	Aug-24	Adjust	Run times/blocking adjusted (all day types)

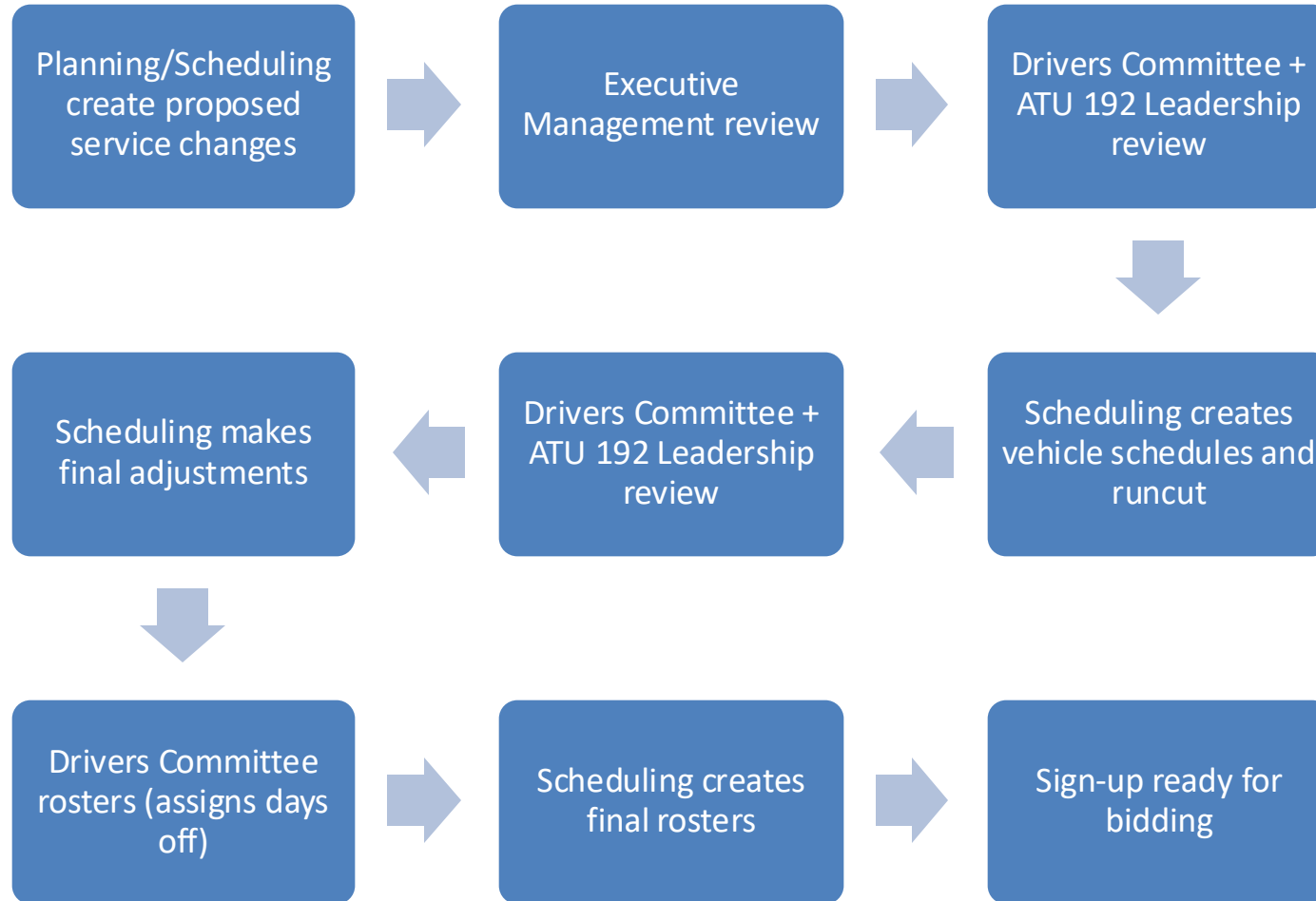
*Line added
by DC request

AC Transit and ATU 192 MOU

- Earlier June Sign-up with rehang of runs
- Incentive pay for Trunk Line Operators
 - 1T, 6, 10, 18, 40, 51A, 51B, 57, 72/72M, 72R, 97, 99
 - Operator must drive the line to receive incentive pay
- Active monitoring for Service Operated KPI to achieve 98%
 - Lines that fail to meet mutual goal will be considered for removal from Incentive Pay eligibility

SIDELETTER AGREEMENT BETWEEN
ALAMEDA-CONTRA COSTA TRANSIT DISTRICT
(the "DISTRICT")
AND
AMALGAMATED TRANSIT UNION
LOCAL 192 (AFL-CIO)
(the "Union")

Action Item #4: Process Improvement



Update Structure

- Staff will update the Board regularly on each focus area.
- Team is evaluating other aspects of operations that affect reliability and workforce quality-of-life.
- Process is continuous, as issues are identified and addressed, new priorities will be set.