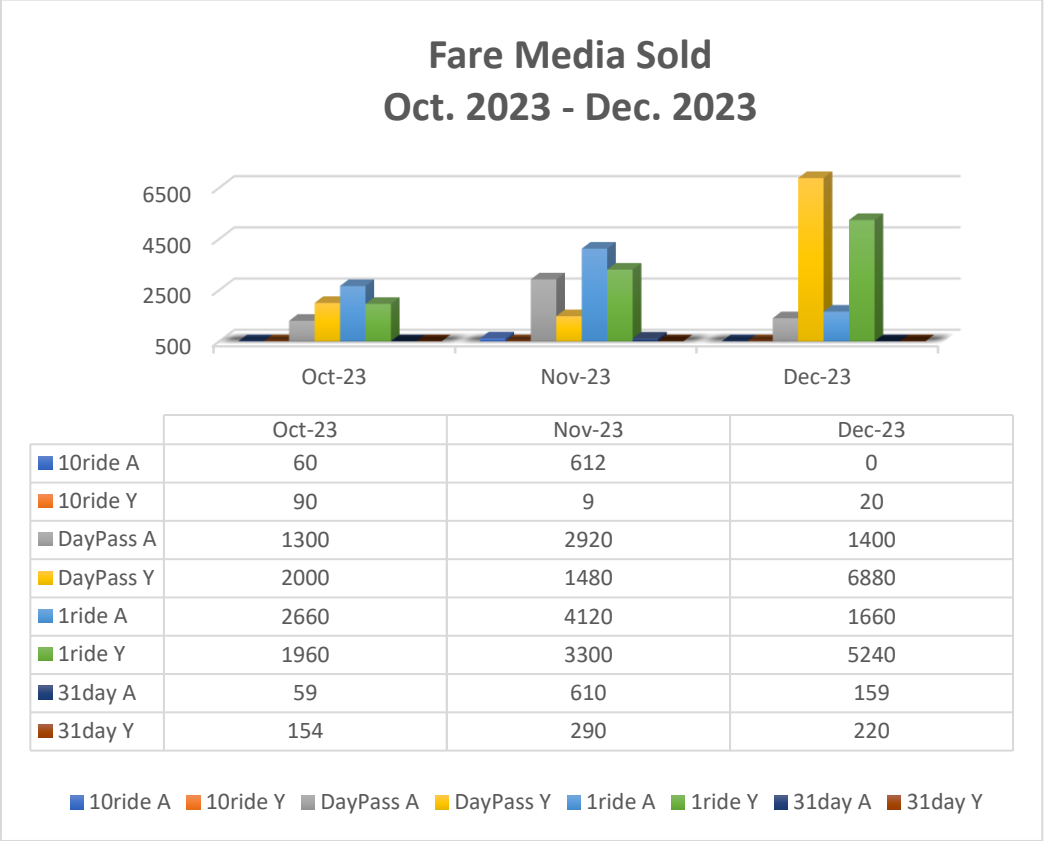
Customer Service Center Metrics (Attachment 1)

October – December 2023 (2nd Quarter FY24)



	Oct-23	Nov-23	Dec-23
10ride A	60	612	0
10ride Y	90	9	20
DayPass A	1300	2920	1400
DayPass Y	2000	1480	6880
1ride A	2660	4120	1660
1ride Y	1960	3300	5240
31day A	59	610	159
31day Y	154	290	220

RTC Applications, Oct. 2023 - Dec. 2023
Applications
300
275
250
225
200
175
150
125
100
75
50
25
0
Oct
Nov
Dec
Series1
189
126
200
Month