

Bus bay numbering implementation

AC Transit/BART Interagency Liaison Committee, December 3, 2025

Jumana Nabti, Customer Access and Accessibility



What is bus bay numbering and why is it helpful

- Bus bay numbering identifies each bus bay independently of the services that use it.
- It supports
 - Navigation, including permanent wayfinding
 - Passenger information including communicating service changes
 - Operations, service planning, asset management
- We've tested it with AC Transit at several stations ahead of construction and service changes, using temporary signage





Numbering methodology

- Uses alphanumeric codes:
 - Letter = area/row, Number = stop position
 - Both letter and number will always be shown at bus stops
- Numbering will generally be in alphabetical/numerical order from the main pedestrian approach (BART faregates).
- Numbers will be assigned to:
 - All current stops, layovers, unused stops
 - Paratransit, shuttles when in the bus area
 - Potentially: non-transit uses, full layover lanes, nearby on-street bus stops
- Some on-street bus areas may be included in future phases (see later slide)





Sign design and placement

Visual signs

- Double-sided, side-mounted
- Mounted above route flags
- 1" separation when possible
- New poles or extensions will be installed if needed
- Details to be coordinated with staff

Tactile and QR code signs

Mounted above information panels

RMWP design refinement in progress for:

- Paratransit sign
- Tactile signs
- QR codes panels









BUS STOP C3 STOP ID 828001 MORE INFO QR CODE ABOVE OR CALL 511



Stations and timeline

Visual signage: first half of 2026

Tactile signage: second half of 2026

- Fruitvale
- San Leandro
- Hayward
- Union City
- Fremont
- Warm Springs

Status at other stations

Completed through other projects: North Berkeley, El Cerrito Del Norte

Planned through other projects (Timeline TBD): Richmond, South Hayward

Forthcoming TODs: El Cerrito Plaza, West Oakland

On-street, considered for future implementation:Rockridge, MacArthur, Lake Merritt, Coliseum,
Ashby

On-street, not being considered: Downtown Berkeley, 19th St, 12th St

(some in multiple categories, but only listed once)





Thank you!