

3. Update on Past Items

A. AC Transit Operator Restroom Update - BART and AC Transit

BART executed the MOU for phase two on August 4, 2025, and it is routing to AC Transit executives for counter-signature now. Once that underlying agreement is finalized, the broader umbrella agreement that governs all public use restrooms inside BART stations, temporary portable restrooms with or without utility support, and exclusive use restrooms funded by AC Transit outside the paid area of BART stations will be finalized and presented for review and execution.

B. Paratransit Update - BART and AC Transit

East Bay Paratransit (EBP) continues its effort to transition from its legacy software system (ADEPT) to a new Software as a Service (SaaS) platform with Spare Labs. The team is currently focused on setting up the software to align with EBP's needs and business processes and will begin in-depth testing this fall. EBP's Broker staff visited Capital Metro in Austin, Texas, where Spare has been functioning for over a year, to get hands on knowledge of the platforms efficacy and an opportunity to discuss with operations staff lessons learned. It is anticipated that the first phase of the software transition will occur in April/May of 2026. FAQ's have been posted to the EBP website at eastbayparatransit.org.

C. Service and Operations Updates - BART and AC Transit

AC Transit:

AC Transit continues to operate at about 85 percent of pre-pandemic service and the primary limitation to achieving 100 percent of pre-pandemic service is a shortage of bus operators.

Realign Update: Realign Service Changes are coming on Sunday, August 10, 2025. We are encouraging our riders and community to stay connected by following us and learning more at actransit.org/realign. Realign updates are also available by calling Customer Service at (510) 891-4777 and selecting option 2.

After two years of community outreach and planning, our team has developed a new bus network with significant community input, a focus on equity, and backed by data analysis. With the District's impending fiscal crisis in mind, the changes were designed to be largely cost and operator-neutral while right-sizing our service with the way people are traveling today.

Realign Service Change announcements and information are available on our website, along with digital and printed information on buses with car cards on the interior and brochures inside buses with line-by-line changes by area and in three languages: English, Simple Chinese, and Spanish. AC Transit staff provided digital head sign updates, eNews updates, social media posts, city council announcements, press release, and deployed ambassadors out in the community at bus stops in the weeks leading up to and immediately following the August 10 Realign Service Change.

BART

Faregates: BART is moving rapidly to install Next Generation Fare Gates at more stations.

New faregates have completed installation at all stations in the AC Transit service area except Union City, which are currently in progress. Full deployment systemwide will be completed by the end of 2025. Learn more about the project at <https://www.bart.gov/about/projects/fare-gate>.

Schedule Change:

As part of the “Big Sync” – a coordinated schedule change by many Bay Area transit agencies, BART will be making minor adjustments to schedules to improve transfers with other agencies services. For more information on these changes and the “Big Sync” visit: <https://www.bart.gov/news/articles/2025/news20250731-0>

Ridership:

Ridership continues to grow – with BART’s efforts to enhance safety, cleanliness, and the customer experience are paying off as June 2025 saw a 13.4% increase in ridership over a year ago. Saturdays have seen some of the highest rates of ridership growth as people increasingly use the system to travel to events and activities on the weekend. Saturday ridership increased by 15.2% from May to June and was up 24.6% compared to a year ago.

D. Regional Coordination Update – BART and AC Transit

Regional Network Management Update

The Regional Network Committee continues to meet monthly and discusses items that advance through the RNM Council in addition to items that previously went to the MTC Operations Committee for review and approval.

Both the Council and the Committee continue to advance actions from the Transformation Action Plan and will continue to advance initiatives related to regional network management.

Transit 2050+

The region’s transit operators and MTC are working closely together on a transit-focused long-range planning effort in parallel with Plan Bay Area 2050+. Transit 2050+ originated from The Transit Transformation Action Plan and the Plan Bay Area 2050 Implementation Plan and is in the process of developing the first-of-its-kind plan to re-envision the future of the public transit network in the nine-county Bay Area.

After presenting the Final Transit 2050+ Network to a number of committee meetings (including the RNM Council) in December, the Plan Bay Area 2050+ Final Blueprint was approved by the Metropolitan Transportation Commission on January 22nd, 2025. The operator-led Project Management Team (PMT) has since worked to suggest and comment on Implementation Actions as

part of the Supplemental Report, a draft of which will be shared with the public in late Summer 2025. Additionally, the Network Performance Assessment was presented at the MTC Regional Network Management Council in July.

Bay Area TRANSFER Plan

The Bay Area Transit Reliability and Accessibility Network Scheduling Framework and Equitable Regional Plan (TRANSFER Plan) is a transit-provider led, near-term, operations-focused regional transit plan for the nine-county Bay Area. The primary objectives of the plan are to develop a framework for better schedule alignment throughout the region, improve transfer timing for customers within the existing transit network, surface efforts made by service providers to improve regional connectivity, and advance service change alignment for all Bay Area transit providers.

The operator-led Project Working Group (PWG) selected four transfer hubs to analyze (Palo Alto Caltrain Station, Daly City BART Station, Concord BART Station and Dublin/Pleasanton BART Station) with the goal of an August 2025 implementation of transfer time improvements.

The TRANSFER Plan has continued efforts to improve service change alignment between the 27 Bay Area transit providers. From 2022 to 2025, there has been a 400% increase in the number of transit operators who adjusted their service change calendar to match the agreed upon dates in August and January. Transit riders who use more than one system will see a variety of improvements across the Bay Area in August.

Regional Mapping & Wayfinding

Please see item 2B for this update.

Transit Priority Policy on Roadways (TPPR)

The goals of the Regional Transit Priority Policy for Roadways (Policy) is to establish a regional definition for transit priority, guide local and regional agencies toward roadway investments that improve transit travel times and reliability, inform how transit priority projects are prioritized for regional discretionary funding, navigate implementation challenges like complex interjurisdictional collaboration and limited agency resources, and overall help transit better serve people's needs and move more people in the Bay Area. The Regional Transit Priority Policy framework was presented to the RNM advisory bodies in October/November 2024. Staff conducted stakeholder agency engagement in February 2025 and continue through mid June. Staff plans to present Draft TPPR in Fall 2025 and the RNM advisory bodies. Staff are targeting policy adoption in late 2025.

In addition, the Regional Transit Assessment will allow a data-driven approach in implementing the TPPR. The Assessment will focus on evaluating transit services focused on transit speed, reliability and ridership. The Assessment will also develop a Transit Priority Network, which informs regional funding priorities. MTC is expected to procure consultant services and kick off the Assessment in late Summer 2025.