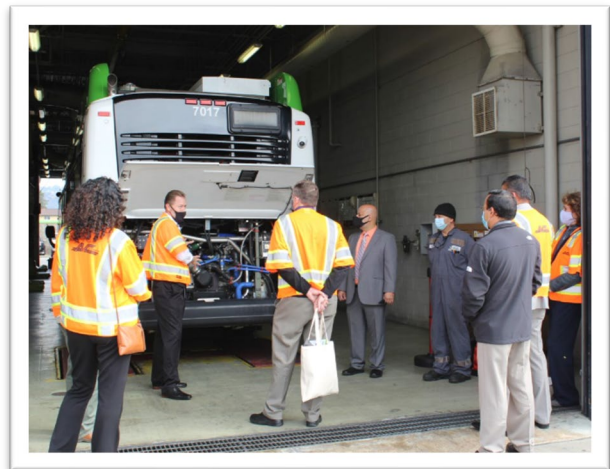
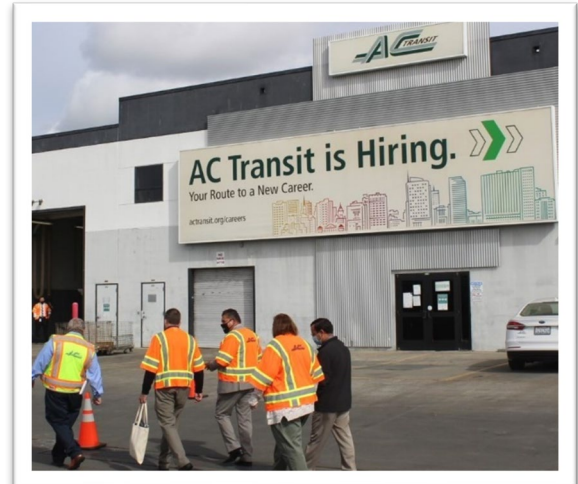


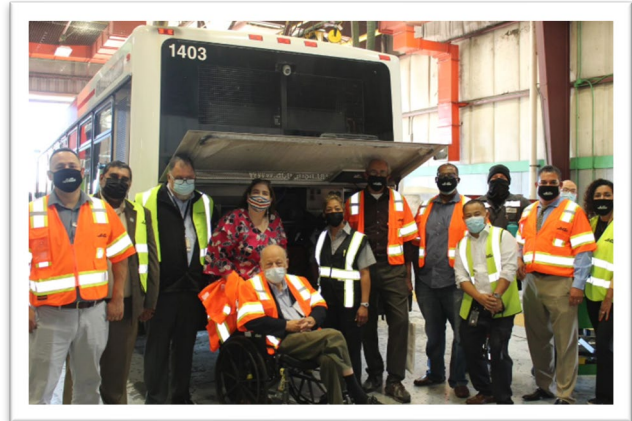
General Manager's Report

District Legislative Tours - On October 26, AC Transit welcomed Tom Pyke, District Director for Congressman Ro Khanna (CA-17) for a legislative tour focused on the District's Zero Emissions Bus Program. Mr. Pyke joined in a tour at D4 to learn about the District's ZEB technologies, maintenance, operations, and workforce development and training, along with funding and legislative needs. This tour was attended by Board President Elsa Ortiz along with Board Director Diane Shaw, and key staff.



On October 28, the District welcomed Hayward City Councilmember Francisco Zermeño for a tour held at the Training & Education Center (TEC) and D6. This tour was attended by Board Director At-large H.E. Christian Peeples, Board Directors Mark Williams and Diane Shaw, and staff. Councilmember Zermeño had the opportunity to view the facilities and operations and meet with transportation, maintenance and training team members along with subject matter experts. He also learned that there are 377 employees working at D6 with 82 of them residing in the city of Hayward, and 151 employees, District-wide living in Hayward.

General Manager's Report



AC Transit Sponsors The Unity Council's 26th Annual Dia de los Muertos Festival, Oakland -On Sunday, October 31st, the District had the opportunity to host a booth at the 26th annual Dia de Los Muertos Festival in Oakland. The booth displayed a "AC Transit is Hiring" banner in both English and Spanish, and staff promoted the TEMPO line as the event was the first opportunity of its kind in the corridor since the pandemic began and TEMPO became operational. Staff had a Prize Wheel and had hundreds of attendees come to the booth to ask questions about AC Transit and win prizes. Director Ortiz, Claudia Burgos, Steven Jones, Ryan Lau, Diann Castleberry, Joe Voelker, Maria Campos and Candice Kelley represented the District at the booth throughout the very successful day.

General Manager's Report

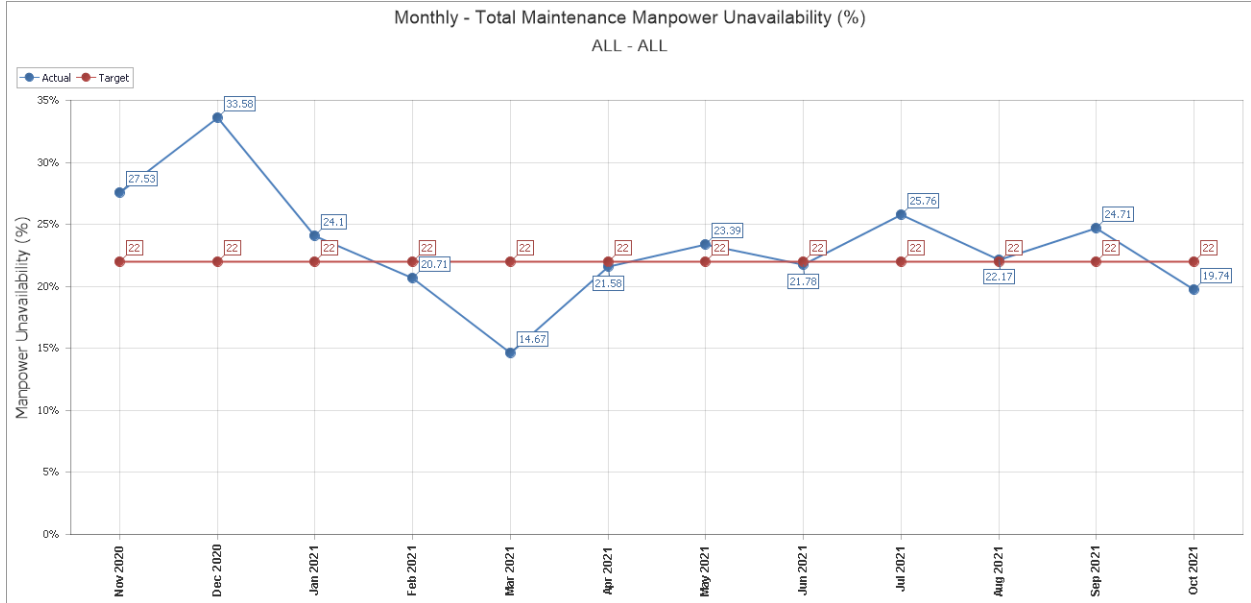


Leadership APTA - On November 1st, Claudia Burgos, Director of Legislative Affairs and Community Relations graduated for the Leadership APTA program. After two years of an extended virtual program which began in October 2019 at the APTA Expo in New York, Claudia now joins Beverly Greene, Sal Llamas, Director Diane Shaw, Chris Andrichak, Derick Calhoun and Dwain Crawley as an official alumnus of the program. Leadership APTA is committed to identifying and selecting a diverse, broad-based group of 35 dedicated and highly motivated industry professionals from across the Country to participate in the transit industry's premiere senior and executive leadership program. Leadership APTA has become the path to prepare the next generation of visionary senior and executive leaders of APTA and the public transportation industry.

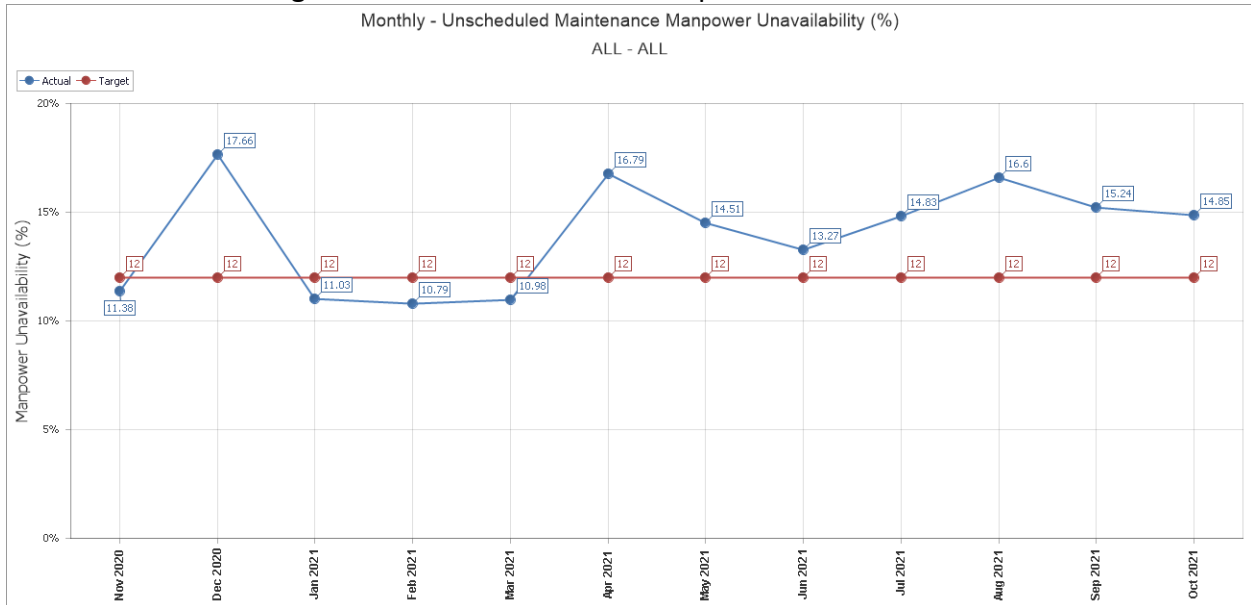


General Manager's Report

Maintenance Workforce —Workforce availability is important to ensure appropriate number of employees are scheduled to service and maintain the District's fleet and facility assets. A Key Performance Indicator (KPI) for total maintenance workforce unavailability was established at 22%. During the past 12-months the District achieved the KPI goal in 5-months with an average of 23.31% for the 12-month period. Spikes in employee unavailability were partly related to impacts from the pandemic and seasonal time off during the holidays.

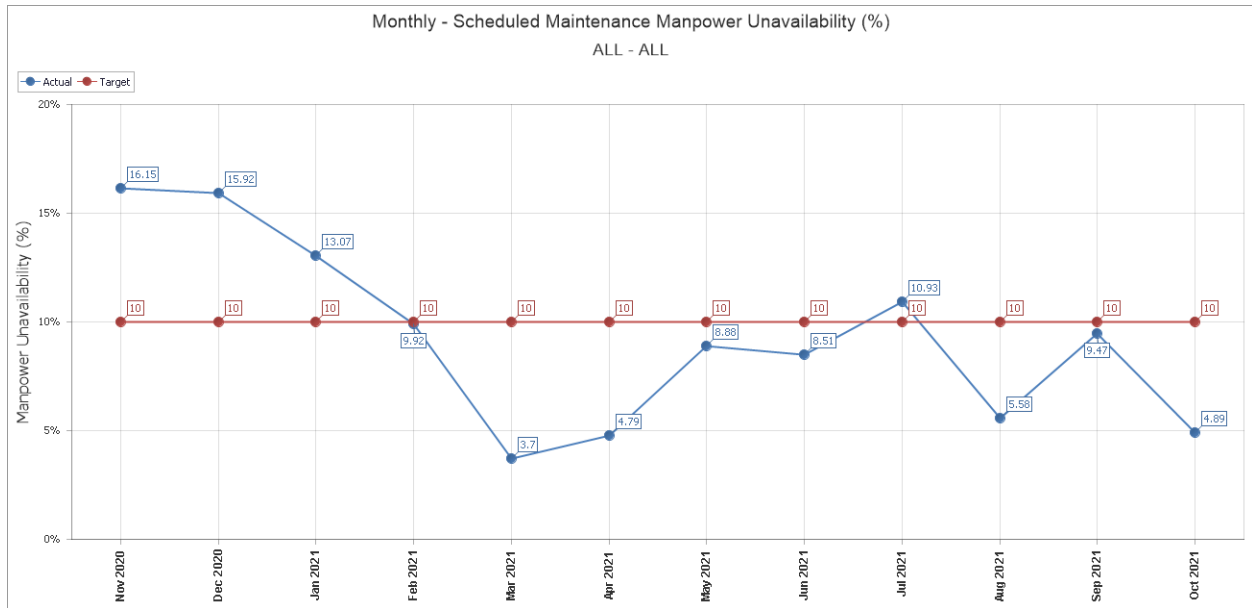


Unscheduled maintenance workforce unavailability KPI is 12%. During the past 12-months the District achieved the KPI goal 4-months with an average of 13.99% for the 12-month period.



General Manager's Report

Scheduled maintenance workforce unavailability KPI is 10%. During the past 12-months the District achieved the KPI goal in 8-months with an average of 9.32% for the 12-month period.



Driving to Restore Service – October 26, 2021 marked the completion of a seventh New Bus Operator (NBO) class, successfully certifying eight New Professional Bus Operators. As the pandemic continues, Operations hasn't slowed down in its drive to champion career ladder opportunities. Classes began in March of Q3 FY 2021 and since, the District's NBO program remained in production. Throughput has been maximized as classes are scheduled concurrently, yielding a monthly cycle of one new class starting, another in mid-session, and a third ready to certify.



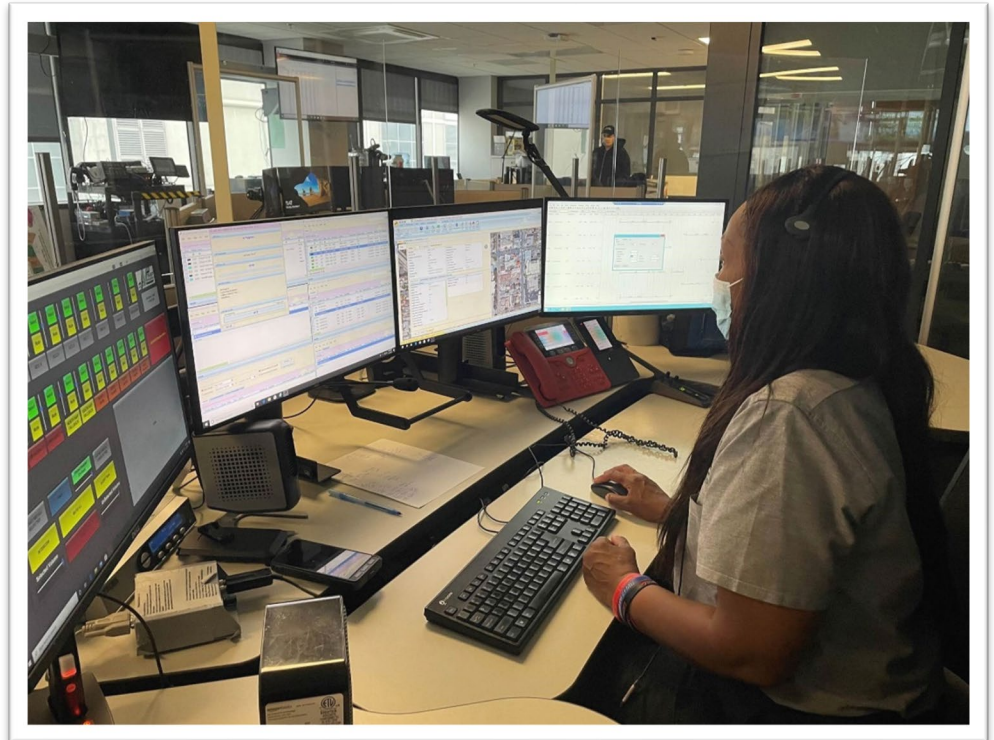
Significant to this effort: Ensuring the District has a sufficient number of technical training staff to certify New Bus Operators (NBOs). Currently, Operations' throughput yields an average of seven to eight newly certified operators per month. This becomes a net-zero sum (as it counters the historical average monthly bus operator attrition). Importantly, of the budgeted thirteen training staff, ten, are required at a minimum to keep this pace going (i.e., ten staff provide nearly a 3-to-1, staff-to-student ratio). Moreover, three additional staff, if available (due to unplanned or planned events such as COVID, illness, and

General Manager's Report

vacations), are required to produce non-NBO classes meeting Federal, State, and/or Collective Bargaining Agreement requirements, on a weekly basis throughout the calendar year. Adding three additional training staff will provide a surplus of newly certified bus operators to increase the total monthly quantity and help maintain the current pace.

Pictured below is NBO 113 with three training staff Corlelia Masters, Zaurice Brown, and Veronica Jackson (front left, center, far right, respectively).

Hastus Daily – On October 17, 2021, the District rolled out HASTUS Daily and decommissioned Operator Timekeeping System (OTS), a legacy software that had been in place for over 25 years. HASTUS Daily features managing and tracking operators planned and actual available time, assignments, day off, absences, and vacations. It is also used to plan assignments and handle changes to these assignments that may be required on or before the operating day. This software will enhance the daily payroll and dispatching function for each operator. AC Transit's technical innovation continues to grow through the District.



General Manager's Report

COVID-19 UPDATE November 2021

CONTINUED OPERATOR SAFETY IMPROVEMENTS

TRANSPORTATION

- Each Division continues to issue PPE on a daily basis
- Daily masking requirements reminder through the Transit Control Head (TCH)
- Weekly conference calls related to the health and safety of each Division continue
- Road Supervisors carry PPEs for bus mask refilling and operator needs
- Maintaining social distancing and masking at all facilities
- Increased mask enforcement

MAINTENANCE

- Preferred COVID barrier is still under evaluated for possible modification of latching mechanism

DISTRICT WIDE PPE SUPPLIES

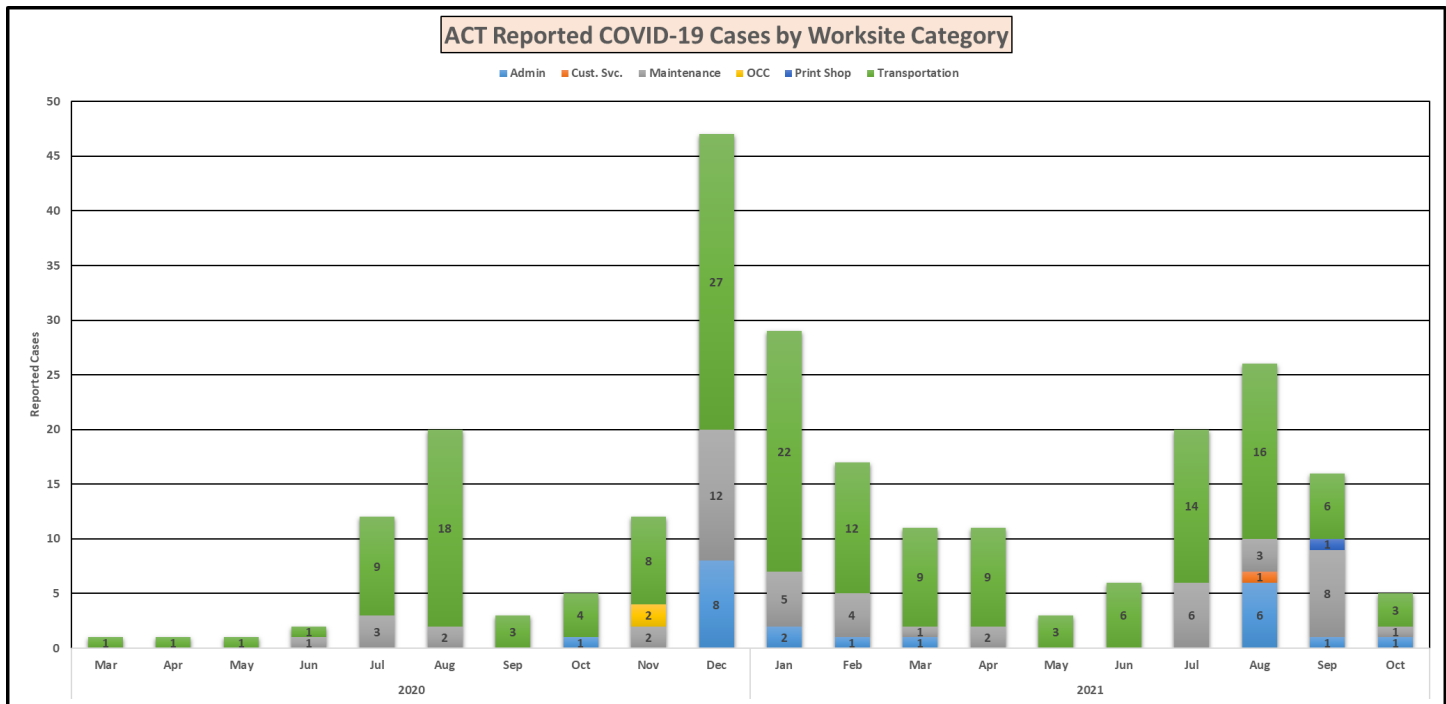
PPE Item	PPE SoH Available
N95 Masks (Each)	17.6 - Months
KN95 Mask	4 - Months
Surgical Mask	5 - Months
Reusable Masks	0.5 - Months
Nitrile Gloves	5.2 - Months
Hand Sanitizer (L)	15.3 - Months
Disinfectant Cleaner	5.6 - Months

General Manager's Report

Clorox Wipes (1 Canister)	3.9 - Months
Vital Oxide Cleaner (55gl Drum)	3.8 - Months
Hand Sanitizer Dispensers for Coaches	8.2 - Months

CASES COUNTS

- 248 District Employees, 5 Contract Employees as of November 3, 2021



POSITIVE CASE VACCINATION RATES

Total Positive Cases Since 7/8/21: 65

- Unvaccinated: 66%
- Breakthrough Vaccinated: 34%

Total Hospitalizations: 5

Total Hospitalizations resulting in fatal illness: 3

- Unvaccinated: 100%
- Breakthrough Vaccinated: 0%

General Manager's Report

VACCINE CLINICS

- 5/7/21 CMF Vaccine Clinic 24 Vaccinations
- 5/21/21 CMF Vaccine Clinic 18 Vaccinations
- 8/25/21 D6 Vaccine Clinic 10 Vaccinations
- 9/15/21 D4 Vaccine Clinic 5/1st dose and 11/2nd dose
- 10/14/21 D2 Vaccine Clinic Numbers unavailable

- The next Vaccine Clinic will be held at the Richmond Division (To be Determined)

VACCINE STATUS

Total employees vaccinated 50.5%



Executive Reporting
As of September 30, 2021

Contents

1. Budget Summary – Overview
 3. Budget Summary – Chart
 4. Positions Summary
 5. Farebox Revenue and Ridership
-

Budget Summary

Overview

Overall

Preliminary and unaudited financial results in the third month of FY 2021-22 show total District Operating Expenses coming in under the average monthly budget for Labor and Non-Labor expenses.

Labor Expenses

Total Labor is under budget in September (\$28.8 million actuals vs. \$30.2 million budget) due to vacancies, operator attrition, and pension timing. Human Resources and the Training and Education Center are actively working to hire operators and recruit for new positions recently approved.

- Operator Regular Time is under budget in September and year-to-date due to the addition of \$5.3 million budget included in the ARP spending amendment (\$10M total labor budget added), which is under budget since we have not yet increased bus service to 90%.
- Operator Premium Time (Overtime) and Maintenance Overtime are both over budget for September (103% and 102% respectively). Operator Overtime has increased due to increased training resource needs due to classes for New Bus Operators. The D2 parking lot restriping project continues to incur a lot of Maintenance overtime as the work is being done on weekends and off time to reduce the impact at the division. Overtime expenses are being monitored by staff and may require a potential Mid-Year budget adjustment.
- Salaried Regular Time is over the average monthly budget due to board-approved retroactive pay and 2% bonus for AFSCME.
- Miscellaneous Wages & Fringe is over budget due to increased leave. Staff is monitoring this account, which may require a potential Mid-Year budget adjustment.

Non-Labor Expenses

Total Non-Labor is well below budget for September (\$9.6 million actuals vs. \$11.4 million budget) due to lower than anticipated monthly expenses in Services and Miscellaneous Materials.

- Services are under budget, as is typical in the beginning of the year as most spending occurs later in the year.
- Vehicle Parts is slightly over the annual budget projection due to supply chain disruptions increasing parts and shipping costs and an increased level of service as compared to last year.
- Fuel and Lubricants are over budget in September primarily due to increases in Diesel prices. The global economic picture is slowly improving and demand for oil continues to grow resulting in tight supply. Staff is monitoring this account, which may require a potential Mid-Year budget adjustment.
- Utilities is over the average monthly budget due to telephone payments due in arrears for the Telephone account.
- Miscellaneous is slightly over the annual budget projection due to the first quarter lease payment of the Salesforce Transit Center.

Budget Summary (Budget vs Actuals as of September End, 2021)

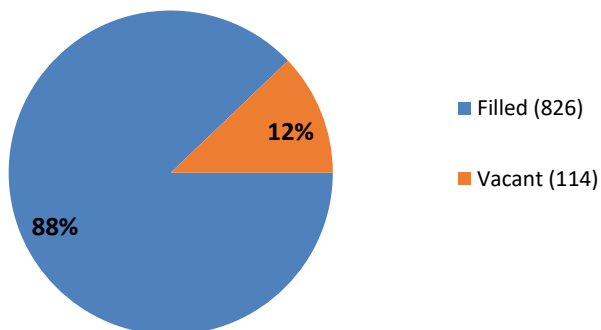
Parent Account & Name	Single Month - September FY2022			FYTD (25% of year completed)					
	Single Month Budget	Single Month Actuals	Single Month Budget Used %	Annual Budget	Actuals FYTD	Annual Budget Remaining	Budget Used % FYTD	Historical Avg % Used FYTD	Projected Annual Budget Used %
Wages									
Operators Regular Time	6,024,118	4,737,451	79%	72,289,415	14,920,641	57,368,774	21%	25%	82%
Operators Premium Time	1,183,079	1,319,433	112%	14,196,947	3,750,252	10,446,696	26%	26%	103%
Maintenance Regular Time	2,323,442	2,070,136	89%	27,881,301	6,534,846	21,346,455	23%	25%	95%
Maintenance Overtime	127,249	133,477	105%	1,526,982	427,602	1,099,381	28%	27%	102%
Salaried Regular Time	3,340,247	3,512,951	105%	40,082,967	11,707,330	28,375,636	29%	25%	118%
Salaried Overtime	95,910	82,759	86%	1,150,920	249,351	901,569	22%	32%	68%
Misc Wages & Fringe	6,900,381	7,162,647	104%	82,804,575	20,063,519	62,741,056	24%	22%	110%
Health Plans	5,042,117	4,920,141	98%	60,505,406	13,283,762	47,221,644	22%	24%	90%
Pension	5,173,587	4,850,663	94%	62,083,044	14,472,551	47,610,493	23%	26%	89%
Labor Total	30,210,130	28,789,659	95%	362,521,558	85,409,854	277,111,704	24%	25%	96%
Key Services									
Professional and Tech Svcs	618,984	253,591	41%	7,427,803	655,410	6,772,393	9%	17%	51%
Security Services	1,123,093	1,096,077	98%	13,477,121	3,123,691	10,353,430	23%	24%	96%
Other Services	1,710,318	1,070,095	63%	20,523,811	2,620,339	17,903,471	13%	28%	46%
Vehicle Parts	850,352	848,818	100%	10,204,230	2,871,843	7,332,387	28%	26%	106%
Fuel & Lubricants	1,063,819	1,158,953	109%	12,765,831	3,789,745	8,976,086	30%	29%	103%
Other Maintenance	151,967	121,542	80%	1,823,610	403,563	1,420,046	22%	19%	117%
Office Supplies	94,339	25,519	27%	1,132,065	76,026	1,056,039	7%	23%	29%
Misc Materials	293,495	118,487	40%	3,521,944	128,196	3,393,748	4%	27%	14%
Utilities	363,821	639,491	176%	4,365,850	1,044,258	3,321,592	24%	21%	117%
Liability	1,808,917	1,775,810	98%	21,707,000	6,671,135	15,035,865	31%	43%	71%
Taxes	159,621	57,719	36%	1,915,455	425,025	1,490,430	22%	24%	91%
Purchased Transportation	2,341,633	2,170,408	93%	28,099,590	6,675,490	21,424,100	24%	25%	95%
Miscellaneous	784,042	271,797	35%	9,408,500	1,786,417	7,622,083	19%	10%	105%
Non-Labor Total	11,364,401	9,608,306	85%	136,372,810	30,271,137	106,101,673	22%	26%	85%
Grand Total	41,574,531	38,397,966	92%	498,894,368	115,680,991	383,213,377	23%	25%	93%

2% - 9% over expected

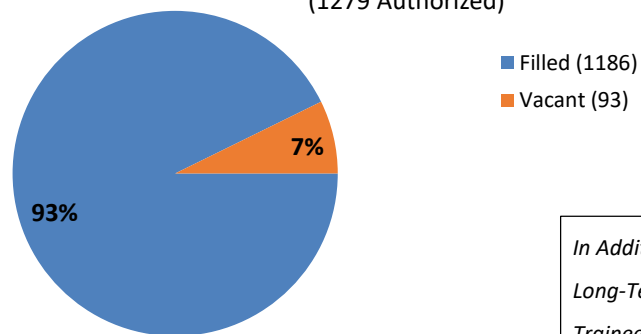
10% or more over expected

Positions Summary

Non-Operators*
(940 Authorized)

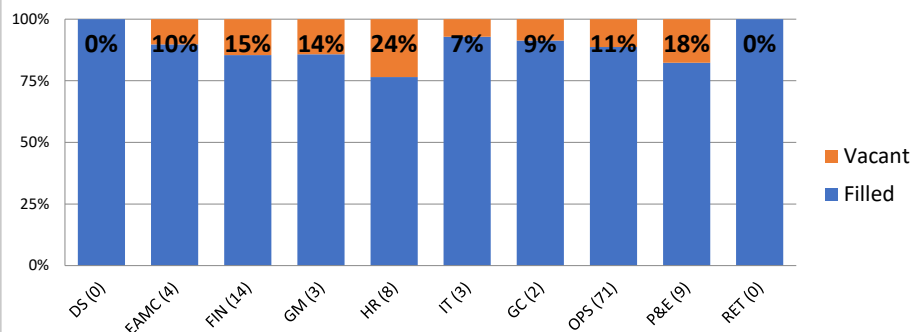


Operators
(1279 Authorized)

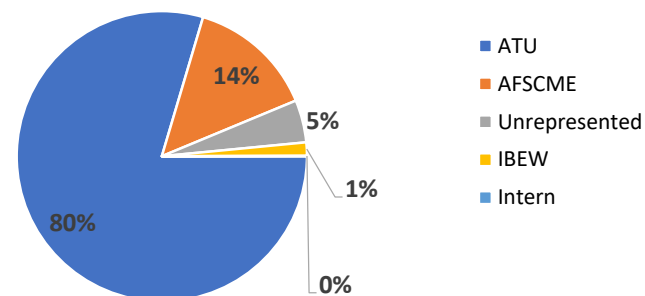


*In Addition:
Long-Term Leave (100)
Trainees/NBO (17)*

Non-Operator Vacancies by Department



Employee Affiliation

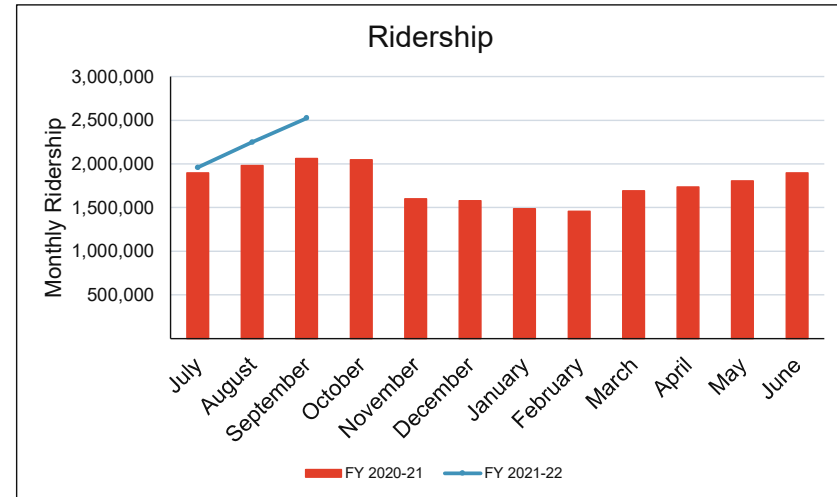
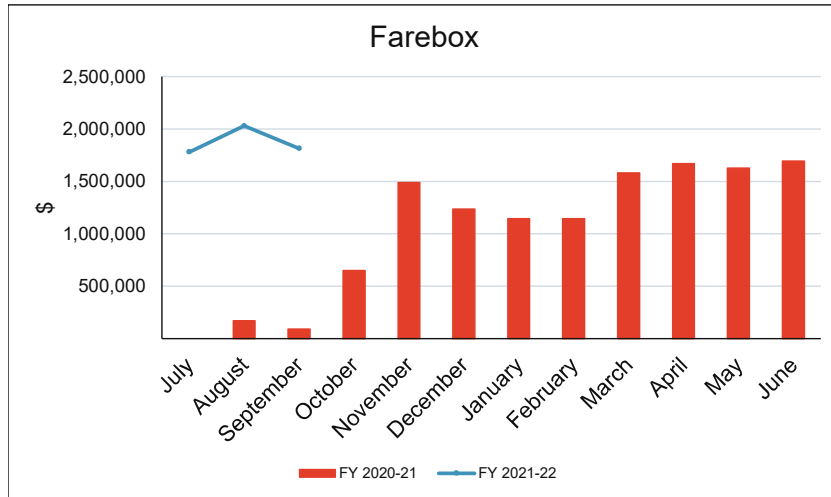


Authorized Positions			
Department	Filled	Vacant	Total
Operations - Bus Operators	1186	93	1279
Operations - Non-Operators	556	71	627
District Secretary	3	0	3
Finance	82	14	96
General Counsel	21	2	23
General Manager	18	3	21
Human Resources	26	8	34
Innovation and Technology	39	3	42
EAMC	35	4	39
Planning & Engineering	42	9	51
Retirement	4	0	4
Total	2012	207	2219

Authorized Positions			
Position Type	Filled	Vacant	Total
Bus Operator	1186	93	1279
Maintenance	409	48	457
Salaried	364	55	419
Clerical	53	11	64
Total	2012	207	2219

** Non-Bus Operators include all permanent employees except for operators
Position data as of Sep 30, 2021*

Farebox Revenue and Ridership FY 2021-22 vs. FY 2020-21



Farebox Revenue	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	FYTD	FY Projection
FY 2021-22	1,781,080	2,031,266	1,814,570										5,626,915	16,880,746
FY 2020-21	17,718	171,175	92,141	648,821	1,488,240	1,235,347	1,144,254	1,145,931	1,582,095	1,670,788	1,625,765	1,692,700	12,514,974	12,514,974
Y-Y %	9952.7%	1086.7%	1869.3%										-55.0%	34.9%

NTD Ridership	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	FYTD	FY Projection
FY 2021-22	1,959,429	2,248,138	2,527,040										6,734,607	20,203,821
FY 2020-21	1,898,801	1,983,119	2,061,177	2,049,363	1,600,234	1,578,052	1,487,300	1,459,316	1,691,534	1,736,424	1,804,277	1,898,801	21,248,398	21,248,398
Y-Y %	3.2%	13.4%	22.6%										-68.3%	-4.9%

Notes:

1. Farebox revenue is for per-boarding payments only; does not include EasyPass agreements or contract services (BART, City of Oakland, etc.)
2. Current FY total ridership and farebox revenue projections are based on the average monthly ridership and farebox revenue applied to the rest of the fiscal year.